

LOS ANGELES COUNTY – DEPARTMENT OF HEALTH SERVICES COMMUNITY PARTNERS MY HEALTH LA

<Day>, <Date>

Application ID: <App Id#>
Participant ID: <Participant ID#>

Category-SEQ

<Applicant's Name> <Street Address> <City> <State>, <Zip Code>

PROGRAM RENEWAL NOTICE

Your My Health LA Services will soon expire - renew today!

Dear < Applicant First Name > < Applicant Last Name >,

It is time for you to renew with the *My Health LA (MHLA) Program*. Unless you respond immediately to schedule an appointment, your program services will end on **<MHLA Insurance Term Date>**.

To renew, please call your medical home, <a saigned Medical Home at Assigned Medical Home at Medical Home phone #> to schedule an appointment. You can also make an appointment at a new medical home if you wish to change Medical Homes at this time.

<u>Appointments to renew fill up quickly.</u> To make sure you do not lose your *MHLA* services, or your *medical home* and *doctor*, schedule your renewal as soon as possible. Remember to bring the following documents to your renewal appointment.

- 1. PICTURE ID, such as a California DMV issued ID, Consular ID, or other government issued ID.
- 2. **PROOF OF LOS ANGELES COUNTY RESIDENCY**, such as a recent rental agreement or utility bill.
- 3. **PROOF OF HOUSEHOLD INCOME**, such as recent pay stubs, or statement of income from your employer.

NOTE: If you cannot read or understand this letter, call MHLA Member Services at (844) 744-MHLA (1-844-744-6452)

Sincerely,

My Health LA Program

Revised 05/01/2015