

SUBJECT: **CALIFORNIA POISON CONTROL SYSTEM**

PURPOSE: To ensure that provider agencies and base hospitals have access to the California Poison Control System (CPCS) and have a mechanism in place for quality improvement and problem resolution.

AUTHORITY: California Code of Regulations, Title 22, Chapter 9, Articles 1 and 2.

DEFINITION:

Poison Control Center: A facility designated by the State Emergency Medical Services Authority (EMSA) that provides information and advice to the public and health professionals regarding the management of individuals who have or may have ingested, inhaled or otherwise been exposed to poisonous or possibly toxic substances.

CALL THE CALIFORNIA POISON CONTROL SYSTEM TOLL FREE AT: **1-800-222-1222** or access the website at www.calpoison.org

This number may be accessed by health professionals, 9-1-1 providers, and the public 24 hours/day, 7 days/week and 365 days/year.

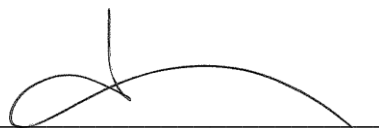
POLICY:

- I. Provider Agency Dispatch Centers may:
 - A. Contact the CPCS to access information and advice regarding the management of individuals who have, or may have, ingested or otherwise been exposed to poisonous or possibly toxic substances.
 - B. Elect to establish three-way communication between the CPCS, the Dispatch Center and the 9-1-1 caller.
 - C. Utilize information provided by CPCS to determine whether a 9-1-1 response is indicated and, if so what level, and/or to provide pre-arrival instructions to the caller.
 - D. Relay information to field personnel.
- II. Paramedics shall contact the assigned base hospital for information and advice regarding the management of individuals who have, or may have, ingested or otherwise been exposed to poisonous or possibly toxic substances.
- III. Base Hospitals may contact the CPCS to access information and advice regarding the management of individuals who have, or may have, ingested or otherwise been exposed

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APPROVED: 
Director, EMS Agency


Medical Director, EMS Agency

to poisonous or possibly toxic substances when the base has been contacted by prehospital personnel.

- IV. Quality Improvement/Problem Resolution – Questions or concerns related to the CPCS should be referred to the Los Angeles County EMS Agency for follow-up.