#### STATEMENT OF PROCEEDINGS

#### FOR THE REGULAR MEETING

#### OF THE LOS ANGELES COUNTY CLAIMS BOARD

#### HELD IN ROOM 648 OF THE KENNETH HAHN HALL OF ADMINISTRATION,

#### **500 WEST TEMPLE STREET, LOS ANGELES, CALIFORNIA 90012**

#### ON

#### MONDAY, JUNE 15, 2009, AT 9:30 AM

Present: Rocky Armfield, John Krattli and John Naimo

#### The following items were presented to the Claims Board for consideration and the Claims Board took actions as indicated in bold.

- 1. Call to Order.
- 2. Opportunity for members of the public to address the Claims Board on items of interest within the subject matter jurisdiction of the Claims Board.

#### No members of the public addressed the Claims Board.

- 3. Closed Session Conference with Legal Counsel Existing Litigation (Subdivision (a) of Government Code Section 54956.9).
  - a. <u>Patricia and Samuel Price, Jr. v. County of Los Angeles</u> Los Angeles Superior Court Case No. BC 392 861

This lawsuit seeks compensation for a death which occurred while in the custody of the Sheriff's Department.

#### Action Taken:

#### The Claims Board continued this matter.

Absent: No
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Vote: Unanimously carried

See Supporting Documents

b. John R. and Jorge R. v. County of Los Angeles United States District Court Case No. CV 08-00235

> This lawsuit concerns allegations of the use of unreasonable force by Sheriff's Deputies.

#### Action Taken:

# The Claims Board approved settlement of this matter in the amount of \$32,500.

Absent: None

Vote: Unanimously carried

See Supporting Documents

c. <u>Mohammed Elhatoum v. County of Los Angeles, et al.</u> Los Angeles Superior Court Case No. MC 018 980

> This lawsuit seeks compensation for injuries received from a motor vehicle accident involving an employee of the Department of Public Works.

#### Action Taken:

# The Claims Board approved settlement of this matter in the amount of \$25,000.

Absent: None

Vote: Unanimously carried

See Supporting Documents

d. <u>Hermelinda Arcila, et al. v. County of Los Angeles</u> Los Angeles Superior Court Case No. PC 042 869

> This medical malpractice lawsuit arises from treatment received by a patient while hospitalized at the Olive View Medical Center.

#### Action Taken:

The Claims Board recommended to the Board of Supervisors the settlement of this matter in the amount of \$325,000.

Absent: None

Vote: Unanimously carried

See Supporting Documents

e. <u>ENKI Health & Research Systems, Inc. v. County of Los Angeles</u> Los Angeles Superior Court Case No. BC 341 409 DMH IT Litigation Settlement (18 Plaintiffs, 25 Consolidated Cases)

These lawsuits concern allegations that the Department of Mental Health breached its contracts with 18 mental health service providers.

#### Action Taken:

The Claims Board recommended to the Board of Supervisors the settlement of these matters in the amount of \$10,500,000 plus ancillary payments of \$2,122,000.

Absent: None

Vote: Unanimously carried

See Supporting Documents

4. Report of actions taken in Closed Session.

The Claims Board reconvened in open session and reported the actions taken in closed session as indicated under Agenda Item No. 3 above.

5. Approval of the Minutes for the May 18, 2009, meeting of the Claims Board.

#### Action Taken:

# The Minutes for the May 18, 2009, meeting of the Claims Board were approved.

Absent: None

Vote: Unanimously carried

#### See Supporting Document

6. Cancellation of the Claims Board's July 6, and July 20, 2009 regular meetings.

#### Action Taken:

# The Claims Board's July 6, and July 20, 2009 regular meeting was cancelled.

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Vote: Unanimously carried

7. Items not on the posted agenda, to be referred to staff or placed on the agenda for action at a further meeting of the Board, or matters requiring immediate action because of emergency situation or where the need to take immediate action came to the attention of the Board subsequent to the posting of the agenda.

#### No such matters were discussed.

8. Adjournment.

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#### CASE SUMMARY

## **INFORMATION ON PROPOSED SETTLEMENT OF LITIGATION**

CASE NAME

CASE NUMBER

COURT

DATE FILED

Patricia and Samuel Price v County of Los Angeles

BC 392861

Los Angeles Superior Court

6/20/08

\$250,000

COUNTY DEPARTMENT

Sheriff's Department

Donald Prichard

Gordon Trask

PROPOSED SETTLEMENT AMOUNT

ATTORNEY FOR PLAINTIFF

COUNTY COUNSEL ATTORNEY

NATURE OF CASE

Plaintiff's decedent, Lavone Smith. was injured by another inmate in the Twin Towers jail. When Deputies were made aware of the injury, they took Mr. Smith to the hospital where it was determined that he needed immediate surgery. During the surgery, Mr. Smith died

Plaintiffs claim that the Sheriff's Department failed to protect Mr. Smith while he was incarcerated. The Sheriff's Department contends that it did not have any notice that Mr. Smith was in danger, and when it was discovered that he was injured, he was taken to the hospital.

Due to the risks and uncertainties of litigation, and in light of the fact that a prevailing plaintiff in a federal civil rights lawsuit is entitled to an award of reasonable attorneys' fees, a full and final settlement of the case in the amount of \$250,000 is recommended.

#### PAID ATTORNEY FEES. TO DATE

\$85,634

#### PAID COSTS, TO DATE

\$2,093

# **Summary Corrective Action Plan**



The intent of this form is to assist departments in writing a corrective action plan summary for attachment to the settlement documents developed for the Board of Supervisors and/or the County of Los Angeles Claims Board. The summary should be a specific overview of the claims/lawsuits' identified root causes and corrective actions (status, time frame, and responsible party). This summary does not replace the Corrective Action Plan form. If there is a question related to confidentiality, please consult County Counsel.

Date of incident/event:	Patricia and Samuel Price Jr. v. County of Los Angeles (Summary Corrective Action Plan #2009-010) Wednesday, July 25, 2007; 6:30 p.m.
Briefly provide a description of the incident/event:	On Thursday, July 26, 2007, at approximately 10:00 p.m., Los Angeles County sheriff's deputies were conducting a standard security check in Module 241, Twin Towers Correctional Facility, when they were informed by Lavone Smith's cell mate that he (Mr. Smith) had injured his back. The deputies questioned Mr. Smith who told them that he injured his back while taking a bath from the sink in his cell. Mr. Smith told the deputies he would be fine until the deputies finished their security check. At approximately 11:30 p.m., the deputies were notified that Mr. Smith was now on the floor in his cell.
	When the deputies arrived at Mr. Smith's cell, they found him lying face down on a blanket. The deputies asked Mr. Smith to lift his shirt so they could see his injury. When Mr. Smith lifted his shirt, the deputies observed a makeshift bandage (undershirt) wrapped around his lower back. It was spotted with what appeared to be a brown fluid. The deputies also observed a 3" inch cut on his back.
	When the deputies told Mr. Smith that his injury did not appear to have been caused by the corner of a sink or metal edge to his bunk (as he later alleged), Mr. Smith insisted that he fell and struck a lower bunk.
	At this time, the deputies summoned emergency medical personnel. Mr. Smith was escorted to the facility's medical clinic. When the nurses asked Mr. Smith how he injured his back, he repeatedly told them that he fell and hit his back on a bunk. He was treated and subsequently transported to the Los Angeles County/University of Southern California Medical Center.
	While at the hospital, Mr. Smith underwent surgery. He was pronounced dead at 4:59 a.m.

1. Briefly describe the root cause of the claim/lawsuit:

This is a case of probable liability.

During the Los Angeles County Sheriff's Department's subsequent investigation, it was determined that Mr. Smith was likely stabbed by another inmate the previous day when a staff member inadvertently (and in violation of established policy/procedure) activated and opened multiple cell doors simultaneously, allowing several inmates, including Mr. Smith, to fight,

2. Briefly describe recommended corrective actions: (Include each corrective action, due date, responsible party, and any disciplinary actions if appropriate.)

The Los Angeles County Sheriff's Department had relevant policies and procedures/protocols in effect at the time of this incident.

The Los Angeles County Sheriff's Department's training curriculum sufficiently addresses the circumstances which occurred in this incident.

The investigation conducted by representatives of the Los Angeles County Sheriff's Department's Internal Affairs Bureau revealed employee misconduct. Appropriate administrative action was taken.

This summary corrective action plan has no countywide implications (refer to #3 below).

3. State if the corrective actions are applicable to only your department or other County departments: (If unsure, please contact the Chief Executive Office Risk Management Branch for assistance)

- Potentially has Countywide implications.

Potentially has implications to other departments (i.e., all human services, all safety departments, or one or more other departments).

Does not appear to have Countywide or other department implications.

Signature: (Risk Management Coordinator)	Date:
David J. Long, Captain Bick Management Purses	5-19-09
Risk Management Bureau	
Signature: (Department Head)	Date:
Larry L. Waldie Undersheriff	05-26-09

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## CASE SUMMARY

#### **INFORMATION ON PROPOSED SETTLEMENT OF LITIGATION**

CASE NAME	John R. and Jorge R.
CASE NUMBER	CV 0800238
COURT	U.S.D.C Central District
DATE FILED	01/14/2008
COUNTY DEPARTMENT	LASD
PROPOSED SETTLEMENT AMOUNT	\$ 32,500.
ATTORNEY FOR PLAINTIFF	Stephen A. King
COUNTY COUNSEL ATTORNEY	Ruben Baeza, Jr.
NATURE OF CASE	Plaintiff alleges his civil rights were violated when he became involved in an altercation with a Sheriff's Deputy, resulting in a broken nose.
	The Deputy claims that the plaintiff was agitated because of law enforcement's presence for a code enforcement investigation and that plaintiff attempted to strike the Deputy. The Deputy claims the force he used was objectively reasonably necessary. Due to the risks and uncertainties of litigation, and in light of the fact that a prevailing plaintiff in a federal civil rights lawsuit is

entitled to an award of reasonable attorney's fees, a full and final settlement of the case in the amount of \$32,500 is recommended.

#### PAID ATTORNEY FEES, TO DATE

PAID COSTS, TO DATE

\$ 13,476.00

42,346.00

\$

# **Summary Corrective Action Plan**

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The intent of this form is to assist departments in writing a corrective action plan summary for attachment to the settlement documents developed for the Board of Supervisors and/or the County of Los Angeles Claims Board. The summary should be a specific overview of the claims/lawsuits' identified root causes and corrective actions (status, time frame, and responsible party). This summary does not replace the Corrective Action Plan form. If there is a question related to confidentiality, please consult County County Counsel.

Date of incident/event:	<u>John Rivera, et al. v. County of Los Angeles</u> (Summary Corrective Action Plan #2009-011) Wednesday, December 13, 2006; 9:55 a.m.
Briefly provide a description of the incident/event:	On December 13, 2006, at approximately 9:55 a.m., Los Angeles County sheriff's deputies assigned to Century Station (Field Operations Region II) accompanied members of a code enforcement team to 328 East 127th Street, Los Angeles (unincorporated Los Angeles County) to assist the members of the code enforcement team investigate various code violations including allegations that the property contained illegal structures. After the deputies and the members of the code enforcement team were granted access to the property by the property owner, they were confronted by Jorge Rivera (a minor). A physical altercation ensued and Mr. Rivera's nose was broken. He was ultimately taken into custody. Following the altercation, Mr. Rivera's brother, John, confronted the deputies. The deputies exposed John Rivera to Oleoresin Capsicum spray. He, too, was taken into custody.

Briefly describe the root cause of the claim/lawsuit:

John Rivera was charged with one count of violating California Penal Code section 243(b), Battery on a Peace Officer, and one count of violating California Penal Code section 148(a)(1), Resisting, Delaying, or Obstructing a Peace Officer. He was susequently tried and convicted on the charge of Resisting, Delaying, or Obstructing a Peace Officer.

Jorge Rivera was charged with one count of violating California Penal Code section 243(b), Battery on a Peace Officer, and one count of violating California Penal Code section 148(a)(1), Resisting, Delaying, or Obstructing a Peace Officer. The case against Jorge Rivera was dismissed.

In their lawsuit, the plaintiffs allege excessive force, false arrest, negligent and intentional infliction of emotional distress, and assault and battery.

#### 2. Briefly describe recommended corrective actions:

(Include each corrective action, due date, responsible party, and any disciplinary actions if appropriate.)

The Los Angeles County Sheriff's Department had relevant policies and procedures/protocols in effect at the time of this incident.

The Los Angeles County Sheriff's Department's training curriculum sufficiently addresses the circumstances which occurred in this incident.

The Los Angeles County Sheriff's Department's review of this incident revealed no employee misconduct on the part of Department personnel. No corrective action measures are contemplated.

The recommendation to settle this case is made strictly as a business decision. No admission of guilt is made or implied.

A full and final settlement at this time will avoid further litigation expenses and a potential jury verdict which *may* exceed the recommended settlement amount.

This summary corrective action plan has no countywide implications (refer to #3 below).

3. State if the corrective actions are applicable to only your department or other County departments: (If unsure, please contact the Chief Executive Office Risk Management Branch for assistance)

Potentially has Countywide implications.

Potentially has implications to other departments (i.e., all human services, all safety departments, or one or more other departments).

Does not appear to have Countywide or other department implications.

Signature: (Risk Management Coordinator)	Date:
David J. Long, Captain Risk Management Bureau	5-21-09
Signature: (Department Head)	Date:
Larry L. Waldie Undersheriff	05-28-09

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## CASE SUMMARY

#### INFORMATION ON PROPOSED SETTLEMENT OF LITIGATION

CASE NAME	Mohammed Elhatoum v. County of Los Angeles, et al.
CASE NUMBER	MC018980
COURT	Los Angeles Superior Court
DATE FILED	February 29, 2008
COUNTY DEPARTMENT	Department of Public Works
PROPOSED SETTLEMENT AMOUNT	\$ 25,000
ATTORNEY FOR PLAINTIFF	Howard Blumenthal, Esq.
	R. Rex Parris Law Firm
COUNTY COUNSEL ATTORNEY	Brian T. Chu
	Principal Deputy County Counsel
NATURE OF CASE	On October 4, 2006, an employee of the Department of Public Works, while driving a pick-up truck southbound in the number 2 lane of Sierra Highway, approaching Palmdale Boulevard, began to change lanes into adjacent number one lane. At the same time, Mohammed Elhatoum, who was trailing closely behind the County employee on a motorcycle, also began to change into the adjacent lane. Both drivers were traveling at approximately 50 miles per hour and had previously activated their turn signals but, either because of contact between

the two vehicles or the close proximity of each other, Mr. Elhatoum lost control of his motorcycle and fell to the ground. Mr. Elhatoum received soft tissue injuries to his neck, back, right elbow, shoulders and left knee, and received a concussion as a result of the accident. He contends that he will require a future knee surgery. He incurred \$13,151 in past medical expenses and \$13,000 in future medical expenses, plus damages for pain and suffering. He also claims damages for repairs to his motorcycle in the amount of \$9,454. Mr. Elhatoum claims contends motor vehicle negligence against the County employee and the County for vicarious liability. Due to the risks and uncertainties of litigation, the County Counsel proposes a full and final settlement of this case in the amount of \$25,000. PAID ATTORNEY FEES, TO DATE \$ 26,646 PAID COSTS, TO DATE \$ 8,108



# Summary Corrective Action Plan



**County of Los Angeles Department of Public Works** 

The intent of this form is to assist departments in writing a corrective action plan summary for attachment to the settlement documents developed for the Board of Supervisors and/or the County of Los Angeles Claims Board. The summary should be a specific overview of the claims/lawsuits' identified root causes and corrective actions (status, time frame, and responsible party). This summary does not replace the Corrective Action Plan form. If there is a question related to <u>confidentiality</u>, please consult County Counsel.

Claim/Lawsuit:	Mohammed Elhatoum
Date of incident/event:	October 4, 2006
Briefly provide a description of the incident/event:	On October 4, 2006, a Public Works employee was driving a 2000 GMC truck on Sierra Highway when he and the plaintiff changed lanes simultaneously, causing the plaintiff to lay down his 2006 Honda CVR 600 motorcycle to avoid a collision.

#### 1. Briefly describe the root cause of the claim/lawsuit:

In preparation for making a left turn at different intersections along Sierra Highway, Mr. Elhatoum and the Public Works employee changed lanes simultaneously, causing Mr. Elhatoum to lay down his motorcycle to avoid a collision. As a result, Mr. Elhatoum sustained injuries to his knees, shoulders, back, neck, and wrist.

2. Briefly describe recommended corrective actions: (Include each corrective action, due date, responsible party, and any disciplinary actions if appropriate)

To heighten and enhance his awareness of possible unsafe traffic conditions that may arise, the Public Works employee will be scheduled to attend the Defensive Drivers Training course by June 30, 2009.

3. State if the corrective actions are applicable to only your department or other County departments: (If unsure, please contact the Chief Executive Office Risk Management Branch for assistance)

Potentially has a County-wide implication.

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Potentially has implications to other departments (i.e., all human services, all safety departments, or one or more other departments).

X Does not appear to have County-wide or other department implications.

Signature: :Risk Management Condinato) Pat Proano	Date: 5/6/09
Signature: (Director)	Date:
Gail Farber Mail Fartur	5-6-09

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#### CASE SUMMARY

#### INFORMATION ON PROPOSED SETTLEMENT OF LITIGATION

CASE NAME

CASE NUMBER

COURT

DATE FILED

**COUNTY DEPARTMENT** 

PROPOSED SETTLEMENT AMOUNT

ATTORNEY FOR PLAINTIFF

COUNTY COUNSEL ATTORNEY

NATURE OF CASE

Hermelinda Arcila and Raul Arceda Ruiz v. County of Los Angeles

PC 042869

Los Angeles Superior Court North Valley District

May 20, 2008

**Department of Health Services** 

\$325,000

Anthony N. Ranieri, Esq.

Narbeh Bagdasarian

This is a medical malpractice case brought by Hermelinda Arcila and Raul Arceda Ruiz, for the injuries Hermelinda Arcila suffered when undergoing a removal of a benign lesion from her forehead at Olive View Medical Center ("OVMC").

On September 24, 2007, Ms. Arcila presented to OVMC for removal of a benign skin lesion on her right eyebrow. During the procedure the lower part of her face was covered by a surgical drape. The anesthesiologist involved in the procedure placed a mask on the patient's face, which was also covered by the drape, providing her with oxygen.

#### PAID ATTORNEY FEES, TO DATE

#### PAID COSTS, TO DATE

When the surgeon used an electrical device to stop the bleeding, the oxygen that was coming through the mask caught fire. The incident burned the skin under the oxygen mask and the skin around Ms. Arcila's eyes.

Hermelinda Arcila filed a case for medical malpractice against the County of Los Angeles. Her husband, Raul Arceda Ruiz, also filed an action for Loss of Consortium. The plaintiffs alleged that medical staff failed to utilize adequate procedures to prevent and/or caused the outbreak of a surgical fire during Ms. Arcila's mole removal procedure on September 24, 2007.

\$27,811.50

\$15,580.49

#### REVISED

# **Summary Corrective Action Plan**



Date of incident/event:	September 24, 2007
Briefly provide a description of the incident/event:	On September 24, 2007, Hermelinda Arcila underwent removal of a benign skin lesion on her right eyebrow. Prior to the procedure, an oxygen mask was placed over Ms. Arcila's nose and mouth and Ms. Arcila's face was covered with a surgical drape exposing the eyebrow area. When the surgeon used an electrical device to stop the bleeding, the oxygen coming through the mask caught fire. The event burned Ms. Arcila's face under the oxygen mask and around the eyes.

1. Briefly describe the root cause of the claim/lawsuit:

	Failure to protect the patient from burn during surgery
2.	Briefly describe recommended corrective actions: (Include each corrective action, due date, responsible party, and any disciplinary actions if appropriate)
	<ul> <li>Appropriate personnel corrective actions were done</li> <li>A facility specific policy was revised to include a pause prior to the use of an electro-surgical device. The policy also includes methods for draping the face when oxygen is in use.</li> <li>Humidification gauges were moved into the surgical area for ongoing monitoring</li> <li>A system-wide survey was completed for the use of humidification monitors in the OR. All DHS facilities have humidification monitors in the ORs that are tracked daily.</li> <li>An advisory was developed by anesthesia for prevention and management of operating room fires that is consistent with the DHS "Prevention and Management of Surgical Fires and Durg" models.</li> </ul>

	Burns' module.
٠	A system-wide module and post-test for "Prevention and Management of Surgical Fires and Burns" was distributed in 2006 to all DHS facilities and was revised and redistributed in 2008
	to all DHS facilities. A revision insert was added in 2009 to include education related to communication during electro-surgical device use and facial draping when oxygen is in use.
	In addition to module distribution system-wide, the module is also being added to the DHS
	intranet, which is accessible to all DHS staff. The module will be required for all operating
	room staff system-wide.
•	DHS staff system-wide are re-educated at least annually for fire prevention and management.

3. State if the corrective actions are applicable to only your department or other County departments:

(If unsure, please contact the Chief Executive Office Risk Management Branch for assistance)

Potentially has County-wide implications.

Potentially has implications to other departments (i.e., all human services, all safety departments, or one or more other departments).

X Does not appear to have County-wide or other department implications.

Signature: (Risk Management Coordinator)	Date: 5/27/09
Signature: (Interim Chief Medical Officer)	Date: 5/28/09
Signature: (lyfterim Directór)	Date: 7 5-28-09

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## **CASE SUMMARY**

# **INFORMATION ON PROPOSED SETTLEMENT OF LITIGATION**

CASE NAME	ENKI Health and Research Systems Inc. v. County of Los Angeles (Lead Case) 25 Consolidated Cases, 18 Plaintiff Providers of Mental Health Services
CASE NUMBER	BC341409, plus other consolidated cases
COURT	Los Angeles Superior Court - Central District
DATE FILED	10-13-05, et seq.
COUNTY DEPARTMENT	Department of Mental Health
PROPOSED SETTLEMENT AMOUNT	\$ "Total Settlement Amount" (all plaintiffs) of \$10,500,000, County Cash Payment of \$5,808,417, forgiveness of Cash Flow Advances, acceptance of \$3 million payment to County by State of California, plus ancillary payments of \$2,122,000 to two plaintiffs on collateral claims
ATTORNEY FOR PLAINTIFF	Kathleen Drummy/Davis Wright Tremaine
COUNTY COUNSEL ATTORNEY	Richard K. Mason
NATURE OF CASE	This is a settlement of the protracted litigation, 25 consolidated cases brought by 18 providers of mental health services alleging approximately \$25 million in damages for unreimbursed services, involving the Department of Mental Health

PAID ATTORNEY FEES, TO DATE

PAID COSTS, TO DATE

California with respect to DMH's information technology system, which was modified to comply with the requirements of the federal HIPAA regulations. In 2006 and 2007 the Board of Supervisors approved partial settlements for three of the plaintiff providers and authorized continued mediation efforts for the entire matter. This mediated settlement finally resolves all issues in these cases. Plaintiffs allege that DMH breached its contractual obligations to them by not timely or accurately processing their claims for reimbursement to the State, resulting in denied claims, The State is also a defendant. The County asserted a crossclaim against the State for, among other things, indemnity or contribution. The County further asserted that responsibility is also shared by the plaintiff providers and the designer of the system changes, Sierra Systems. The settlement is the result of lengthy mediation sessions, a comprehensive "Collaborative Claiming Process" agreed to during mediation, sessions before a Superior Court settlement judge. and protracted settlement discussions. The plaintiffs, the State, and the County have all agreed to resolve the matter on the terms set forth in the settlement agreement.

("DMH") and the State of

\$ \$859,824.20

\$ \$49,122.41

## **Summary Corrective Action Plan**



The intent of this form is to assist departments in writing a corrective action plan summary for attachment to the settlement documents developed for the Board of Supervisors and/or the County of Los Angeles Claims Board. The summary should be a specific overview of the claims/lawsuits' identified root causes and corrective actions (status, time frame, and responsible party). This summary does not replace the Corrective Action Plan form. If there is a question related to <u>confidentiality</u>, please consult County Counsel.

Date of incident/event:	October 2005 (First lawsuit filed)		
Briefly provide a description of the incident/event:	Contract providers of mental health services alleged in 25 lawsuits against the County and the State of California that the transition to		
	HIPAA-compliant claiming and the design, implementation, and use of		
	the Integrated System (IS) by DMH resulted in loss of revenue because of flawed implementation of the HIPAA Transactions and Code Sets		
	Rules, flaws in the design and implementation of the IS, and deficiencies		
	in DMH's operation and use of the IS.		

1. Briefly describe the root cause of the claim/lawsuit:

The root causes of the problems which led to delays in reimbursement claims and consequent denials of such claims leading to the subject litigation are complex, but include the following:

- 1 Errors and omissions resulting from "fast track" procurement and implementation process in order to comply with federal mandates and timelines;
- 2. Design errors or omissions and other related inadequate performance by Sierra Systems;
- Incapacity of State system to receive and process claims and inadequate performance by State with respect to required systems interfaces; and
- 4. Provider errors and omissions and untimely and inaccurate data entry.

2. Briefly describe recommended corrective actions:

(Include each corrective action, due date, responsible party, and any disciplinary actions if appropriate)

1. Correct outstanding performance and operational problems with the IS (Change Request 48)

Responsible Party: R. Greenless, Chief Information Officer, (CIO) Chief Information Office Bureau,

[	(CIOB.) Completion Date: April 2006.
2.	Create a Revenue Management Division (RMD) within DMH to provide effective monitoring and
	oversight of DMH claims processing activities. Responsible Party: Lyn Wallensak, Chief
	Administrative Deputy. Completion Date: May 2006.
3.	Introduce the Cognos Business Intelligence (BI) to DMH and pair it with the DMH Data Warehouse.
10 - 10 - 10 - 10 - 10 - 10 - 10 - 10 -	Responsible Party: John Ortega, Chief, Data and Integration Services, CIOB Completion Date:
	December, 2009
4.	Develop and staff a Project Management Office (PMO) within CIOB. Responsible Party: Sharon
and and the second second second	Carlson, Associate, CIOB Completion Date: August, 2009.
5.	Develop and Maintain a DMH Project Management Methodology based on Industry Best Practices.
	Responsible Party: Sharon Carlson, Associate, CIOB Completion Date: February, 2005.
6.	Acquire an Integrated Behavioral Health Information System (IBHIS) to replace the IS and provide
	an electronic health record (EHR) system for DMH. Responsible Party: Robert Greenless, CIO,
	CIOB Completion Date: Initial Production Use - September, 2013.
3.	State if the corrective actions are applicable to only your department or other County departments:

- State if the corrective actions are applicable to only your department or other County departments: (If unsure, please contact the Chief Executive Office Risk Management Branch for assistance)

Potentially has County-wide implications.

- Potentially has implications to other departments (i.e., all human services, all safety departments, or one or more other departments).
- Х Does not appear to have County-wide or other department implications.

Signature; (Risk Management Coordinator)	Date
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Signature: (Department Head)	Date:
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#### COUNTY OF LOS ANGELES CLAIMS BOARD

#### MINUTES OF REGULAR MEETING

May 18, 2009

#### 1. Call to Order.

This regular meeting of the County of Los Angeles Claims Board was called to order at 9:39 a.m. The meeting was held in the Executive Conference Room, 648 Kenneth Hahn Hall of Administration, Los Angeles, California.

Claims Board Members present at the meeting were: Maria M. Oms, Rocky Armfield and John F. Krattli.

Other persons in attendance at the meeting were: Office of the County Counsel: Ruben Baeza, Jr., Albert Kelly, Manuel Valenzuela, Jr., Halvor Melom, and Tom Tyrrell; Department of Public Works: Chuck Adams; Sheriff's Department: Patrick Hunter, Rob Taliento, and Shaun Mathers; Office of Affirmative Action Compliance: Hayward Harris, Jr.; Department of Health Services: Elizabeth Baca, Nancy Lefcourt, Ann Marinovich, and Miguel Ortiz-Maroquin; Outside Counsel: Jeff Hausman and Michael Thomas.

2. Opportunity for members of the public to address the Claims Board on items of interest within the subject matter jurisdiction of the Claims Board.

## No members of the public addressed the Claims Board.

3. Closed Session – Conference with Legal Counsel – Existing Litigation (Subdivision (a) of Government Code Section 54956.9).

# At 9:41 a.m., the Chairperson adjourned the meeting into Closed Session to discuss the items listed as 4(a) through 4(d) below.

4. Report of actions taken in Closed Session.

# At 11:44 a.m., the Claims Board reconvened in open session and reported the actions taken in Closed Session as follows:

a. <u>Shawn Thompson, et al. v. County of Los Angeles</u> United States District Court Case No. CV 08-00862

> This lawsuit seeks compensation for a death which occurred while in the custody of the Sheriff's Department.

The Claims Board approved settlement of this matter in the amount of \$100,000.

The vote of the Claims Board was unanimous with all members being present.

b. <u>Arturo Correa v. County of Los Angeles</u> Los Angeles Superior Court Case No. BC 384 324

This lawsuit concerns allegations that the Department of Public Works failed to reasonably accommodate an employee's disability.

The Claims Board approved settlement of this matter in the amount of \$80,000.

The vote of the Claims Board was unanimous with all members being present.

c. <u>Yoon Biazar v. County of Los Angeles, et al.</u> Los Angeles Superior Court Case No. BC 380 042

This lawsuit concerns allegations that an employee of the Department of Health Services was subjected to discrimination and retaliation.

The Claims Board recommended to the Board of Supervisors the settlement of this matter in the amount of \$95,000 plus approximately \$110,000 in back pay.

The vote of the Claims Board was unanimous with all members being present.

d. <u>AES Redondo Beach, LLC v. County of Los Angeles, et al.</u> Los Angeles Superior Court Case No. BS 118 450 <u>AES Alamitos, LLC v. County of Los Angeles, et al.</u> Los Angeles Superior Court Case No. BS 118 451

These lawsuits concern the payment of interest on property tax refunds.

The Claims Board recommended to the Board of Supervisors the settlement of these matters in the amount of \$471,210.74.

The vote of the Claims Board was unanimous with all members being present.

5. Approval of the Minutes for the May 4, 2009, meeting of the Claims Board.

The Minutes for the May 4, 2009, meeting of the Claims Board were approved.

The vote of the Claims Board was unanimous with all members being present.

6. Cancellation of the Claims Board's June 1, 2009 regular meeting.

The Claims Board's June 1, 2009 regular meeting was cancelled.

The vote of the Claims Board was unanimous with all members being present.

7. Items not on the posted agenda, to be referred to staff or placed on the agenda for action at a further meeting of the Board, or matters requiring immediate action because of emergency situation or where the need to take immediate action came to the attention of the Board subsequent to the posting of the agenda.

#### No such matters were discussed.

8, Adjournment.

The meeting was adjourned at 11:44 a.m.

COUNTY OF LOS ANGELES CLAIMS BOARD

Renee F. Mendoza