

Claudia Kidmy

1460 E. Holt Ave. #100

Pomona, Ca 91767

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Dear JJCC-CAC,

My name is Claudia Kidmy and I am one of the counselors at Park West Continuation High School in Pomona. I am writing this letter to share my concerns of possibly losing our onsite Probation Officer Mrs. Villa. Mrs. Villa is an essential partner in the success of our students when we need immediate assistance, she is there to provide valuable information we need to assist students on probation. She collaborates and assist not only with students that are on probation, but all students that may need her assistance. She provides students, parents and school staff support when needed especially when navigating the probation system. She has an open-door policy and is always available when we need her. When she is not available on site she has provided her phone number, so we can reach her if we need her support. She has made herself available outside of business hours which has been helpful when meeting deadlines.

One of the services she provides is collaborating with the team when a student that is on probation and does not want to follow the guidelines. She works with the student to help him understand that working with the school will help him be successful and not violate probation. She also provides parents and students with different community resources and program that can help students stay on track and graduate. Parents feel comfortable with her and have expressed gratitude in the way she treats them with respect and dignity. She gives them various options they may choose to help their son or daughter. If the parent or student does not know their Probation Officer Mrs. Villa researches the information and connects them with the Officer. Mrs. Villa also walks around during lunch and sits on the benches and plays games with the students. She is always looking for ways to connect with them and develop the personal relationships that are extremely important in the success of our students. She also provides snacks she brings and food from various food banks and at times takes them to their homes especially during COVID when some parents did not have transportation to get to the food banks.

Mrs. Villa is a valuable player in the success of all our students. Especially because at Park West Continuation High School our students need additional support and connections to caring adults. The services she provides are essential to the success of our students. I hope that Mrs. Villa and all other on-site Probation Officers continue to be that additional support our students need. Especially during these very difficult times. She is an amazing and intricate part of the Park West Family and always goes beyond the call of duty.

Thank you for taking the time to consider my words of support and I hope I relay the positive impact having an on site probation officers has on our site and students.

Ms. Kidmy

