



Los Angeles County
DEPARTMENT OF



Human Resources



Los Angeles County
EXECUTIVE CAREER OPPORTUNITY

Deputy Director, Operations Homeless Services & Housing

Applications accepted from October 14, 2025 until filled. First consideration will be given to applications received by October 24, 2025.

The County of Los Angeles

The County of Los Angeles serves a demographically and geographically diverse population of more than 10 million residents. Employing over 100,000 employees in 39 departments who work in roles as broad as law, civil engineering, public safety, healthcare, and human services, the County operates with an annual budget of over \$52.5 billion for the fiscal year 2025 - 2026. The County is a Fair Chance employer, committed to diversity and inclusiveness in its workforce. It is a culturally diverse economic and cultural hub, driving major elements of the national and world economies. It is the center for arts, media, and entertainment – unlike anywhere else in the world.



The Department

On April 1, 2025, the Los Angeles County Board of Supervisors voted to establish a new department dedicated exclusively to addressing homelessness, the Department of Homeless Services and Housing (HSH). This decision created an unparalleled opportunity to build an effective, transparent, and accountable infrastructure for delivering a comprehensive response to homelessness across the County.

Officially launched on July 1, 2025, HSH is designed to:

- Consolidate and centralize fragmented efforts that had previously been spread across multiple County departments.
- Streamline accountability by placing direct oversight under a single Director who reports to the Board of Supervisors.
- Focus on achieving clearly defined, performance-based outcomes that prioritize impact, equity, and efficiency.
- Create transparent processes and measurable results to ensure progress is visible to the Board, stakeholders, and the public.

This new structure positions HSH to address both the immediate needs of people experiencing homelessness and the root causes driving housing instability, through proven and innovative strategies. The department will:

- Expand housing pipelines and supportive housing programs.
- Strengthen partnerships with County agencies, cities, and community-based organizations.
- Align investments with prevention-focused strategies.
- Incorporate an equity-centered framework to close disparities for historically underserved populations.

With its launch, HSH represents the County's most ambitious and unified approach yet to preventing and ending homelessness, while ensuring accountability and transparency in the use of public resources.





The Opportunity

The Deputy Director of Operations is a key member of the executive leadership team, reporting directly to the Chief Deputy. This executive-level unclassified role provides strategic and operational oversight for HSH's administrative and business functions, ensuring the department runs effectively, efficiently, and transparently.

The Deputy Director may guide critical areas, including finance, contracts, human resources, facilities, and procurement. In partnership with division leaders, this position will establish and strengthen the administrative operational infrastructure necessary to advance the County and department's bold vision of preventing and ending homelessness, while ensuring accountability in the use of public resources.

This is a unique opportunity for a proven operations leader to shape and sustain the foundation of a newly created department by driving sustainable, accountable, and equity-focused solutions to homelessness and housing across Los Angeles County.

Ideal Candidate

The ideal candidate is an accomplished public sector executive with demonstrated expertise in operations, administration, or business management within large, complex organizations. They will be:

- A results-driven operational leader with experience overseeing finance, contracts, HR, or other administrative functions.
- A collaborative manager who can build and motivate diverse teams, while ensuring accountability and compliance.
- Skilled at balancing day-to-day management with long-term strategic planning.
- Adept at navigating County, state, and federal requirements related to budgeting and contracting.
- A strong communicator who can clearly present operational priorities and outcomes to the Director, Board of Supervisors, and stakeholders.
- Committed to equity, transparency, and continuous improvement in public service delivery.



Key Responsibilities

The Deputy Director of Operations will:

- Plan and direct administrative operations across finance, contracts, human resources (HR), facilities, and procurement through subordinate managers.
- Ensure efficient allocation of resources and alignment of administrative functions with departmental priorities.
- Oversee budget development, fiscal monitoring, and management of multiple funding streams.
- Lead contract administration and monitoring activities to ensure compliance and accountability.
- Provide executive leadership to operations divisions through subordinate managers, fostering professional development and effective performance management.
- Establish policies, systems, and internal controls to strengthen efficiency, transparency, and service delivery.
- Collaborate with the Chief Deputy and program leaders to ensure administrative operations effectively support programmatic needs.
- Represent the department before oversight bodies and serve as a trusted advisor on operational matters.



Qualifications

- A Bachelor's degree from an accredited college or university in Public Administration, Business Administration, Finance, Human Resources, or a related field.
- Five (5) years of progressively responsible senior management experience directing, through subordinate managers, administrative, operational, or business services in a large and complex organization.
- Demonstrated experience in budget and fiscal management, contracts administration, procurement, human resources, or other administrative operations such as facilities or capital projects management.
- A valid California Class "C" driver's license or the ability to use an alternative method of transportation when needed.

Desirables

- Advanced degree in Public Administration, Business Administration, Finance, or related discipline.
- Proven track record managing operations in a government or public service environment.
- Experience overseeing multiple administrative divisions such as finance, HR, procurement, and facilities.
- Demonstrated ability to implement organizational reforms, streamline operations, and improve accountability.
- Strong applied understanding of equity principles and commitment to equitable service delivery.



Compensation

Starting annual salary will depend on qualifications and career accomplishments. This is an unclassified (at-will) position and is subject to the provisions of the County's Management Appraisal and Performance Plan (MAPP) at R17 (\$203,731 to \$316,843)

Benefits

The County provides an excellent benefits package that allows employees to choose benefits that meet their specific needs. The package includes:

- Retirement Plan – The successful candidate will participate in a defined benefit plan.
- Cafeteria Benefit Plan – Benefits may be purchased from the MegaFlex Cafeteria Benefit Plan using a tax-free County contribution of an additional 14.5% of the employee's monthly salary.
- Flexible Spending Accounts – In addition to tax-free medical and dependent care spending accounts, the County contributes \$75 per month to the Dependent Care Spending Account.
- Savings Plan (401k) – Optional tax-deferred income plan that may include a County matching contribution of up to 4% of the employee's salary.
- Deferred Compensation Plan (457) – Optional tax-deferred income plan that may include a County matching contribution of up to 4% of the employee's salary.
- Non-Elective Days – 10 paid days per year with the option to buy elective annual leave days. Annual leave can be used for vacation sick, or personal leave.
- Holidays – 13 paid days per year.

How to Apply

Applications will be accepted until the position is filled. First consideration will be given to applications received by October 24, 2025.

To apply, please submit a letter of interest and a detailed résumé via the County's online application system: <https://bit.ly/47p1xsg>

For confidential inquiries, please contact:

Alice Ting

Executive Recruiter

Department of Human Resources

(323) 400-9014

ating@hr.lacounty.gov

