

GUIDE TO MUNICIPAL SERVICES IN UNINCORPORATED AREAS

Fifth District



Did You Know?

LA County provides the following free or low cost services for residents in unincorporated areas:



Metro passes



Vouchers to spay or neuter your pet



Dial-A-Ride transportation for older adults



Flu shots



Vaccinations for your pet

It is prohibited in unincorporated areas of LA County to:



Park your vehicle on your lawn



Sell food and merchandise on public sidewalks without permit



Convert your garage without a permit



Conduct yard sales on weekdays (Monday-Friday)



Fail to spay or neuter your pet



Park mobile homes and big rigs on residential streets



Begin construction work before 6:30 a.m. or after 8:00 p.m., Monday through Saturday, and all day Sunday, with certain exceptions.

WELCOME TO YOUR LOS ANGELES COUNTY GUIDE TO UNINCORPORATED AREA SERVICES

If the population of Los Angeles County's unincorporated areas was combined into a standalone city, it would have more residents than Long Beach, Santa Clarita and Glendale—combined. With a total population of approximately 1 million residents, the County's more than 120 unincorporated areas range in size from tiny hamlets such as Lake Hughes to more populous centers such as East Los Angeles, Florence-Firestone and Hacienda Heights.

These vibrant and diverse communities play a major role in the social, economic and cultural life of our region. One out of every 10 LA County residents lives in an unincorporated community. These communities also cover a huge swath of Los Angeles County's geography—2,600 square miles, or about two-thirds of our total land area.

And when it comes to municipal services—such as law enforcement, firefighting, animal care and control, trash collection, road maintenance, library services, and parks—Los Angeles County serves as the municipal government for each of these areas. Political representation is provided by the Los Angeles County Board of Supervisors. The Board is responsible for establishing policies and regulations that benefit all unincorporated area residents, while County departments provide the frontline services that residents depend on, day in and day out.

This guide is intended to help residents and businesses find and take advantage of the LA County services they need. It highlights frequently requested services along with other useful resources.

A digital guide version of this guide, which will be regularly updated as new information becomes available, can be found at <u>unincorporated.lacounty.gov</u>.

For information about the guide, please contact:

Municipal and Unincorporated Area Services LA County Chief Executive Office Kenneth Hahn Hall of Administration 500 W. Temple St. Los Angeles, CA 90012

Email: MUAS@ceo.lacounty.gov Web: unincorporated.lacounty.gov

Follow LA County on social media: **@countyofla**



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Scan to visit the Municipal & Unincorporated Services Area website where you can find the current guide for your District.





LA County Emergency Website

Please visit <u>lacounty.gov/emergency</u> for evacuation updates and other emergency information.



Los Angeles County recognizes that we occupy land originally and still inhabited and cared for by the Tongva, Tataviam, Serrano, Kizh, and Chumash Peoples. We honor and pay respect to their elders and descendants — past, present, and emerging — as they continue their stewardship of these lands and waters. We acknowledge that settler colonization resulted in land seizure, disease, subjugation, slavery, relocation, broken promises, genocide and multigenerational trauma. This acknowledgment demonstrates our responsibility and commitment to truth, healing and reconciliation and to elevating the stories, culture and community of the original inhabitants of Los Angeles County. We are grateful to have the opportunity to live and work on these ancestral lands. We are dedicated to growing and sustaining relationships with Native peoples and local tribal governments, including (in no particular order) the:

- Fernandeño Tataviam Band of Mission Indians
- Gabrielino Tongva Indians of California Tribal Council
- Gabrieleno/Tongva San Gabriel Band of Mission Indians
- Gabrieleño Band of Mission Indians Kizh Nation
- San Manuel Band of Mission Indians
- San Fernando Band of Mission Indians

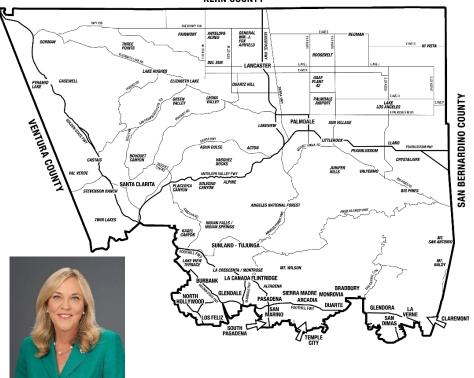
Developed over many months of collaboration with leaders from local Tribes, on November 1, 2022, the Board of Supervisors unanimously voted to adopt a Land Acknowledgment for Los Angeles County.

To learn more about the First Peoples of Los Angeles County, please visit the Los Angeles City/County Native American Indian Commission website at lanaic.lacounty.gov.

Supervisorial District Maps & Cities

Fifth Supervisorial District Map

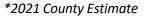
KERN COUNTY



Kathryn Barger

Supervisor, Fifth District Population: 1,896,455* Square Miles: 2,785.21

kathrynbarger.lacounty.gov (213) 974-5555 Kathryn@bos.lacounty.gov 869 Kenneth Hahn Hall of Administration 500 W. Temple St. Los Angeles, CA 90012







Fifth District Cities and Communities

Cities

Arcadia Bradbury Burbank Claremont

Duarte

Glendale

Glendora La Cañada

Flintridge La Verne

(portion) Lancaster

Monrovia Palmdale Pasadena San Dimas San Marino

Santa Clarita Sierra Madre South Pasadena

Temple City

Los Angeles City

Angeles National

Forest

Hollywood Hills

(portion)

Lakeview Terrace

Los Feliz

North Hollywood

(portion) Shadow Hills Sherman Oaks (portion)

Studio City (portion)

Sun Valley (portion)

Sunland Toluca Lake Toluca Terrace **Toluca Woods** Tujunga

Valley Village

Unincorporated Areas

Acton Agua Dulce Altadena Anaverde

Angeles National Forest

Arcadia

Bouquet Canyon Bradbury Canyon Country

Castaic Claremont Del Sur

Desert View Highlands

Duarte East Covina East Lancaster Fast Pasadena Elizabeth Lake Glendora Hi Vista

Kagel/Lopez Canyons La Crescenta-Montrose

La Verne Lake Hughes Lake Los Angeles Leona Valley Littlerock

Littlerock/Juniper Hills Littlerock/Pearblossom

Hano Monrovia Newhall

North Lancaster Northeast San Gabriel

(portion) Padua Hills **Palmdale** Pearblossom Placerita Canyon **Unincorporated Areas**

(continued) Quartz Hill Roosevelt San Francisquito Canyon/Bouquet

Canyon San Pasqual Sand Canyon Saugus

Saugus/Canyon Country South Antelope Valley South Edwards Southeast Antelope

Vallev Stevenson Ranch Sun Village Twin Lakes/Oat Mountain Universal City Val Verde Valencia

West Antelope Valley White Fence Farms

Fifth District – Field Offices

If you have questions or concerns about your unincorporated community, please contact your local field office:

Antelope Valley

42455 10th St. West, Ste. 104 Lancaster, CA 93534

Phone: (661) 726-3600 Fax: (661) 942-5069

East San Gabriel Valley

380 S. San Dimas Ave., Ste. 201 San Dimas, CA 91773 Phone: (909) 394-2264

Fax: (818) 993-5764

San Fernando Valley

4130 Cahuenga Blvd., Ste. 108 Toluca Lake, CA 91602

Phone: (818) 993-5170

San Gabriel Valley

215 N. Marengo Ave., Ste. 120 Pasadena, CA 91101 Phone: (626) 356-5407

Fax: (626) 568-0159

Santa Clarita Valley

27441 Tourney Road, Ste. 120 Santa Clarita, CA 91355 Phone: (661) 287-3657

Fax: (661) 254-4453

Frequently Requested Services

Consumer and Business Affairs

Services: Consumer Complaints, Minimum Wage, Rent, Tenant and

Landlord Matters, Scams, Mediation Requests, etc.

Phone Number: (800) 593-8222 Email: info@dcba.lacounty.gov

Office of Countywide Communications

Services: Media inquiries and Public Records Act requests

Phone Number: (213) 974-1311 Email: pio@ceo.lacounty.gov

Public Social Services

Services: EBT, CalFresh, General Relief, Medi-Cal, In-Home Supportive

Services, etc.

Phone Number: (866) 613-3777

Public Works

Services: Building Permits, Road Maintenance, Trash Collection, Water

Resources, Graffiti Removal, etc. **Phone Number:** (626) 458-5100 **Email:** DPWinfo@dpw.lacounty.gov

Registrar-Recorder/County Clerk

Services: Candidate Filings, Campaign Finance, Election Resources and Information, Birth, Death & Marriage Records, Property Document Recording, Real Estate Records, Fictitious Business Names/DBA,

Marriage Licenses and Ceremonies Phone Number: (800) 201-8999 Email: recorder@rrcc.lacounty.gov

Treasurer and Tax Collector

Services: Pay Property Taxes, General Property Tax Questions, Business

Licenses, Auctions, Liens, etc.

Phone Number: (213) 974-2111

Web: ttc.lacounty.gov/public-inquiries/

For all other inquiries, contact the LA County Operator at (213) 974-1234.

Directory of Services

Alphabetical by agency/department and/or subject

211 LA County

Provides health and human service resources and municipal service

information.

Phone number: 2-1-1

Those unable to reach 2-1-1 service: (800) 339-6993 TTY/TDD# (phone for hearing impaired): (800) 660-4026

Website: 211la.org

988 Suicide & Crisis Lifeline

Phone number: 9-8-8 Website: 988lifeline.org

Ambulatory Care Network

Phone Number: (844) 804-0455

Website: dhs.lacounty.gov/our-locations/

Animal Care and Control

Phone Number: (800) 253-3555

Website: animalcare.lacounty.gov/contact-us/

Auditor Controller

Phone Number: (213) 974-8301

Email: constituent@auditor.lacounty.gov/contact-page/
Website: auditor.lacounty.gov/contact-page/

Bee Nuisance

Phone Number: (800) 233-9279

Website: acwm.lacounty.gov/nuisance-bee-complaint/

Building Permits

Phone Number: (626) 458-3173

Website: pw.lacounty.gov/building-and-safety/contactus

California Highway Patrol

Phone Number: (800) 835-5247 Website: chp.ca.gov/home/contact-us

Code Enforcement

Website: pw.lacounty.gov/building-and-safety/codeenforcement/

Emergency Survival Program

Phone Number: (323) 980-2260

Website: ready.lacounty.gov/emergency-survival-guide/

Farmers Markets Directory

Phone Number: (562) 622-0426

Website: acwm.lacounty.gov/certified-farmers-market/

Fire Department

Phone Number: (323) 881-2411 (For emergencies, please call 9-1-1) Email: info@fire.lacounty.gov

Website: fire.lacounty.gov/contact-us/

Garage Conversion Violations

Phone Number: 2-1-1/(213) 974-6453

Email: ZoningEnforcement@planning.lacounty.gov

Website: planning.lacounty.gov/enforcement/report-a-violation/

Graffiti Removal

Phone Number: (800) 675-4357

Website: pw.lacounty.gov/general/graffiti.cfm

Homeless Services

Phone: (800) 548-6047/2-1-1 Website: lahsa.org/get-help

Hospitals

Phone Number: (844) 804-0055

Website: dhs.lacounty.gov/our-services/emergency-services/

Illegal Dumping

Phone Number: (888)-8DUMPING (888-838-6746)

Email: dumping@pw.lacounty.gov

Website: pw.lacounty.gov/epd/illdump/support.cfm

Libraries

Phone Number: (562) 940-8462 Website: lacountylibrary.org/contactus/

Medical Examiner

Phone Number: (323) 343-0512

After hours phone number: (323) 343-0714

Email: info@coroner.lacounty.gov
Website: me.lacounty.gov/contact-us/

Metro

Phone Number: (323) 466-3876 Email: <u>planatrip@metro.net</u>

Website: metro.net/about/contacts/

Older Adult Programs

Phone Number: (800) 510-2020 Website: <u>ad.lacountyad.gov</u>

Parks & Recreation

Phone Number: (626) 588-5364 Email: info@parks.lacounty.gov

Website: parks.lacounty.gov/contact-us/

Property Tax Information

Phone Number: (213) 974-2111

Website: ttc.lacounty.gov/public-inquiries/

Public Health Centers (including clinical services)

Phone Number: (213) 240-8040 Email: chs@ph.lacounty.gov

Website: publichealth.lacounty.gov/chs/phcenters.htm

Recycling Programs

Phone Number: (888) CLEAN LA / (888) 253-2652

Email: cdrp@pw.lacounty.gov/epd/drp/

Sheriff's Department

Phone Number: (213) 229-1700 For emergencies, call 9-1-1 Website: <u>lasd.org/contact-us/</u>

Southern California Edison

Phone Number: (800) 655-4555

Website: sce.com/customer-service/contact-us

Southern California Gas Company

Phone Number: (877) 238-0092

Website: socalgas.com/about-us/contact-us

Street Lighting

Phone Number: (800) 618-7575

Website: pw.lacounty.gov/tnl/streetlights/?action=contacts

Street Maintenance

Phone Number: (626) 458-4923

Website: pw.lacounty.gov/gmed/lacroads/Contact.aspx

Transportation (including shuttle services)

Phone Number: (888) 524-6287

Website: pw.lacounty.gov/transit/Shuttles.aspx#pageTitle

Trash Collection

Phone Number: (888) CLEAN LA / (888) 253-2652

Website: dpw.lacounty.gov/epd/cleanla/TrashCollection.aspx

Tree Maintenance

Phone Number: (800) 675-4357

Website: pw.lacounty.gov/rmd/parkwaytrees/

Unlicensed Cannabis Business (Reporting)

Email: cannabis@lacounty.gov

Website: https://dcba.lacounty.gov/cannabis/ or via "The Works" App.

Unpermitted Street Food Operations

Phone: (626) 430-5500

Email: ehvip@ph.lacounty.gov

Website: publichealth.lacounty.gov/eh/business/unpermitted-street-

food.htm

Voter and Election Information

Phone Number: (800) 815-2666 Email: voterinfo@rrcc.lacounty.gov

Website: lavote.gov/home/voting-elections

Yard Sale Ordinance

Phone Number: (213) 974-6453

Email: zoningenforcement@planning.lacounty.gov/yard
Website: case.planning.lacounty.gov/yard

The Works



The Works lets you report:

- Potholes, graffiti, and street sweeping
- Suspected property violations
- Incidents of illegal dumping
- Facility and Trail Maintenance

Keep up-to -date with Public Works' latest news on road closures and upcoming events

Locate the nearest Public Works office and other services

Now available with Spanish translation.

Ahora disponible en Español





About LA County

LA County was established on Feb. 18, 1850 as one of California's original 27 counties, just months after California was granted statehood and roughly two years after California became American territory under a treaty ending the Mexican-American war.

The County's original boundaries encompassed an area along the coast between Santa Barbara and San Diego that included present-day Orange County and parts of Ventura and Riverside counties. That map changed dramatically over the years, with LA County at one point stretching all the way east to the state's borders with Nevada and Arizona. By 1889, when Orange County was established, LA County occupied an area that roughly mirrored its modern-day boundaries. LA County now covers 4,084 square miles of land area, including Santa Catalina Island. It is bordered on the north by Kern County, on the east by San Bernardino County, on the south by Orange County and on the west by Ventura County and the Pacific Ocean.

It is the most populous county in the US, with more than 9.7 million residents—a number exceeded by only 10 states—and approximately one-quarter of all California residents live here. It is a charter county and its governing body is the Board of Supervisors, created by the Legislature in 1852.

The County has a multi-billion dollar budget that is funded by federal, state and local revenues. Unlike the State or any of the 88 cities within LA County's jurisdiction, the County does not have the broad authority to assess taxes, but it generates local revenues through both property and sales taxes. It uses its overall budget to provide a wide range of programs and services to its residents. Traditional services mandated by State law include public healthcare and health protection, public social services, child welfare, law enforcement, managing elections, property assessment and tax collection. Other services include affordable housing, economic development, libraries, parks and recreation, arts and cultural programming, and anti-racism and justice reform efforts. More specialized services include flood control, water conservation and agricultural enforcement. In all, the County has 38 departments and a dedicated workforce of more than 100,000 employees to carry out this important work.

There are 88 cities within the County, each with its own city government. Roughly 65% of the County—more than 2,600 square miles—is unincorporated. For the more than one million people living in those areas, the Board of Supervisors serves as their "city council" and County departments provide municipal services like fire and paramedic services, animal care and control, water, road maintenance and trash collection.

Unlike federal and state governments, which rely on a separation of powers, the Board of Supervisors has executive, legislative and quasi-judicial powers. It sets policy and appoints all department heads other than the assessor, district attorney and sheriff, who are elected officials. Each member of the Board is elected to a four-year term by the voters in their respective district and is subject to a three- term limit. Under the State's Brown Act, with limited exceptions, all meetings of the Board are open to the public, and we welcome your participation in County government.

For more information:

- LA County Maps and Geography: <u>lacounty.gov/government/about-la-county/maps-and-geography</u>
- LA County Annual Budget: <u>ceo.lacounty.gov/budget</u>
- LA County Board of Supervisors: <u>bos.lacounty.gov/</u>



The Los Angeles County Department of Military and Veterans Affairs (MVA) counsels veterans, their dependents and survivors regarding federal and state benefits such as compensation, pension, education, medical treatment, home loans, burial benefits and license plate designation. Our accredited Veterans Service Officers also provide referrals for veterans experiencing substance abuse and Post Traumatic Stress Disorder.

MVA also administers historic Bob Hope Patriotic Hall, a 10-story building with meeting rooms, auditorium, gymnasium, industrial kitchen, and banquet facilities available to veteran service non-profit organizations for free and other groups for rental.

Location & Hours

Address: 1816 S. Figueroa St. Monday: 8:00 am – 5:00 pm

Los Angeles, CA 90015 Tuesday: 8:00 am – 5:00 pm

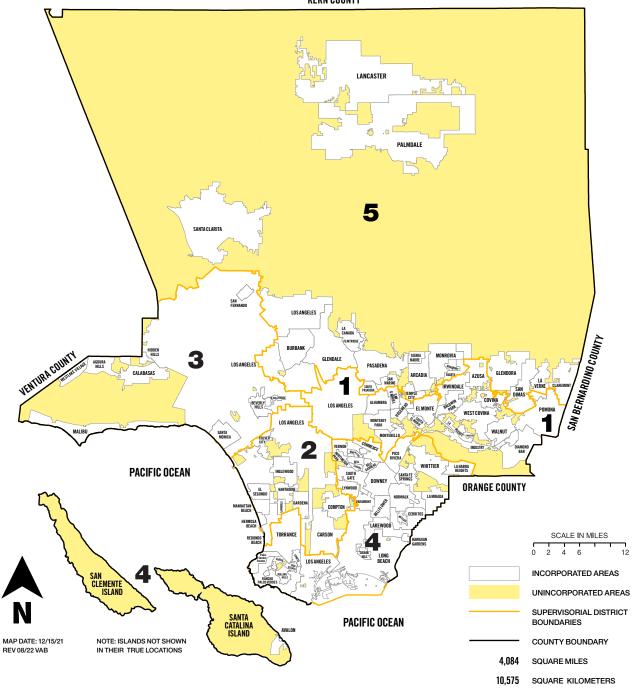
Wednesday: 8:00 am – 8:00 pm

Phone Number: (877) 4LA-VETS Thursday: 8:00 am – 5:00 pm

Friday: 8:00 am – 5:00 pm

Website: https://mva.lacounty.gov/

KERN COUNTY





BOARD OF SUPERVISORS

Hilda L. Solis FIRST DISTRICT Holly J. Mitchell SECOND DISTRICT Lindsey P. Horvath THIRD DISTRICT

Janice Hahn FOURTH DISTRICT Kathryn Barger FIFTH DISTRICT

