

# GUIDE TO MUNICIPAL SERVICES IN UNINCORPORATED AREAS

Third District



#### Did You Know?

LA County provides the following free or low cost services for residents in unincorporated areas:



Metro passes



Vouchers to spay or neuter your pet



Dial-A-Ride transportation for older adults



Flu shots



Vaccinations for your pet

It is prohibited in unincorporated areas of LA County to:



Park your vehicle on your lawn



Sell food and merchandise on public sidewalks without permit



Convert your garage without a permit



Conduct yard sales on weekdays (Monday-Friday)



Fail to spay or neuter your pet



Park mobile homes and big rigs on residential streets



Begin construction work before 6:30 a.m. or after 8:00 p.m., Monday through Saturday, and all day Sunday, with certain exceptions.

# WELCOME TO YOUR LOS ANGELES COUNTY GUIDE TO UNINCORPORATED AREA SERVICES

If the population of Los Angeles County's unincorporated areas was combined into a standalone city, it would have more residents than Long Beach, Santa Clarita and Glendale—combined. With a total population of approximately 1 million residents, the County's more than 120 unincorporated areas range in size from tiny hamlets such as Lake Hughes to more populous centers such as East Los Angeles, Florence-Firestone and Hacienda Heights.

These vibrant and diverse communities play a major role in the social, economic and cultural life of our region. One out of every 10 LA County residents lives in an unincorporated community. These communities also cover a huge swath of Los Angeles County's geography—2,600 square miles, or about two-thirds of our total land area.

And when it comes to municipal services—such as law enforcement, firefighting, animal care and control, trash collection, road maintenance, library services, and parks—Los Angeles County serves as the municipal government for each of these areas. Political representation is provided by the Los Angeles County Board of Supervisors. The Board is responsible for establishing policies and regulations that benefit all unincorporated area residents, while County departments provide the frontline services that residents depend on, day in and day out.

This guide is intended to help residents and businesses find and take advantage of the LA County services they need. It highlights frequently requested services along with other useful resources.

A digital guide version of this guide, which will be regularly updated as new information becomes available, can be found at <u>unincorporated.lacounty.gov</u>.

For information about the guide, please contact:

Municipal and Unincorporated Area Services LA County Chief Executive Office Kenneth Hahn Hall of Administration 500 W. Temple St. Los Angeles, CA 90012

Email: MUAS@ceo.lacounty.gov Web: unincorporated.lacounty.gov

Follow LA County on social media:

@countyofla



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Scan to visit the Municipal & Unincorporated Services Area website where you can find the current guide for your District.





# **LA County Emergency Website**

Please visit <u>lacounty.gov/emergency</u> for evacuation updates and other emergency information.



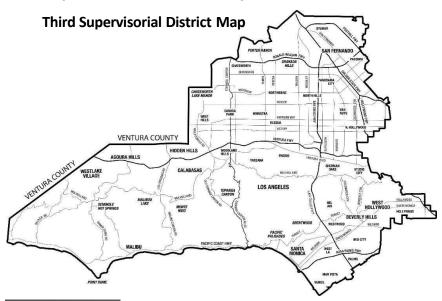
Los Angeles County recognizes that we occupy land originally and still inhabited and cared for by the Tongva, Tataviam, Serrano, Kizh, and Chumash Peoples. We honor and pay respect to their elders and descendants — past, present, and emerging — as they continue their stewardship of these lands and waters. We acknowledge that settler colonization resulted in land seizure, disease, subjugation, slavery, relocation, broken promises, genocide and multigenerational trauma. This acknowledgment demonstrates our responsibility and commitment to truth, healing and reconciliation and to elevating the stories, culture and community of the original inhabitants of Los Angeles County. We are grateful to have the opportunity to live and work on these ancestral lands. We are dedicated to growing and sustaining relationships with Native peoples and local tribal governments, including (in no particular order) the:

- Fernandeño Tataviam Band of Mission Indians
- Gabrielino Tongva Indians of California Tribal Council
- Gabrieleno/Tongva San Gabriel Band of Mission Indians
- Gabrieleño Band of Mission Indians Kizh Nation
- San Manuel Band of Mission Indians
- San Fernando Band of Mission Indians

Developed over many months of collaboration with leaders from local Tribes, on November 1, 2022, the Board of Supervisors unanimously voted to adopt a Land Acknowledgment for Los Angeles County.

To learn more about the First Peoples of Los Angeles County, please visit the Los Angeles City/County Native American Indian Commission website at <a href="mailto:lacounty.gov">lanaic.lacounty.gov</a>.

# **Supervisorial District Maps & Cities**





Lindsey P. Horvath

Supervisor, Third District Population: 2,061,345\* Square Miles: 446.08

<u>Lindseyhorvath.lacounty.gov</u> (213) 974-3333

ThirdDistrict@bos.lacounty.gov

821 Kenneth Hahn Hall of Administration 500 W. Temple St. Los Angeles, CA 90012

\*2021 County Estimate

#### Third District Cities and Communities

#### **Cities**

Agoura Hills **Beverly Hills** Calabasas Hidden Hills Malibu

San Fernando Santa Monica West Hollywood Westlake Village

#### **Unincorporated Areas**

Franklin Canyon Lake Manor Miracle Mile Santa Monica Mountains West Chatsworth West Los Angeles West Hills

#### **Los Angeles City**

Arleta Bel Air Beverly Crest Beverlywood Brentwood Cadillac-Corning Canoga Park Carthay Century City Chatsworth Cheviot Hills Crestview (portion) Encino Granada Hills Hollywood (portion) Hollywood Hills (portion) Lake Balboa Mandeville Canyon Mar Vista Melrose Mission Hills North Hills North Hollywood

(portion) Northridge Pacific Palisades Pacoima

Palisades Highlands Palms

#### Los Angeles City (continued)

Panorama City Porter Ranch Rancho Park Regent Square

Reseda

Reseda Ranch Revnier Village

Sherman Oaks (portion) South Carthay (portion) Studio City (portion) Sun Valley (portion)

Sylmar Tarzana Valley Glen Van Nuvs Venice (portion) West Hills West Los Angeles Westwood Winnetka Woodland Hills

#### Third District – Field Offices

If you have questions or concerns about your unincorporated community, please contact your local field office:

# West Valley & Mountain Communities

26600 Agoura Rd., #100 Calabasas, CA 91302 Phone: (818) 880-9416

Fax: (818) 880-9346

## Metro/West Hollywood

6464 Sunset Blvd., Suite 710

Los Angeles, CA 90028 Phone: (310) 231-1170

## **East San Fernando Valley**

7555 Van Nuys Blvd., Suite 1

Van Nuys, CA 91401 Phone: (818) 901-3831 Fax: (818) 997-8196

# **Frequently Requested Services**

#### **Consumer and Business Affairs**

Services: Consumer Complaints, Minimum Wage, Rent, Tenant and

Landlord Matters, Scams, Mediation Requests, etc.

Phone Number: (800) 593-8222 Email: info@dcba.lacounty.gov

#### Office of Countywide Communications

Services: Media inquiries and Public Records Act requests

Phone Number: (213) 974-1311 Email: pio@ceo.lacounty.gov

#### **Public Social Services**

Services: EBT, CalFresh, General Relief, Medi-Cal, In-Home Supportive

Services, etc.

**Phone Number:** (866) 613-3777

#### **Public Works**

Services: Building Permits, Road Maintenance, Trash Collection, Water

Resources, Graffiti Removal, etc. **Phone Number:** (626) 458-5100 **Email:** DPWinfo@dpw.lacounty.gov

## Registrar-Recorder/County Clerk

**Services:** Candidate Filings, Campaign Finance, Election Resources and Information, Birth, Death & Marriage Records, Property Document Recording, Real Estate Records, Fictitious Business Names/DBA,

Marriage Licenses and Ceremonies Phone Number: (800) 201-8999 Email: recorder@rrcc.lacounty.gov

## Treasurer and Tax Collector

Services: Pay Property Taxes, General Property Tax Questions, Business

Licenses, Auctions, Liens, etc. **Phone Number:** (213) 974-2111

Web: <a href="mailto:ttc.lacounty.gov/public-inquiries/">ttc.lacounty.gov/public-inquiries/</a>

For all other inquiries, contact the LA County Operator at (213) 974-1234.

# **Directory of Services**

Alphabetical by agency/department and/or subject

#### 211 LA County

Provides health and human service resources and municipal service

information.

Phone number: 2-1-1

Those unable to reach 2-1-1 service: (800) 339-6993 TTY/TDD# (phone for hearing impaired): (800) 660-4026

Website: 211la.org

#### 988 Suicide & Crisis Lifeline

Phone number: 9-8-8 Website: 988lifeline.org

#### **Ambulatory Care Network**

Phone Number: (844) 804-0455

Website: dhs.lacounty.gov/our-locations/

#### **Animal Care and Control**

Phone Number: (800) 253-3555

Website: animalcare.lacounty.gov/contact-us/

#### **Auditor Controller**

Phone Number: (213) 974-8301

Email: <a href="mailto:constituent@auditor.lacounty.gov">constituent@auditor.lacounty.gov/contact-page/</a>
Website: <a href="mailto:auditor.lacounty.gov/contact-page/">auditor.lacounty.gov/contact-page/</a>

#### **Bee Nuisance**

Phone Number: (800) 233-9279

Website: acwm.lacounty.gov/nuisance-bee-complaint/

#### **Building Permits**

Phone Number: (626) 458-3173

Website: pw.lacounty.gov/building-and-safety/contactus

#### **California Highway Patrol**

Phone Number: (800) 835-5247 Website: chp.ca.gov/home/contact-us

#### **Code Enforcement**

Website: pw.lacounty.gov/building-and-safety/codeenforcement/

#### **Emergency Survival Program**

Phone Number: (323) 980-2260

Website: ready.lacounty.gov/emergency-survival-guide/

## Farmers Markets Directory

Phone Number: (562) 622-0426

Website: acwm.lacounty.gov/certified-farmers-market/

#### **Fire Department**

Phone Number: (323) 881-2411 (For emergencies, please call 9-1-1) Email: info@fire.lacounty.gov

Website: fire.lacounty.gov/contact-us/

#### **Garage Conversion Violations**

Phone Number: 2-1-1/(213) 974-6453

Email: ZoningEnforcement@planning.lacounty.gov

Website: planning.lacounty.gov/enforcement/report-a-violation/

#### **Graffiti Removal**

Phone Number: (800) 675-4357

Website: pw.lacounty.gov/general/graffiti.cfm

#### **Homeless Services**

Phone: (800) 548-6047/2-1-1 Website: lahsa.org/get-help

#### Hospitals

Phone Number: (844) 804-0055

Website: dhs.lacounty.gov/our-services/emergency-services/

#### **Illegal Dumping**

Phone Number: (888)-8DUMPING (888-838-6746)

Email: dumping@pw.lacounty.gov

Website: pw.lacounty.gov/epd/illdump/support.cfm

#### Libraries

Phone Number: (562) 940-8462 Website: lacountylibrary.org/contactus/

#### **Medical Examiner**

Phone Number: (323) 343-0512

After hours phone number: (323) 343-0714

Email: <a href="mailto:info@coroner.lacounty.gov">info@coroner.lacounty.gov</a> Website: <a href="mailto:me.lacounty.gov/contact-us/">me.lacounty.gov/contact-us/</a>

#### Metro

Phone Number: (323) 466-3876 Email: <u>planatrip@metro.net</u>

Website: <u>metro.net/about/contacts/</u>

#### **Older Adult Programs**

Phone Number: (800) 510-2020 Website: <u>ad.lacountyad.gov</u>

#### Parks & Recreation

Phone Number: (626) 588-5364 Email: info@parks.lacounty.gov

Website: parks.lacounty.gov/contact-us/

#### **Property Tax Information**

Phone Number: (213) 974-2111

Website: ttc.lacounty.gov/public-inquiries/

#### Public Health Centers (including clinical services)

Phone Number: (213) 240-8040 Email: chs@ph.lacounty.gov

Website: publichealth.lacounty.gov/chs/phcenters.htm

#### **Recycling Programs**

Phone Number: (888) CLEAN LA / (888) 253-2652

Email: <a href="mailto:cdrp@pw.lacounty.gov">cdrp@pw.lacounty.gov</a>/epd/drp/

#### **Sheriff's Department**

Phone Number: (213) 229-1700 For emergencies, call 9-1-1 Website: <u>lasd.org/contact-us/</u>

#### Southern California Edison

Phone Number: (800) 655-4555

Website: <a href="mailto:sce.com/customer-service/contact-us">sce.com/customer-service/contact-us</a>

## **Southern California Gas Company**

Phone Number: (877) 238-0092

Website: socalgas.com/about-us/contact-us

#### Street Lighting

Phone Number: (800) 618-7575

Website: <a href="mailto:pw.lacounty.gov/tnl/streetlights/?action=contacts">pw.lacounty.gov/tnl/streetlights/?action=contacts</a>

#### **Street Maintenance**

Phone Number: (626) 458-4923

Website: <a href="mailto:pw.lacounty.gov/gmed/lacroads/Contact.aspx">pw.lacounty.gov/gmed/lacroads/Contact.aspx</a>

#### **Transportation** (including shuttle services)

Phone Number: (888) 524-6287

Website: <a href="mailto:pw.lacounty.gov/transit/Shuttles.aspx#pageTitle">pw.lacounty.gov/transit/Shuttles.aspx#pageTitle</a>

#### **Trash Collection**

Phone Number: (888) CLEAN LA / (888) 253-2652

Website: dpw.lacounty.gov/epd/cleanla/TrashCollection.aspx

#### **Tree Maintenance**

Phone Number: (800) 675-4357

Website: pw.lacounty.gov/rmd/parkwaytrees/

#### **Unlicensed Cannabis Business (Reporting)**

Email: cannabis@lacounty.gov

Website: https://dcba.lacounty.gov/cannabis/ or via "The Works" App.

#### **Unpermitted Street Food Operations**

Phone: (626) 430-5500

Email: ehvip@ph.lacounty.gov

Website: publichealth.lacounty.gov/eh/business/unpermitted-street-

food.htm

#### Voter and Election Information

Phone Number: (800) 815-2666 Email: voterinfo@rrcc.lacounty.gov

Website: <a href="mailto:lavote.gov/home/voting-elections">lavote.gov/home/voting-elections</a>

#### Yard Sale Ordinance

Phone Number: (213) 974-6453

Email: <a href="mailto:zoningenforcement@planning.lacounty.gov">zoningenforcement@planning.lacounty.gov</a>/yard

Website: <a href="mailto:case.planning.lacounty.gov/yard">case.planning.lacounty.gov/yard</a>

# Los Angeles County

# The Works



# The Works lets you report:

- · Potholes, graffiti, and street sweeping
- Suspected property violations
- · Incidents of illegal dumping
- Facility and Trail Maintenance

**Keep up-to -date** with Public Works' latest news on road closures and upcoming events

**Locate** the nearest Public Works office and other services

Now available with Spanish translation.

Ahora disponible en Español





# **About LA County**

LA County was established on Feb. 18, 1850 as one of California's original 27 counties, just months after California was granted statehood and roughly two years after California became American territory under a treaty ending the Mexican-American war.

The County's original boundaries encompassed an area along the coast between Santa Barbara and San Diego that included present-day Orange County and parts of Ventura and Riverside counties. That map changed dramatically over the years, with LA County at one point stretching all the way east to the state's borders with Nevada and Arizona. By 1889, when Orange County was established, LA County occupied an area that roughly mirrored its modern-day boundaries. LA County now covers 4,084 square miles of land area, including Santa Catalina Island. It is bordered on the north by Kern County, on the east by San Bernardino County, on the south by Orange County and on the west by Ventura County and the Pacific Ocean.

It is the most populous county in the US, with more than 9.7 million residents—a number exceeded by only 10 states—and approximately one-quarter of all California residents live here. It is a charter county and its governing body is the Board of Supervisors, created by the Legislature in 1852.

The County has a multi-billion dollar budget that is funded by federal, state and local revenues. Unlike the State or any of the 88 cities within LA County's jurisdiction, the County does not have the broad authority to assess taxes, but it generates local revenues through both property and sales taxes. It uses its overall budget to provide a wide range of programs and services to its residents. Traditional services mandated by State law include public healthcare and health protection, public social services, child welfare, law enforcement, managing elections, property assessment and tax collection. Other services include affordable housing, economic development, libraries, parks and recreation, arts and cultural programming, and anti-racism and justice reform efforts. More specialized services include flood control, water conservation and agricultural enforcement. In all, the County has 38 departments and a dedicated workforce of more than 100,000 employees to carry out this important work.

There are 88 cities within the County, each with its own city government. Roughly 65% of the County—more than 2,600 square miles—is unincorporated. For the more than one million people living in those areas, the Board of Supervisors serves as their "city council" and County departments provide municipal services like fire and paramedic services, animal care and control, water, road maintenance and trash collection.

Unlike federal and state governments, which rely on a separation of powers, the Board of Supervisors has executive, legislative and quasi-judicial powers. It sets policy and appoints all department heads other than the assessor, district attorney and sheriff, who are elected officials. Each member of the Board is elected to a four-year term by the voters in their respective district and is subject to a three- term limit. Under the State's Brown Act, with limited exceptions, all meetings of the Board are open to the public, and we welcome your participation in County government.

#### For more information:

- LA County Maps and Geography: <u>lacounty.gov/government/about-la-county/maps-and-geography</u>
- LA County Annual Budget: <u>ceo.lacounty.gov/budget</u>
- LA County Board of Supervisors: <u>bos.lacounty.gov/</u>



The Los Angeles County Department of Military and Veterans Affairs (MVA) counsels veterans, their dependents and survivors regarding federal and state benefits such as compensation, pension, education, medical treatment, home loans, burial benefits and license plate designation. Our accredited Veterans Service Officers also provide referrals for veterans experiencing substance abuse and Post Traumatic Stress Disorder.

MVA also administers historic Bob Hope Patriotic Hall, a 10-story building with meeting rooms, auditorium, gymnasium, industrial kitchen, and banquet facilities available to veteran service non-profit organizations for free and other groups for rental.

#### **Location & Hours**

**Address**: 1816 S. Figueroa St. Monday: 8:00 am – 5:00 pm

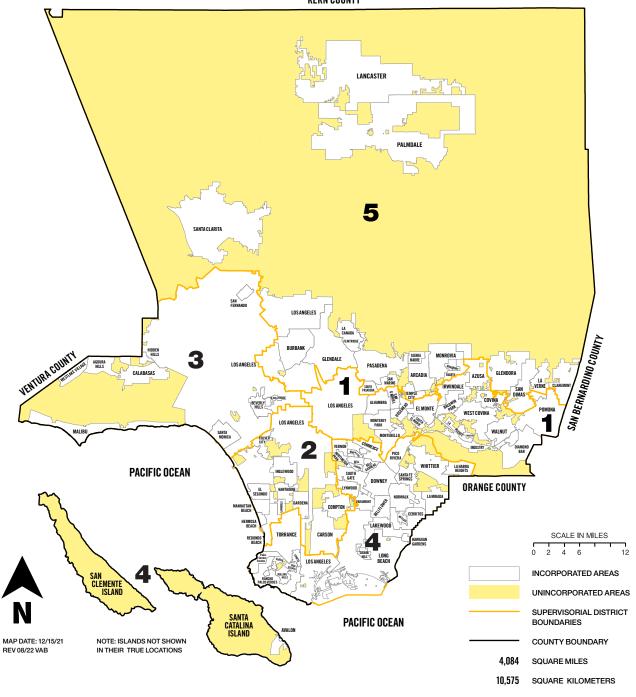
Los Angeles, CA 90015 Tuesday: 8:00 am – 5:00 pm Wednesday: 8:00 am – 8:00 pm

Phone Number: (877) 4LA-VETS Thursday: 8:00 am – 5:00 pm

Friday: 8:00 am – 5:00 pm

Website: https://mva.lacounty.gov/

#### KERN COUNTY





# **BOARD OF SUPERVISORS**

Hilda L. Solis FIRST DISTRICT

> Janice Hahn FOURTH DISTRICT

Holly J. Mitchell SECOND DISTRICT

Kathryn | FIFT Lindsey P. Horvath THIRD DISTRICT

Kathryn Barger FIFTH DISTRICT

