

#### **COUNTY OF LOS ANGELES**

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#### **CHIEF EXECUTIVE OFFICER**

Fesia A. Davenport

December 10, 2024

To: Supervisor Kathryn Barger, Chair

Supervisor Hilda L. Solis Supervisor Holly J. Mitchell Supervisor Lindsey P. Horvath

Supervisor Janice Hahn

From: Fesia A. Davenport FAD (Dec 9, 2024 22:59 PST)

Chief Executive Officer

# HOMELESS INITIATIVE QUARTERLY REPORT NO. 30 (ITEM NO. 47-A, AGENDA OF FEBRUARY 9, 2016)

On February 9, 2016, the Board of Supervisors (Board) approved the Los Angeles County (County) Homeless Initiative (HI) recommendations, which included 47 strategies to combat homelessness, and instructed the Chief Executive Office (CEO) to report back to the Board on a quarterly basis regarding their implementation. On December 6, 2016, the Board approved four new strategies as part of the Measure H Ordinance, and they are also included in the CEO's Quarterly Report (QR). In April 2022 the Board approved the HI's New Framework to End Homelessness (New Framework). The QR began reflecting the New Framework beginning in the 25th QR.

Attached is HI's 30th QR, which includes data for Fiscal Year (FY) 2023-24 as well as cumulative data since the beginning of Measure H implementation in July 2017.

This 30th QR continues to reflect the New Framework with information in the report organized according to the framework's pillars: Coordinate, Prevent, Connect, House, and Stabilize. Additionally, the report highlights significant developments that occurred during the reporting period of the QR, including the one-year anniversary of the Board's declaration of a State of Emergency, HI's Summit which convened more than 350 leaders and stakeholders in the homeless services system, updates on master leasing, unit acquisition and more. The report also highlights the ongoing work of County departments, agencies, and community-



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based organizations to implement the HI framework, including several compelling stories that demonstrate the ways in which HI programs are transforming lives.

#### **Key Outcomes in the Quarterly Report**

For most strategies, outcomes throughout the FY have remained consistent or have continued to trend upwards; in cases where outcomes show a decline, the reasons for this decline are indicated in the report. Several initiatives, such as the permanent supportive housing enrollments and linkages to Intensive Case Management Services, have shown significant increases compared to previous years. An expansion of Problem-Solving trainings conducted by the Los Angeles Homeless Services Authority (LAHSA) led to an overall increase from the previous FY in the number of families engaged. The Department of Health Services' Housing for Health saw a significant increase in permanent supportive housing placements, rising from 2,188 in FY 2022-23 to 3,058 in FY 2023-24. This surge in housing placements underscores the successful implementation of several strategic initiatives aimed at streamlining and expediting housing placements. The County's Pathway Home program continues to resolve encampments in partnership with local jurisdictions and unincorporated communities, bringing over 600 people experiencing homelessness off the streets and into safe interim housing and removing almost 400 dilapidated recreational vehicles being used as makeshift dwellings from community streets in FY 2023-24.

The next QR will capture continued growth in Pathway Home Encampment Resolutions and Pathway Home Service Connection Events, HI's partnership with CEO's Anti-Racism, Diversity and Inclusion (ARDI) initiative to improve demographic data standards, updates on HI's annual funding recommendation process, and more.

Additional key outcomes include:

#### From July 2023 - June 2024:

- 441 families and 1,027 individuals in LAHSA's prevention programs were prevented from becoming homeless.
- 15,710 individuals were newly engaged by outreach teams.
- 23,275 individuals and family members were active in the interim housing program and 3,137 were active in the interim housing program for people exiting institutions.
- 6,567 individuals and family members were permanently housed through the Time-Limited Subsidy program; 3,505 individuals and family members were placed in permanent supportive housing; and 1,152 households were housed using landlord incentives.

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#### Since the Implementation of Measure H in July 2017:

- 82,966 individuals and family members were placed in interim housing funded in part or in whole by Measure H.
- 44,129 individuals and family members were placed in permanent housing through Measure H-funded strategies.
- 10,651 individuals were prevented from becoming homeless through Measure H-funded strategies.

Should you have any questions concerning this matter, please contact me or Cheri Todoroff, Executive Director of the Homeless Initiative and Affordable Housing, at (213) 974-1752 or <a href="mailto:ctodoroff@ceo.lacounty.gov">ctodoroff@ceo.lacounty.gov</a>.

FAD:JMN:CT AI:DZ:ns

#### Attachments

c: Executive Office, Board of Supervisors LA County Library

County Counsel Mental Health
District Attorney Military and Veterans Affairs

Sheriff Parks and Recreation

Aging and Disabilities Probation

Alternate Public Defender Public Defender
Animal Care and Control Public Health

Arts and Culture Public Social Services

Beaches and Harbors Public Works
Child Support Services Regional Planning

Children and Family Services Registrar-Recorder/County Clerk

Consumer and Business Affairs Superior Court Economic Opportunity Youth Development

Fire Los Angeles County Development

Health Services

Authority

Authority

Human Resources Los Angeles Homeless Services

Authority





# Los Angeles County HOMELESS INITIATIVE

The <u>Homeless Initiative</u> is the central coordinating body for Los Angeles County's (County)

ongoing effort to expand and enhance services for people experiencing homelessness or at risk of losing their home.



Created by the Board of Supervisors (Board) in August 2015, the Homeless Initiative is part of the County's Chief Executive Office, directing, overseeing, and evaluating strategies to address and prevent homelessness, and administers Measure H and other funding.

Measure H is the landmark ¼-cent sales tax approved by 69.3% of County voters in March 2017, creating a 10-year revenue stream that began in July 2017 and is set to expire in September 2027, unless renewed by voters.

The Homeless Initiative is leading the County's response to the <u>Los Angeles County</u>

<u>Proclamation of a Local Emergency for Homelessness</u> approved by the Board on January 10, 2023, focused on three missions:

- **Encampment Resolution** reduce unsheltered homelessness in partnership with cities and Councils of Government (COGs).
- **Housing** increase interim and permanent housing placements.
- Mental Health and Substance Use Disorder Services should be provided to sheltered and unsheltered people at the level required to meet their needs.

In October 2023, the Board added **Eviction Prevention** as a fourth mission, with a goal to reduce inflow into homelessness by helping at-risk households remain housed.

The Homeless Initiative's <u>New Framework to End Homelessness</u>, approved by the Board in April 2022, laid out key roles for three partners, each taking action to **Coordinate**, **Prevent**, **Connect**, **House**, and **Stabilize** people experiencing or at risk of homelessness.

- Mainstream Government Systems identify and prioritize the most at-risk households
  for prevention services to reduce the inflow into homelessness and ensure there is "no
  wrong door" for people seeking help to address their housing insecurity.
- **Homeless Rehousing System** places greater emphasis on housing the "persistently underserved," those with the most complex challenges who require ongoing, focused, resource-heavy intervention.
- **Local Jurisdictions:** The County is strengthening <u>collaboration</u>, creative co-investment, and resource pooling with cities and COGs to develop more permanent housing and to decommission encampments while providing pathways to interim and permanent housing and services.



Homelessness in the County requires an all-hands-on-deck approach, and the Homeless Initiative works with several County departments and agencies serving County residents. These include, but are not limited to:

- Los Angeles County
  - Aging and Disabilities (AD)
  - Children and Family Services (DCFS)
  - Economic Opportunity (DEO)
  - Health Services (DHS)
  - Mental Health (DMH)

- Public Health (DPH)
- Public Social Services (DPSS)
- Sheriff's Department (LASD)
- <u>Probation</u>
- Public Defender (PD)
- Los Angeles County Development Authority (LACDA)
- Los Angeles Homeless Services Authority (LAHSA)

The Homeless Initiative allocates Measure H and other funding to enable County departments and agencies to contract with over 200 community-based <u>nonprofits</u> to provide:

- <u>Homeless Prevention</u> for individuals and families at imminent risk of homelessness who are exiting institutions like foster care, hospitals, and the criminal justice system.
- <u>Outreach</u> to build relationships with people living outdoors or in vehicles and connect them to housing and services.
- <u>Interim Housing</u>, which offers temporary accommodations, such as emergency shelters, recuperative care facilities, and more.
- <u>Permanent Housing</u> secured through short- or long-term rental subsidies accompanied by supportive services.
- <u>Supportive Services</u>, which can include case management and connections to physical and/or mental healthcare, substance use disorder treatment, criminal record clearing, employment support, and more.

<u>Cities and COGs</u> are also key partners. Taking a regional approach, the Homeless Initiative supplements their federal, state, and local funding with Measure H and additional revenue, as well as providing technical assistance and other resources.

Some of the County's recent and upcoming investments in local governments include the Local Solutions Fund, Cities and COGs Interim Housing Solutions Fund or CCOGIHS, and Project Homekey. The Homeless Initiative also supports COGs in facilitating regional coordination and innovation among their member city governments.



# Quarterly Report #30

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This **30**<sup>th</sup> **Quarterly Report** marks one year since the Board declared a State of Emergency on homelessness. It reflects progress made during that time, as well as updates on ongoing efforts to implement the Homeless Initiative's Framework to Address Homelessness, with a particular focus on the Homeless Rehousing System.

The dashboard below highlights data beginning **July 1, 2017, through June 30, 2024**, capturing seven years' worth of progress since Measure H funding first became available. During this time frame, the County has implemented strategies on homeless prevention, outreach, interim housing, permanent housing, and supportive services.

Period Covered: July 1, 2017 - June 30, 2024 (84 months total)

# 119,433 people placed in permanent housing.



**44,129** of permanent housing placements **(36.9%)** were completely or partially funded through **Measure H.** 

# **157,141** people placed in interim housing.



**82,966** of interim housing placements **(52.8%)** were completely or partially funded through **Measure H.** 

# **39,920** people have been prevented from becoming homeless.



**10,651** of people prevented from becoming homeless **(26.7 %)** were completely or partially funded through **Measure H.** 

This report tracks progress from the fiscal year (FY) 2023-24 — July 1, 2023, through June 30, 2024. It also provides data from the last two completed quarters of the fiscal year — January 1, 2024, through June 30, 2024 — referred to as the "reporting period."



During FY 2023-24, the Homeless Rehousing System moved **26,972** people into permanent housing, provided interim housing to **35,973** people, and prevented **12,059** people from becoming homeless. Of these, **9,285** people were moved into permanent housing, **15,097** moved into interim housing, and **2,525** people were prevented from becoming homeless through Measure H-funded programs.

#### **STATE OF EMERGENCY**

On January 10, 2023, the Board unanimously adopted a motion to proclaim a State of Emergency on homelessness. The County's local emergency declaration provided the Homeless Initiative office and other County departments with increased authority to take steps to expedite and streamline the creation of housing, expand services, more effectively and efficiently use funds, and other administrative processes that have enabled the County to be nimbler and more responsive.

The County is responsible for many tools that can solve homelessness, and we can achieve success by harnessing the collective expertise and resources of all our partners. The Board has tasked the Homeless Initiative to lead unprecedented collaboration between County departments, elected officials, local jurisdictions, service providers, and people who have lived experience of homelessness. Together, we have a shared plan and focus: we're tightening our region's social safety net, increasing efforts to prevent homelessness, and scaling up bold new solutions to end it.

Several initiatives within this shared plan were noted in Quarterly Report 29 and updates on these efforts are provided below.

#### **One-Year Anniversary of State of Emergency**

On January 10, 2023, the Board voted to proclaim a local emergency for homelessness in the County. Within the first year of its emergency declaration, the County reported that approximately 40,178 people came indoors to interim housing while outreach and treatment dramatically increased for those living on the streets with physical and behavioral health challenges countywide. The County also placed approximately 27,417 people into permanent housing – ending their homelessness. The emergency declaration has enabled the County to accelerate service delivery, cut red tape, and jumpstart process changes that are scaling and fast-tracking the ongoing work to prevent and end homelessness.



#### Los Angeles County Encampment Resolution – Pathway Home

Launched in August 2023, Pathway Home is an innovative encampment resolution program designed to promote system flow by moving people off the streets and into permanent, stable housing while also returning community spaces to their intended use.

Through Pathway Home, the County is leveraging its emergency powers and working with County departments, invaluable service providers, LAHSA, and other local jurisdictional partners to expand, enhance and expedite:

 Outreach in Encampments: We are expanding the number of specialized teams from County departments such as DMH, DHS, DPH and other agencies, as well as from our trusted partners and community organizations, to work intensively with people who live with various physical and behavioral health needs.



- Housing: This includes expanding a diverse array of interim housing options at noncongregate motels and hotels, and available shelters that people can move into
  immediately while being matched to rental subsidies, benefits, and other resources to
  enable them to secure permanent housing. The County will also continue acquiring and
  refurbishing motels and hotels under Project Homekey, which will bring new permanent
  homes online faster and more cost efficiently than is possible through traditional
  construction.
- Supportive Services: Services such as physical and behavioral health care, substance use
  disorder treatment, benefits enrollment support, and more are critical to supporting
  people transitioning out of homelessness in regaining long-term housing and enabling
  formerly homeless individuals residing in permanent housing to remain successfully
  housed.

During this reporting period (the last two quarters of FY 2023-24), Homeless Initiative, in partnership with local jurisdictions, executed **eight Pathway Home encampment resolutions** across the County, in communities including Compton, Long Beach, Hawthorne, Santa Monica, unincorporated West Rancho Dominguez-Victoria, Signal Hill, West Athens-Westmont, Monrovia, Duarte, unincorporated Irwindale/South Monrovia Island. These resolutions brought



more than 250 people off the streets and into safe interim housing, where they began receiving supportive services and other resources to help them transition out of homelessness and into permanent housing. These operations also removed 10 dilapidated recreational vehicles (RVs) being used as makeshift dwellings from community streets. In FY 2023-24 there was a total of 16 operations bringing 629 people in interim housing and removing 390 dilapidated RVs from community streets.



In July 2023, the County added **Pathway Home Service Connection Events** as a routine service provided at interim housing sites used for both Pathway Home and Inside Safe, the City of Los Angeles's (City) Encampment Resolution program. Pathway Home Service Connection Events are County organized "one-stop-shops" for people experiencing homelessness as they come indoors. The County mobilizes government and nonprofit partners to activate a day of local, state, and

federal resource navigation at the interim housing sites where people experiencing homelessness are newly housed, giving them the opportunity to access essential resources to continue their journey to housing stability. Service Connection Events usually take place at the motel-based interim housing sites a few weeks after move-in day.

During the last two quarters of FY 2023-24, **18 Service Connection Events** took place,
connecting approximately **1,200 Inside Safe and Pathway Home participants** with County
services and resources including health,
mental health, and substance use disorder
services; DPSS resources including Medi-Cal,
CalFresh, and General Relief (GR); resources
for veterans and immigrants; and more.



#### **Pathway Home Expansion**

The County was recently awarded a \$51.5 million state grant to expand its Pathway Home program. The County applied jointly with LAHSA for the Encampment Resolution Funds (ERF Round 3) to address one of the largest groups of encampments on the state's right of way: the I-105 corridor from West Athens to Norwalk, as well as nearby riverbeds. The surrounding community has been disproportionately impacted by



homelessness and poverty and endangered by flooding.

Combined with \$16 million in existing Measure H and other local funds, the grant will be used to reach 600 people who are currently surviving in tents, RVs, and other makeshift structures, and connect them to safe interim housing, supportive services, and a pathway to permanent homes. The program will include securing interim housing such as motel rooms, master leasing permanent housing, and disposing of about 60 unsafe and uninhabitable RVs. It will also pay for rental subsidies, housing navigation, case management, life skills development, and other services.

#### **Support for the City of Los Angeles Homeless Emergency Declaration**

In support of Mayor Karen Bass and Inside Safe, the City's Encampment Resolution program, the Homeless Initiative, and several County departments including DHS, DMH, DPH, DPSS, and LACDA, have been partnering in support of the City's state of emergency on homelessness. This partnership includes aligning County operated and contracted resources to support the City, including outreach teams, interim and permanent housing resources, and County department services. The County has played a key role in all Inside Safe operations. **Twenty-one Inside Safe encampment resolutions** took place during the last two quarters of FY 2023-24, bringing an estimated 379 people inside.

The County's Coordinated Entry System (CES), managed by LAHSA, is the network that aligns homeless services to ensure resources are efficiently and equitably distributed Countywide to support people experiencing homelessness.

CES serves as the organizational backbone of homeless services and enables service providers to connect people experiencing homelessness to solutions as quickly as possible.

#### **Highlights**

- CES: During FY 2023-24, 18,819 unique households were assessed for housing and services for the first time. Additionally, 96% of people placed into permanent housing by the homelessness response system have retained their housing through the first 12 months. 13,943 people/households also increased their income during this reporting period.
- Capacity Building: LAHSA and the United Way of Greater Los Angeles (United Way) completed a Retention Bonus pilot for service provider staff. This partnership expanded the retention bonus effort to focus on back-office positions and Black, indigenous, and people of color, or BIPOC, lead agencies and victim service providers. The pilot aimed to address the high staff turnover rates within homeless service organizations. Through the additional funding from United Way, agencies were also able to apply for a one-time grant to support back-office infrastructure building. Overall, 92 service providers were funded through this pilot and a total of 733 worker stipends are anticipated to be supported through the investments overall. Nearly half of all providers awarded were smaller, grassroots agencies.

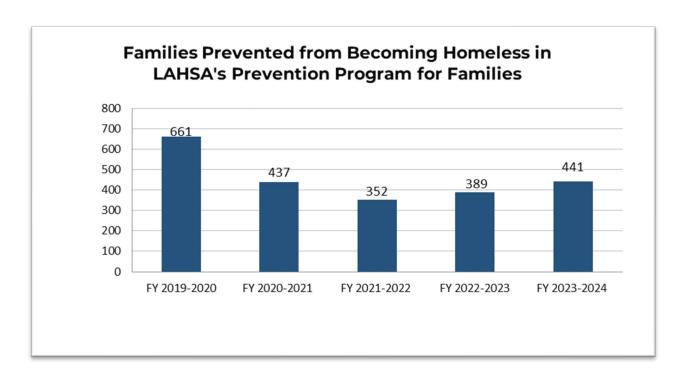
Additionally, LAHSA and United Way's capacity building efforts have led to a curriculum designed to help service providers navigate the LAHSA procurement process. The goal of this effort is to help diversify the pool of qualified applicants to open LAHSA requests for proposals. So far, 15 agencies have been selected and have participated in both one-on-one and group trainings.

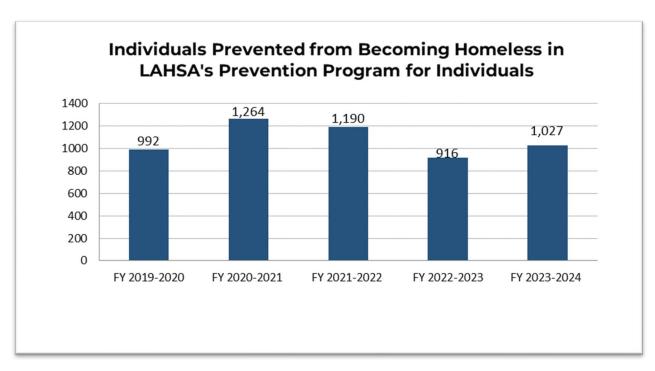
**PREVENT** 

<u>Homeless Prevention</u> services support rent-burdened, low-income families and individuals in resolving crises that could cause the loss of their home. Homeless prevention services include short-term rental subsidies; housing conflict resolution; mediation with landlords and/or property managers; legal defense against eviction; and problem-solving.

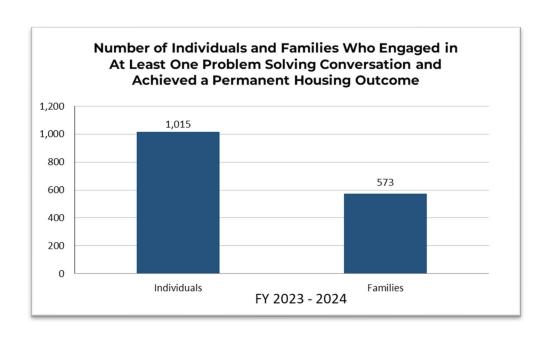


<u>Problem-solving</u> is a person-centered, short-term housing intervention that assists households in maintaining their current housing or identifying an immediate and safe housing alternative within their own social network. This strategy uses exploratory conversation, mediation, empowerment methods, and financial assistance to help resolve the household's crises or quickly connect them to existing emergency or crisis housing services.









#### **Highlights**

• LAHSA Homeless Prevention: During FY 2023-24, LAHSA served **441 families** and **1,027** individuals. Approximately 86% of families and individuals who were exited from the prevention program maintained a permanent housing placement.

During the reporting period, LAHSA service providers leveraged the Department of Consumer and Business Affairs (DCBA) Rent Relief Program for those who were eligible. The Rent Relief Program provides up to \$30,000 per rental unit to landlords for past due rent and eligible expenses dating from April 1, 2022, to the present. The program aims to curb tenant evictions and ensure the continued provision of housing. To support those who may not be eligible for this program, LAHSA has used Measure H as the funding source to prevent evictions and keep people housed.

In addition, Homeless Prevention providers received support sessions and trainings featuring presentations from subject matter experts on tenant rights, new housing laws, and accessing support from Supplemental Security Income/Social Security Disability Insurance Outreach, Access, and Recovery (SOAR) for qualifying participants.

LAHSA Problem-Solving: During the last quarter of FY 2023-24, LAHSA's Problem-Solving
Unit provided monthly trainings to community colleges, hospitals, clinics, County
departments, and small non-profits. The Problem-Solving Unit also hosted two trainings
for Los Angeles Unified School District (LAUSD) grades K-12 counselors.



**CONNECT** 

Street-Based Outreach involves experienced teams building trusting relationships with people experiencing unsheltered homelessness and connecting them to housing, health and mental health care, substance use disorder treatment, and other services. This process often varies in length and is customized to meet individuals' unique needs.



The County deploys different teams to

conduct street-based outreach, including DHS-Housing for Health's (DHS-HFH) Multidisciplinary Teams (MDT), which serve clients with more complex health and/or behavioral health needs, and DMH Homeless Outreach and Mobile Engagement (HOME) specialist teams that serve clients with serious mental illness.

LAHSA's CES Teams and Homeless Engagement Teams (HET) make initial contact and maintain ongoing engagement with people living on the streets, while LASD and LAHSA's Homeless Outreach Services Teams (HOST) conduct outreach at larger encampments and hard-to-reach areas.

### **Highlights**

 Outreach: Measure H-funded outreach teams, including DHS administered MDTs, LAHSA HET, and LAHSA administered CES Outreach, play a crucial role in engaging, assessing, and connecting people experiencing unsheltered homelessness with appropriate housing interventions and lead encampment resolution efforts.

Measure H-funded outreach teams will continue to align their deployment strategies to support ongoing encampment resolution strategies through the City's Inside Safe program and the County's Pathway Home program. Measure H-funded outreach teams participated in Pathway Home encampment resolutions, supporting the transition of



hundreds of people into more stable housing. Operations supported during this period include the following communities: Compton, Long Beach, Hawthorne, Santa Monica, unincorporated West Rancho Dominguez-Victoria, Signal Hill, unincorporated Athens/Westmont, Monrovia, Duarte, and unincorporated Irwindale/South Monrovia Island.

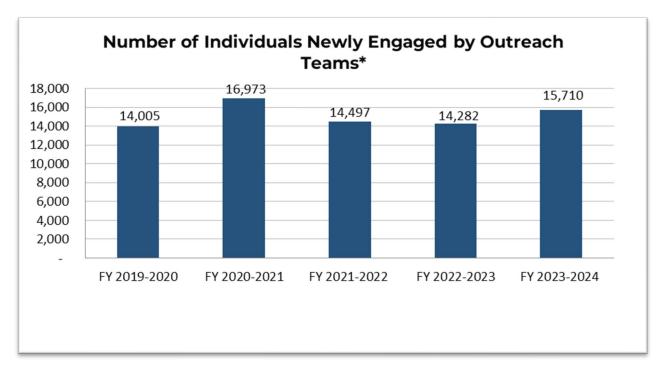
Through these efforts, Measure H-funded outreach teams connected **17,566** individuals with services and referrals during this reporting period and moved **3,601** and **657 people into interim and permanent housing**, respectively.

HET and MDT weekend outreach teams continue to be a critical resource in supporting vital services and referrals, health, and wellbeing efforts for our unsheltered neighbors during the weekend. Weekend MDTs provide health and mental health intervention as needs are identified within each Service Planning Area (SPA). Outreach efforts include following up with daily wellness checks, Los Angeles County-Homeless Outreach Portal (also known as LA-HOP) referrals, distributing food, responding to inclement weather events, and supporting weekend resource events for unsheltered people experiencing homelessness.

- DHS Harm Reduction Services: The DHS Harm Reduction Unit is providing Care First Community Investment funds to enhance Harm Reduction Unit staffing and services within the County through selected MDTs. These contracts expand the MDTs' scope of services under their Intensive Case Management Services (ICMS) contracts, to advance integration of harm reduction services to people experiencing homelessness who use drugs, people experiencing homelessness engaged in sex work, and communities of color disproportionately impacted by the overdose crisis. Services may have included but are limited to:
  - provided overdose education and distributed Naloxone to people experiencing homelessness, as well as other lifesaving harm reduction tools and education;
  - connected people experiencing homelessness to mobile medical and behavioral health services offered through the DHS Mobile Clinic program and other field medicine teams;
  - distributed life-sustaining resources such as food, water, and hygiene products for infection control; and
  - connected people experiencing homelessness to mainstream benefits, medical and mental health services, employment and education resources, legal services, and other resources.



• Mobile Showers: Mobile shower providers Foothill Unity Center, Supports Solutions, Testimonial Community Love Center, and Shower of Hope continue to provide shower and hygiene services to participants who access their respective sites. Each provider also distributes hygiene kits to all participants, as well as bagged lunches, clothing, and light touch case management for identification vouchers and service navigation to other resources. In FY 2023-24, the mobile shower programs provided 2,062 showers.

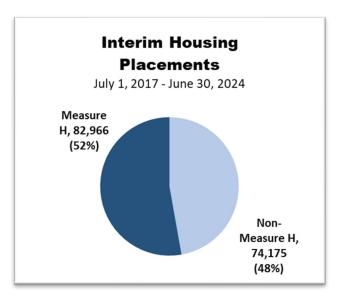


\*Number of new engagements beginning FY 2021-2022 through FY 2023-2024 are trending lower than FY 2020-2021 due to outreach staff returning to their standard activities, with a renewed focus on document readiness, and no longer widely conducting emergency COVID response.

### **HOUSE (INTERIM HOUSING)**

<u>Interim Housing</u> provides safe temporary housing for people transitioning out of homelessness. Types of interim housing include but are not limited to emergency shelter; stabilization housing for individuals with complex health and or/behavioral health conditions; bridge housing for people exiting institutions such as jails or hospitals; and recovery bridge housing for people undergoing outpatient treatment for substance use disorder.

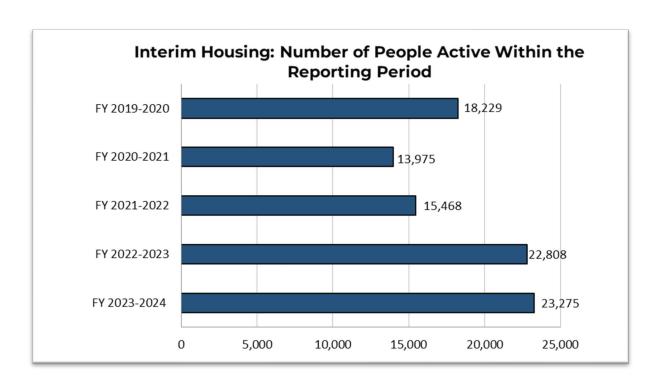




The County also provides recuperative care facilities for people recovering from an acute illness or injury. Additionally, Enriched Residential Care facilities, also known as Board and Care, provide 24/7 care and supervision in licensed residential facilities that can be either interim or permanent housing.

Systemwide, **157,141** people experiencing homelessness have used interim housing since Measure H-funding began in July 2017. Of those placements, **82,966** people

used interim housing completely or partially funded by Measure H. During FY 2023-24, **35,973** people utilized interim housing. This includes **15,097** people newly placed in interim housing funded with Measure H.



#### **Highlights**

• **DHS Interim Housing:** The DHS-HFH Interim Housing program continued to partner with the Homeless Initiative and interim housing providers to open four additional facilities in Compton, Santa Monica, Signal Hill, and Monrovia as part of the County's Pathway



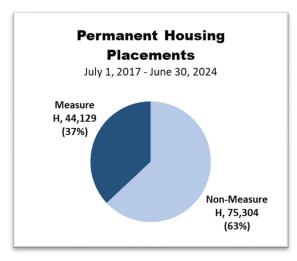
Home program. The participants at these sites were housed directly from encampments in those regions and are being provided with robust case management and housing navigation services.

DHS-HFH's Interim Housing program includes three interventions — Recuperative Care, Stabilization Housing, and Safe Landing — all of which provide temporary shelter and case management for participants while they seek permanent housing. At the conclusion of FY 2023-24, **3,093** clients were served, including **2,144** new clients and **596** clients exited to permanent housing, representing 31% of exits. Compared to the previous fiscal year, there was a 33% increase in the number of individuals served through interim housing and a 32% increase in the number of newly enrolled individuals. These increases can be attributed to two new interim housing facilities located in SPA 7 (East) and SPA 8 (South Bay/Harbor) along with the Pathway Home facilities mentioned above.

• LAHSA Interim Housing: LAHSA has shifted to a more hands-on approach called Active System Management (ASM) to support programs on the ground to reduce unsheltered homelessness with the goal of moving people off the streets and into permanent housing as efficiently as possible. With ASM, housing navigation slots and master leasing agreements, the LAHSA Interim Housing Department continued to improve efficiency and help increase throughput from interim housing sites to permanent housing placements. The LAHSA Interim Housing Department particularly focused on the work being done through encampments resolutions and deactivation and demobilization of



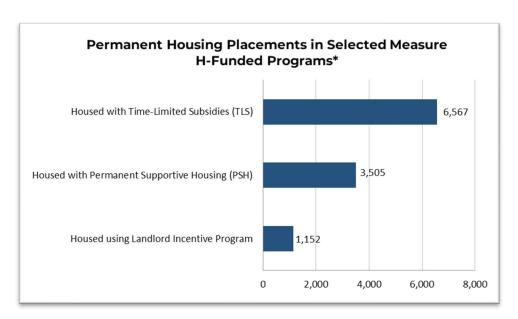
sites used for inclement weather events. The team continued to ensure participants matched to permanent supportive housing (PSH) projects from all program components completed assessments and Universal Housing Applications, the streamlined digital housing application that can shave up to 30 days off the application process.



Permanent Housing strategies lift people out of homelessness by offering either short- or long-term rental subsidies in combination with varied levels of supportive services. One type of permanent housing is PSH, which provides long-term rental subsidies and supportive services to individuals who have experienced chronic homelessness and have disabilities, chronic medical conditions, and/or behavioral health conditions. Since July 1, 2017, the County's homeless services system has placed 119,433

people in permanent housing, with 44,129 of the placements supported by Measure H funding.

During FY 2023-24, a total of **26,972** people were placed in permanent housing through the County's homeless services system, including **9,285** Measure H-funded placements. This includes all types of permanent housing, such as rapid rehousing and PSH.



\*There may be duplication between clients who obtained housing with support from the Landlord Incentive Program and clients who were housed in PSH because the first program is used to incentivize landlords to accept PSH vouchers.

### **Highlights**

LAHSA Time-Limited Subsidies (TLS): During the last two quarters of FY 2023-24,
 LAHSA's TLS programs continued to assist the Adult, Family, and Youth systems, fully



maximizing resources, while also supporting Inside Safe, Pathway Home, the Continuum of Care (CoC) Supplemental to Address Unsheltered and Rural Homelessness Special Notice of Funding Opportunity (SUNOFO), and other encampment resolution efforts by enrolling participants who have identified housing into TLS and supported permanent housing retention services, connections to mainstream benefits, and other supportive service activities that will lead to housing retention.

The service providers supporting encampment resolution efforts continue to coordinate and collaborate with other LAHSA-funded program efforts, such as Outreach, Access and Engagement, Interim Housing, and Housing Navigation, to support unsheltered participants moving quickly into emergency shelter and permanent housing. Much of the unsheltered TLS work in the adult system is supported by Master Leasing, which centralizes leasing of entire buildings, as a housing inventory effort to move participants from unsheltered into housing as quickly as possible.

During this reporting period, **19,761** individuals were served. Of these, **6,915** individuals secured permanent housing. Of those who secured permanent housing, **6,567** secured permanent housing with a Time-Limited subsidy.

• DHS-HFH PSH: During the third quarter of FY 2023-24, the DHS team worked with several community-based organizations and partners to launch approximately 860 tenant-based vouchers awarded to the CoC via the SUNOFO to support unsheltered individuals living in encampments. These subsidies were paired with service slots for housing navigation and housing retention supports. This coordination included working with the Housing Authority of the City of Los Angeles (HACLA), LACDA, and housing authorities for the Cities of Santa Monica, Torrance, and Pomona. Through this collaboration with the PSH Matching Team at LAHSA, DHS identified eligible clients for CoC SUNOFO resources including those involved in encampment efforts such as Inside Safe and Pathway Home. As matching for these programs is expected to commence in the first quarter of FY 2024-25, we anticipate seeing an increase in housing placements for these households within the next fiscal year.

DHS-HFH PSH programs served **17,846** individuals in FY 2023-24. This is a 7% increase from individuals served in FY 2022-23. Additionally, in FY 2023-24, DHS-HFH achieved a significant increase in housing placements, rising to **3,058** from 2,188 in FY 2022-23, a remarkable gain driven by both federal and local rental subsidies. This surge underscores the successful implementation of several strategic initiatives aimed at streamlining and expediting housing placements. These efforts included the



collaboration with CES partners through the CES Reimagined initiative that improved the matching processes and document readiness, which enhanced the efficiency in placing participants in available permanent housing placements. As well as HUD's flexibility in allowing self-certification of key documents and extending their timeframe for document submission from 60 to 120 days removing barriers to housing access. Through these concerted efforts, DHS-HFH has not only increased the number of placements but also strengthened their capacity to support clients in securing and retaining their homes. This fiscal year, DHS-HFH saw a one-year client retention of 91%.

• Client Engagement and Navigation Services (CENS): In FY 2022-23, the DPH-Substance Abuse Prevention and Control (DPH-SAPC) implemented the CENS scattered site pilot, which allows counselors to provide in-home services at project-based PSH sites across the County. DPH-SAPC established ten additional CENS co-locations at PSH sites, bringing the total number of co-located or connected sites to 193. Due to the increase in PSH sites developed across the County in FY 2023-24, and accounting for the scattered site pilot, CENS has more opportunities to provide screening, outreach, and engagement with clients on a regular basis. In FY 2023-24, there were 683 unique PSH individuals served. Similarly, the number of screenings, which reflects clients referred to the CENS to determine their level of care needs for substance abuse, has increased from 413 in the fourth quarter of FY 2022-23 to 530 screenings in the fourth quarter of FY 2023-24.

**STABILIZE** 

Most families and individuals experiencing homelessness benefit from some level of case management and <u>supportive services</u> to secure and maintain permanent housing, though their needs vary depending on individual circumstances.

Appropriate case management and supportive services enable families and individuals transitioning out of homelessness to use rental subsidies, increase their income,



and access public services and benefits. Individuals experiencing homelessness who live with a



severe disability can increase their income through federal disability benefits while many adults can do so by securing employment.

#### **Employment Programs:**

The DEO uses Measure H to fund employment programs such as <u>LA:RISE</u>, <u>Careers for a Cause</u>, Hire Up, and Alternative Staffing Organizations.

#### **Legal Services:**

Through the Criminal Record Clearing Project, the County <u>Public Defender</u> and <u>City Attorney</u> provide legal services to support people experiencing or at risk of homelessness in resolving outstanding infractions and associated warrants, which are often barriers to housing, employment, education, and legal immigration.

#### **Countywide Benefits Entitlement Services Team (CBEST):**

DHS's CBEST program is comprised of a dedicated team of benefits advocates, clinicians, and legal partners that assist individuals to apply for disability programs such as Supplemental Security Income, Social Security Disability Insurance, Cash Assistance Program for Immigrants. and Veteran's Benefits.

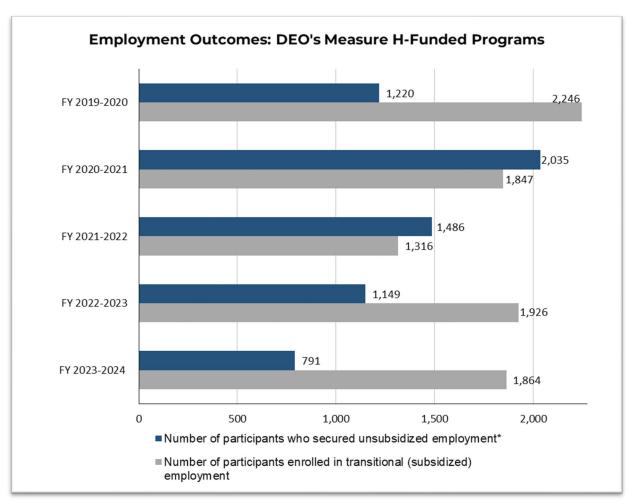




#### **Highlights**

• **CBEST:** The CBEST team filed **2,764** initial benefits applications, 723 reconsiderations, and 321 appeals on behalf of approximately **2,300** clients in FY 2023-24. Of the applications filed, **694 CBEST clients were approved for benefits**, receiving an average of \$1,130 per month and over \$9 million in backpay. An important aspect of the CBEST program is offering appeal services with representation by an attorney. In FY 2023-24, 1,430 clients were actively represented by one of CBEST's three legal service providers, including 326 veterans who received legal representation to either file or appeal applications for veteran benefits and/or Social Security Administration benefits.

Throughout the year, the CBEST team was present at 32 Inside Safe events to connect people experiencing homelessness in encampments directly to benefits services. The CBEST team also provided onsite services at 11 Pathway Home Service Connection events to assist participants in enrolling for disability benefits.



\*Data for unsubsidized employment is generated based on base wage data reported to the California Employment Development Department and is updated as it becomes available. Note the decline in



numbers between FY 2022-2023 to FY 2023-2024 is due to the loss of key staff, which affected referrals and participant engagement. High dropout rates before program completion also compounded this decline. All these issues are being addressed and monitored closely by DEO.

• DEO: DEO is the County's central economic and workforce development hub helping residents connect to new career pathways, start, and certify a business, and access life-changing opportunities. LA:RISE, partially funded by DEO through Measure H, is an innovative, collaborative partnership that unites the City and County's Workforce Development System with non-profit social enterprises and for-profit employers to help individuals with high barriers to employment get good jobs and stay employed. The program connects employment social enterprises to the workforce system, supportive services, and employers, allowing all partners to bring their expertise and resources to the table. DEO's Regional Homeless Opportunities for Meaningful Employment (HOME) program aims to serve those affected by homelessness into subsidized temporary employment positions with the long-term goal of financial stability through stable employment.

The total number of participants served by DEO in FY 2023-24 through the LA:RISE and Regional HOME programs was **1,864**, of which 400 were DPSS GR recipients.



In collaboration with DPSS, DEO is working towards strengthening the number of GR participants engaged in LA:RISE and towards improving a referral process system. The LA:RISE Academy Meeting for FY 2023-24 convened local partners and was hosted by the Roberts Enterprise Development Fund (also known as REDF) in June 2024. Programming and workshops focused on the crucial information and resources to support people experiencing homelessness in overcoming housing

challenges. Attendees also received information about programs offered by HACLA, the Section 8: Housing Choice Voucher Program, Homeless Incentive Program (HIP) and Public Housing Programs.

#### **Unit Acquisition**

In a competitive housing market with just a 4.8% vacancy, many people with rental subsidies in hand struggle to lease units because of landlord discrimination and other barriers. Homeless Initiative is in partnership with LA Care and Health Net to facilitate the use of state Housing and Homelessness Incentive Program (HHIP) to increase housing of people experiencing homelessness in the County. Homeless Initiative is funding unit acquisition efforts that incentivize property owners and reduce barriers for people to access permanent housing. Once units are leased by a third party such as the County, LAHSA, or a service provider, people transitioning out of homelessness can lease up through that third party and use their rental subsidies. This maximizes the impact of the County's multimillion dollar investment in rental subsidies, as well as our use of federally funded rental subsidies. The effort so far has resulted in more than 1,300 apartment units being acquired with a minimum near-term goal of securing 1,700 units for individuals and families.

#### **Master Leasing**

The County's master leasing program centralizes the leasing of entire buildings and individual apartments to quickly connect people with permanent housing. A partnership between the County and LAHSA, master leasing hits the housing trifecta by making more homes available for housing voucher holders, cuts through the red tape and biases that can come from landlords, and creates a more efficient housing system, which ultimately reduces homelessness. Master leasing is a way to exponentially accelerate the number of people matched with housing. During this reporting period, the Master Lease strategy has **brought on a total of 442 units.** 

#### **Los Angeles County Homeless Initiative Summit**

The Board has tasked Homeless Initiative to lead unprecedented collaboration among County departments and agencies, cities and other local jurisdictions, hundreds of service providers, people who have experienced homelessness, and more. Homeless Initiative hosted many of these partners at the 2024 Homeless Initiative Summit in May, where more than 350 leaders and stakeholders gathered to discuss bold new solutions, strengthening partnerships and collaboration, and prioritizing equity in responding to homelessness. Summit panelists included representatives from the County, LAHSA, PATH, United Way, Conrad N. Hilton Foundation, Volunteers of America, Social Justice Partners LA, and the LAHSA Youth Lived Experience Advisory Board.



### **Thalia**

When Thalia, 20, graduated high school and exited the foster care system, she spent the next several years experiencing homelessness. She and her support dog moved from place to place, and the only consistent housing was with her grandmother in Rancho Cucamonga. Thalia was eager to continue her education at Los Angeles Trade Technical-College (LATTC), but her four-hour commute to school and inability to remain at her grandmother's house were too much stress. She felt her only option was to drop out and she again became unhoused.

Thalia sought out Ruth's Place to help her find emergency shelter. She didn't expect to also be linked



to an LAUSD SPA 6 Education Coordinator. Thalia and the Coordinator discussed how continuing higher education would help Thalia end her cycle of homelessness. Ruth's Place offered Thalia shared housing subsidized by a Coalition for Responsible Community Development (CRCD) program. With the Coordinator's support, Thalia re-enrolled at LATTC, applied for Federal Student Aid, and won a local scholarship. Thalia is grateful to live in subsidized housing and is well on her way to gaining a certificate in Automotive Technology.

"If it was not for the LAUSD Education Coordinator and Ruth's Place staff, I would not be housed and still in school."

# Selenia & Bryan

When their lease agreement ended, Selenia, 25, her husband Bryan, 27, and their two young children fell into homelessness. Priced out of the rental market, the family ended up in a precarious housing situation staying indefinitely with Bryan's mother.

Selenia and Bryan had been actively participating in Children's Bureau programs. When the organization found out the family needed housing, they referred Selenia and Bryan to DCFS,



which provided them with housing referrals.

DCFS also linked the family to comprehensive resources in South Los Angeles, including access to a local food bank and baby supplies. Thanks to Selenia's perseverance, the family was able to find a new apartment. The family is now pursuing bigger dreams — Selenia is working to launch a home-run business to supplement their income.

"My children now have their own space where they are free to play and laugh as they please. For us to have our own home means that we have our own space to create new core memories that we will cherish for life."

# Lisette

After a period of incarceration, Lisette, 48, experienced homelessness for several years, staying in shelters and sober living homes. She also came from a family background of housing instability.

Lisette was connected to Good Shepherd Center's Housing for Health Program, where she was provided with interim housing and a case manager



to help her through the overwhelming process of finding a home. Lisette submitted applications to obtain a Section 8 voucher and received housing listings that met her needs and budget.

As her life stabilized, Lisette regained custody of her 16-year-old daughter and 12-year-old son. In 2024, she and her children moved into a new apartment. Having permanent housing has given Lisette a stable foundation to support her children, maintain employment, and improve her mental and physical health. She is looking forward to spending even more time with her children and achieving her career goals.

### Ushun

Growing up in the San Fernando Valley, Ushun, 55, was primarily raised by his grandparents. When his widowed grandmother was ailing, he took time to care for her. After she passed away, Ushun was left alone and fell into street homelessness, a scary situation aggravated by his severe hearing loss.

In fall 2023, the LA Family Housing Metro Outreach Team came across Ushun at the Chatsworth station. Ushun was eager to



receive support, but he and the team had difficulty communicating. His case manager was able to download a special program which essentially translated writing into sign language. They grew to understand each other and worked together to get Ushun's documents ready for housing assistance. Through collaboration and creative problem-solving, Ushun was able to finally obtain housing. In spring 2024, he got the keys to his new apartment in Canoga Park. Ushun is relieved to live without fear and is grateful to now have a support circle.

"Fourth of July was so beautiful because I was able to see the fireworks from my apartment window."



## Elizabeth

Elizabeth, 24, began her journey into homelessness as a foster youth growing up in group homes, to living in transitional housing, to eventually sleeping in her car. She felt immense pressure to find a home for herself and her two-year old child.

Initially, Elizabeth applied for and obtained a Foster Youth Initiative voucher from LACDA. While searching for a unit, she also gave birth to her second child. Elizabeth faced many barriers: she had no residential history or co-signers and

couldn't afford upfront fees. Overwhelmed, she reached out to her LACDA Housing Advisor, where they worked tirelessly to review Elizabeth's housing options. Elizabeth decided to search for housing in the Antelope Valley where the rental market was more affordable, and after just one day, she was immediately housed with a Homeless Incentive Program participating provider. With a fresh start in a new environment, Elizabeth is now focused on helping her family settle down.

#### Vanessa

Vanessa, a 44-year-old transgender woman, had been in and out of prison since she was young. In 2015, she rented a back house from a friend, but when her friend stopped paying rent they were evicted. Vanessa stayed in and out of hotels, using substances, and essentially living on the run after her partner was arrested.

In July of 2022, Vanessa connected with The People Concern (TPC). Tired of her life on the run, she wanted to better her mental and physical health. Through the Downtown Women's Center (DWC), Vanessa accessed interim housing. Yet just a few months later, she was arrested in connection



to her partner's crime. Court proceedings took almost a full year, but Vanessa had a public defender who fought tirelessly for her, while TPC and DWC advocates supported her throughout. Determined to turn over a new leaf, Vanessa applied for Careers for a Cause (C4C), a paid training and job placement program. In April 2024, Vanessa was matched to permanent



housing through People Assisting the Homeless (PATH). She now feels empowered to make healthy decisions and advocate for others.

"Be active in [your] journey through self-advocacy, ask questions, and stay motivated along the way."

# **Felix & Yemerin**

Felix (33), Yemerin (24), and their two young children (2 years and 7 months) faced a rent hike that forced them out of their home. They ended up in a shelter, where Yemerin tragically experienced a sexual assault. Determined to protect his family, Felix moved them out of the shelter, and they spent several nights on the Metro A line, where a Long Beach Quality of Life Police Officer encountered them.



The family was immediately transported to

a shelter and connected to the County's Metro Homeless Outreach Team and the Multi-Service Center. To address the family's urgent situation, Metro collaborated with the County to secure a motel room and provide resources including hygiene kits, clothing, groceries, and baby supplies. Upon securing a housing voucher through DHS-HFH and Brilliant Corners, Metro and Helpline Youth Counseling (HYC) collaborated to assist with lease signing, moving the family, and worked with a DHS-HFH ICMS case manager to address utility needs. The family showed incredible resilience throughout their harrowing experience and now, with ongoing support from HYC, are grateful to be safely housed together.

"Me da mucho gusto que todavia hay buena gente para ayudar a la gente."
"It makes me happy that there are still good people out there willing to help other people."

# Homeless Initiative Performance Data by Strategy Fiscal Year 2023-2024

COORDINATE						
STRATEGY	METRIC	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	FISCAL YEAR 2023/2024
	Number of households assessed through CES	22,538	21,244	23,978	20,221	26,693
	Average length of time in days from assessment to housing match	376	377	436	660	653
Coordinated Entry System (Formerly known as Strategy E7)  All data for this strategy is for the CES as a whole.	Average length of stay in days in crisis/bridge housing for those who exited in the reporting period	72	98	141	179	170
	Average acuity score of persons or households who have obtained permanent housing	8.6	9.5	11.1	10.1	13.7
	Number of persons/households who have increased their income	7,404	6,875	*11,407	12,262	13,943

<sup>\*</sup>The observed increase is due to an increase in grants provided to participants through COVID Relief. LAHSA worked with providers to ensure these increased funds were recorded.

### Homeless Initiative Performance Data by Strategy Fiscal Year 2023-2024

PREVENT						
STRATEGY	METRIC	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	FISCAL YEAR 2023/2024
Homeless Prevention Program for Families (Formerly known as Strategy A1)	Percentage of families who exit the LAHSA prevention program for families and retain their housing or transition directly into other permanent housing	78% (661/848)	78% (437/561)	76% (352/464)	91% (389/426)	91% (441/484)
Problem Solving Program for Families (Formerly known as Strategy A1)	Number of families who engaged in at least one Problem-Solving conversation through LAHSA's Problem-Solving program and who achieved a permanent housing outcome (New metric for FY 22-23)	N/A	N/A	N/A	433	573
Homeless Prevention Program for Individuals (Formerly known as	Percentage of participants who exit the LAHSA prevention program and retain their housing or transition directly into other permanent housing	72% (992/1,376)	70% (1,264/1,801)	55% (1,190/2,158)	78% (916/1,170)	84% (1,027/1,227)
Strategy A5)	Percentage of participants that exit the DHS prevention program who retain their housing or transition directly into other permanent housing (new for FY 21-22)	N/A	N/A	93% (67/72)	87% (213/244)	88% (316/360)

### Homeless Initiative Performance Data by Strategy Fiscal Year 2023-2024

CONNECT						
STRATEGY	METRIC	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	FISCAL YEAR 2023/2024
	Number of inmates who received jail in- reach services	1,223	809	737	844	765
	Number of participant inmates who were assessed with the VI-SPDAT**	952	769	724	776	672
	Number of participant inmates placed in bridge housing upon release	379	162	156	122	146
	Number of participant inmates transported to housing upon release	303	220	137	105	120
	Number of participant inmates referred to SSI advocacy program (CBEST)	70	49	19	21	22

# Homeless Initiative Performance Data by Strategy Fiscal Year 2023-2024

CONNECT						
STRATEGY	METRIC	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	FISCAL YEAR 2023/2024
	Number of participant inmates placed in permanent supportive housing by the Housing for Health program within 12 months of release*	53	26	19	30	20*
Expansion of Jail in Reach (Formerly known as Strategy D2	Number of participant inmates referred to Community Transition Unit (CTU) for GR assistance at DPSS	124	198	154	240	46
	Number of participant inmates referred to CTU for Medi-Cal application assistance***	546	532	595	677	301

<sup>\*</sup>Only includes data from July and August 2023. Will be updated once remaining data is available in HMIS.

<sup>\*\*</sup>Regarding the decrease from FY 22-23 to FY 23-24 for inmates who received jail in-reach services and participant inmates who were assessed with the VI-SPDAT, this was a result of staffing issues which included prolonged vacancies and case managers being out on extended medical leaves.

<sup>\*\*\*</sup>Starting January 2024, LASD took over responsibility for all Medi-Cal enrollments in the County jails. As result, data collection for this metric stopped as the program no longer referred clients to LASD for Medi-Cal enrollments. Since the numbers are cumulative, the numbers remained the same from the point they stopped referring clients

CONNECT									
STRATEGY	METRIC	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	FISCAL YEAR 2023/2024			
	Number of individuals initiated contact	26,836	26,010	21,508	22,203	22,285			
	Number of individuals engaged during the reporting period	14,005	16,973	14,497	14,282	15,710			
	Total number of individuals engaged	19,224	23,644	21,023	19,435	19,890			
Countywide Outreach System* (Formerly known as Strategy E6)	Number of individuals who received services or successfully attained referrals	15,419	19,206	16,461	15,957	17,566			
	Number of individuals who were placed in crisis or bridge housing	3,093	2,906	2,137	2,326	3,601			
	Number of individuals who were linked to a permanent housing resource	875	667	780	633	570			
	Number of individuals who were placed in permanent housing	699	542	525	594	657			

<sup>\*</sup>Data is for CES Outreach Teams, DHS Multidisciplinary Teams, and LAHSA Homeless Engagement Teams.

<sup>\*\*</sup>Beginning FY 22-23 data will no longer include CES Outreach Teams due to the transfer of funding for this program from LAHSA CES Outreach Teams to DHS Multidisciplinary Teams. To reflect this transition, the data in this column has been adjusted.

HOUSE (INTERIM)								
STRATEGY	METRIC	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	FISCAL YEAR 2023/2024		
	Number of individuals who are active in the program	4,438	2,684	4,137	4,143	3,139		
Interim/Bridge Housing for Those Exiting Institutions Formerly known as Strategy B7)*	Breakdown of the institution from which individuals who were served in interim/bridge housing were discharged  (Sum of categories does not equal total number because some individuals have multiple enrollments and/or came from different places prior to enrollment.)  Due to COVID-19 Public Health Emergency, clients were served in B7 beds who would not otherwise be eligible. This was offset by serving B7-eligible clients at E8 sites during the same time period.	Substance	Hospitals: 669  Jail/Prison/ Juvenile Detention Center: 1,273  Substance Abuse Treatment: 1,561  Interim or Transitional Housing: 86  Other: 236  Non-B7 sources: 23*	Hospitals: 676  Jail/Prison/ Juvenile Detention Center: 1,360  Substance Abuse Treatment: 1,590  Interim or Transitional Housing: 127  Other: 374  Non-B7 sources: 19*	Hospitals: 1,672 Jail/Prison/ Juvenile Detention Center: 3,375 Substance Abuse Treatment: 2,294 Interim or Transitional Housing: 361 Other: 1,325 Non-B7 sources: 60*	Hospitals: 201  Jail/Prison/ Juvenile Detention Center: 1,557  Substance Abuse Treatment: 989  Interim or Transitional Housing: 75  Other: 319  Non-B7 sources: 0*		

HOUSE (INTERIM)								
STRATEGY	METRIC	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	FISCAL YEAR 2023/2024		
	Number of participants who exit to a permanent housing destination	488	399	676	861	1,043		
Interim/Bridge Housing for Those Exiting Institutions (Formerly known as Strategy B7)*	Percentage of participants who exit to a permanent housing destination	LAHSA: 26% (187/710) DHS: 18% (123/677) DPH: 19% (178/959) (DPH figures are Jan-July 2020 only)	20% (399/2,003)	23% (676/2,977)	27% (861/3,223)	40% (1,043/2,593)		
Enhance the Emergency Shelter	Number of participants newly enrolled in the program during the reporting period	12,539	7,543	12,105	12,447	15,293		
System (Formerly known as Strategy E8)	Number of persons active in the program within the reporting period	18,229	13,975	15,468	22,808	23,275		
in programs funded in whole or in	Number of persons who exited crisis, bridge, or interim housing to permanent housing during the reporting period (out of total exits to any destination)	3,656 (out of 11,211 total exits) = 33%	3,488 (out of 10,304 total exits) = 34%	9,420 total	11,643 total	14,082 total		

<sup>\*</sup>The B7 data only includes data from LAHSA and DPH for this quarter as DHS's B7 data is now encompassed in the E8 figures. In prior fiscal years, DHS data was separated into B7 and E8.

	HOUS	SE (INTERIM)				
STRATEGY	METRIC	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	FISCAL YEAR 2023/2024
Enhance the Emergency Shelter System* (Formerly known as Strategy E8)  Data includes all participants served in programs funded in whole or in part by Measure H						Hospitals: 804  Jail/Prison/ Juvenile Detention Center: 203  Substance Abuse Treatment: 4  Interim or Transitional Housing: 9  Other: 1,419 Non- B7 sources:

<sup>\*</sup> Beginning FY 23-24 E8 figures now include LAHSA E8 and DHS B7 and E8 figures, leading to an observed increase. In future quarters, all data will be combined.

<sup>\*\*</sup> Data in this section only includes DHS data due to the DHS combination of the B7 and E8 strategies. In prior fiscal years, DHS data was separated into B7 and E8.

HOUSE (INTERIM)								
STRATEGY	METRIC	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	FISCAL YEAR 2023/2024		
Enhanced Services for Transition Aged Youth (TAY) (Formerly known as Strategy E14)	Percentage of TAY participants who exited transitional housing to permanent housing destinations during the reporting period	49% (222 out of 454 total exits)	40% (188 out of 474 total exits)		42% (157 out of 375 total exits)	42% (206 out of 489 total exits)		
	Number of TAY participants who were assessed using the Next Step Tool	2,404	1,587	1,881	1,887	1,736		
	HOUSE	(PERMANENT)						
STRATEGY	METRIC	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	FISCAL YEAR 2023/2024		
Provide Subsidized Housing	Number of participants who secured housing with subsidy	1358	284	463	772	833		
to Homeless Disabled Individuals Pursuing SSI (Formerly known as Strategy	Percentage of enrolled participants who secured housing with subsidy	60%	39%	36%	41%	49%		
B1)	Number of participants approved for SSI	210	133	118	99	104		
Partner with Cities to Expand Time-Limited Subsidies (TLS)	Number of participants newly enrolled in the program	9,002	5,519	7,360	10,132	11,266		
(Formerly known as Strategy B3)	Number of participants active in the program on the last day of the reporting period	10,978	8,748	11,388	10,273	12,484		

HOUSE (PERMANENT)								
STRATEGY	METRIC	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	FISCAL YEAR 2023/2024		
	Number of participants active in the program within the reporting period date range	19,473	14,581	17,205	15,451	19,761		
Partner with Cities to Expand	Number of participants who secured permanent housing during the reporting period with or without a Time-Limited Subsidy	5,903	4,708	3,586	7,279	6,915		
Time-Limited Subsidies (TLS) (Formerly known as Strategy B3)	Number of participants who secured housing with a Time-Limited subsidy, number who remained in permanent housing upon exiting the TLS program	3,114	3,427	3,209	3,553	6,567		
	Number of participants who secured housing with a Time-Limited Subsidy, percentage who remained in permanent housing upon exiting the TLS program	86% (3,114/3,624)	95% (3,427/3,601)	83% (3,209/3,879)	91% (3,553/3,926)	88% (6,567/7,455)		
	Number of formerly homeless individuals and families that were housed using Federal Housing Subsidies landlord incentive payments	2,277	766	1,047	1,576	1,152		
Facilitate Utilization of Federal Housing Subsidies (Formerly	Number of landlord/community engagement events held	67	34	52	77	109		
known as Strategy B4)	Number of landlord requests to participate in Homeless Incentive 1,929 Program (HIP)	918	1,773	2,673	1,924			
	Number of incentives provided to landlords	2,425	712	1,047	1,768	1,617		

HOUSE (PERMANENT)								
STRATEGY	METRIC	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	FISCAL YEAR 2023/2024		
	Amount of incentives provided to landlords	\$ 4,170,708	\$ 1,236,996	\$ 1,927,791	\$ 3,391,540	\$ 3,562,797		
		Total: 2,425	Total: 712	Total: 1,047	Total: 1,768	Total:1,617		
	Number of units leased with HIP incentives (by bedroom size)	Bedroom sizes: SRO = 8 0 = 212 1 = 1,112 2 = 776 3 = 221 4 = 64	Bedroom sizes: SRO = 1 0 = 96 1 = 423 2 = 132 3 = 46 4 = 11	Bedroom sizes: SRO = 1 0 = 75 1 = 518 2 = 349 3 = 77 4 = 24	Bedroom sizes: SRO = 14 0 = 221 1 = 906 2 = 484 3 = 115 4 = 25	Bedroom sizes: SRO = 1 0 = 184 1 = 837 2 = 417 3 = 147 4 = 24		
Facilitate Utilization of Federal Housing Subsidies (Formerly known as Strategy B4)		5 = 12 6 = 5 Shared = 15	5 = 2 6 = 1 Shared = 0	5 = 2 6 = 0 Shared = 0	5 = 3 6 = 0 Shared = 0	5 = 6 6 = 1 Shared = 0		
	Number of security deposits paid	2,254	646	626	987	940		
	Amount of security deposits paid	\$ 6,040,850	\$ 1,668,760	\$ 1,808,812	\$ 3,156,920	\$ 3,209,631		
	Number of utility deposits/connection fees paid	1036	166	26	51	100		
	Amount of utility deposits/connection fees paid	\$ 139,600	\$ 30,919	\$ 5,012	\$ 11,106	\$ 18,710		
	Number of rental application and credit check fees paid	489	35	71	124	72		
	Amount of other move-in assistance paid	\$ 1,443,400	\$ 253,270	\$ 190,763	\$ 599,140	\$ 941,075		
B6: Family Reunification Housing Subsidy	Number of participant families placed in housing	159	80	61	Unavailable	Unavailable		

	HOUSE	(PERMANENT)				
STRATEGY	METRIC	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	FISCAL YEAR 2023/2024
	Number of participants newly enrolled and linked to Intensive Case Management Services (ICMS)	5,152	3,241	4,242	5,317	6,335
	Number of individuals who were active in the program during the reporting period	10,087	13,699	16,269	19,124	21,369
Provide Services and Rental Subsidies for Permanent	Number of newly enrolled participants receiving federal rental subsidies.	4,187	2,406	3,394	4,246	4,491
Supportive Housing (PSH) (Formerly known as Strategy D7)	Number of newly enrolled participants receiving local rental subsidies	611	324	203	308	588
	Number of individuals encountered by Client Engagement & Navigation Services (CENS), providing Substance Use Disorder services in PSH (Metric was new in 2020/21)	Not available	2,657	2,761	3,509	2,705
	Number of D7 participants placed in housing during the reporting period	4,228	1,940	1,824	2,459	3,505

STABILIZE									
STRATEGY	METRIC	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	FISCAL YEAR 2023/2024			
Enhance the CalWORKs	Number of participants who are engaged in subsidized employment	211	113	108	92	147			
Subsidized Employment Program for Homeless Families (Formerly known as Strategy C1)	Number of participants who are placed in unsubsidized employment	10 (out of 24 who completed the subsidized placement)	9 (out of 23 who completed the subsidized placement)	who completed	who completed the subsidized	who completed the subsidized			
Increase Employment for Homeless Adults (Formerly	Number of participants enrolled in Transitional Employment	2,246	1,847	1,316	1,926	1,864			
known as Strategy C2/C7)*	Number of participants who secured unsubsidized employment	1,220	2,035	1,486	1,149	791			
Expand Targeted Recruitment & Hiring Process to Homeless/ Recently Homeless to Increase Access to County Jobs (Formerly	Number of individuals at risk of or experiencing homelessness who are currently enrolled in TempLA, a program that places low-income people into temporary employment with the County.	20	14	21	3	14			
known as Strategy C3)	Number of individuals at risk of or experiencing homelessness who are currently enrolled in Community Youth Bridges Program, a program to connect at-risk youth to County employment.	23	14	13	13	12			

<sup>\*</sup>Data for unsubsidized employment is generated based on base wage data reported to the California Employment Development Department and is updated as it becomes available. Note the decline in numbers between FY 2022-2023 to FY 2023-2024 is due to the loss of key staff, which affected referrals and participant engagement. High dropout rates before program completion also compounded this decline. All these issues are being addressed and monitored closely by DEO.

STABILIZE								
STRATEGY	METRIC	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	FISCAL YEAR 2023/2024		
	Number of individuals newly enrolled in CBEST	5,739	3,439	4,570	5,343	5,204		
	Number of individuals currently enrolled in CBEST	16,888	12,839	9,945	10,202	10,380		
Countywide SSI/Veterans Benefits Advocacy Program for People/	Number of CBEST participants whose applications for SSI/Veterans' benefits were submitted	2,168	1,564	2,133	2,005	2,286		
Veterans/ Inmates Experiencing Homelessness or at Risk of Homelessness*(Formerly known as	Number of CBEST participants whose applications for SSI/Veterans' benefits were denied	78	95	119	94	148		
	Number of CBEST participants whose applications for SSI/Veterans' benefits are pending disposition	2,007	1,673	1,842	1,820	Unavailable		
	Number of CBEST participants approved for SSI/Veterans' benefits	839	584	697	730	694		
	Number of Clients Receiving Case Management Services to Resolve Vital Document Issues (New Metric for FY 23-24) **	Not available	1,442	2,418	2,144	1,844		

<sup>\*</sup>CBEST's decline in enrollments over the last few quarters is due to: data clean-up since 7/2020; loss of two one-time funding streams in FY 21-22; and DPSS' closure during the pandemic, which impacted referral volume in FY 20-21. CBEST anticipates an increase in enrollments with new funding now available and DPSS' reopening.

<sup>\*\*</sup> Previously reported as Number of Participants Receiving Benefits Advocacy Services (BAS) Intensive Case Management Services, which was a subset of this new metric.

STABILIZE								
STRATEGY	METRIC	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022	FISCAL YEAR 2022/2023	FISCAL YEAR 2023/2024		
	Number of Public Defender homeless outreach events held through the Criminal Record Clearing Project	108	29	134	135	218		
	Number of City Attorney homeless outreach events held through the Criminal Record Clearing Project	47	6	42	85	99		
	Number of homeless persons engaged by Public Defender through the Criminal Record Clearing Project	736	577	939	671	1,524		
Criminal Record Clearing Project (Formerly known as Strategy D6)	Number of homeless persons engaged by City Attorney through the Criminal Record Clearing Project	995	629	601	1,464	1,555		
	Number of petitions for dismissal/reduction filed by Public Defender for program participants	1,292	1,698	1,221	1,259	1,750		
	Number of petitions for dismissal/reduction filed by City Attorney for program participants	2,871	1,149	1,087	2,590	2,378		
	Number of petitions filed by Public Defender for dismissal/reduction that were granted for program participants	537	897	757	1,213	1,477		
	Number of petitions filed by City Attorney for dismissal/reduction that were granted for program participants (some granted petitions were filed prior to Measure H funding)	2,705	1,138	1,203	2,340	2,363		

# Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA) for Fiscal Year 2023-2024

			CONNECT			
Countywide Outreach System (Formerly known as Strategy E6)	Number of unduplicated individuals initiated contact	Number of unduplicated individuals newly engaged during reporting period	Number of unduplicated individuals who received services or successfully attained referrals	Number of unduplicated individuals who are placed in crisis or bridge housing	Number of unduplicated individuals who are linked to a permanent housing resource	Number of unduplicated individuals who are placed in permanent housing
Total	22,285	15,710	17,566	3,601	570	657
SPA 1	2,011	1,616	1,739	296	68	143
SPA 2	2,263	1,887	2,325	664	49	
SPA 3	2,419	1,434	1,692	541	63	51
SPA 4	5,055	2,556	3,078	518	130	235
SPA 5	1,460	746	815	165	18	31
SPA 6	3,065	2,536	2,701	770	138	
SPA 7	2,535	1,832	1,899	346	54	51
SPA 8	3,689	3,213	3,458	322	48	44
Multiple or No SPA	15	11	11	2	2	N/A

#### Notes:

• Countywide Outreach System data is broken down by the Service Planning Area in which the participant was served. Beginning FY 2023-24 data is for two types of outreach teams: Department of Health Services' Multidisciplinary Teams (MDTs) and Los Angeles Homeless Services Authority (LAHSA) Homeless Engagement Teams (HET). Due to participants being enrolled into multiple programs across countywide outreach teams, the total number per SPA does not equal the sum of all teams added together. Data for metrics on services/referrals, crisis housing, and permanent housing include individuals who were engaged during the reporting period but may have been engaged for the first time in a prior reporting period. Therefore, the total number who received services/referrals exceeds the total number who were newly engaged.

# Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA) for Fiscal Year 2023-2024

	HOUSE (INTERIM)											
Enhance the Emergency Shelter System (Formerly known as Strategy E8)	Number of individuals newly enrolled in the program within the reporting period	Number of individuals active in the program within the reporting period	Number of persons that exited to permanent housing destination within the report date range	Number of persons that exited to any destination within the report date range	Percentage of persons that exited to permanent housing destination within the report date range							
Total	15,293	23,275	5,054	14,083	36%							
SPA 1	1,681	1,946	494	1,531	32%							
SPA 2	1,590	2,084	668	1,314	51%							
SPA 3	731	1,077	209	562	37%							
SPA 4	4,613	6,928	1,808	4,561	40%							
SPA 5	510	793	334	503	66%							
SPA 6	4,565	6,228	994	4,151	24%							
SPA 7	1,278	1,568	508	1,218	42%							
SPA 8	1,431	1,847	570	1,259	45%							
Multiple or No SPA	459	1,230	N/A	N/A	N/A							

Interim/Bridge Housing for Those Exiting Institutions (Formerly known as Strategy B7)	Number of individuals who are active in the program	Number of participants who exit to a permanent housing destination	Number of participants who exit to any destination	Percentage of participants who exit to a permanent housing destination
Total	3,137	1,043	2,593	40%
SPA 1	118	44	69	64%
SPA 2	481	197	412	48%
SPA 3	726	175	439	40%
SPA 4	382	65	299	22%
SPA 5	10	22	46	48%
SPA 6	268	74	269	28%
SPA 7	299	127	320	40%
SPA 8	969	300	586	51%

#### Notes:

- Interim/Bridge housing data is broken down by the Service Planning Area in which the participant was served.
- Interim/Bridge housing data only includes data from LAHSA and DPH for this quarter as DHS's data is now encompassed in the Emergency Shelter figures. In prior fiscal years, DHS data was separated into Interim/Bridge housing and Emergency Shelter.
- Emergency Shelter data is broken down by the Service Planning Area in which the participant was served.
- Emergency Shelter figures now include LAHSA Emergency Shelter and DHS's Interim/Bridge and Emergency Shelter data.

# Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA) for Fiscal Year 2023-2024

			HOUSE (PERMANENT	Π			
Partner with Cities to Expand Time-Limited Subsidies (Formerly known as Strategy B3)	Number of individuals newly enrolled	Number of individuals active in the program within the reporting period	Number of participants who secured permanent housing during the reporting period with or without a Time-Limited Subsidy	Of persons who secured housing with a Time-Limited Subsidy, number who remained in permanent housing upon exiting the program	Of persons who secured housing with a Time-Limited Subsidy, number that exited the program to any destination	nousing with a Time-	
Total	11,266	19,761	6,915	6,567	7,455	88%	
SPA 1	1,012	1,810	818	705	789	89%	
SPA 2	2,259	4,064	1,822	1,789	1,921	93%	
SPA 3	806	1,202	309	226	294	77%	
SPA 4	2,548	4,836	1,539	1,418	1,615	88%	
SPA 5	756	1,571	503	486	544	89%	
SPA 6	1,767	3,198	807	698	915	76%	
SPA 7	976	1,457	761	642	708	91%	
SPA 8	1,235	1,877	756	607	677	90%	
Multiple or No SPA	N/A	N/A	N/A	N/A	N/A	N/A	

Permanent Supportive Housing (Formerly known as Strategy D7)	Number of participants newly placed in housing
Total	3,505
SPA 1	237
SPA 2	492
SPA 3	164
SPA 4	1,366
SPA 5	166
SPA 6	472
SPA 7	138
SPA 8	427
Multiple or No SPA	43

#### Notes:

- Permanent Supportive Housing Service Planning Area data is based on location where participant is housed.
- Time-Limited Subsidy data is broken down by the Service Planning Area in which the participant was served.

	PREVEN	T: LAHSA Preve	ention for Fan	nilies (Formerl	y known as St	trategy A1)			
	Demographic Category	Number Newly Enrolled*	Number Served*	Homeless Prevention: Permanent Housing Exits	%	Homeless Prevention: Retained Housing for 6 months	%	Problem Solving: Achieved a Permanent Housing Outcome	%
Total Indivi		2,388	3,235	1,437	100%	1,281	100%	573	100%
	Under 18 (unaccompanied)								
	Under 18 (in a family)	1,316	1,719	768	53%	680	53%	-	0%
	18-24	187	268	124	9%	122	10%	35	6%
Age	25-54	787	1,058	493	34%	426	33%	500	87%
	55-61	48	65	25	2%	20	2%	25	4%
	62 & older	35	101	22	2%	31	2%	10	2%
	Unknown	15	24	5	0%	2	0%	3	1%
	American Indian, Alaska Native, or Indigenous	2	6	2	0%	4	0%	2	0%
	Asian or Asian American	22	34	14	1%	18	1%	5	1%
	Black, African American, or African	1,008	1,305	597	42%	515	40%	264	46%
	Hispanic/Latina/e/o	513	547	193	13%	70	5%	109	19%
Race and	Native Hawaiian or Pacific Islander	9	9	-	0%	8	1%	3	1%
Ethnicity	White	116	167	69	5%	46	4%	35	6%
	Middle Eastern or North African	7	7	-	0%	-	0%	3	1%
	Multiracial*	526	950	469	33%	581	45%	108	19%
	Other/Unknown	185	210	93	6%	39	3%	44	8%
	Woman	1,417	1,932	859	60%	770	60%	495	86%
	Man	956	1,276	570	40%	503	39%	73	13%
	Culturally Specific Identity	-	-	-	0%	_	0%	-	0%
	Different Identity	-	•	-	0%	-	0%	-	0%
	Non-Binary	-	-	-	0%	-	0%	-	0%
Gender	Transgender	-	-	-	0%	-	0%	1	0%
Condo	Questioning	-	-	_	0%	-	0%	-	0%
	Two or More Gender Identities, With One Being Transgender	2	2	2	0%	_	0%	-	0%
	Two or More Gender Identities Selected	1	4	2	0%	3	0%	-	0%
	Other/Unknown	12	21	4	0%	5	0%	4	1%
Individuals	at Risk of Homelessness	2,388	3,235	1,437	N/A	1,281	N/A	461	80%
Homeless	Individuals/Family Members	N/A	N/A	N/A	N/A	N/A	N/A	112	20%
Chronically	y Homeless Individuals	N/A	N/A	N/A	N/A	N/A	N/A	-	N/A
Veterans		2	2	2	0%	2	0%	1	N/A
Individuals	in Families With Minor Child(ren)	2,080	2,686	1,137	N/A	1,018	N/A	1,867	N/A
Families W	/ith Minor Child(ren)	592	769	336	N/A	289	N/A	555	N/A

<sup>\*</sup>Due to the transition to U.S. Department of Housing and Urban Development Homeless Management Information System Data Standards regarding demographic data, certain categories previously reported on have been consolidated. The "Multiracial" category now includes participants who have identified as two or more races and/or ethnicities, with one being "Hispanic/Latina/e/o". This consolidation accounts for the overall decrease in the data category "Hispanic/Latina/e/o", which includes participants who identified solely as one race/ethnicity.

	PREVENT	: LAHSA Preve	ntion for Indiv	iduals (Forme	rly known as S	Strategy A5)			
	Demographic Category	Number Newly Enrolled*	Number Served*	Homeless Prevention: Permanent Housing Exits	%	Homeless Prevention: Retained Housing for 6 months	%	Problem Solving: Achieved a Permanent Housing Outcome	%
Total Indivi	iduals	1,141	1,978	1,027	100%	1,035	100%	1,015	100%
	Under 18 (unaccompanied)								
	Under 18 (in a family)	96	153	85	8%	150	14%	-	0%
	18-24	100	145	85	8%	93	9%	127	13%
Age	25-54	487	741	444	43%	459	44%	560	55%
Age	55-61	160	264	140	14%	111	11%	143	14%
	62 & older	298	673	271	26%	220	21%	180	18%
	Unknown	-	2	2	0%	2	0%	5	0%
	American Indian, Alaska Native, or Indigenous	5	9	3	0%	1	0%	10	1%
	Asian or Asian American	20	61	30	3%	23	2%	11	1%
	Black, African American, or African	458	733	419	41%	377	36%	498	49%
	Hispanic/Latina/e/o	198	289	157	15%	192	19%	126	12%
Race and	Native Hawaiian or Pacific Islander	5	9	5	0%	5	0%	3	0%
Ethnicity	White	176	362	148	14%	136	13%	141	14%
	Middle Eastern or North African	1	3	1	0%	-	0%	2	0%
	Multiracial*	177	380	199	19%	258	25%	177	17%
	Other/Unknown	101	132	65	6%	43	4%	47	5%
	Woman	644	1,120	565	55%	596	58%	452	45%
	Man	481	834	446	43%	430	42%	537	53%
	Culturally Specific Identity	-	-	-	0%	-	0%		0%
	Different Identity	-	-	-	0%	_	0%	-	0%
	Non-Binary	3	5	3	0%	1	0%	5	0%
Gender	Transgender	2	2	1	0%	-	0%	13	1%
Gender	Questioning	-	-	-	0%	-	0%	-	0%
	Two or More Gender Identities, With One	4	7	E	0%	4	0%		
	Being Transgender	4	1	Э		4			0%
	Two or More Gender Identities Selected	1	1	1	0%	2	0%	2	0%
	Other/Unknown	6	9	6	1%	2	0%	6	0%
	at Risk of Homelessness	1,141	1,978	1,027	N/A	1,035	N/A	536	49%
	Individuals/Family Members	N/A	N/A	N/A	N/A	N/A	N/A	479	51%
Chronically	y Homeless Individuals	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Veterans		24	36	21	2%	14	1%	22	N/A
	in Families With Minor Child(ren)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Families W	/ith Minor Child(ren)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

<sup>\*</sup>Due to the transition to U.S. Department of Housing and Urban Development Homeless Management Information System Data Standards regarding demographic data, certain categories previously reported on have been consolidated. The "Multiracial" category now includes participants who have identified as two or more races and/or ethnicities, with one being "Hispanic/Latina/e/o". This consolidation accounts for the overall decrease in the data category "Hispanic/Latina/e/o", which includes participants who identified solely as one race/ethnicity.

	CONNECT: LAH	SA & DHS Cou	ntywide Outre	each System (F	ormerly know	vn as Strategy	E6)		
Demograph	nic Category	Number Newly Enrolled	Number Served	Unduplicated Individuals Placed in Crisis or Bridge Housing	%	Unduplicate d Individuals Linked to a Permanent Housing Resource	%	Unduplicated Individuals Placed in Permanent Housing	%
<b>Total Indivi</b>	duals	22,285	26,582	3,601	100%	570	100%	657	100%
	Under 18 (unaccompanied)	59	67	3	0%	-	0%	-	0%
	Under 18 (in a family)	53	65	-	0%	-	0%	-	0%
	18-24	631	725	137	4%	15	3%	22	3%
Age	25-54	14,054	16,436	2,379	66%	329	58%	334	51%
, .90	55-61	2,823	3,492	575	16%	101	18%	153	23%
	62 & older	2,338	2,862	491	14%	124	22%	148	23%
	Unknown	2,346	2,957	18	0%	1	0%	-	0%
	American Indian, Alaska Native, or Indigenous	87	114	22	1%	3	1%	2	0%
	Asian or Asian American	228	283	48	1%	5	1%	6	1%
	Black, African American, or African	4,688	5,812	930	26%	162	28%	219	33%
	Hispanic/Latina/e/o	2,132	2,482	304	8%	40	7%	35	5%
Race and	Native Hawaiian or Pacific Islander	87	113	16	0%	2	0%	130	20%
Ethnicity	White	4,237	5,534	850	24%	126	22%	168	26%
	Middle Eastern or North African	7	7	2	0%	-	0%	-	0%
	Multiracial*	4,865	6,046	978	27%	151	26%	159	24%
	Other/Unknown	5,763	6,000	431	12%	79	14%	73	11%
	Woman	7,465	8,962	1,453	40%	217	38%	260	40%
	Man	14,376	17,114	2,092	58%	350	61%	388	59%
	Culturally Specific Identity	1	1	-	0%	-	0%	-	0%
	Different Identity	-	-	-	0%	-	0%	-	0%
	Non-Binary	12	17	2	0%	-	0%	2	0%
Gender	Transgender	44	55	10	0%	2	0%	3	0%
Gender	Questioning	2	3	1	0%	-	0%	-	0%
	Two or More Gender Identities, With One Being Transgender	111	131	25	1%	1	0%	2	0%
	Two or More Gender Identities Selected	25	27	5	0%	-	0%	-	0%
	Other/Unknown	249	272	13	0%	-	0%	2	0%
Individuals	at Risk of Homelessness	60	70	16	0%	4	1%	4	1%
Homeless I	ndividuals/Family Members	22,108	26,400	3,592	100%	569	100%	657	100%
Chronically	/ Homeless Individuals	5,608	6,884	1,263	35%	238	42%	241	37%
Veterans		420	535	90	2%	27	5%	26	4%
Individuals	in Families With Minor Child(ren)	148	178	10	N/A	-	N/A	6	N/A
	ith Minor Child(ren)	58		8	N/A	-	N/A	3	N/A

<sup>\*</sup>Due to the transition to U.S. Department of Housing and Urban Development Homeless Management Information System Data Standards regarding demographic data, certain categories previously reported on have been consolidated. The "Multiracial" category now includes participants who have identified as two or more races and/or ethnicities, with one being "Hispanic/Latina/e/o". This consolidation accounts for the overall decrease in the data category "Hispanic/Latina/e/o", which includes participants who identified solely as one race/ethnicity.

	HOUSE: LAHSA Inte	rim Housing for Thos	e Exiting Institut	ions (Formerly k	nown as Strategy	/ B7)	
	Demographic Category	Number Newly Enrolled	Number Served	Persons Exiting to a Permanent Housing Destination	%	Persons Exiting to Any Destination	%
Total Individ	uals	344	494	59	100%	339	100%
	Under 18 (unaccompanied)	-	-	-	0%	-	0%
	Under 18 (in a family)	-	-	-	0%	-	0%
	18-24	21	30	6	10%	24	7%
Age	25-54	290	412	46	78%	282	83%
Ü	55-61	19	29	5	8%	18	
	62 & older	14	23	2	3%	15	
	Unknown	-	-	-	0%	-	0%
	American Indian, Alaska Native, or Indigenous	1	2	-	0%		1%
	Asian or Asian American	6	6	1	2%	4	1%
	Black, African American, or African	85	119	15	25%	85	
Race and	Hispanic/Latina/e/o	84	102	10	17%	56	
Ethnicity	Native Hawaiian or Pacific Islander	4	4	-	0%	-	0%
Ethnicity	White	47	66	-	0%	3	1%
	Middle Eastern or North African	5	5	5	8%	45	
	Multiracial*	105	180	26	44%	134	40%
	Other/Unknown	7	10	2	3%	8	
	Woman	54	79	6	10%	55	
	Man	285	407	52	88%	276	81%
	Culturally Specific Identity	-	-	-	0%	-	0%
	Different Identity	-	-	-	0%	-	0%
	Non-Binary	1	1	-	0%	1	0%
Gender	Transgender	2	3	1	2%	3	1%
	Questioning	-	-	-	0%	-	0%
	Two or More Gender Identities, With One Being Transgender	2	3	-	0%	3	1%
	Two or More Gender Identities Selected	-	1	-	0%	1	0%
	Other/Unknown	-	-	-	0%	-	0%
Individuals a	t Risk of Homelessness	-			0%		0%
Homeless In	dividuals/Family Members	59	76	-	0%	88	
Chronically I	Homeless Individuals	83	133	17	29%	161	47%
Veterans		3	8	1	2%	_	0%
Individuals i	n Families With Minor Child(ren)	-	-	-	0%	-	0%
Families Wit	h Minor Child(ren)	-	-	-	0%	-	0%

<sup>\*</sup>Due to the transition to U.S. Department of Housing and Urban Development Homeless Management Information System Data Standards regarding demographic data, certain categories previously reported on have been consolidated. The "Multiracial" category now includes participants who have identified as two or more races and/or ethnicities, with one being "Hispanic/Latina/e/o". This consolidation accounts for the overall decrease in the data category "Hispanic/Latina/e/o", which includes participants who identified solely as one race/ethnicity.

	HOUSE: DPH-SAPC I	nterim Housing for Tho	se Exiting Institu	tions (Formerly k	nown as Strateg	y B7)	
	Demographic Category	Number Newly Enrolled	Number Served	Exits to Permanent Housing	%	All Exits	%
Total Individ	luals	2,050	2,645	1,063	100%	2,254	100%
	Under 18 (unaccompanied)	-	-	-	0%	-	0%
	Under 18 (in a family)						
	18-24	151	185	68	6%	161	7%
Age	25-54	1,741	2,235	894	84%	1,909	85%
	55-61	129	182	85	8%	148	7%
	62 & older	29	43	16	2%	36	2%
	Unknown				0%		0%
	Hispanic/Latino	1,121	1,446	595	56%	1,251	56%
Ethnicity	Not Hispanic/Latino	906	1,174	462	43%	987	44%
•	Unknown	23	25	6	1%	16	1%
	White	1,093	1,423	601	57%	1,196	53%
	Black/African- American	387	492	186	17%	414	18%
	Asian	42	55	23	2%	46	2%
Race	American Indian/Alaskan Native	32	35	15	1%	32	1%
	Native Hawaiian/Other Pacific Islander	9	16	4	0%	12	1%
	Multi-Racial/Other	484	619	234	22%	551	24%
	Unknown	3	5	1	0%	3	0%
	Female	549	715	293	28%	623	28%
Gender	Male	1,463	1,889	750	71%	1,592	71%
Gender	Transgender	37	39	18	2%	37	2%
	Other/Unknown	1	2	2	0%	2	0%
Individuals a	at Risk of Homelessness	6	32	5	0%	13	1%
Homeless In	dividuals/Family Members	2,050	2,645	1,063	100%	2,254	100%
Chronically	Homeless Individuals	1,221	1,563	590	56%	1,362	60%
Veterans		24	41	20	2%	36	2%
Individuals i	n Families With Minor Child(ren)	370	464	189	N/A	402	N/A
Families Wit	th Minor Child(ren)	N/A	N/A	N/A	N/A	N/A	N/A

	HOUSE: LAH	ISA Emergency Shelte	er (Formerly kno	wn as Strategy E	8)		
Demographi	ic Category	Number Newly Enrolled	Number Served	Exits to Permanent Housing	%	All Exits	%
Total Individ	luals	13,149	20,182	4,458	100%	12,161	100%
	Under 18 (unaccompanied)	-	-	-	0%	-	0%
	Under 18 (in a family)	3,185	4,422	1,462	33%	2,826	23%
	18-24	1,305	1,867	511	11%	1,241	10%
Age	25-54	6,527	10,483	1,735	39%	5,973	49%
3-	55-61	1,037	1,654	343	8%	1,036	9%
	62 & older	1,049	1,655	388	9%	1,053	9%
	Unknown	49	101	16	0%	32	0%
	American Indian, Alaska Native, or Indigenous	78	107	24	1%	74	1%
	Asian or Asian American	121	183	45	1%	113	1%
	Black, African American, or African	5,520	8,368	1,754	39%	5,328	44%
D	Hispanic/Latina/e/o	2,461	3,024	692	16%	1,648	14%
Race and	Native Hawaiian or Pacific Islander	46	70	27	1%	56	0%
Ethnicity	White	1,481	2,228	477	11%	1,427	12%
	Middle Eastern or North African	25	27	5	0%	13	0%
	Multiracial*	2,767	4,767	1,273	29%	3,075	25%
	Other/Unknown	650	1,408	161	4%	427	4%
	Woman	6,361	10,044	2,316	52%	5,918	49%
	Man	6,568	9,541	2,063	46%	6,029	50%
	Culturally Specific Identity	-	-	-	0%	-	0%
	Different Identity	1	1	-	0%	1	0%
	Non-Binary	21	29	9	0%	24	0%
Gender	Transgender	37	51	12	0%	40	0%
	Questioning	1	1	-	0%	1	0%
	Two or More Gender Identities, With One Being Transgender	91	126	29	1%	88	1%
	Two or More Gender Identities Selected	12	23	8	0%	16	0%
	Other/Unknown	57	366	21	0%	44	0%
Individuals a	at Risk of Homelessness	-	-	N/A	N/A	N/A	N/A
Homeless In	dividuals/Family Members	2,538	3,559	N/A	N/A	N/A	N/A
Chronically	Homeless Individuals	3,477	5,044	N/A	N/A	N/A	N/A
Veterans		-	276	63	1%	202	2%
Individuals i	n Families With Minor Child(ren)	2,830	3,630	629	N/A	1,640	N/A
	th Minor Child(ren)	823	1,051	160	N/A	452	N/A

<sup>\*</sup>Due to the transition to U.S. Department of Housing and Urban Development Homeless Management Information System Data Standards regarding demographic data, certain categories previously reported on have been consolidated. The "Multiracial" category now includes participants who have identified as two or more races and/or ethnicities, with one being "Hispanic/Latina/e/o". This consolidation accounts for the overall decrease in the data category "Hispanic/Latina/e/o", which includes participants who identified solely as one race/ethnicity.

	HOUSE: [	DHS Emergency Shelte	r (Formerly know	n as Strategy E8)			
	Demographic Category	Number Newly Enrolled	Number Served	Exits to Permanent Housing	%	All Exits	%
Total individ		2,144	3,093	596	100%	1,922	100%
	Under 18 (unaccompanied)				0%		0%
	Under 18 (in a family)				0%		0%
	18-24	70	78	7	1%	46	2%
Age	25-54	1,331	1,858	312	52%	1,147	60%
	55-61	357	555	124	21%	340	18%
	62 & older	386	602	153	26%	389	20%
	Unknown	-	-	-	0%	-	0%
	Hispanic/Latino	700	1,090	249	42%	697	36%
Ethnicity	Not Hispanic/Latino	1,392	1,941	344	58%	1,196	62%
	Unknown	52	62	3	1%	29	2%
	Non-Hispanic White	367	558	105	18%	356	19%
	Black/African- American	906	1,206	200	34%	728	38%
	Asian	47	74	22	4%	44	2%
	American Indian/Alaskan Native	27	30	4	1%	19	1%
Race	Native Hawaiian/Other Pacific Islander	10	15	4	1%	12	1%
	Multi-Racial/Other	721	1,125	254	43%	717	37%
	Middle Eastern or North African	4	5	1	0%	4	0%
	Unknown	62	80	6	1%	42	2%
	Female	696	975	196	33%	602	31%
	Male	1,405	2,061	389	65%	1,278	66%
Gender	Transgender	27	39	11	2%	32	2%
	Other/Unknown	16	18	-	0%	10	1%
Individuals a	at Risk of Homelessness	-	-	-	0%	-	0%
	dividuals/Family Members	2,144	3,093	596	100%	1,922	100%
	Homeless Individuals	258	393	85	14%	266	14%
Veterans		38	53	11	2%	40	2%
Individuals i	n Families With Minor Child(ren)	N/A	N/A	N/A	N/A	N/A	N/A
	th Minor Child(ren)	N/A	N/A	N/A	N/A	N/A	N/A

	HOUSE: LAHSA	A Time-Limited Subside	dies (Formerly kr	nown as Strategy	B3)		
	Demographic Category	Number Newly Enrolled	Number Served	Secured Permanent Housing	%	Remained in Permanent Housing Upon Exiting TLS	%
Total individu	uals	11,266	19,761	6,915	100%	6,567	100%
	Under 18 (unaccompanied)	-	-	-	0%	-	0%
	Under 18 (in a family)	3,247	5,603	2,101	30%	1,959	30%
	18-24	1,027	1,733	612	9%	578	9%
Age	25-54	5,036	8,587	2,994	43%	2,745	42%
- 3	55-61	957	1,776	585	8%	613	9%
	62 & older	923	1,962	603	9%	656	10%
	Unknown	76	100	20	0%	16	0%
	American Indian, Alaska Native, or Indigenous	69	124	38	1%	42	1%
	Asian or Asian American	103	183	60	1%	56	1%
	Black, African American, or African	4,214	7,763	2,632	38%	2,501	38%
	Hispanic/Latina/e/o	1,860	2,566	1,033	15%	919	14%
Race and	Native Hawaiian or Pacific Islander	56	91	45	1%	29	0%
Ethnicity	White	1,413	2,627	831	12%	886	13%
	Middle Eastern or North African	10	10	3	0%	3	0%
	Multiracial*	3,007	5,623	1,985	29%	1,895	29%
	Other/Unknown	534	774	288	4%	236	4%
	Woman	5,697	9,883	3,522	51%	3,399	52%
	Man	5,376	9,595	3,303	48%	3,092	47%
	Culturally Specific Identity	-	-	-	0%	-	0%
	Different Identity	-	-	-	0%	-	0%
	Non-Binary	22	37	9	0%	10	0%
Gender	Transgender	24	43	13	0%	6	0%
Geridei	Questioning	-	-	-	0%	-	0%
	Two or More Gender Identities, With One Being Transgender	59	83	33	0%	35	1%
	Two or More Gender Identities Selected	12	15	6	0%	2	0%
	Other/Unknown	76	105	29	0%	23	0%
Individuals a	t Risk of Homelessness	-	-	-	0%	-	0%
Homeless In	dividuals/Family Members	3,493	5,432	1,833	27%	1,522	23%
	Homeless Individuals	2,045	4,225	1,833	27%	1,522	23%
Veterans		103	184	53	1%	59	1%
Individuals in	n Families With Minor Child(ren)	4,635	7,736	2,863	N/A	1,489	23%
	h Minor Child(ren)	1,282	2,075	762	N/A	375	6%

<sup>\*</sup>Due to the transition to U.S. Department of Housing and Urban Development Homeless Management Information System Data Standards regarding demographic data, certain categories previously reported on have been consolidated. The "Multiracial" category now includes participants who have identified as two or more races and/or ethnicities, with one being "Hispanic/Latina/e/o". This consolidation accounts for the overall decrease in the data category "Hispanic/Latina/e/o", which includes participants who identified solely as one race/ethnicity.

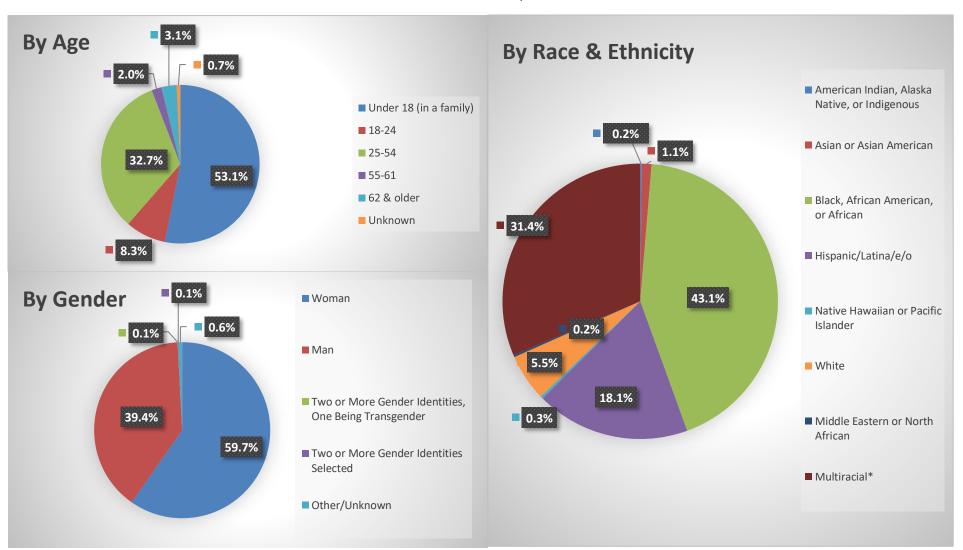
HOUSE: DHS, DMH & DPH Permanent Supportive Housing (Formerly known as Strategy D7)							
Demographic Category  Total individuals		DHS+DMH +DPH Number Newly Enrolled	DHS+DMH +DPH Number Served	DHS+DMH Newly Housed	DHS+DMH Housed 12 Months	DPH Clients Completed Treatment	DPH Clients Admitted to Treatment
		6,335	21,369	3,505	2,482	34	163
Age	Under 18 (unaccompanied)	-	-	-	•		-
	Under 18 (in a family)	-	-	-			-
	18-24	302	671	209	121	1	7
	25-54	3,300	10,641	1,861	1,163	25	
	55-61	1,231	4,178	690	532	6	31
	62 & older	1,496	5,864	745	664	2	11
	Unknown	6	15	-	2	,	-
Ethnicity	Hispanic/Latino	1,335	· ·	769	722	17	
	Not Hispanic/Latino	3,076	13,223	1,779	1,665	13	
	Unknown	1,924	2,464	957	95	4	23
Race	Non-Hispanic White	1,566	4,976	840	565	17	
	Black/African- American	2,767	9,668	1,565	1,122	9	31
	Asian	117	379	64	34		- 6
	American Indian/Alaskan Native	105	408	56	48	1	3
	Native Hawaiian/Other Pacific Islander	37	154	27	19	,	-
	Multi-Racial/Other	1,464	5,118	808	629	6	41
Race	Middle Eastern or North African	-	-	-			
	Unknown	279	666	145	65	1	13
Gender	Female	2,541	9,220	1,431	1,061	6	1
	Male	3,667	11,812	1,988	1,370	28	123
	Transgender	65	209	36	32	,	-
	Other/Unknown	62	128	50	19		1
Individuals at Risk of Homelessness		-	4	-	-		-
Homeless Individuals/Family Members		6,335	20,730	3,505	2,482	1	9
Chronically Homeless Individuals		2,846	11,870	1,514	1,191		-
Veterans		254	822	104	72		-
Individuals in Families With Minor Child(ren)		719	5,686	476	482		3
Families With Minor Child(ren)		231	1,584	132	192		1

#### Notes:

- For Prevention for families and individuals, data is only reported for clients in homeless prevention programs for the following metrics: newly enrolled, number served, permanent housing exits, and those that retained housing for 6 months. Problem Solving clients are only reported under problem solving: those that achieved a permanent housing outcome.
- "Number Served" refers to all participants served during the reporting period, some of whom were enrolled prior to the reporting period.
- Beginning FY 2023-24 data is for two types of outreach teams: Department of Health Services' Multidisciplinary Teams (MDTs) and Los Angeles Homeless Services Authority (LAHSA) Homeless Engagement Teams (HET). The data provided is de-duplicated. Family counts for the E6 data may be underrepresented due to incomplete household identifying data.
- The Interim/Bridge housing data only includes data from LAHSA and DPH for this quarter as DHS's Interim/Bridge housing data is now encompassed in the Emergency Shelter figures. In prior fiscal years, DHS data was separated into Interim/Bridge housing and Emergency

### **Prevent: LAHSA Homeless Prevention Program for Families (Formerly known as Strategy A1)**

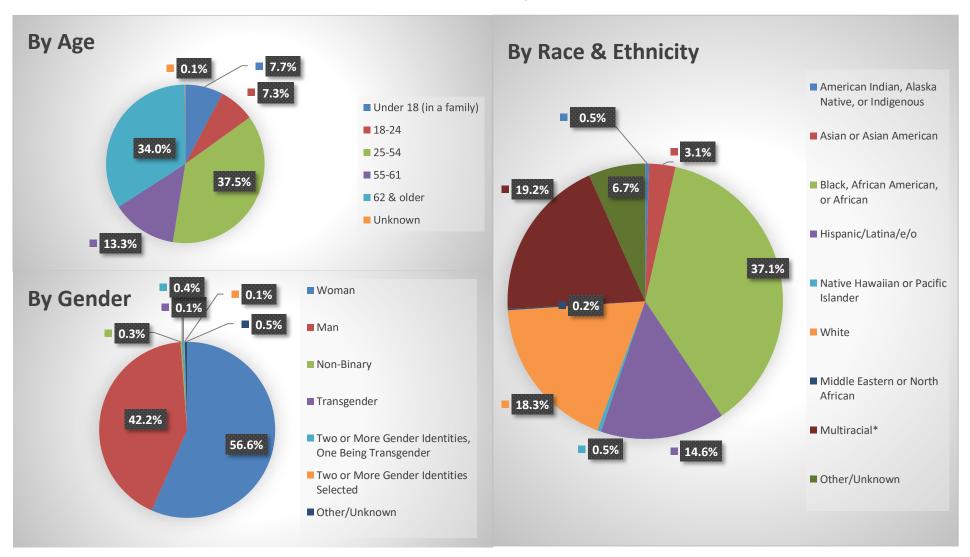
Total served: 3,235



<sup>\*</sup>Due to the transition to U.S. Department of Housing and Urban Development Homeless Management Information System Data Standards regarding demographic data, certain categories previously reported on have been consolidated. The Multiracial category now includes participants who have identified as two or more races and/or ethnicities, with one being Hispanic/Latina/e/o. This consolidation accounts for the overall decrease in the data category Hispanic/Latina/e/o, which includes participants who identified solely as one race/ethnicity.

### Prevent: LAHSA Homeless Prevention Program for Individuals (Formerly known as Strategy A5)

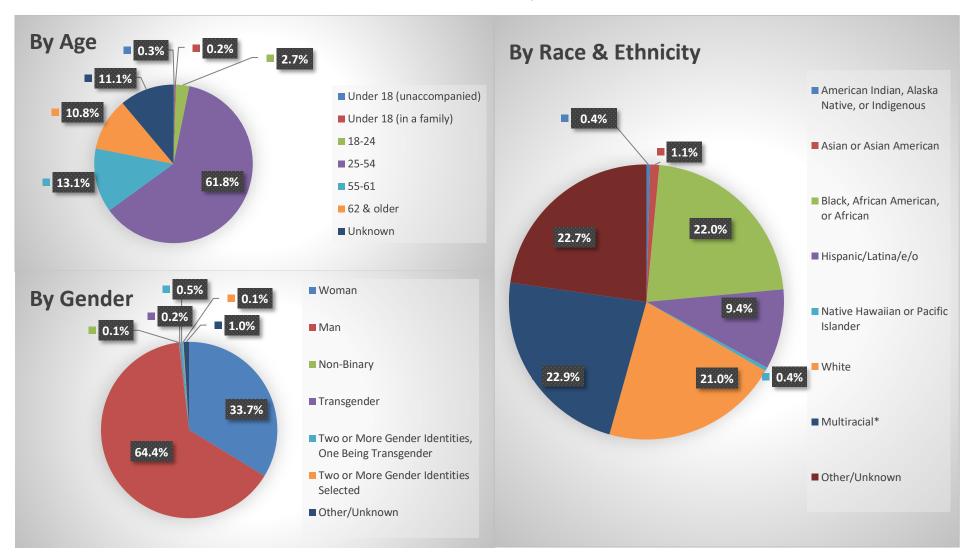
Total served: 1,978



<sup>\*</sup>Due to the transition to U.S. Department of Housing and Urban Development Homeless Management Information System Data Standards regarding demographic data, certain categories previously reported on have been consolidated. The Multiracial category now includes participants who have identified as two or more races and/or ethnicities, with one being Hispanic/Latina/e/o. This consolidation accounts for the overall decrease in the data category Hispanic/Latina/e/o, which includes participants who identified solely as one race/ethnicity.

### Connect: LAHSA & DHS Countywide Outreach System (Formerly known as Strategy E6)

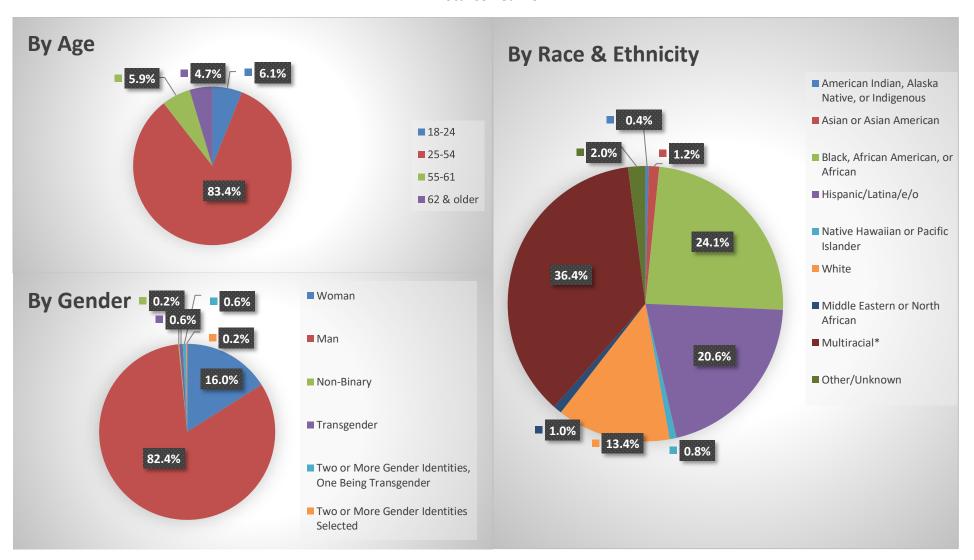
Total served: 26,582



<sup>\*</sup>Due to the transition to U.S. Department of Housing and Urban Development Homeless Management Information System Data Standards regarding demographic data, certain categories previously reported on have been consolidated. The Multiracial category now includes participants who have identified as two or more races and/or ethnicities, with one being Hispanic/Latina/e/o. This consolidation accounts for the overall decrease in the data category Hispanic/Latina/e/o, which includes participants who identified solely as one race/ethnicity.

### House: LAHSA Interim Housing for Those Exiting Institutions (Formerly known as Strategy B7)

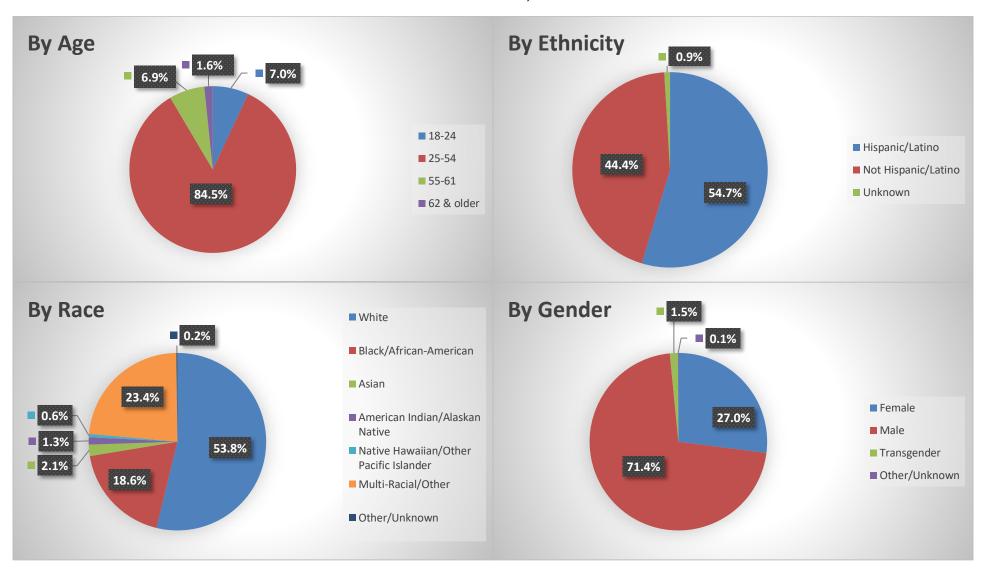
Total served: 494



<sup>\*</sup>Due to the transition to U.S. Department of Housing and Urban Development Homeless Management Information System Data Standards regarding demographic data, certain categories previously reported on have been consolidated. The Multiracial category now includes participants who have identified as two or more races and/or ethnicities, with one being Hispanic/Latina/e/o. This consolidation accounts for the overall decrease in the data category Hispanic/Latina/e/o, which includes participants who identified solely as one race/ethnicity.

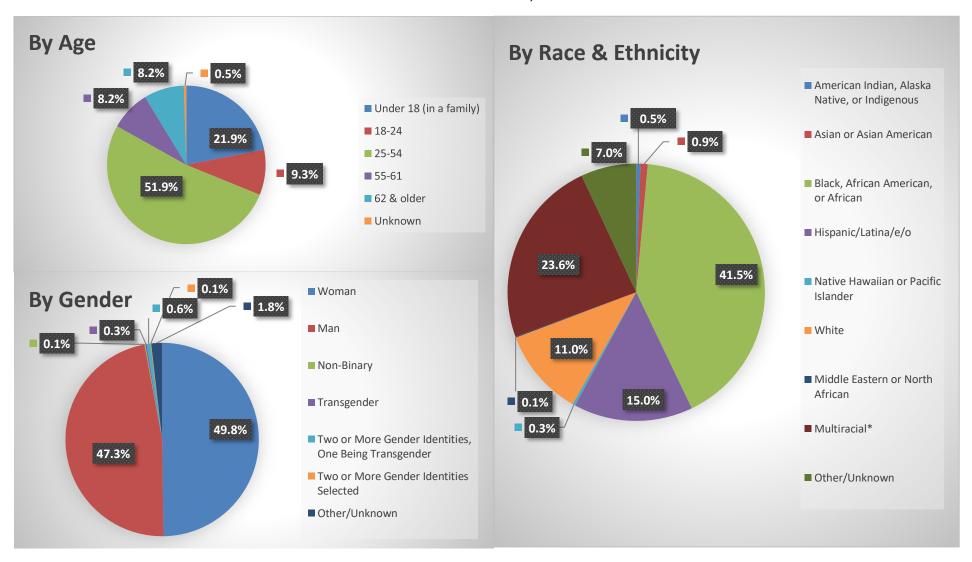
### House: DPH-SAPC Interim Housing for Those Exiting Institutions (Formerly known as Strategy B7)

Total served: 2,645



### House: LAHSA Emergency Shelter (Formerly known as Strategy E8)

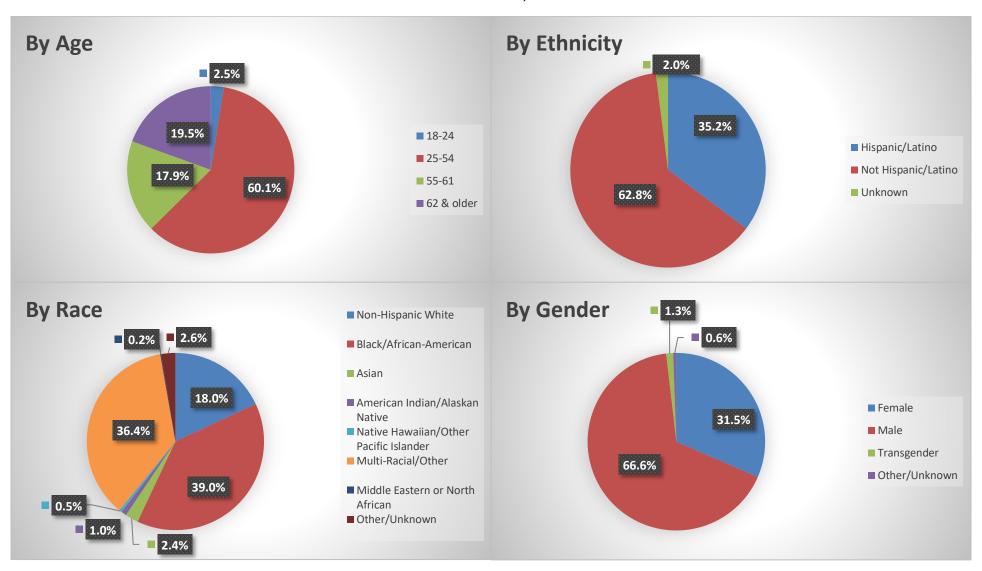
Total served: 20,182



<sup>\*</sup>Due to the transition to U.S. Department of Housing and Urban Development Homeless Management Information System Data Standards regarding demographic data, certain categories previously reported on have been consolidated. The Multiracial category now includes participants who have identified as two or more races and/or ethnicities, with one being Hispanic/Latina/e/o. This consolidation accounts for the overall decrease in the data category Hispanic/Latina/e/o, which includes participants who identified solely as one race/ethnicity.

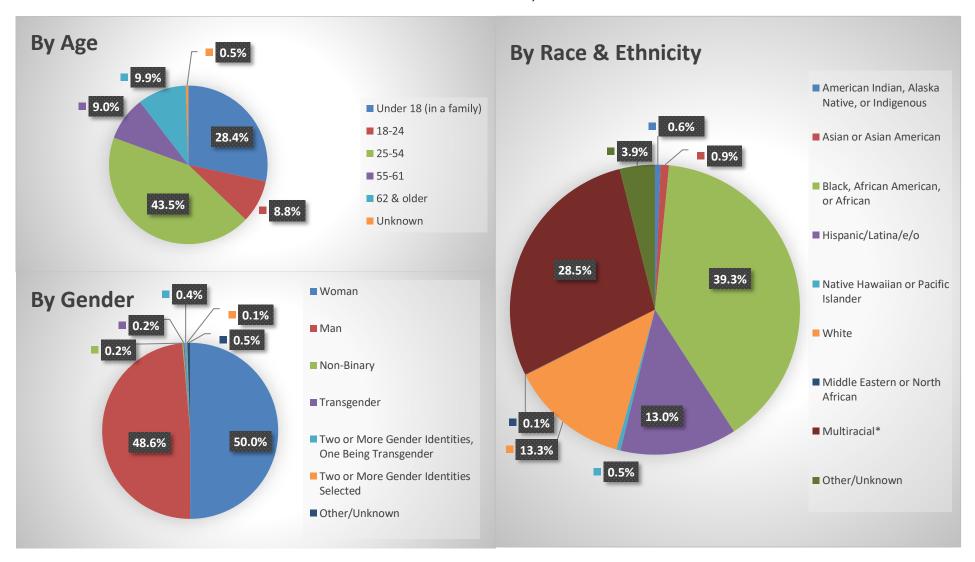
### **House: DHS Emergency Shelter (Formerly known as Strategy E8)**

Total served: 3,093



### House: LAHSA Time-Limited Subsidies (Formerly known as Strategy B3)

Total served: 19,761



<sup>\*</sup>Due to the transition to U.S. Department of Housing and Urban Development Homeless Management Information System Data Standards regarding demographic data, certain categories previously reported on have been consolidated. The Multiracial category now includes participants who have identified as two or more races and/or ethnicities, with one being Hispanic/Latina/e/o. This consolidation accounts for the overall decrease in the data category Hispanic/Latina/e/o, which includes participants who identified solely as one race/ethnicity.

### **House: DHS Permanent Supportive Housing (Formerly known as Strategy D7)**

Total served: 21,369

