

2023 National Association of Counties Achievement Award Winners

Category	Program
County Administration and Management – Best in Category	Equitable Administration of American Rescue Plan Resources
Children and Youth	 A Story of Hope - Serving Immigrant Unaccompanied Children in LA County Camps & Schools Program: Prioritizing Kids Safety Child Support Case Segmentation Tool Countywide Prevention Metrics Strategic Approach to Qualified Domestic Relations Orders (QDROs)
Civic Education and Public Information	 AltaMed Partnership Assessment Appeals Board - Enhanced Public Education Program Assessor's Homeowners' Resource Fairs Changing Lives: L.A. County Making a Difference Explaining LA County's Budget: Animated Video Series In-Person Voting for Incarcerated Individuals Online Candidate Statement Plan Your Vote Tool

Tax Credit Expansion

Voting Safely at Home

Public Awareness Campaign to Inform Low-Income Families of Child

Community and Economic Development

- Poverty Alleviation Initiative
- APEX Accelerator Project
- Appraiser Assistant Training Program
- Los Angeles County East San Gabriel Valley America's Job Center of California – Intersection of Employment and Education
- Los Angeles County Hospitals Nurse Attendant Talent Pipeline
- Los Angeles County Veterans America's Job Center of California Highroad Career Opportunities for Veterans
- Youth@Work Elevate

County Administration and Management

- <u>Digitize and Automate the Employee Onboarding Process</u>
- Great Plates Delivered Automated Contracting Process
- Los Angeles County Department of Mental Health All Programs of Excellence (APEX)

County Resiliency

• East Los Angeles Sustainable Median Stormwater Capture Project

Criminal Justice and Public Safety

• Safe Youth Zone Initiative Implementation

Health

- An Innovative Method for Soliciting Input from all Hospital Employees on Challenges to their Efficiency and Function of their Clinical Practice and Methodology for Prioritization of Resources for Solutions
- Community Health Worker (CHW) Supported Hereditary Cancer Risk Assessment and Genetic Testing Program
- Community-based COVID-19 Vaccination Points of Dispensing Sites:
 Adapting to Needs

- Comprehensive cancer navigation to improve health equity, reduce delays in treatment, and improve patient outcomes in Los Angeles County
- Countywide Unified COVID-19 Call Center Network
- COVID-19 Community Equity Fund
- Creative and Disruptive Use of Virtual Health Technology to Increase
 Access to Specialty Services in Los Angeles County: Dermatology
 Expansion and Optimization Program
- GAINSeq: expanding access to diagnostic genetic testing for undiagnosed patients from underserved populations
- Harnessing the Power of Narrative to Advance Birth Equity
- Los Angeles County Department of Health Services Violence Intervention and Trauma Recovery Coalition
- Los Angeles County Outpatient Conservatorship Program
- Movement Towards Equitable and Sustainable Vaccination Against MPox
- Partnering to Improve Care for Patients with Alcohol Use Disorder
- POWER: Screening to Inform
- Public Health Laboratories Sequencing to Save Lives
- Quality improvement initiative successfully and sustainably reduces the nulliparous, term, singleton, vertex cesarean rate
- Rancho Los Amigos Cardiac Rehabilitation Program
- Safe-Haven Access Program (SHAP)
- Safer at Home
- Step-Up Early Detection Before Decompensation of High Risk Mentally III Inmates
- Targeted Rabies Outreach to Increase Awareness and Reduce Risk
- <u>Telehealth Therapeutics A First in the State</u>
- Temporary Dentures for People Experiencing Homelessness
- <u>Unprecedented Community Empowerment in the Neighborhoods Surrounding Exide</u>

Human Services

Advancing Food Recovery to Reduce Food Waste

- Ancillary Supportive Service Payments for Laptops and Internet Services
- Calfresh Employement and Training Implementation and Expansion
- Connections, Health, Aging and Technology (CHAT)
- COVID Test Kits for the Community
- <u>Cultivating Culture Change: Housekeepers Increase Positive Patient</u>
 Experiences
- DPSS Low-Income Fare is Easy (LIFE) Program Pilot
- Expanding Access to COVID-19 Vaccines for Homebound Older Adults
- Homelessness Prevention in Los Angeles County
- Purposeful Aging Los Angeles (PALA) Phase II
- Rapid Response for Farmer John Plant Closure
- Sexual Orientation, Gender Identity, and Expression Project
- Voice-Activated Devices for Older Adults

Information Technology

- Advanced Technology Solutions: Enhancing Workplace Complaint Investigations
- ARP Tracking and Reporting System
- Assessor's Chatbot
- Assessor's Online Appointment Bookings System
- Automating the Rabies Certification Process for Animal Care and Control
- Business Filing and Registration System Online Payments and Identity Authentication
- COVID-19 Reporting System
- Digital Library A Modern Solution to Investigative Storage
- Greater Avenues for Independence (GAIN) and Medi-Cal Telephonic
 Signature
- LA County Cyber Resilience & Risk Management
- LA County Digital Media Waiver Platform
- Network Operations Center Achievements for 2022 Election Cycle
- Optimization of Pre-Check Process for Vote Centers Readiness

Professional Appointee Court Expenditure 1.0 (ePACE) Project Management Office (PMO) Gateway Robotic Process Automation for Election Reporting Security Operations Center Achievements for 2022 Election Cycle The Court Advanced Routing E-filing System (CARES) TowerScout Adaptation – Automated Image Analysis to Identify Cooling Towers Libraries <u>Diaper & Menstrual Hygiene Kit Giveaways at Libraries</u> • Equity-Focused Virtual Library Programs: Heart & Hand and Trailblazers **Tool Lending Library** Parks and Recreation La Puente Hills Project: La Puente Hills Youth At Work Cohort Los Angeles Countywide Parks Needs Assessment Plus (PNA+) The Lifeguard Ready Training Program Personnel Management, Enhanced County Employee Election Worker Program **Employment and** Los Angeles County Department of Health Services Leadership **Training** Development Program Los Angeles County Fire Department Peer Support Program Women and Girls Initiative Gender Impact Assessment Program **Planning** Hilda L. Solis Care First Village Risk and Emergency IPAWS Aware: Utilizing Modern GIS for Enhanced Situational Management Awareness