



Heluna Health CFCI Care Grant (Care First Community Investment) Funding Opportunity

FREQUENTLY ASKED QUESTIONS - SUPPLEMENTAL

Heluna Health serves as a Third-Party Administrator (TPA) for LA County's Justice, Care and Opportunities Department (JCOD), administering Care First, Community Investment (CFCI) Year 5 Spending Plan funds. The following is a supplemental Frequently Asked Questions (FAQ) document summarizing application process questions received through August 26, 2026. Full application materials are available on the [JCOD CFCI Y5 Grant Website](#).

QUESTIONS RECEIVED THROUGH AUGUST 26, 2026

What types of documentation are accepted to prove registration to do business in Los Angeles County and/or the City of Los Angeles?

Applicants should submit documentation demonstrating that the applicant organization, or fiscal sponsor if applicable, is registered to do business in Los Angeles County and/or the City of Los Angeles at the location where services will be provided. Examples of acceptable documentation may include:

- Local business license or business tax registration certificate
- California Secretary of State business registration records showing a Los Angeles County business address
- City of Los Angeles Business Tax Registration Certificate (BTRC)
- Other official government-issued documentation demonstrating business registration and the Los Angeles County service location

Documentation must clearly identify the organization and demonstrate registration at the location where proposed services will be delivered. Organizations should review the solicitation requirements carefully to ensure submitted documentation meets eligibility requirements.

What kinds of populations and programming qualify for funding?

Various types of programming may be considered and may be eligible, provided they align with the goals, requirements, and allowable uses of funds described in the solicitation.

All proposed activities will be reviewed for alignment with the specific objectives, target populations, and requirements of the funding opportunity.

Do I submit one budget if I am applying to multiple program areas?

Yes. Applicants should submit one budget workbook. However, in accordance with the budget template instructions, applicants must create a separate copy of the "Budget Template" worksheet for each program area or strategy being applied for.

Please identify the applicable strategy or program area in each worksheet using the drop-down menu located to the right of the blue cell in the second row of the Budget Template tab.

Am I eligible to apply if I previously received funding through one of the CFCI Third-Party Administrators (TPAs)?

Yes, provided your organization meets all eligibility requirements outlined in the solicitation.

However, applicants should carefully review the solicitation restrictions regarding current Year 5 TPAs. Organizations that currently receive fiscal sponsorship through one of these Year 5 TPAs may not apply to a solicitation administered by that same TPA. For example, if you are fiscally sponsored by Heluna Health you are ineligible to apply to Strategy 1 or Strategy 4 Program Areas.

What types of documents are acceptable for Attachment #5: Two Years of Recent Financial Statements?

Applicants should submit financial statements covering their organization's two most recently completed fiscal years. Examples of acceptable documentation include:

- Audited financial statements, if available
- Reviewed financial statements prepared by an accountant
- Compiled financial statements prepared by an accountant
- Internally prepared financial statements, including a Statement of Financial Position (Balance Sheet), Statement of Activities (Profit and Loss Statement / Income Statement), and Statement of Cash Flows, if available

Organizations that do not have audited financial statements should submit the most complete financial records available for the two most recently completed fiscal years.

The purpose of this requirement is to assess the organization's financial condition and capacity to manage grant funds.

How does prioritization work?

Prioritization is determined through the assignment of priority points as described in the solicitation. Applications that meet identified priority criteria will receive additional points during the review process.

For additional details regarding priority criteria and scoring, applicants should review Page 14 of the solicitation package.

What platform will be used to collect participant and program performance data?

Program reporting and data collection requirements are currently being finalized.

Additional information regarding reporting systems, data elements, and performance monitoring requirements will be provided to awarded organizations during onboarding and contract execution.

Am I allowed to apply for multiple strategies?

Yes. Organizations may apply for multiple strategies if they meet the eligibility requirements for each opportunity. Please note that Heluna Health administers applications for:

- Strategy 1: Diversion, Behavioral Health and Wellness
- Strategy 4: Housing Stability

Other strategies are administered by their respective TPAs. Organizations interested in applying for those opportunities should refer to the applicable solicitation and application instructions issued by the administering TPA.

What requirements apply if my organization plans to work with another nonprofit or community-based organization as a subcontractor?

Organizations may partner with subcontractors as part of their proposed service model.

At a minimum, subcontractors must comply with applicable insurance requirements and any required flow-down provisions that will be specified in the contract, if awarded. Applicant organizations are responsible for verifying subcontractor compliance with insurance requirements.

Any additional requirements regarding organizational qualifications, licensing, tax status, nonprofit status, or other partnership requirements are the responsibility of the applicant organization and should be addressed in accordance with the proposed project design and any applicable laws or regulations.

If our organization is headquartered outside Los Angeles County but provides services in Los Angeles County, may we apply?

Applicants must satisfy the solicitation's Los Angeles County location, service area, and business registration requirements. A headquarters address outside the County does not, by itself, establish eligibility. The application should include official documentation showing that the applicant organization, or fiscal sponsor if applicable, is registered to do business at the Los Angeles County location where the proposed services will be provided and that the proposed project will serve eligible Los Angeles County communities.

Can an organization submit a pending business registration or good-standing request?

Applicants should submit documentation showing that the applicable registration or good-standing requirement has been met by the application deadline. A pending application or request may not demonstrate current compliance. For Attachment #9, an official online record or screenshot may be submitted if it is current, clearly identifies the organization, shows its status, and comes from the applicable government website.

Does the two-year direct service experience requirement mean the organization must have been registered for two full years?

The two-year requirement relates to relevant direct service experience. Business registration and good standing are separate eligibility and documentation requirements. Applicants should clearly describe and document at least two years of qualifying direct service experience and separately provide the required registration documentation.

May an applicant use more than one partner or subcontractor?

Yes. An applicant may propose more than one partner or subcontractor when the arrangement supports the proposed service model. The lead applicant remains responsible for the application, contract performance, budget, oversight, reporting, and compliance. The application should clearly explain each entity's role, qualifications, scope of work, and proposed costs.

If a fiscal sponsor or lead agency is applying with a grassroots organization, whose financial, insurance, and organizational documents should be uploaded?

The entity serving as the applicant and proposed contracting party should provide the required organizational documentation. When an approved fiscal sponsor is the applicant, the fiscal sponsor may provide its financial statements, registration, tax, and other required organizational documents, consistent with the solicitation. The sponsored or partner organization's role, experience, and qualifications should still be clearly described.

Can an S-Corporation, LLC, or other business entity apply?

Yes. Business entities may be eligible, provided they meet all other solicitation requirements, including the definition of a community-based organization, relevant direct service experience, Los Angeles County service and registration requirements, good standing, and alignment with an eligible strategy and target population.

How are target populations considered during review?

Applicants should review both the scoring criteria and the priority-point criteria in the solicitation. Target populations may be considered through the program narrative, strategy-specific scoring, geographic or population priorities, and any additional priority points.

Which version of the Budget Template should applicants use, and what changes were made to the updated template?

Applicants should use the updated CFCI Year 5 Budget Template dated August 21, 2026, available on the JCOD CFCI Year 5 Grant website. The updated template includes the following corrections and clarifications:

- Instructions tab: The minimum-budget warning was clarified because some Strategy 1 Program Areas have a minimum total award of \$50,000. The revised instruction states: “If a red highlight appears in the cell, that means your Grand Total is less than the minimum amount for most, BUT NOT ALL, Program Areas of \$150,000 (\$50,000 per year).” Applicants should review the award range for their selected Program Area rather than assume every Program Area has a \$150,000 minimum.
- Budget Template tab, Total Staff Salaries and Wages: Cell E156 now references Cell E20; Cell E157 now references Cell E66; and Cell E158 now references Cell E112.
- Budget Template tab, Total Years 1-3 Project Budget: The sum formula in Cell E195 now includes Cell E169.

Applicants who are still preparing their applications should download and use the updated template.

Applicants who already submitted an earlier version may be asked to resubmit their budget using the updated template if necessary.

Will an application be disqualified if the applicant used the earlier Budget Template containing the formula errors or unclear minimum-budget language?

No application will be disqualified solely because of the identified formula errors or the unclear minimum-budget language in the earlier template. Heluna Health will conduct an additional review of submitted budgets to confirm that the correct cells are referenced and that applicants are not adversely affected by these template issues. If needed, Heluna Health may contact an applicant and reopen the application or request a corrected budget using the updated template.