# **Amity Foundation**

Educate & Empower: Amity's Work with the JCOD CFCI Care Grantees

Third Party Administrator

Care First Community Investment (CFCI)

JUSTICE CARE TO OPPORTUNITIES

DEPARTMENT



### Where We Are: 424 Grants!

Cohort



118 Total Awardees PAs 1-7 \$47,351,275

Currently in Year 2, Quarter 3

ARPA Funds

- Capacity

Building

20 Total Awardees PA 8 \$7,650,000

Currently in Year 2, Quarter 1

**Cohort** 



123 Total Awardees PAs 9-21 \$103,144,425

Currently in Year 1, Quarter 3

Cohort



163 Total Awardees PAs 22-46 \$149,457,413

Currently in Year 1, Quarter 1

# A Trauma-Informed Approach

Continuous **support to Grantees** throughout the grantee lifecycle.

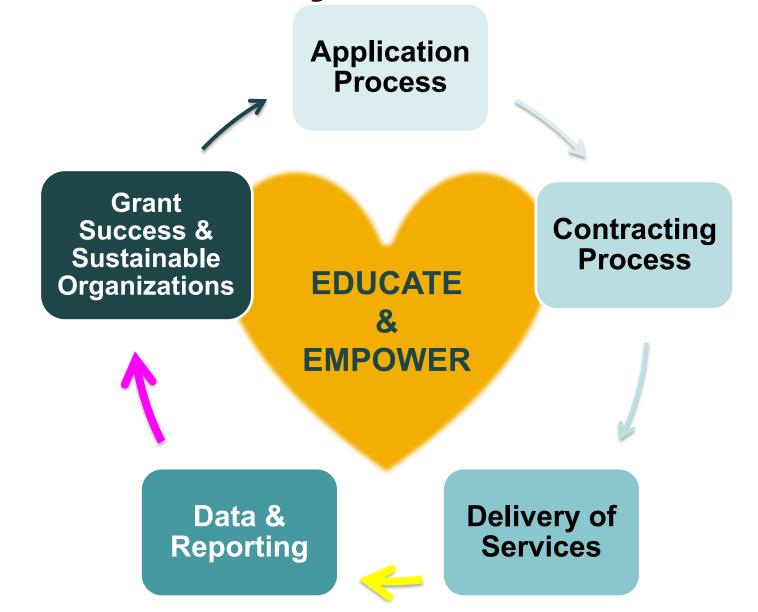
## **Collaboration across departments**

(Operations, Finance, Data).

Capacity building, risk management, and financial oversight.

# **Educate & Empower**

## The Grantee Lifecycle



## **How Grants Are Monitored Part 1**

#### **Amity Grant Advocates monitor caseloads:**

- Minimum two check-ins per month per organization
- Two site visits per organization each year

### **Amity Training & Technical Assistance Coordinator provides support:**

- Open office hours two days a week
- Wednesday webinars & Thursday lunch-and-learns on Zoom

#### **Amity Finance Team monitors budgets quarterly:**

- Tracks all grantee budget-to-actuals expenditure reports
- Meets with each organization at least once per quarter

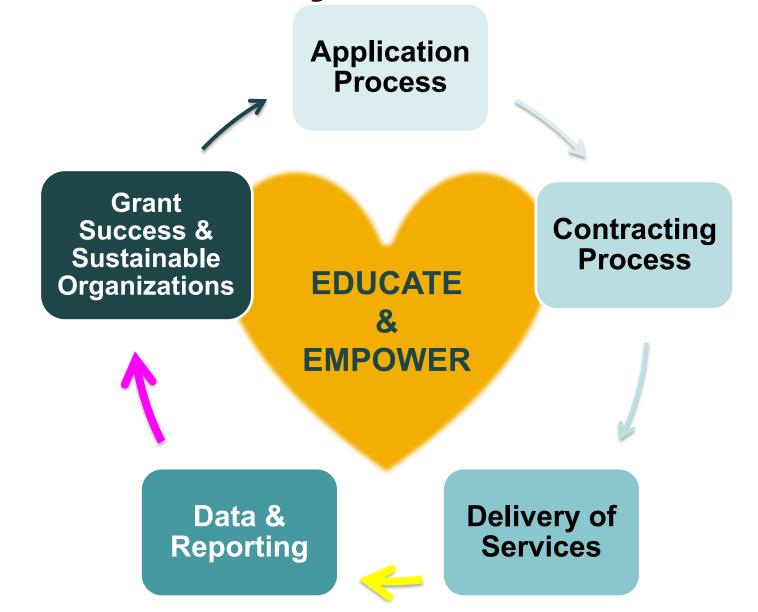
### **Amity Data Team monitors data collection:**

- Manages grantee profiles in our software
- Ongoing training and support with entering data, including program services & outcomes; drop-in lunch time meeting (Mondays)

# **Technical Assistance by the Numbers**

Type of Assistance	Total Number of Touches Since May 2024	Number Unique Organizations Served (363 possible)	Most Common Struggles / Issues Requiring Help
INSURANCE	450 (email, phone call, video meeting)	175	<ul> <li>27 rec'd pre-payment of insurance premiums by Amity</li> <li>Understanding required coverage, part. Worker's Comp</li> <li>Broker recommendations / how to get coverage</li> <li>COI Expiration / calling the org's broker</li> <li>Introduction to the software "TrustLayer"</li> </ul>
BUDGET / FINANCE	472 (email, phone call, video meeting)	330	<ul> <li>Budget modification (allowed 1x every 6 months)</li> <li>Addressing surplus funds after the first year of the grant</li> <li>Accounting ?s like how to classify expenses</li> <li>How to charge employee time to different funding streams</li> <li>Basic accounting principles, best practices, and guidelines</li> </ul>
DATA REPORTING	65 (video meeting, in person)	46	<ul> <li>How to import their data into our software</li> <li>Data clean-up</li> <li>Disaggregating data if the org has 2 separate grants</li> <li>Training / refresh training on how to access the data software</li> </ul>
TRAINING and TECHNICAL ASSISTANCE	450 (phone call, video meeting, in person)	232	<ul> <li>Understanding and reporting progress toward milestones</li> <li>Understanding budget line items &amp; sticking to planned spending</li> <li>Understanding the Statement of Work</li> </ul>

## The Grantee Lifecycle



## **How Grants Are Monitored Part 2**

#### In-Depth Review Is Triggered When:

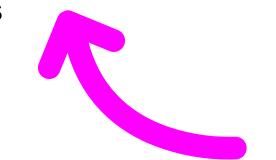
- Discrepancies continue after monitoring & meetings
- Risks are identified by Grant Advocate

#### **In-Depth Review Process Includes:**

- Focus on actual-to-budget spending
- Cash flow considerations
- Bank reconciliations
- Review of organization and administrative procedures

#### **Outcomes:**

- Findings recommended improvements
- Corrective action (Performance Improvement Plan PIP)
- Review clear deadlines and actions to avoid contract termination



# When Do Performance Improvement Plans Happen?

- When a Grantee has not responded to a recommendation for change or correction from their Grant Advocate, the Finance Team, and/or the Data Team, we initiate a meeting to discuss Performance Improvement.
- The meeting includes the Grantee, the TPA Program Director (Joann) and Operations Director, the Grant Advocate, and the Training & TA Coordinator.
- We review the Scope of Work, the Grantee's contract, their milestones, and their budget.
- The TA Coordinator sets up a series of video meetings to correct issues.
- We have diverted 4 Grantees from grant termination using PIPs.

# When A Performance Improvement Plan Does Not Work...

#### **Continued Communication:**

 We continue emails and phone calls over a minimum of 30 days from the start of the PIP inviting the grantee to respond and work with us to address deficiencies.

#### **Corrective Action Plan:**

 Grantee must submit within 10 days. We continue reach outs via phone and email during that time.

#### **Final Notice of Termination:**

 Grantee receives a final 30 days to address deficiencies / submit corrective action plan.

#### **Formal Termination Notice:**

- Grantee submits a Final Budget Reconciliation
- Amity conducts an internal audit ensuring funds are spent / reallocated correctly.

EDUCATE &

EMPOWER

