

# EBT Online Frequently Asked Questions

Individuals and families can purchase groceries online using their CalFresh food benefits. If you receive CalWORKs, you may also be able to use your cash benefits to make purchases online at certain retailers.

CalFresh provides monthly food benefits that help individuals and families buy healthy, nutritious food! Even if temporary, individuals and families can apply for CalFresh on BenefitsCal.com. Californians can visit CalFreshFood.org to apply or call 1-877-847-3663 (FOOD) to be connected to their local county social service office.

## 1. Can I use my EBT card to make purchases online?

If you get CalFresh food benefits, you can purchase groceries online using your EBT card at certain participating retailers. You can purchase the same food you would normally purchase in-store. If you get CalWORKs, you can buy groceries and other essential items online using your EBT card, at certain participating retailers.

## 2. Why can I only use my EBT card for online purchases at select stores?

Not all stores are offering EBT Online options. There are currently about 22 retailers that accept EBT cards online in California. Visit the EBT Online website to see the most up-to-date flyer with participating retailers. We're working hard to add more stores in the future!

## 3. Can I order online and have my items delivered?

You can purchase groceries online for delivery at participating stores using your EBT card. Please note you cannot use your CalFresh food benefits to pay for the delivery fee.

Please check each store's website for full details on EBT online delivery options.

## 4. Can I use my EBT card to cover the delivery fee?

At this time, your CalFresh food benefits cannot be used to cover the delivery fees.

## 5. Can I order and pick up my items?

You can purchase groceries online for pick up at participating stores using your EBT card. Some stores will need you to pay online using your EBT card, while other stores will require you pay for your groceries using your EBT card at pickup. Some stores have EBT Online purchasing options without a pickup option.

Visit the EBT Online website to see the most up-to-date flyer with participating retailers.

## 6. Can I use my EBT card to buy non-food items with CalFresh food benefits?

No. You cannot buy non-food items with your CalFresh food benefits.

## 7. Where can I go to learn more about EBT Online?

To learn more about using EBT online, you can visit the EBT Online website.



**For more information or to apply for CalFresh benefits:**



Click **BenefitsCal.com**  
to apply online



Call **(866) 613-3777**  
for speech and/or hearing  
assistance call 711 Relay



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