



Claiming and Reimbursement

Financial Services Bureau



Claiming/Reimbursement DMH Agreement

- DMH will reimburse contractors for specialty mental health services, clinical consultation, training and one-time funding costs.



Claiming/Reimbursement Specialty Mental Health Services

- DMH will reimburse contractors for 12 out-patient “billable visits” in 12 months*, starting with the Episode Admission Date for HWLA clients.

*Minimum benefit in approved LIHP plan.



Claiming/Reimbursement Specialty Mental Health Services

- A “billable visit” is defined as a face-to-face encounter between the HWLA client and a mental health professional; it must last at least 20 minutes, of which 15 minutes must be face-to-face.
- The reimbursement rate for each “billable visit” will be either the Medi-Cal Prospective Payment System (PPS) rate or \$109.00 per billable visit, whichever is greater.



Claiming/Reimbursement Specialty Mental Health Services

- Contractors must submit HIPAA-compliant electronic claims for “billable visits” in the DMH IS for monthly reimbursement.
- Claims must be submitted within 15 calendar days after the end of the month in which services were rendered.
- The payment schedule will be provided indicating the claim cut off date and warrant issuance date.



Claiming/Reimbursement Specialty Mental Health Services

- Monthly payments will reflect offsets for disallowed claims, such as:
 - Non-HWLA enrollees
 - Clients who are Medi-Cal eligible
 - Claims submitted after the timeframe allowed
 - Same day services that do not follow the guidelines previously discussed.



Claiming/Reimbursement Specialty Mental Health Services

- An annual reconciliation will also be performed for the disallowances above and to cover the protocol set forth by DMH and DHS for same day specialty mental health and medical service visits.
- Reports detailing the approved and disallowed claims will be available for each contractor.



Claiming/Reimbursement Clinical Consultation

- MHIP requires the review of patient progress and revising treatment plans, when necessary.
- DMH will reimburse for clinical consultation, by a Licensed and Board-Certified Psychiatrist, through the submission of manual/paper invoices.



Claiming/Reimbursement Clinical Consultation

- DMH will reimburse at the rate of \$200 per hour for a maximum of 2 hours per week for clinical consultation.
- Invoices for clinical consultation must be submitted within 15 calendar days after the end of the month in which services were rendered.



Claiming/Reimbursement Training/One-Time Funding Cost

- DMH will reimburse for staff time spent attending MHIP training and for one-time funding costs for the implementation of MHIP.
- Contractors will be reimbursed at a rate of \$36.33 per hour, not to exceed 25 hours per staff person, for each staff person who attends MHIP training.



Claiming/Reimbursement Training/One-Time Funding Cost

- Invoices for training and one-time funding costs must be submitted within 15 calendar days after the end of the month in which training was received and one-time expenditures were incurred.