# COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH OFFICE OF INTEGRATED CARE

### **HEALTHY WAY L.A. GUIDELINES**

SUBJECT		GUIDELINE	EFFECTIVE	PAGE
Transferring a Ho (HWLA) Referral Health Providers	between Mental	NO. I.C	DATE <b>07/01/2011</b>	1 of 4
DISTRIBUTION:	<ul><li></li></ul>			ity Providers rea Navigators

#### **PURPOSE:**

To describe how to transfer a HWLA referral when a mental health provider is unable to provide the required face-to-face appointment within 30 business days of request.

#### **DEFINITIONS:**

- Service Area Navigator The Service Area Navigator
   ("Navigator") assists individuals requesting mental health services
   in "navigating" the array of mental health services available to
   them as well as facilitates linkage and communication with
   providers to strengthen the array and quality of available services,
   see Attachment I for the list of lead Navigators for HWLA.
- 2. <u>Primary Care Provider (PCP)</u> PCP, for the purpose of this guideline, refers to a physician, nurse practitioner or physician assistant working at a DHS directly-operated or contracted hospital, ambulatory care clinic or outpatient setting.
- 3. <u>HWLA Referral</u> For the purpose of this guideline, any HWLA member who is not currently receiving mental health services, who has been referred to mental health by their Primary Care Provider or self-refers by requesting mental health services on their own behalf, is considered a HWLA Referral.
- 4. <u>HWLA Member</u> For the purpose of this guideline, HWLA members are individuals who are enrolled in HWLA or who have submitted an application for HWLA and are pending a decision on whether they have been approved or denied for HWLA.

### **GUIDELINE:**

- In accordance with the Special Terms and Conditions for California's Bridge to Reform, section 1115a, HWLA members must receive a face-to-face appointment within 30 business days of request.
- A mental health provider may transfer a HWLA referral for mental health services when they cannot provide the required face-toface appointment within 30 business days of request due to the inability to:

# COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH OFFICE OF INTEGRATED CARE

### **HEALTHY WAY L.A. GUIDELINES**

GUIDELINE	EFFECTIVE	PAGE
NO. <b>I.C</b>	DATE <b>07/01/2011</b>	2 of 4
	NO.	NO. DATE

- Provide the appropriate language capacity,
- Provide age-specific services, or
- Provide the appropriate level of treatment
- 3. Transfers made after the initial appointment can be made in accordance with Policy 202.31, Section 4.2, Transferring an SFPR.

### PROCESS:

- Transfers to a provider with whom the agency has an Operational Agreement or Memorandum of Understanding (MOU) can be made directly to that partner agency in accordance with the procedures outlined in the Operational Agreement or MOU.
  - 1.1 The DHS Department of Mental Health Referral form (Attachment II), if referred by a PCP, should be forwarded to the new mental health provider.
  - 1.2 The new mental health provider shall track the referral in accordance with DMH Office of Integrated Care, Healthy Way L.A. Guideline I.D, Tracking Healthy Way L.A. Referrals.
  - 1.3 If the HWLA referral originated from a Primary Care Provider then the new mental health provider shall complete the Department of Mental Health Referral Response form MH 694B (Attachment III) and submit to the PCP in accordance with the DMH Office of Integrated Care, Healthy Way L.A. Guideline I.B, Referral Response Process for Healthy Way L.A. Members.
- 2. When it is unknown which mental health provider to transfer the client to, or there is not an established partnership, the referral should be forwarded to the appropriate Service Area Navigator.
  - 2.1 The DHS Department of Mental Health Referral form, if referred by a PCP, should be forwarded to the Service Area Navigator.

# COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH OFFICE OF INTEGRATED CARE

### **HEALTHY WAY L.A. GUIDELINES**

SUBJECT	GUIDELINE	EFFECTIVE	PAGE
Transferring a Healthy Way L.A. (HWLA) Referral between Mental Health Providers	NO.	DATE <b>07/01/2011</b>	3 of 4

- 2.2 The Navigator will link the HWLA member with the appropriate provider in closest proximity to the client's home. Such providers may be drawn from the list of specialty providers (see Attachment IV) that may be independent of the partnering of primary care providers with DMH providers.
  - 2.2.1 Should HWLA members require American Sign Language interpreters, mental health providers will utilize the existing countywide agreement for the provision of ASL translation services.
- 2.3 The Navigator will track the referral via the DMH Referral Tracking System (RTS).
  - 2.3.1 If the new mental health provider has access to the RTS they will enter the disposition into the RTS after the initial appointment.
  - 2.3.2 If the new provider does not have access to the RTS, they will report the disposition to the Navigator and include the client on their HWLA Monthly Tracking Log in accordance with Healthy Way L.A. Guideline I.D, Tracking Healthy Way L.A. Referrals.
- 2.4 If the HWLA referral originated from a Primary Care Provider then the new mental health provider shall complete the Department of Mental Health Referral Response form MH 694B and submit to the PCP in accordance with the Healthy Way L.A. Guideline I.B, Referral Response Process for Healthy Way L.A. Members.

Attachment I Lead Service Area Navigators for HWLA

Attachment II DHS Department of Mental Health Referral Form

Attachment III DMH Referral Response form, MH 694B

Attachment IV DHS - DMH Partnership List

# COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH OFFICE OF INTEGRATED CARE

### **HEALTHY WAY L.A. GUIDELINES**

SUBJECT	GUIDELINE	EFFECTIVE	PAGE
Transferring a Healthy Way L.A. (HWLA) Referral between Mental Health Providers	NO.	DATE <b>07/01/2011</b>	4 of 4

References Centers for Medicare and Medicaid Services, Special Terms and

Conditions for California's Bridge to Reform section 1115(a) Medicaid

Demonstration

DMH Policy 202.31, Section 4.2, Transferring an SFPR.

DMH Office of Integrated Care, Healthy Way L.A. Guideline I.D,

Tracking Healthy Way L.A. Referrals.

DMH Office of Integrated Care, Healthy Way L.A. Guideline I.B, Referral Response Process for Healthy Way L.A. Members



## DEPARTMENT OF MENTAL HEALTH

# Specialty Mental Health Services for Healthy Way L.A. (HWLA) Enrollees

3/28/2012

	Lead Service Area Navigators for HWLA									
Service Area	Team Leader Name	Contact Phone Number	Address	Fax Number	E-Mail					
1	Miesha Worthey	(661) 223-3843	2323 A East Palmdale Blvd. Palmdale, CA 93550	(661) 575-9005	MWorthey@dmh.lacounty.gov					
2	Darrell Scholte	(818) 610-6744	6800 Owensmouth Ave., #160 Canoga Park, CA 91303	(818) 348-8977	DScholte@dmh.lacounty.gov					
3	Jaime Renteria	(213) 739-5439	600 S. Commonwealth Ave. 6th Fl Los Angeles, CA 90005	(213) 252-0237	JRenteria@dmh.lacounty.gov					
4	Christie Hubbard	(323) 671-2638	5000 W. Sunset Blvd., Suite 600 Los Angeles, CA 90027	(323) 913-9456	CHubbard@dmh.lacounty.gov					
5	Carolyn Kaneko	(310) 482-6612	11303 W. Washington Blvd., Suite 200 Los Angeles, CA 90066	(310) 313-3096	Ckaneko@dmh.lacounty.gov					
6	Margarita Cabrera	(323) 290-5829	3751 Stocker Street Los Angeles, CA 90008	(323) 290-3240	MCabrera@dmh.lacounty.gov					
7	Terelui "Tere" Antoni	(213) 351-5089	550 S. Vermont, 3rd Floor Los Angeles, CA 90020	(213) 380 -2971	TAntoni@dmh.lacounty.gov					
8	Alicia "Lisa" Powell	(562) 435-2297	100 W. Oceangate, Suite 550 Long Beach, CA 90802	(562) 432-0612	APowell@dmh.lacounty.gov					

### DEPARTMENT OF MENTAL HEALTH REFERRAL

FROM DEPARTMENT OF HEALTH SERVICES

PATIENT INFORMATION		
PROGRAM:		
□ SPD □ HWLA - ID#: └──		Other:
Name:		
Address:	Phone Number:	
Preferred Language:		
Special Needs (Wheelchair, Translator, Hearing, Sight):		
Medical Diagnosis(es):		
Psychiatric Diagnosis(es) (if known):		
Name of Screening Tool (Indicate which screening tool used and attach to Referral Form)	Score (if previously administered)	Date of Administration
☐ PHQ 2 ☐ PHQ 4 ☐ PHQ 9		
☐ Other:		
Current Medication(s) (if available, attach print out of current medica	tions):	
Date Primary Care Provider discussed referral with Patient: _		_
Reason for Referral to Mental Health:  ☐ Depression symptoms but not suicidal, homicidal, or gravely ("Gravely Disabled" – unable to provide for his or her basic ne ☐ Anxiety symptoms ☐ Social stressors ☐ Mood symptoms related to medical diagnosis(es) ☐ Other (please explain below)		a mental disorder)
Referring Provider Information Name of Referring Clin	c:	
Print Name & Title of Referring Provider:	Deter	T:
Signature:  Medical Home Team Member Name & Title:	Date:	Time:
	nber:	<u> </u>
DMH U This confidential information is provided to you in accord with State and Federal laws and regula	ISE ONLY	
including but not limited to applicable Welfare and Institutions code, Civil Code and HIPAA Pr	<sub>ivacy</sub> Name:	IS#:
Standards. Duplication of this information for further disclosure is prohibited without prior w authorization of the client/authorized representative to whom it pertains unless otherwise permitted law-		Provider #:
DHS U	SE ONLY	
DHS Referring Provider:		
□ Patient previously presented by "warm hand-off" to on-site DMH staff (Co-Location) on (date)		
	Patient	Identification

DHS Form No: Pending Original Copy – Filed in Medical Record MH-649B PCP Revised 11/2/11

## DEPARTMENT OF MENTAL HEALTH REFERRAL RESPONSE

For a Healthy Way L.A. Referral, provide the HWLA ID#:

<b>Client Information</b>	MRUN:
Name:	
Address:	Phone Number:
Referring Physician and Care Coordinator Informa	
Referring Physician:	
Name of Clinic:	
Phone Number:	Fax Number:
DMH Disposition	
Initial Appointment Date: (If appointment Unable to contact individual to schedule appointment Unable to Contact individual to Contact individual to Schedule appointment Unable to Contact individual to Contact ind	nent was not able to be scheduled or was not kept, please indicate) Intment Scheduled appointment not kept
☐ Individual accepted for services ☐ Individual declined DMH services ☐ DMH services not indicated (If selecting this box, services are not indicated at this time, along with an General Findings (include additional areas of identified	
Mental Health Diagnosis(es):	
All medications prescribed by DMH:	
Treatment Plan Overview (include planned treatment in include below):	nterventions; if barriers or complications are a focus of concern
Responding Provider Information	
Print Name & Title of Responding Provider:	
Signature:	
Name of DMH Clinic:	
This confidential information is provided to you in accord with State and Federal	
laws and regulations including but not limited to applicable Welfare and Institutions code, Civil Code and HIPAA Privacy Standards. Duplication of this information for	Name: IS#:
further disclosure is prohibited without prior written authorization of the client/authorized representative to whom it pertains unless otherwise permitted by	Agency: Provider #:
law. Destruction of this information is required after the stated purpose of the original request is fulfilled.	Los Angeles County – Department of Mental Health

# DEPARTMENT OF MENTAL HEALTH REFERRAL RESPONSE FORM to HEALTHCARE PROVIDERS

**Purpose**: This form is for the use of DMH Staff when responding to referrals of

non-emergency clients by Primary Care Providers (PCP).

**Completion Instructions**: It is important that all information requested on the form be

completed.

## INSTRUCTIONS BELOW FOR DMH USE ONLY

### **Filing Procedures**:

File as follows:

- Existing or New Client DMH Record within Provider File chronologically in Section 2 Correspondence of the Clinical Record.
- Non-eligible Referrals Maintain a manila folder labeled DMH Referrals/Responses that is in a locked area of the Record Room. File alphabetically by last name and staple to Response. Maintain for a period of seven (7) years from the initial referral date.

Community Partner (CP)	SUP DIST	SPA	Tier 2 Service Delivery Site	Tier 1 Partner DMH Directly-operated and/or DMH Contractor	Tier 2 Partner  DMH Directly-operated and/or  DMH Contractor
Community Partners WITH Mental	Heal	th C	ontract		
AltaMed Health Services	1	7	5427 E. Whittier Boulevard, Suite 101 Los Angeles, CA 90022	ALMA Family Services (C)	Self + ALMA Family Services (C)
Antelope Valley Community Clinic	5	1	45104 10th Street West Lancaster, CA 93534	Mental Health America Los Angeles (C) ( <u>Specialty</u> : Homeless and Co-occurring Disorders services)	Self + Mental Heath America Los Angeles (C) ( <u>Specially</u> : Homeless and Co-occurring Disorders services)
Antelope Valley Community Clinic	5	1	2151 E. Palmdale Boulevard Palmdale, CA 93550	Mental Health America Los Angeles (C) (Specialty: Homeless and Co-occurring Disorders services)	Self + Mental Heath America Los Angeles (C) ( <u>Specially</u> : Homeless and Co-occurring Disorders services)
Antelope Valley Community Clinic	5	1	45074 10th Street West, Suite 109 Lancaster, CA 93534	Mental Health America Los Angeles (C) ( <u>Specialty</u> : Horneless and Co-occurring Disorders services)	Self + Mental Heath America Los Angeles (C) ( <u>Specially</u> : Homeless and Co-occurring Disorders services)
Asian Pacific Health Care Venture, Inc.	3	4	1530 Hillhurst Avenue Los Angeles, CA 90027	Asian Pacific Counseling and Treatment Center (SSG) (C) (Specialty: Cantonese, Hindi, Japanese, Khmer, Korean, Mandarin, Tagalog, Urdu, and Vietnamese languages)	Self + Asian Pacific Family Center (Pacific Clinics) (C) ( <u>Specialty</u> : Cantonese, Mandarin, and Vietnamese languages)
Central City Community Health Center, Inc.	2	6	5230 E. Beverly Boulevard Los Angeles, CA 90022	Kedren Community Health Center (C) + ENKI Health and Research Systems, Inc. (C)	Self
Chinatown Service Center	1	4	767 N. Hill Street, Suite 200 Los Angeles, CA 90012	Special Service for Groups (SSG) (C) ( <u>Specialty</u> : Cantonese, Chiu Chow, Khmer, Korean, Mandarin, Japanese, Taiwanese, Thai, and Vietnamese languages)	Self
Clinica Monsenor Oscar Romero	1	4	123 S. Alvarado Street Los Angeles, CA 90057	Institute for Multicultural Counseling and Education Services, Inc. (C) (Specialty: Farsi, Russian, Armenian, Hebrew and Arabic languages)	Self + Institute for Multicultural Counseling and Education Services, Inc. (C) (Specialty: Farsi, Russian, Armenian, Hebrew and Arabic languages)
Clinica Monsenor Oscar Romero	1	4	Northeast Health Center 2032 Marengo Street Los Angeles, CA 90033	ENKI Health and Research Systems, Inc. (C)	Self + ENKI Health and Research Systems, Inc. (C)
Community Health Alliance of Pasadena	5	3	1855 N. Fair Oaks Avenue Pasadena, CA 91103	Pacific Clinics (C) + Heritage Clinic (C) ( <u>Specialty</u> : Older adults)	Self + Pacific Clinics (C) +
East Valley Community Health Center, Inc.	1	3	680 Fairplex Drive Pomona, CA 91768	Pacific Clinics (C)	Heritage Clinic (C) (Specialty: Older adults) Self
East Valley Community Health Center, Inc.	5	3	420 S. Glendora Avenue West Covina, CA 91790	ENKI Health and Research Systems, Inc. (C)	Self
Eldorado Community Service Center	5	1	2720 E. Palmdale Boulevard, #129 Palmdale, CA 93550	Palmdale Mental Health Center (DO)	Self
Eldorado Community Service Center	4	7	21505 Norwalk Boulevard Hawaiian Gardens, CA 90716	Rio Hondo Mental Health Center (DO)	Self
Eldorado Community Service Center	1	7	Tavarua 8207 Whittier Boulevard	Rio Hondo Mental Health Center (DO)	Self
Eldorado Community Service Center	2	8	Pico Rivera, CA 90660 4450 W. Century Boulevard Inglewood, CA 90304	West Central Mental Health Center (DO)	Self
Eldorado Community Service Center	2	8	4023 Marine Avenue Lawndale, CA 90260	South Bay Mental Health Center (DO)	Self
El Proyecto del Barrio	3	2	8902 Woodman Avenue	El Centro de Amistad, Inc. (C)	Self
El Proyecto del Barrio	3	2	Arleta, CA 91331 Canoga Park 20800 Sherman Way	El Centro de Amistad, Inc. (C)	Self
El Proyecto del Barrio	1	3	Winnetka, CA 91306 Azusa Health Center 150 N. Azusa Avenue	Social Model Recovery Systems, Inc.	Self
			Azusa, CA 91702 210 N. Garfield Avenue, Suite 203	Asian Pacific Family Center (Pacific Clinics) (C) ( Specialty: Cantonese,	
Garfield Health Center	1	3	Monterey Park, CA 91754	Mandarin and Vietnamese languages)	Self
Harbor Community Clinic	4	8	593 W. 6th Street San Pedro, CA 90731	San Pedro Mental Health Center (DO)	Self + San Pedro Mental Health Center (DO)
JWCH Institute, Inc.	2	4	522 S. San Pedro Street Los Angeles, CA 90013	Downtown Mental Health Center (DO)	Self
JWCH Institute, Inc.	2	4	340 N. Madison Avenue Los Angeles, CA 90004	Downtown Mental Health Center (DO)	Self
JWCH Institute, Inc.	2	6	3623 Martin Luther King, Jr. Boulevard Lynwood, CA 90262	South Central Health and Rehabilitation Program (SCHARP) (C)	Self
JWCH Institute, Inc.	1	7	6912 Ajax Avenue Bell Gardens, CA 90201	Rio Hondo Mental Health Center (DO)	Self
JWCH Institute, Inc.	4	7	12360 Firestone Boulevard Norwalk, CA 90650	Rio Hondo Mental Health Center (DO)	Self
Mission City Community Network, Inc.	3	2	15206 Parthenia Street North Hills, CA 91343	Hillview Mental Health Center, Inc. (C)	Self
Mission City Community Network, Inc.	3	4	9919 Laurel Canyon Boulevard Pacoima, CA 91331	Hillview Mental Health Center, Inc. (C)	Self
Mission City Community Network, Inc.	3	2	18905 Sherman Way, Suite 200 Reseda, CA 91335	Hillview Mental Health Center, Inc. (C)	Self
Mission City Community Network, Inc.	3	4	Hollywood 4842 Hollywood Boulevard Los Angeles, CA 90027	Special Service for Groups (C)	Self

Community Partner (CP)	SUP DIST	SPA	Tier 2 Service Delivery Site	Tier 1 Partner DMH Directly-operated and/or DMH Contractor	Tier 2 Partner DMH Directly-operated and/or DMH Contractor	
Northeast Community Clinic	1	4	California Family Care Clinic 1414 S. Grand Avenue, 2nd Floor Los Angeles, CA 90015	Amanecer Community Counseling Services (C)	Self	
Northeast Community Clinic	1	4	Highland Park 5428 N. Figueroa Street Los Angeles, CA 90042	Amanecer Community Counseling Services (C)	Self	
Northeast Community Clinic	2	6	Foshay Middle School 3751 S. Harvard Boulevard Los Angeles, CA 90018	Amanecer Community Counseling Services (C)	Self	
Northeast Community Clinic	2	6	Clinica Para Las Mujeres 231 W. Vernon Avenue, Suite 203 Los Angeles, CA 90037	Amanecer Community Counseling Services (C)	Self	
Northeast Community Clinic	1	7	Community Medical Alliance 4129 E. Gage Avenue Bell, CA 90201	ENKI Health and Research Systems, Inc. (C)	Self	
Northeast Community Clinic	4	8	Wilmington Family Health Care 714 N. Avalon Boulevard, B3 Wilmington, CA 90744	San Pedro Mental Health Center (DO)	Self	
Pediatric & Family Medical Center, dba Eisner Pediatric & Family Medical Center	1	4	1500 S. Olive Street Los Angeles, CA 90015	Amanecer Community Counseling Services (C) + ENKI Health and Research Systems, Inc. (C)	Self	
South Bay Family Healthcare Center	2	8	742 W. Gardena Boulevard	Didi Hirsch Psychiatric Service (C)	Self	
			Gardena, CA 90247			
South Bay Family Healthcare Center	4	8	2114 Artesia Boulevard Redondo Beach, CA 90278	Didi Hirsch Psychiatric Service (C)	Self	
South Bay Family Healthcare Center	2	8	1091 S. La Brea Avenue Inglewood, CA 90301	Didi Hirsch Psychiatric Service (C)	Self	
St. John's Well Child and Family Center, Inc.	2	6	2115 N. Wilmington Avenue Compton, CA 90222	Kedren Community Health Center (C)	Self	
St. John's Well Child and Family Center, Inc.	2	6	808 West 58th Street Los Angeles, CA 90037	Kedren Community Health Center (C)	Self	
St. John's Well Child and Family Center, Inc.	2	6	1910 Magnolia Street Los Angeles, CA 90007	Kedren Community Health Center (C)	Self	
Tarzana Treatment Centers	5	1	907 West Lancaster Boulevard Lancaster, CA 93534	Antelope Valley Mental Health Center (DO)	Self	
Tarzana Treatment Centers	5	1	422 West Avenue P Palmdale, CA 93551	Antelope Valley Mental Health Center (DO)	Self	
Tarzana Treatment Centers	3	2	8330 Reseda Boulevard Northridge, CA 91324	West Valley Mental Health Center (DO)	Self	
The Los Angeles Free Clinic, dba The Saban Free Clinic	3	4	8405 Beverly Boulevard Los Angeles, CA 90048	Pacific Clinics-Portals (C)	Self	
The Los Angeles Free Clinic, dba The Saban Free Clinic	3	4	Hollywood - Wilshire 5205 Melrose Avenue	Pacific Clinics-Portals (C)	Self	
The Los Angeles Free Clinic, dba	3	4	Los Angeles, CA 90038 6043 Hollywood Boulevard	Pacific Clinics-Portals (C)	Self	
The Saban Free Clinic			Hollywood, CA 90028 3834 S. Western Avenue			
T.H.E. Clinic	2	6	Los Angeles, CA 90062	Special Service for Groups (C)	Self	
Valley Community Clinic	3	2	6801 Coldwater Canyon Avenue, Suite 1B North Hollywood, CA 91605	San Fernando Valley Community Mental Health Center, Inc. (C)	Self	
			Robert Levine Health Center	Didi Hirsch Psychiatric Service (C) +		
Venice Family Clinic	3	5	905 Venice Boulevard Venice, CA 90291	Jewish Family Service (C) (Specialty: Older adults who speak Farsi, or Russian) +	Self	
				Step Up on Second Street, Inc. (C)		
			Colen Family Health Center	Didi Hirsch Psychiatric Service (C) +		
Venice Family Clinic	2	5	4700 Inglewood Avenue, #102 Culver City, CA 90230	Jewish Family Service (C) (Specialty: Older adults who speak Farsi, or Russian) +	Self	
			·	Step Up on Second Street, Inc. (C)		
			Simms/Mann	Didi Hirsch Psychiatric Service (C)		
Venice Family Clinic	3	5	2509 Pico Boulevard Santa Monica, CA 90405	Jewish Family Service (C) ( <u>Specialty</u> : Older adults who speak Farsi, or Russian)	Self	
			The state of the s	Step Up on Second Street, Inc. (C)		
				Didi Hirsch Psychiatric Service (C)		
Venice Family Clinic	3	5	Venice 604 Rose Avenue	+ Jewish Family Service (C) ( <u>Specialty</u> : Older adults who speak Farsi, or Russian)	Self	
			Venice, CA 90291	+ Step Up on Second Street, Inc. (C)		
Westside Family Health Center	3	5	1711 Ocean Park Boulevard	Didi Hirsch Psychiatric Service (C)	Self + Didi Hirsch Psychiatric Services (C)	
,		5	5	Santa Monica, CA 90405	Jewish Family Service (C) ( <u>Specialty</u> : Older adults who speak Farsi, or Russian)	+ Jewish Family Service (C) (Specialty: Older adults who speak Farsi, or Russian)
L	1		l	1	nussian	

Community Partner (CP)	SUP DIST	SPA	Tier 2 Service Delivery Site	Tier 1 Partner DMH Directly-operated and/or DMH Contractor	Tier 2 Partner DMH Directly-operated and/or DMH Contractor
Community Partners WITHOUT Me	ental	Heal	th Contract		
All for Health, Health for All, Inc. 519 E. Broadway Glendale, CA 91205	5	2		Didi Hirsch Psychiatric Service (C)	Didi Hirsch Psychiatric Service (C)
American Indian Healing Center 12456 E. Washington Boulevard Whittier, CA 90602	4	7		American Indian Counseling Center (DO)	American Indian Counseling Center (DO)
Arroyo Vista Family Health Foundation		١.		Northeast Mental Health Center (DO)	Northeast Mental Health Center (DO)
6000 N. Figueroa Street Los Angeles, CA 90042	1	4		+ Amanecer Community Counseling Services (C)	+ Amanecer Community Counseling Services (C)
BAART Community Healthcare				ENKI Health and Research Systems, Inc. (C)	ENKI Health and Research Systems, Inc. (C)
1111 Market Street, 4th Floor San Francisco, CA 94103	1, 2	3, 4, 6		+ Kedren Community Mental Health Center (C)	+ Kedren Community Mental Health Center (C)
Central Neighborhood Medical Group, Inc. 2707 S. Central Avenue Los Angeles, CA 90011	2	6		Barbour and Floyd (C)	Barbour and Floyd (C)
Comprehensive Community Health Center 801 Chevy Chase Drive, Suite 20	5, 3	2		Didi Hirsch Psychiatric Service (C)	Didi Hirsch Psychiatric Service (C) +
Glendale, CA 91205 Compton Central Health Center, Inc. 201 N. Central Avenue	2	6		Barbour and Floyd (C)	Hillview Mental Health Center, Inc (C)  Barbour and Floyd (C)
Compton, CA 90220  Durfee Family Care Medical Group 2006 Durfee Avenue	1	3		ENKI Health and Research Systems, Inc. (C)	ENKI Health and Research Systems, Inc. (C)
El Monte, CA 91733 Emilie Shenouda, MD 10132 California Avenue	2	6		Kedren Community Mental Health Center (C)	Kedren Community Mental Health Center (C)
South Gate, CA 90280 Family Healthcare Centers of Greater Los				, , , ,	
Angeles, Inc 6501 S. Garfield Avenue	1, 4	7		Bell Gardens - ENKI Health and Research Systems, Inc. (C) + Hawaiian Gardens - Special Service for Groups (C)	Bell Gardens - ENKI Health and Research Systems, Inc. (C) + Hawaiian Gardens - Special Service for Groups (C)
Bell Gardens, CA 90201				Trawalian Gardens - Special Service for Gloups (c)	Hawaiian Galueris - Special Service for Gloups (C)
Korean Health, Education, Information and Research Center	2	4		Special Service for Groups (C) (Specialty: Cantonese, Mandarin, Korean, and Vietnamese languages)	Special Service for Groups (C) (Specialty: Cantonese, Mandarin, Korean, and Vietnamese languages)
3727 W. 6th Street, Suite 210 Los Angeles, CA 90020	2	1		+ Amanecer Community Counseling Services (C)	+ Amanecer Community Counseling Services (C)
KORYO Health Foundation 1058 S. Vermont Avenue Paramount, CA 90723	2	4		Amanecer Community Counseling Services (C)	Amanecer Community Counseling Services (C)
Mission City Community Network, Inc. 831 E. Arrow Highway Pomona, CA 91767	1	3		Prototypes (C) (Specialty: Co-Occurring Disorders)	Prototypes (C) (Specialty: Co-Occurring Disorders)
Northeast Valley Health Corporation 1172 N. Maclay Avenue San Fernando, CA 91340	3, 5	2		San Fernando Valley Community Mental Health Center, Inc. (C) + Santa Clarita Mental Health Center (DO)	Child and Family Center (C) ( <u>Specialty</u> : Farsi language) + Santa Clarita Mental Health Center (DO)
Pomona Valley Hospital Medical Center Community Health Center 1798 N. Garey Avenue Pomona, CA 91767	1	3		Prototypes (C) ( <u>Specialty</u> : Co-Occurring Disorders)	Prototypes (C) (Specialty: Co-Occurring Disorders)
Queenscare Family Clinic 1300 N. Vermont Avenue, Suite 1002 Los Angeles, CA 90027	1, 2	4, 7		ENKI Health and Research Systems, Inc. (C)	ENKI Health and Research Systems, Inc. (C)
Sacred Heart Family Medical Clinic, Inc. 8540 Alondra Boulevard, Suite B2 Paramount, CA 90723	4	6		Telecare Corporation (C)	Telecare Corporation (C)
Samuel Dixon Family Health Center, Inc. 25115 W. Avenue Stanford, Suite A-104	5	2		Santa Clarita Mental Health Center (DO)	Child and Family Center (C) ( <u>Specialty</u> : Farsi language) +
Valencia, CA 91355 South Atlantic Medical Group, Inc. 5504 E. Whittier Boulevard	1, 2	3, 7, 8		ENKI Health and Research Systems, Inc. (C)	Santa Clarita Mental Health Center (DO)  ENKI Health and Research Systems, Inc. (C)
Los Angeles, CA 90022 South Central Family Health Center		3, 7, 0		LINN Health and Nessearch Systems, Inc. (C)	ENAT realiti and research systems, inc. (6)
4425 S. Central Avenue Los Angeles, CA 90011 The Catalyst Foundation for AIDS Awareness and	2	6		Kedren Community Mental Health Center (C)	Kedren Community Mental Health Center (C)
Care 44758 Elm Avenue Lancaster, CA 93534	5	1		Antelope Valley Mental Health Center (DO)	Antelope Valley Mental Health Center (DO)
The Children's Clinic, Serving Children and Their				All Long Beach Sites - Long Beach Mental Health Center (DO) +	All Long Beach Sites - Long Beach Mental Health Center (DO) + Pacific Asian Counseling Services (C) (Specialty: Cantonese,
Families 2790 Atlantic Avenue	4	8		Pacific Asian Counseling Services (C) ( <u>Specialty</u> : Cantonese, Chamorro, Haitian, Japanese, Khmer, Korean, Mandarin, Samoan, and Tagalog Languages)	Chamorro, Haitian, Japanese, Khmer, Korean, Mandarin, Samoan, and Tagalog Languages)
Long Beach, CA 90806				**Mental Health America Los Angeles (C) ( <u>Specialty</u> : Homeless and Co-occurring Disorders services)	+ Mental Health America Los Angeles (C) ( <u>Specialty</u> : Homeless and Co-occurring Disorders services)
The Church of Our Saviour 4368 Santa Anita Avenue	1	3		ENKI Health and Research Systems, Inc. (C)	ENKI Health and Research Systems, Inc. (C)
El Monte, CA 91731 Universal Health Foundation 2020 E. First Street	1	4		Telecare Corporation (C)	Telecare Corporation (C)
Los Angeles, CA 90033					
University Muslim Medical Association, Inc. 711 W. Florence Avenue Los Angeles, CA 90044	2	6		Special Service for Groups (C) ( <u>Specially</u> : Co-occurring disorders) + South Central Health and Rehabilitation Program (SCHARP) (C)	Special Service for Groups (C) ( <u>Specialty</u> : Co-occurring disorders) + South Central Health and Rehabilitation Program (SCHARP) (C)
URDC Human Services Corporation 1460 N. Lake Avenue, Suite 107 Pasadena, CA 91114	5	3		Pacific Clinics (C)	Pacific Clinics (C)
Watts Healthcare Corporation 10300 Compton Avenue	2	6		Augustus F. Hawkins Mental Health Center (DO)	Augustus F. Hawkins Mental Health Center (DO)
Los Angeles, CA 90002 Westside Neighborhood Clinic 2125 Santa Fe Avenue	4	8		Mental Health America Los Angeles (C) (Specialty: Homeless and Co-occurring	Mental Health America Los Angeles (C) (Specialty: Homeless and Co-
Wilmington, CA 90744 Wilmington Community Clinic				Disorders services)	occurring Disorders services)
1009 N. Avalon Boulevard Wilmington, CA 90744	2, 4	8		San Pedro Mental Health Center (DO)	San Pedro Mental Health Center (DO)

Community Partner (CP)	SUP DIST	SPA	Tier 2 Service Delivery Site	Tier 1 Partner DMH Directly-operated and/or DMH Contractor	Tier 2 Partner DMH Directly-operated and/or DMH Contractor
DHS Directly-Operated Programs					
Antelope Valley Health Center 335-B East Avenue K6	5	1		Antelope Valley Mental Health Center (DO)	Antelope Valley Mental Health Center (DO)
Lancaster, CA 93535 Bellflower Health Center					
10005 E. Flower Street Bellflower, CA 90706	4	7		Rio Hondo Mental Health Center (DO)	Rio Hondo Mental Health Center (DO)
Dollarhide Health Center 1108 N. Oleander Street	2	6		Compton Mental Health Center (DO)	Compton Mental Health Center (DO)
Compton, CA 90222  Edward R. Roybal Comprehensive Health Center				Co-located DMH Program	Co-located DMH Program
245 S. Fetterly Avenue Los Angeles, CA 90022	1	7		+ Rio Hondo Mental Health Center (DO)	+ Rio Hondo Mental Health Center (DO)
El Monte Comprehensive Health Center					, ,
10953 Ramona Boulevard El Monte, CA 91731	1	3		Co-located DMH Program	Co-located DMH Program
Glendale Health Center 501 N. Glendale Avenue	5	2		Didi Hirsch Psychiatric Service (C)	Didi Hirsch Psychiatric Service (C)
Glendale, CA 91206 Harbor-UCLA Family Medicine					
1403 W. Lomita Boulevard, Suite 200 Harbor City, CA 90710	2	8		Harbor-UCLA Medical Center	Harbor-UCLA Medical Center
Harbor-UCLA General Medicine 1000 W. Carson Street	2	8		Harbor-UCLA Medical Center	Harbor-UCLA Medical Center
Torrance, CA 90509 Harbor-UCLA Ob/Gyn	•			Hart or HOLA Madagle Control	Under 100 A Marinal Course
1000 W. Carson Street, Suite 3B Torrance, CA 90502	2	8		Harbor-UCLA Medical Center	Harbor-UCLA Medical Center
H. Claude Hudson Comprehensive Health Center 2829 S. Grand Avenue	1	6		Co-located DMH Program (Pending) +	Co-located DMH Program +
Los Angeles, CA 90007 Hi-Desert Multiservice Ambulatory Care Center				Kedren Community Mental Health Center (C)  Co-located DMH Program	Kedren Community Mental Health Center (C)  Co-located DMH Program
44900 N. 6th Street West	5	1		+	+
Lancaster, CA 93536 Hubert H. Humphrey Comprehensive Health Center				Antelope Valley Mental Health Center (DO)  Co-located DMH Program	Antelope Valley Mental Health Center (DO)  Co-located DMH Program
5850 S. Main Street Los Angeles, CA 90007	2	6		+ Augustus F. Hawkins Mental Health Center (DO)	+ Augustus F. Hawkins Mental Health Center (DO)
LAC + USC Geriatric Clinic 1200 N. State Street	1	4		LAC + USC Outpatient	LAC + USC Outpatient
Los Angeles, CA 90033 LAC + USC Internal Medicine Outpatient, Bldg.	'	4		LAC + 05C Outpatient	LAC + USC Outpatient
4P61 1200 N. State Street	1	4		LAC + USC Outpatient	LAC + USC Outpatient
Los Angeles, CA 90033  LAC + USC Internal Medicine Outpatient, Bldg.				·	
4P81 1200 N. State Street	1	4		LAC + USC Outpatient	LAC + USC Outpatient
Los Angeles, CA 90033 LAC + USC Internal Medicine Outpatient, Bldg.					
5P61 1200 N. State Street	1	4		LAC + USC Outpatient	LAC + USC Outpatient
Los Angeles, CA 90033  LAC + USC Internal Medicine Outpatient, Bldg.					
5P81 1200 N. State Street	1	4		LAC + USC Outpatient	LAC + USC Outpatient
Los Angeles, CA 90033 LAC + USC Maternal Child AIDS Primary Care					
1640 Marengo Street Los Angeles, CA 90033	1	4		LAC + USC Outpatient	LAC + USC Outpatient
LAC + USC Meds/Pediatrics Continuity Clinic 1100 N. State Street	1	4		LAC + USC Outpatient	LAC + USC Outpatient
Los Angeles, CA 90033 LAC + USC Rand Schrader Primary Care					
1300 N. Mission Road Los Angeles, CA 90033	1	4		LAC + USC Outpatient	LAC + USC Outpatient
Lake Los Angeles Community Clinic 16921 East Avenue O, Suite G	5	1		Palmdale Mental Health Center (DO)	Palmdale Mental Health Center (DO)
Lake Los Angeles, CA 93591 La Puente Health Center				-	
15930 Central Avenue La Puente, CA 91744	1	3		Arcadia Mental Health Center (DO)	Arcadia Mental Health Center (DO)
Littlerock Community Clinic 8210 Pearblossom Hwy	5	1		Palmdale Mental Health Center (DO)	Palmdale Mental Health Center (DO)
Littlerock, Ca 93543 Long Beach Comprehensive Health Center					
1333 Chestnut Avenue Long Beach, CA 90813	4	8		Co-located DMH Program	Co-located DMH Program
Mid-Valley Comprehensive Health Center				Co-located DMH Program	Co-located DMH Program +
7515 Van Nuys Boulevard Van Nuys, CA 91405	3	2		+ West Valley Mental Health Center (DO)	West Valley Mental Health Center (DO) +
					Hillview Mental Health Center, Inc (C)
MLK Multiservice Ambulatory Care Center 12021 Wilmington Avenue	2	6		Co-located DMH Program (Pending) +	Co-located DMH Program +
Los Angeles, CA 90059				Augustus F. Hawkins Mental Health Center (DO)	Augustus F. Hawkins Mental Health Center (DO)
Olive View-UCLA Primary Care 14445 Olive View Drive	3	2		Olive View Urgent Care Center (DO)	Olive View Urgent Care Center (DO)
Sylmar, CA 91342 San Fernando Health Center					San Fernando Mental Health Center (DO)
1212 Pico Street San Fernando, CA 91340	3	2		San Fernando Mental Health Center (DO)	+ Hillview Mental Health Center, Inc (C)
South Antelope Valley Health Center 38350 40th Street East	5	1		Palmdale Mental Health Center (DO)	Palmdale Mental Health Center (DO)
Palmdale, CA 93552 Wilmington Health Center				-	
1325 Broad Avenue	4	8		San Pedro Mental Health Center (DO)	San Pedro Mental Health Center (DO)

Legal Entity Providers with Specia	alty S	ervic	es		
Legal Entity (LE) Provider	SUP DIST	SPA	Service Delivery Site	Specialty	Accepting Referrals from whom
Heritage Clinic and the Community Assistance Program for Seniors (C)	5	3	447 El Molino Avenue Pasadena, CA 91101	Older adults (55+)	Countywide
Heritage Clinic and the Community Assistance Program for Seniors (C)	5	1	1037 W. Avenue N., Suite 205 Palmdale, CA 93551	Older adults (55+)	Countywide
Heritage Clinic and the Community Assistance Program for Seniors (C)	1	4	155 N. Occidental Boulevard, Suite 243 Los Angeles, CA 90026	Older adults (55+)	Countywide
Jewish Family Service (C)	3	4	Freda Mohr Multipurpose Senior Center 330 N. Fairfax Avenue Los Angeles, CA 90036	Older adults (55+) who speak Farsi and Russian languages	Service Area 2, 4, and 5 providers
Mental Health America of Los Angeles (C)	5	1	MHA Antelope Valley Services 506 W. Jackman Street Lancaster CA 93534	Homeless and Co-occurring Disorders	Service Area 1 providers
Mental Health America of Los Angeles (C)	4	8	MIHA Village Integrated Services Agency 456 Elm Street Long Beach, CA 90802	Homeless and Co-occurring Disorders	Service Area 8 providers
Mental Health America of Los Angeles (C)	4	8	MHA Wellness Center 830 Atlantic Avenue Long Beach, CA 90813	Homeless and Co-occurring Disorders	Service Area 8 providers
Pacific Asian Counseling Services (C)	4	5	8616 La Tijera Boulevard, Suite 200 Los Angeles, CA 90045	Cantonese, Chamorro, Haitian, Japanese, Khmer, Korean, Mandarin, Samoan, and Tagalog languages	Service Area 4 providers
Pacific Asian Counseling Services (C)	3	2	6851 Lennox Avenue, Suite 400 Van Nuys, CA 91405	Cantonese, Chamorro, Haitian, Japanese, Khmer, Korean, Mandarin, Samoan, and Tagalog languages	Service Area 2 providers
Pacific Asian Counseling Services (C)	4	8	3530 Atlantic Avenue, Suite 210 Long Beach, CA 90807	Cantonese, Chamorro, Haitian, Japanese, Khmer, Korean, Mandarin, Samoan, and Tagalog languages	Service Area 8 providers
Pacific Clinics (C)	5	2	Hye-WRAP 237 N. Central Avenue Glendale, CA 91203	Armenian language	Service Area 2 providers (Tier 1 referrals only)
Pacific Clinics (C)	1	3	Asian Pacific Family Center 9353 E. Valley Boulevard, Suite C Rosernead, CA 91770	Cantonese, Mandarin, and Vietnamese languages	Service Area 3 providers
Prototypes (C)	5	3	2555 E. Colorado Boulevard, Suite 100 Pasadena, CA 91107	Co-occurring Disorders	Service Area 3 providers
Prototypes (C)	1	3	831 E. Arrow Highway Pomona, CA 91767	Co-occurring Disorders	Service Area 3 providers
Special Service for Groups (C)	2	6	1665 W. Adams Boulevard Los Angeles, CA 90007	Cantonese, Mandarin, Korean, and Vietnamese languages	Service Area 6 providers
Special Service for Groups (C)	4	2	520 South La Fayette Park Place, #300 Los Angeles, CA 90057	Cantonese, Chiu Chow, Khmer, Korean, Mandarin, Japanese, Taiwanese, Thai, and Vietnamese languages	Service Area 2, 4, and 7 providers
Special Service for Groups (C)	2	6	5715 S. Broadway Avenue Los Angeles, CA 90037	Trauma, grief and loss	Service Area 6 providers
Special Service for Groups (C)	1	4	605 W. Olympic Boulevard, #780 Los Angeles, CA 90015	Cantonese, Hindi, Japanese, Khmer, Korean, Mandarin, Tagalog, Urdu, and Vietnamese languages	Countywide
Special Service for Groups (C)	2	6	5807 Avalon Avenue Los Angeles, CA 90011	Co-occurring disorders	Service Area 6 providers

Legal Entity (LE) Provider	SUP	SPA	Service Delivery Site	Specialty	Accepting Referrals from whom
Special Service for Groups (C)	1	4		Cantonese, Chiu Chow, Khmer, Korean, Mandarin, Japanese, Taiwanese, Thai, and Vietnamese languages	Service Area 2, 4, and 7 providers
Special Service for Groups (C)	3	2	15400 Sherman Way, Suite 220 Van Nuys, CA 91406	Korean, Japanese, Vietnamese, and Khmer languages	Service Area 2 providers
Special Service for Groups (C)	1	4	1310 Wilshire Boulevard Los Angeles, CA 90017	Cantonese, Korean, and Mandarin languages	Service Area 4 providers
Special Service for Groups (C)	4	7		Cantonese, Chiu Chow, Khmer, Korean, Mandarin, Japanese, Taiwanese, Thai, and Vietnamese languages	Service Area 7 providers
Special Service for Groups (C)	4	5	SSG-Pacific Asian Counseling Services 8616 La Tijera Boulevard, # 200 Los Angeles, CA 90045	Cantonese, Hindi, Japanese, Khmer, Korean, Mandarin, Tagalog, Urdu, and Vietnamese languages	Service Area 5 providers
Special Service for Groups (C)	4	8	SSG-Pacific Asian Counseling Services 3530 Atlantic Avenue, Suite 210 Long Beach, CA 90807	Cantonese, Hindi, Japanese, Khmer, Korean, Mandarin, Tagalog, Urdu, and Vietnamese languages	Service Area 8 providers