

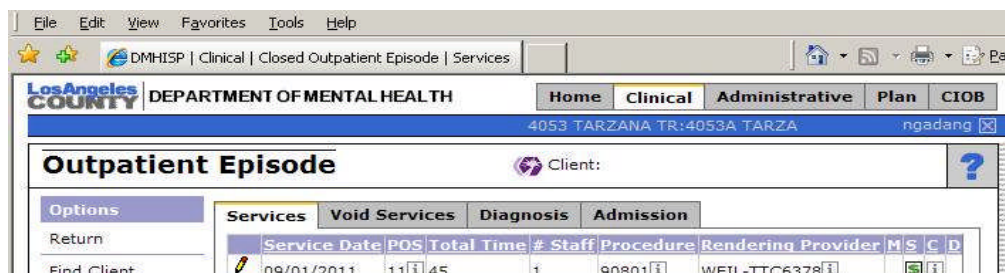
# RMD Bulletin

*Knowledge is power...*



## Healthy Way LA ICON in the IS

The Healthy Way LA (HWLA) icon was added next to the client name in the Integrated System (IS) to identify those clients who have matched the Department of Health Services (DHS) HWLA enrollment roster. However, please note that the presence of the HWLA icon does not constitute verification of current HWLA enrollment; rather, it is an indication that the client may have been an enrolled HWLA member at one time.



When you see this icon next to your client's name, treat it as a reminder to verify the client's current HWLA eligibility status. Please refer to RMD Bulletin NGA 11-020 - Checking Healthy Way LA Eligibility, for information and instructions.

**We're here to help you...**

If you have any questions or require further information, please contact RMD at (213) 480-3444 or [RevenueManagement@dmh.lacounty.gov](mailto:RevenueManagement@dmh.lacounty.gov).