Health Access and Integration, Central Authorization Unit
510 South Vermont Avenue, 20th Floor
Los Angeles, CA 90020

August 15, 2026

Re: ACKNOWLEDGEMENT OF RECEIPT OF APPEAL REQUEST FOR PSYCHOLOGICAL TESTING FROM JOHN SMITH, PH.D.

Mary Ann Jones
567 8th Street
Los Angeles, CA 90034

John Smith, Ph.D.
123 4th Street
Los Angeles, CA 90012

The Department of Mental Health (DMH), Health Access and Integration, Central Authorization Unit has received your request to appeal the Notice of Adverse Benefit Determination (NOABD – Denial) for the above referenced Medi-Cal beneficiary. Your request was received within the 60 calendar day regulation.

Your appeal will be reviewed by a different and impartial licensed psychologist or psychiatrist. After review, you will receive a Notice of Appeal Resolution (NAR) that your Appeal has either been Upheld or Overturned. The NAR Upheld decision is not wholly in favor of the beneficiary. A NAR Overturned is resolved wholly in favor of the beneficiary.

The Notice of Appeal Resolution shall be determined no later than 30 calendar days of receipt. If the DMH fails to resolve your appeal within the 30 calendar day regulation, then you are deemed to have exhausted the MHP's appeal process and may initiate a State hearing. Additionally, if you received a Notice of Appeal Resolution that has been Upheld or not wholly in your favor, you also have a right to request a State hearing.

Thank you for your request for an appeal on the above referenced beneficiary. The Department of Mental Health, Central Authorization Unit, looks forward to reviewing your appeal.

Should you have any further questions, please contact Kary To, Ph.D., at (213) 605-5253.

Sincerely,

Kary To, Ph.D.
Clinical Psychologist II
Clinical Operations
Health Access and Integration Division