



Quality Assurance Bulletin

Quality Assurance Unit

County of Los Angeles – Department of Mental Health

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URGENT: PAVE ENROLLMENT DEADLINE & PHARMACY IMPACT

Per [QA Bulletin 20-07R](#), Provider Application and Validation for Enrollment (PAVE) Portal & Medi-Cal RX Provider Web Portal Enrollment, all eligible practitioners (including most licensed practitioners and practitioners eligible to prescribe/furnish medications) within the Los Angeles County Department of Mental Health (DMH) system of care must enroll in the Department of Health Care Services (DHCS) Provider Application and Validation for Enrollment (PAVE) system. While DHCS has stated that the June 26, 2026, enforcement deadline is no longer active and a new date will be shared in the future, early enrollment remains critical. Once the new enforcement date is implemented, non-compliance may result in Medi-Cal pharmacy claim denials and rejected prior authorization requests. Accordingly, this Bulletin serves as notice that providers must ensure all eligible disciplines are enrolled in PAVE and immediately implement processes.

To prevent the possibility of pharmacy claim denials or prior authorization prescription request rejections, providers must ensure the following prescribers are enrolled in PAVE and, if not, take appropriate action to enroll per instructions outlined in QA Bulletin 20-07R:

NAPPA Category Description	IBHIS Discipline Description
Licensed Physician, MD & Licensed Physician, DO Licensed Psychiatrist, MD & Licensed Psychiatrist, DO	Medical Doctor/Doctor of Osteopathy
Licensed Resident Physician	Fellow/Resident Physician
Physician Assistant	Physician Assistant
Nurse Practitioner (Psych Mental Health)	Nurse Practitioner (Psych Mental Health)
Advanced Practice Pharmacist	Advanced Practice Pharmacist
Pharmacist	Pharmacist/Pharmacist Assistant

Required Actions:

1. Verify enrollment in PAVE through the [Enrolled Medi-Cal Fee-for-Service \(FFS\) Providers](#) portal. Providers may search by National Provider Identifier (NPI) or practitioner name (Last and First) to confirm enrollment status.
2. If already a Medi-Cal enrolled provider with a Type 1 NPI, no further action is required. However, if not enrolled, submit an online application via [PAVE](#) immediately.
3. Once confirmed that a practitioner is enrolled in PAVE, the Network Adequacy Provider and Practitioner Administration (NAPPA) lead should verify the PAVE field in NAPPA appropriately reflects the PAVE enrollment status of "Completed".

The category selected requires the practitioner to be enrolled in the State PAVE application. [See QA Bulletin.](#)

PAVE Enrollment *

Select

Select

Completed

In Process

Resources:

- [QA Bulletin No. 20-07R: Provider Application and Validation for Enrollment \(PAVE\) Portal & Medi-Cal RX Provider Web Portal Enrollment](#)
- [Provider Application and Validation for Enrollment \(PAVE\) Frequently Asked Questions:](#) FAQs have been revised to reflect any updated guidance provided in this Bulletin.

If Directly-Operated or Contracted Providers have questions related to this Bulletin, please email the QA Unit at QAPolicy@dmh.lacounty.gov.

cc: DMH Executive Management
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DMH QA Liaisons
Legal Entity Executive Management

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