



BHCIP AWARDEE OFFICE HOURS

►► Purpose of Office Hours

- Provide information to providers who were awarded Behavioral Health Continuum Infrastructure Program (BHCIP) grants
- Office Hours Sessions:
 - Los Angeles County Department of Mental Health (DMH) for mental health services
 - Acute Care: June 3, 18
 - Subacute Care: June 4, 16
 - Crisis Residential Treatment Programs (CRTP), Urgent Care Centers (UCC), & Enriched Residential Services (ERS): June 9, 11
 - Department of Public Health – Substance Abuse Prevention and Control (DPH-SAPC) for substance use
 - All funded ASAM levels of care: June 10, 17



▶▶ Office Hours Agenda

- I. Overview and general timeline
- II. Contract Process
- III. LPS Designation
- IV. Medi-Cal Certification
- V. Service Expectations for contracted providers as required by DMH
- VI. Q & A

►► Steps to Become a DMH Provider

Provider Notifies DMH of Interest in Becoming a DMH Provider – 1 year prior to site ready date

Continue to respond to County BHCIP surveys

Complete provider interest form link – [Provider Interest Form](#)

To Notify DMH: BHCIPGrantProcessing@dmh.lacounty.gov



Begin Solicitation Process – 3-6 months prior to site ready date

DMH Solicitation Webpage - [Open Solicitations - Department of Mental Health](#)

DMH Contract Execution



Provider Onboarding – Initiated by DMH after contract execution

1. EHR system

2. Medi-Cal Certification

3. LPS designation (specific to certain facility types)



▶▶ Contract Process

CONTRACTS DEVELOPMENT AND ADMINISTRATION DIVISION
OTILIA HOLGUIN, ADMINISTRATIVE SERVICES MANAGER III



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Contracting With Los Angeles

▶▶ County Is Not Automatic

- Every County Department must follow procurement or solicitation policies and procedures to contract for goods and services.
- The County **DOES NOT** contract through networking, vendor presentations, contact with the Board of Supervisors, etc.
- Competitive and noncompetitive solicitations are posted publicly when County Departments have contracts to offer.

Where Do I Find Open Contracting ▶▶ Opportunities?

- <https://camisvr.co.la.ca.us/LACoBids/BidLookUp/OpenBidList>

You may also Google “Los Angeles County solicitations.”

- Open Solicitations – Department of Mental Health link: [Open Solicitations - Department of Mental Health](#)

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[Download a list of open solicitations.](#)

[Reset](#) [Q](#) Showing 1 to 10 of total 261 records.

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Solicitation Number	Title	Type	Department	Close Date
				☐ Show Only Continuous
AGR01031	**NEW**RFSQ for As-Needed Vegetation Management Services - APPLY ... Commodity: WEED AND VEGETATION CONTROL More	Service	Agricultural Comm/Weights-Measures	Continuous
RFB-IS-25200765	0714 - SFD - CHAMPION DRAGON BOAT - BRAND SPECIFIC Commodity: BOATS, 21 FEET AND UNDER	Commodity / Service	Internal Services	3/25/2025 12:00 PM
RFB-IS-25200813	1062939-FUJITSU MAINTENANCE & SUPPORT Commodity: CONSULTING SERVICES - TELECOMMUNICATIONS	Commodity / Service	Internal Services	3/25/2025 12:00 PM
RFB-IS-	1063036 - DOOR-AMENDMENT 01	Commodity / Service	Internal Services	3/19/2025 12:00 PM

▶▶ Los Angeles County Solicitations

- When you find a project that interests you, read **ALL** solicitation documents. These will include thorough instructions, timelines, requirements, forms, etc.
- Each County solicitation will include contact information to ask questions related to the solicitation.
- While our County templates and forms may be the same, know that each Department solicits for various services so each solicitation will have Department-specific requirements.

Los Angeles County – Department of Mental Health

Request for Applications for 24 Hour Residential Treatment Contract and Acute Psychiatric Inpatient Hospital #DMH091521B1

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Solicitation Number	Title	Type	Department	Close Date
DMH091521B1	Request for Applications - 24-Hour Residential Treatment Contract and Acute Psychiatric I... Commodity: MENTAL HEALTH SERVICES: VOCATIONAL, RESIDENTIAL, ETC.	Service	Mental Health	6/30/2031 12:00 PM
DMH021121B1	RFA for intensive mental health services for 24-hour residential and acute psychiatric i... Request for Statement of Qualifications #DMH021121B1 Eating Disorders Services and EI... Commodity: MENTAL HEALTH SERVICES: VOCATIONAL, RESIDENTIAL, ETC.	Service	Mental Health	Continuous
DMH110918B1	The County of Los Angeles , Department of Mental Health issues this Request for Stat... Request for Statement of Qualifications: Project Management Services Commodity: CONSULTING SERVICES - COMMUNICATIONS - PUBLIC RELATIONS	Commodity / Service	Mental Health	Continuous
DMH12192023B1	The Los Angeles County Department of Mental Health (DMH) is issuing a Request for ... RFSQ for As Needed Psychiatry Services Commodity: EMPLOYMENT AGENCY & SEARCH FIRM SERVICES INCLUDES BACKGR	Service	Mental Health	6/30/2027 12:00 PM

[+](#) Solicitation Detail

Solicitation Number:	DMH091521B1		
Title:	Request for Applications - 24-Hour Residential Treatment Contract and Acute Psychiatric Inpatient Contract		
Department:	Mental Health		
Bid Type:	Service	Bid Amount:	N/A
Commodity:	MENTAL HEALTH SERVICES: VOCATIONAL, RESIDENTIAL, ETC.		
Description:	RFA for intensive mental health services for 24-hour residential and acute psychiatric inpatient treatments.		
Open Day:	9/15/2021	Close Date:	6/30/2031 12:00:00 PM
Contact Name:	Tamon Go	Contact Phone:	(213) 943-9133
Contact Email:	SolicitationsTeam@dmh.lacounty.gov		
Amendment (14):	+ Click here to view the solicitation amendments. 		
Last Changed On:	5/19/2026 2:27:54 PM		
Attachment File (6):	+ Click here to download attachment files. 		

24-Hour Residential Treatment Contract ▶▶ & Acute Psychiatric Inpatient Contract

- The contract template includes all terms and conditions that each Contractor must comply with.
- The contract template also includes the Information Technology (IT) requirements for this contract (electronic health record and insurance requirements for IT).
- Include a financial exhibit that details how the County pays for services.

►► When should my agency apply?

- If your Agency is interested in providing the services included in our Request for Applications 24-Hour Residential Treatment Contract and Acute Psychiatric Inpatient Contract, we invite you to submit an application approximately **3-6 months prior to a site-ready date**. This gives both you and our Department time to gather all required items for a contract – negotiation.
- Please note that contracting is not guaranteed.
- Please note that this is rough timeline. It may take more than 6 months depending on our negotiations.

►► Resources

For questions on the solicitation process:

- SolicitationsTeam@dmh.lacounty.gov for any contracts related question

To find open solicitations:

- <https://camisvr.co.la.ca.us/LACoBids/BidLookUp/OpenBidList>

You may also Google “Los Angeles County solicitations.”

- Open Solicitations – Department of Mental Health link: [Open Solicitations - Department of Mental Health](#)



▶▶ LPS Facility Designation

QUALITY, OUTCOMES & TRAINING DIVISION | QA UNIT

MIRIAM KAMAU, SENIOR MENTAL HEALTH COUNSELOR, RN



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►► What Is LPS Facility Designation?

- Designate facilities that meet criteria and process requirements to evaluate and treat persons involuntarily detained under the Lanterman-Petris-Short Act (LPS).
- Facilities that are NOT LPS designated only treat voluntary clients.

►► Facility Types Eligible For LPS Designation

- **Health facilities licensed by the State Department of Public Health**
- **Psychiatric Health Facilities licensed by the Department**
- Psychiatric Residential Treatment Facilities licensed by the Department
- Mental Health Rehab Centers licensed by the Department
- **Hospitals Operated by the United States Veteran Affairs**
- **Crisis Stabilization Units**
- **Jail LPS Units**
- Another facility type that is licensed by DHCS or CDPH and permitted under the terms of its licensure to provide treatment to patients diagnosed with a mental health disorder, severe substance use disorder or co-occurring mental health disorder and severe substance use disorder.

Providers in BOLD are currently designated as LPS facilities in Los Angeles County. Those not bold are eligible but none are currently designated.

►► Facility Designation Requirements

A host county shall only designate a facility that is a **locked** facility, except if the facility is a crisis stabilization unit, it shall be:

- (A) A locked facility;
- (B) A staff-secured with delayed egress facility; or
- (C) Both a locked and staff-secured with delayed egress facility.

▶▶ Minimum Treatment Services Requirement

At a minimum, a designated facility shall provide the following behavioral health treatment services, as clinically appropriate, 24 hours per day:

- (A) Assessment
- (B) Evaluation
- (C) Crisis intervention
- (D) Medication treatment
- (E) Therapy
- (F) Care coordination

▶▶ Minimum Staffing Standards

A designated facility shall employ or contract with the following staff on a full-time basis:

- (A) A professional person in charge
- (B) A nursing head of service

A designated facility shall employ or contract with the following staff in the quantity required to meet the applicable staff-to-patient census ratio:

- (1) Behavioral health physicians.
- (2) Behavioral health professionals.
- (3) Licensed nursing staff.
- (4) Behavioral health personnel.

▶▶ Minimum Staffing Standards

A designated facility shall meet the following full-time equivalent staff-to-patient census ratios in any 24-hour period. Required staff shall be present and on duty at the facility in accordance with the patient census.

	Minimum Number of Required Full-Time Equivalent Staff									
Patient Census	1-10	11-20	21-30	31-40	41-50	51-60	61-70	71-80	81-90	91-100
Behavioral Health Physicians	1	1	2	2	3	3	4	4	5	5
Behavioral Health Professionals	1	2	3	4	5	6	7	8	9	10
Licensed Nursing Staff	4	5	6	8	10	12	14	16	18	20
Behavioral Health Personnel	3	5	8	10	13	15	18	20	23	25
Totals	9	13	19	24	31	36	43	48	55	60

▶▶ Staff Orientation & Training Requirements

- Complete orientation before direct patient contact.
- Orientation covers LPS compliance, facility policies/procedures, and program requirements.
- Annual refresher training required for all LPS treatment staff.
- Staff must be trained in de-escalation, crisis intervention, behavior management, and safety techniques, etc. (20 hours of continuing education).
- Training completion must be documented in personnel records.
- Training records must be retained for 3 years and made available for county review.

▶▶ Application Requirements

Following items are submitted to DMH:

- ◀ Completed LPS Application and signed LPS Agreement
 - ◀ Written program statement and supporting documents
 - ◀ Fire clearance
 - ◀ Facility license and/or certification
 - ◀ Accreditation
 - ◀ Sketch of facility's designated area(s)
- **Average designation review process is anywhere from 3-6 months***

▶▶ Survey Areas

DMH receives LPS application and conducts on site survey with the provider to validate the information in the application before sending it to DHCS. This includes review of:

- Staffing
- Policies and procedures
- Physical plant
- Patient charts (open/closed)
- Patient interviews
- Staff interviews
- Credentialing of LPS Authorized Staff
- Holds review
- Employee files to verify mandatory training requirements

►► Post Survey

- DMH completes LPS Designation Report
 - ◀ Sends the report to the facility with any applicable Corrective Action Plan
 - ◀ Sends recommendation to LACDMH Director
- After DMH approves, DMH sends initial application packet to DHCS for final approval
 - ◀ Up to 30 days for DHCS to acknowledge completed packet
 - ◀ Up to 60 days for a decision from DHCS after receiving completed packet

▶▶ Length Of Designation & Processing Time

- Provisional 6 months for initials
- 3 years from time of initial designation survey

Time to process LPS designation:

- **Average designation review process is anywhere from 3-6 months***
- **Designation does not guarantee a contract award or certification with LACDMH***

►► Resources

**To begin the LPS Designation process, contact:
FacilityDesignation@dmh.lacounty.gov**

Other important contacts:

- Patients' Rights Office (800)700-9996
 - <https://dmh.lacounty.gov/our-services/patients-rights/>
- LPS Authorization renewals, work location addition/changes
 - LPSCoordinator@dmh.lacounty.gov
- Initial Authorization application, training, exam
 - LPSTraining@dmh.lacounty.gov
- Department of Health Care Services
 - www.dhcs.ca.gov
- California Department of Public Health
 - www.cdph.ca.gov



▶▶ Medi-Cal Certification

QUALITY, OUTCOMES & TRAINING DIVISION | QA UNIT

MEDI-CAL CERTIFICATION SECTION

JEANETTE DICKSON VALDEZ/ THANG NGUYEN



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►► What is Medi-Cal Certification?

- For a **Contracted Legal Entity (LE) Provider** to provide and be reimbursed for Specialty Mental Health Services provided to a Medi-Cal member, the Provider must first be **Medi-Cal Certified** by the Los Angeles County Department of Mental Health (LACDMH).
- A Medi-Cal Certification Desk Review and Onsite Review is conducted by LACDMH Certification Liaisons for Contracted LE Providers.
- LACDMH is responsible for enrolling, certifying, re-certifying (triennially/every 36 months), and monitoring all Contracted LE Providers per the following:
 - California Code of Regulations, Title 9, Section 1810.435-436
 - Contract between DHCS and LACDMH
 - DMH Letter No. 10-04
 - DMH Information Notice No. 02-06
 - DMH Letter No. 03-03

►► Medi-Cal Certification Process

- The Medi-Cal Certification process for a Contracted LE Provider starts when the Certification Team receives a Provider File Adjustment Form (PFAR) from the Contract Monitoring and Management Division (CMMD) or Oversight Team.
- The PFAR will inform the Certification Team of the specific request and what Specialty Mental Health Services require certification.
- When the PFAR is received by the Certification Team, the assigned LACDMH Certification Liaison will reach out to the provider to initiate the Medi-Cal Certification process.

Activating a New Mental Health

►► Provider

1. Provider will obtain a number through the Federal National Plan and Provider Enumeration System (NPPES).
 - Each NPI number is uniquely associated with only one active Provider Number
 - Ensure that the **Organization Name (Legal Business Name), Provider Name, and Provider's Primary Practice Address** on NPPES accurately reflects the name of the Provider and their address
 - This information **must be consistent** across all documents during the Certification process
2. LACDMH will request a **Provider Number** from the State

Activating a New Mental Health

►► Provider

3. Provider submits a current Fire Clearance
 - Dated within one year of the scheduled onsite review by the Certification Liaison
4. Provider submits a **Head of Service License** (HOS)
 - HOS must meet head of service requirements i.e. a licensed mental health professional (LACDMH)

Activating a New Mental Health

►► Provider

- LACDMH Certification Liaison will complete a **Certification Desk Review** to review policies and procedures, and staffing documents as outlined in the most current Medi-Cal Certification Checklist.
- A **Certification Onsite Review** must be conducted within 6 months of the proposed activation date for Contracted LE Providers.
- The LACDMH Certification Liaison will conduct the onsite visit for Contracted Providers using the following:
 - The most current Certification Protocol
 - The most current LACDMH Medi-Cal Certification Checklist
- The LACDMH Certification Liaison will ensure the Provider meets all program and contractual requirements.
- If any items are found out of compliance, a Plan of Correction (POC) will be issued to the Provider. The Provider will have 30 days to correct any deficiencies found.
- Once a Provider is in compliance, all appropriate documents are submitted by the LACDMH Certification Liaison to the Department of Health Care Services (DHCS) for approval.

Determining the Medi-Cal Activation Date

- The Medi-Cal **Activation Date** is the first service date claims for services rendered can be submitted to the State.
- The State determines this date by the following:
 - 1. Date the Provider requested certification:** This is the date LACDMH and Provider entered into an agreement
 - 2. Date the site was Operational:** Date client received their first service
 - For sites that are required to be Certified *before* providing services, date that Provider can demonstrate they have the minimum staffing pattern required for the Mode of Services they are requesting to have Certified
 - 3. Date of Fire Clearance:** Date the Fire Clearance was granted
 - Onsite review must be conducted within one year from date of approved Fire Clearance
 - Fire Clearances must be obtained and verified by the Certification Liaison **prior** to delivering services
 - School sites are exempt at this time per DHCS.

Determining the Medi-Cal Activation

►► Date

- The Medi-Cal **Activation Date** is the *latest* of these three dates:
 - Date the Provider requested Certification
 - Date the site was Operational
 - Date the Fire Clearance was granted (school site is exempt)
- For Contracted LE Providers, the Onsite Review must be completed within 6 months of the Activation Date.

▶▶ Submitting Claims

- Claims can be submitted according to the Provider's Medi-Cal **Activation Date** of Certification.
- CMMD will inform the Provider that the Medi-Cal **Activation Date** has been entered into the LACDMH Integrated Behavioral Health Information System (IBHIS).
- The LACDMH Certification Unit will email the Consolidated Medi-Cal Certification Approval Letter to the Provider. The Activation Date/Effective Date will be indicated on the letter.
- The Permanent Medi-Cal PIN is mailed directly to the Provider by the State
 - The Provider needs the PIN to check for Medi-Cal eligibility

Certification Recap: Process and

▶▶ Timelines

1. The LACDMH Certification Liaison will coordinate a Desk Review with the Contracted LE Provider and conduct an Onsite Review of the provider location.
2. The LACDMH Certification Liaison submits appropriate documents to DHCS for approval.
3. DHCS can take up to 4 weeks to complete the approval process.
4. When approval is received from DHCS, the LACDMH Certification Liaison will inform CMMD and the Chief Information Office Bureau (CIOB), and provide confirmation that the Provider has been activated in the DHCS Provider Information Management System (PIMS) database
5. CIOB completes the activation process in IBHIS.
6. The Provider will be able to submit their claims retroactive to the Medi-Cal **Activation Date/Effective Date** indicated on the Consolidated Medi-Cal Certification Approval Letter (sent to the Provider by LACDMH Certification Unit).

►► Medi-Cal Certification Resources

- **Email:** PSBMCCertification@dmh.lacounty.gov
- **Medi-Cal Certification Website:**
<https://dmh.lacounty.gov/qa/qampc/>
- **Medi-Cal Certification Bulletins:**
<https://dmh.lacounty.gov/qa/mccbul/>
 - Medi-Cal Certification Bulletin, October 25, 2019 NO. 19-01, Determining the Medi-Cal Activation Date
 - Medi-Cal Certification Bulletin, October 25, 2019 NO. 19-02, Fire Clearance Requirement



▶▶ Service Requirements

Acute In-patient Care: Acute Psychiatric Hospitals (APH), Psychiatric Health Facilities (PHF), General Acute Care Hospital (GACH)

Arsineh Ararat, LMFT, Mental Health Program Manager III



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►► Acute In-Patient

- Target Population

- Ages 5 or younger thru 12 (Child)
- Ages 13 thru 17 (Adolescent)
- 18+ (Adult)
- Clients experiencing an acute psychiatric episode or crisis, placed on a 5150 or 5585 hold for DTS, DTO, GD
- Require services either on a voluntary or an involuntary basis and
- Past or present history of Substance use disorder;
- Have an ICD-10 diagnosis;
- Medi-Cal or indigent clients
- History of legal charges, convictions, arrests, or justice involvement status; and or presence of suicidal ideation, regardless of the presence of suicidal behavior or intent in the past week

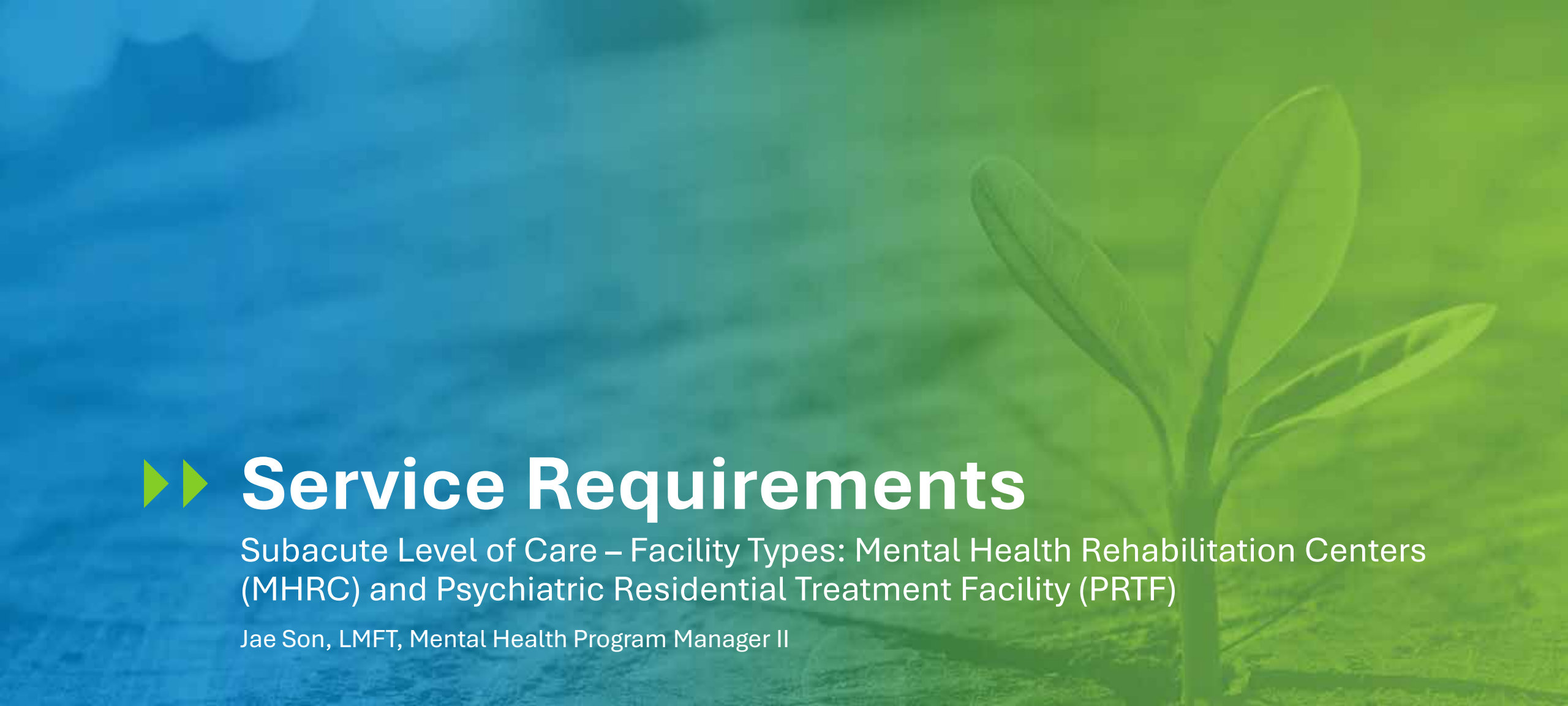
►► Acute In-Patient

- Service Expectations

- Admission 24 hours a day/ seven days a week/365 days per year.
- Assessment and evaluation
- Retroactive Medi-Cal eligibility determination
- Programming:
 - Daily groups
 - Daily/weekly activities
 - Discharge planning with treatment team- appropriate placement post discharge- using MCCP (Model Care Coordination Plan)
 - Care and resource Coordination and Continuity of Care
 - Providing acute psychiatric treatment in the Behavioral Health Unit

- Authorization of Services- Per Title 9 regulations

- Concurrent Authorization Review
 - Acute days requiring Medical Necessity Criteria
 - Administrative days requiring certain protocols are met
- Medi-Cal Eligibility



▶▶ Service Requirements

Subacute Level of Care – Facility Types: Mental Health Rehabilitation Centers (MHRC) and Psychiatric Residential Treatment Facility (PRTF)

Jae Son, LMFT, Mental Health Program Manager II



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►► Subacute: Mental Health Rehabilitation Center (MHRC) & Psychiatric Residential Treatment Facility (PRTF)

MHRC

- Target Population

- All clients (18 years old or older) that are referred by the Department of Mental Health Managed Care Operations (DMH-MCO).
- Lanterman-Petris-Short (LPS) conservatees
- Clients with a history of acute psychiatric hospitalization, evaluation and treatment at an inpatient psychiatric unit
- Clients diagnosed, as having a severe psychiatric disorder such as schizophrenia or a major affective disorder.

- Service Expectations

- Admission services 24/7/365
- Long Term with the average length of stay at 9 months
- All MHRC services must be focused on preparing the client for discharge, which must begin at the time of admission
- Crisis Intervention

►► Subacute: Mental Health Rehabilitation Center (MHRC) & Psychiatric Residential Treatment Facility (PRTF)

- Individualized Treatment Services (ITS)
- Training Program for Clients
- Behavioral Intervention Training
- Interpersonal Relationships, Pre-vocational
- Psychiatric Services
- Emergency Medical Care
- Discharge Planning
- Authorization of Services
 - Conduct utilization reviews for services authorization
 - Continued services must be clinically indicated and approved

Psychiatric Residential Treatment Facility (PRTF) (New Level of Care for LA County)

PRTF

- Target Population

- Medi-Cal eligible clients under twenty-one (21) years of age who have significant behavioral health needs that require physician-directed, twenty-four (24) hour psychiatric residential treatment
 - includes clients with qualifying mental health diagnoses consistent with DSM criteria, which may include co-occurring psychiatric or developmental conditions.

- Service Expectations

- Comprehensive Active Treatment
- Clinical Assessment
- Multidisciplinary Treatment Team

Psychiatric Residential Treatment Facility (PRTF)



- Twenty-Four (24) Hour Supervision and Safety
 - Youth Educational Services
 - Medical Care, Medication Support Services
 - Family Engagement
 - Crisis Intervention
 - Discharge Planning and Continuing Authorization Requirements
 - Step-Down Care Coordination
-
- **Authorization of Services**
 - PRTFs enrollment requires an evaluation by a physician through the certification of need process. Initial authorization will be for 30 days.
 - Continued services beyond the anticipated length of stay must be clinically indicated and approved.



▶▶ Service Requirements

Crisis Residential Treatment Programs (CRTP), Urgent Care Centers (UCC),
and Enriched Residential Services (ERS)

DeAndre Davis, Mental Health Program Manager I



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►► Crisis Residential Treatment Programs (CRTTP), Urgent Care Centers (UCC), and Enriched Residential Services (ERS)

CRTTP

- Target Population

- Adults 18 years of age or older and must be CRTTP criteria
- Must meet medical necessity for CRTTP criteria
- LA County resident
- Medi-Cal eligible; limited uninsured funds
- Has a severe a persistent mental illness (SMI)
- Including but not limited to the following referral sources:
 - County Hospital (PES) Psychiatric Emergency Services
 - Fee for service Acute inpatient setting
 - Incarcerated or released from LA County Jail population
 - Mental Health Urgent Care Center(UCC) and at risk of being placed in a higher level of care

►► Crisis Residential Treatment Programs (CRTTP), Urgent Care Centers (UCC), and Enriched Residential Services (ERS)

CRTTP

- Service Expectations
 - Assessment and Mental Health Services
 - Individualized Treatment Plans
 - Culturally and Linguistically Appropriate Services
 - Medication Evaluation and Support
 - 24/7 Assessment and Crisis Services
 - Co-Occurring Services
 - Self Help and Family Support Groups
 - Case Management and Linkage
 - Independent Living
 - Discharge Planning and Linkage

►► Crisis Residential Treatment Programs (CRTP), Urgent Care Centers (UCC), and Enriched Residential Services (ERS)

CRTP

- Authorization of Services

- LACDMH - MCO is the Point of Authorization and will conduct concurrent review for treatment authorizations following the first day of admission.
- The concurrent authorization process will monitor the progress and clinical needs of clients in the facility and certify the necessity for the current level of care.
- The Initial authorization is up to 14 days based on the client's mental health condition and medical necessity and subsequent review/authorization will be done bi-weekly afterwards.

► Crisis Residential Treatment Programs (CRTTP), **Urgent Care Centers (UCC)**, and Enriched Residential Services (ERS)

UCC

- Target Population

- Youth, adolescents, adults and older adults
- Individuals with mental health conditions and comorbid conditions such as:
 - Substance use disorders
 - Non-emergent medical needs
 - Intellectual/developmental disabilities
 - Physical disabilities
 - Non-acute traumatic brain injuries; and/or
 - Dementia and related neurological disorders
- Individuals who are uninsured or unable to pay for services; and individuals who may lack residency

►► Crisis Residential Treatment Programs (CRTTP), Urgent Care Centers (UCC), and Enriched Residential Services (ERS)

UCC

- Service Expectations
 - Intake, Referral Acceptance, and Assessment
 - Medical Screening and Clearance
 - Assessment and Mental Health Services
 - Crisis Intervention Services
 - Co-Occurring Disorder Services
 - Psychotropic Medication Evaluation and Support Services
 - Case Management and Service Linkage
 - Physical Health Care Services
 - Referrals and Coordination of Care
 - Discharge Planning and Follow-Up Services

▶▶ Crisis Residential Treatment Programs (CRTTP), Urgent Care Centers (UCC), and Enriched Residential Services (ERS)

UCC

- Authorization of Services
 - No DMH-MCO authorization necessary
 - Walk –in or Law enforcement drop-off basis

►► Crisis Residential Treatment Programs (CRTTP), Urgent Care Centers (UCC), and Enriched Residential Services (ERS)

ERS

- Target Population

- Adults 18 to 59 age waiver at selected facilities for persons 60 years of age and older
- Primary DSM-V psychiatric diagnoses of major psychotic disorders or major mood disorders with psychotic features
- Individuals discharged from a locked subacute, acute psychiatric inpatient units, jails, or intensive residential facilities at risk of needing higher level of care.
- May have co-occurring substance use disorders
- Independent and ambulatory without the use of durable medical equipment (DME)
- No serious medical problems that require frequent nursing monitoring

►► Crisis Residential Treatment Programs (CRTTP), Urgent Care Centers (UCC), and Enriched Residential Services (ERS)

ERS

Service Expectations

- Comprehensive integrated mental health services to include:
- Support Groups
- Linkage to Emergency Medical Care
- Individual and group counseling
- Crisis intervention and de-escalation
- Involvement with significant support person(s) in treatment and discharge planning
- Community support systems for clients to maximize their utilization of non-mental health community resources
- Self-advocacy skills through observation, coaching, and modeling
- Program activities to promote socialization in preparation for community re-integration

►► Crisis Residential Treatment Programs (CRTTP), Urgent Care Centers (UCC), and Enriched Residential Services (ERS)

ERS

Authorization of Services (16 and under):

- LACDMH - MCO is the Point of Authorization and will conduct concurrent review for treatment authorizations following the first day of admission.
- The concurrent authorization process will monitor the progress and clinical needs of clients in the facility and certify the necessity for the current level of care.
- The Initial authorization is up to 90 days for 9 months and subsequently every 30 days up until discharge
- Based on the client's mental health condition and medical necessity

Certification of services (16+ beds):

- The Initial authorization is up to 90 days for 9 months and subsequently every 30 days up until discharge
- Based on the client's mental health condition and medical necessity



▶▶ Service Requirements

Peer Respite & Outpatient Services



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▶▶ Peer Respite Programs

Peer Respite programs are Peer-Run Programs that provide voluntary, short-term, non-clinical, community-based behavioral health support in a safe, welcoming, and home-like environment designed to promote recovery, wellness, self-determination, and community integration. The program serves individuals experiencing emotional distress, behavioral health challenges, or early signs of crisis who may benefit from peer support as an alternative to more restrictive levels of care. Services are grounded in trauma-informed, culturally responsive, recovery-oriented, and person-centered practices.

Target Population and Meeting Criteria

- Age 18 years and
- Individuals experiencing a highly stressful life event, emotional crisis, or psychiatric distress.
- Hospitalization & Institutionalization Diversion: Individuals who are on the verge of needing psychiatric emergency services or are transitioning out of Institutions for Mental Disease (IMDs)/acute care and require a step-down transition back into the community.
- Unsheltered & Vulnerable Adults: Individuals living with significant behavioral health needs who are homeless or at high risk of homelessness due to a sudden destabilization of their mental health.

Service Expectations

- Admission 24 hours a day/ seven days a week/365 days per year.
- Houses accommodate **6 to 8 individuals** simultaneously
- Peer services provided by trained peer specialists
- Individualized Recovery Wellness Plan
- Structured Self-Help Programming
- Daily Groups and Weekly Wellness Activities
- Family and Caregiver Integration Supports
- Medication Self-Management Support

Peer Respite Programs Contact

Toni Robinson, Chief of Peer Services | Allied Health & Peer Services Unit
tdrobinson@dmh.lacounty.gov

Peer Respite Program Expansion

DMH is planning a countywide expansion of Peer Respite programs. While the official timeline is still being finalized, the upcoming solicitation process will follow standard DMH protocols.

For any contractual inquiries, please contact the SolicitationsTeam@dmh.lacounty.gov

►► Outpatient Mental Health Services

To find **outpatient solicitations** go to: Los Angeles County Solicitations

<https://camisvr.co.la.ca.us/LACoBids/BidLookUp/OpenBidList>

Or Department of Mental Health link: [Open Solicitations - Department of Mental Health](#)

Requirements

Facility

- Medi-Cal Certification

Staffing

- Head of Service is licensed mental health professional
- Appropriate staffing patterns
- Medication Support Services

Claiming

- Organizational Provider's Manual
 - ◀ Specialty Mental Health Services
 - ◀ CCR Title 9, Div. 1, Chapter 11 Subchapter 3

Community

- Community-based mental health services are dependent on the engagement and relationship with the community served
- Service Area Provider Meeting sharing operational information among providers

►► QUESTIONS & ANSWERS

