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## Statewide Behavioral Health Goals

### GOALS FOR IMPROVEMENT

|                                                                   |
|-------------------------------------------------------------------|
| Care Experience                                                   |
| Access to Care                                                    |
| Prevention & Treatment of Co-Occurring Physical Health Conditions |
| Quality of Life                                                   |
| Social Connection                                                 |
| Engagement in School                                              |
| Engagement in Work                                                |

### GOALS FOR REDUCTION

|                                        |
|----------------------------------------|
| Suicides                               |
| Overdoses                              |
| Untreated Behavioral Health Conditions |
| Institutionalization                   |
| Homelessness                           |
| Justice Involvement                    |
| Removal of Children from Home          |

Health equity will be incorporated in each of the behavioral health goals

NOTE: Blue = State Mandated; Green = Locally Selected.

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## Stakeholder Perspectives on Access to Care



### Factors Driving Disparities

- Discrimination and stigma create significant barriers, discouraging individuals from seeking or remaining engaged in services.
- Limited provider competency, including a lack of affirming care for LGBTQ+ individuals, further compounds these challenges.
- Insufficient culturally appropriate and affirming treatment options contribute to ongoing accessibility gaps.
- Lack of coordination between homeless services and mental health and substance use programs undermines continuity of care.
- Complex entry systems particularly documentation requirements restrict timely access to treatment.



### Overarching Solutions

- Enhance housing, outpatient, and supportive services to reduce barriers to engagement.
- Increase outreach and engagement efforts beyond existing client populations.
- Improve provider competencies through targeted training to expand affirming care, particularly for underserved groups.
- Strengthen collaboration across housing, mental health, and substance use systems to improve care integration and continuity.
- Provide flexible, low-barrier care options that meet individuals where they are.
- Ensure accurate and inclusive data collection to improve understanding of the LGBTQ+ population and inform responsive service planning.

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## Stakeholder Perspectives on Homelessness



### Factors Driving Disparities

- Substance use trends, including ease of access to marijuana and alcohol for minors, with early use often linked to trauma, poverty, and peer pressure.
- Economic barriers, including high cost of living, limited affordable housing, and ongoing financial instability that undermine housing stability.
- Gaps in mental health care and substance use treatment, particularly for youth and transitional-age populations with limited access to age-appropriate services.
- Challenges navigating complex systems, including long wait times, confusing enrollment processes, and limited transportation.
- Workforce shortages, with insufficient trained and culturally competent providers and reduced program capacity due to staffing constraints.
- Systemic racism and inequality including income disparities, disproportionate involvement with the justice and child welfare systems, and provider bias that perpetuate housing instability and unequal access to care.



### Overarching Solutions

- Develop strong community partnerships with trusted organizations and faith-based groups to deliver culturally informed services in safe, accessible settings.
- Expand youth prevention programs that provide early education on fatherhood, financial literacy, and substance use risks, incorporating engaging activities such as sports and the arts.
- Increase transparency and accountability within housing systems and funding models through clear public reporting.
- Expand mobile outreach and peer support, including street-based teams and peer-run recovery programs, to connect individuals to care earlier and prevent crises.
- Improve data collection through partnerships with community-based organizations to gather accurate, disaggregated data by race, age, and family status.
- Address economic and housing instability through investments in vocational training, trauma-informed care, interim housing solutions such as tiny home villages, and strengthened tenant protections, including "Know Your Rights" education and enhanced legal safeguards.

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## Stakeholder Perspectives on Institutionalization



### Factors Driving Disparities

- Incomplete data systems, including high numbers of “unknown” entries and missing demographic categories, obscure who is most in need of services.
- Exclusion in reporting, particularly of Asian Pacific Islander communities and certain age groups, limits accurate identification of inequities.
- Weak discharge planning, with patients leaving institutional settings without stable housing, follow-up appointments, or a clear recovery plan.
- Administrative bottlenecks that prolong hospital stays and limit access for new admissions.
- Communication gaps among hospitals, families, and community-based care teams, resulting in fragmented care.
- Limited availability of specialized services for older adults, individuals with dementia or traumatic brain injuries, and those with severe substance use disorders.
- Quality-of-care concerns, with institutional settings often emphasizing containment rather than treatment and recovery.
- Misaligned performance metrics that prioritize time in care over meaningful recovery outcomes and long-term community stability.



### Overarching Solutions

- Improve data quality by collecting complete demographic information including race, ethnicity, age, and language reducing “unknown” categories, and ensuring consistent inclusion of historically undercounted communities.
- Strengthen discharge and care transitions by requiring clear housing plans, timely follow-up visits, continuity of medications, and meaningful family involvement.
- Reduce excessive administrative days through operational strategies such as daily placement huddles, fast-track pathways for complex cases, and real-time bed inventories.
- Expand system capacity by investing in geriatric behavioral health beds, co-occurring substance use disorder programs, and flexible funding mechanisms to increase placements.
- Build stronger community-based supports, including Full-Service Partnerships, peer support groups, and self-help connections, to reduce rehospitalizations and promote long-term stability.
- Improve care quality within institutional settings by requiring active treatment components, including therapy, group services, and individualized recovery goals.
- Align measurement and financing with meaningful outcomes, including tracking readmissions, timely follow-up, community tenure, and patient-stated goals, with data disaggregated by race, age, and language, alongside fair and sustainable provider funding.

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## Stakeholder Perspectives on Justice-Involvement



### Factors Driving Disparities

- Systemic racism in policing, with Black and Latino communities experiencing disproportionately high arrest rates rooted in historical inequities, over-policing, and racial profiling in low-income neighborhoods.
- Criminalization of mental health conditions and substance use disorders, resulting in law enforcement responses to issues better addressed through health and social services.
- Limited access to high-quality legal defense for low-income individuals and families, increasing the likelihood of adverse justice outcomes.
- Family-level factors, including trauma, absence of positive role models, and economic pressures on caregivers that limit supervision and support for youth.
- Gender disparities in arrest rates, with men disproportionately impacted and growing arrest rates among women.
- Lack of community-based supports such as stable housing, educational opportunities, and access to healthcare that reinforces justice system involvement.



### Overarching Solutions

- Expand diversion programs and decriminalize mental health and substance use-related issues to reduce reliance on punitive responses.
- Increase access to mental health courts, SUD court-based diversion programs, and restorative justice programs that prioritize treatment, accountability, and healing over incarceration.
- Expand community-based resources for youth and families, including free after-school programs and childcare services to reduce exposure to crime and justice involvement.
- Strengthen family supports through counseling, legal assistance, and housing stability services to address underlying stressors.
- Improve data collection by disaggregating arrest data by race, age, and socioeconomic status and integrating data across probation, treatment, and law enforcement systems.
- Shift funding from prisons and law enforcement toward prevention, treatment, and community-based programs, while tailoring evidence-based practices to the cultural and contextual needs of specific populations and increasing outreach to reduce stigma and improve program awareness.

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## Stakeholder Perspectives on Removal of Children from Home



### Factors Driving Disparities

- Systemic racism, including biased standards for parenting and cultural misunderstandings, contributing to higher rates of child removal in communities of color.
- Socioeconomic challenges such as poverty, single-parent households, literacy gaps, and limited access to adequate nutrition and prenatal care that increase family vulnerability.
- Reporting practices, including unsubstantiated reports from schools and educators that nonetheless trigger child welfare involvement.
- Persistent data gaps, including missing contextual information and unclear definitions that obscure root causes of system contact.
- The enduring impact of historical harm, including past practices of removing children from marginalized communities, which continue to shape current policies, perceptions, and outcomes.



### Overarching Solutions

- Expand culturally responsive services through partnerships with trusted community-based and faith-based organizations, including the use of cultural advocates and brokers.
- Strengthen collaboration across agencies including DCFS, schools, and community organizations to align practices and reduce siloed decision-making.
- Enhance navigation support to help families access services without stigma or unnecessary barriers.
- Reevaluate child removal standards, expand diversion programs, and reduce unnecessary removals whenever safe and appropriate.
- Improve service accessibility through in-home and virtual services, low-barrier clinics, and culturally specific options tailored to family needs.
- Increase workforce diversity to ensure greater representation of staff from communities most impacted, strengthening trust and improving outcomes.

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## Stakeholder Perspectives on Untreated Behavioral Health Conditions



### Factors Driving Disparities

- Insufficient care coordination, with emergency departments and outpatient providers operating in silos and limited data sharing.
- Weak discharge planning, with patients leaving without scheduled follow-up appointments or clear, actionable care plans.
- System performance gaps, including inconsistent achievement of minimum and high-performance benchmarks for timely follow-up care.
- Stigma and misdiagnosis, which discourage treatment engagement and may result in ineffective or inappropriate care.
- Structural barriers such as housing instability, lack of transportation, and limited access to phones or digital communication.
- Workforce shortages, including insufficient trained staff and low compensation, limiting service availability and follow-up support.



### Overarching Solutions

- Use policy levers and financial incentives such as performance-based contracts, increased reimbursement rates, and targeted policy changes to strengthen timely follow-up outcomes.
- Adopt a whole person care approach that addresses social determinants of health, including housing stability, employment, and community support.
- Increase staffing and system supports by embedding care navigators, peer specialists, and community health workers in emergency departments to facilitate follow-up connections.
- Implement targeted interventions for higher-need populations, including mothers with substance use disorders, youth, and individuals experiencing homelessness.
- Expand access through telehealth, mobile outreach, appointment reminders, and culturally responsive service delivery.
- Reduce stigma by engaging peers with lived experience, expanding public and provider education, and normalizing conversations about mental health and substance use recovery.

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# Stakeholders Perspectives on Engagement in School



## Factors Driving Disparities

- Socioeconomic challenges including poverty, food insecurity, transportation barriers, and homelessness that limit consistent attendance and engagement.
- Environmental trauma, including exposure to violence, housing instability, and lack of routine trauma screening, contributing to disengagement, particularly among African American youth.
- Safety concerns related to commuting, school shootings, and lack of psychological safety.
- Systemic racism within educational settings, including anti-Blackness, biased curricula, and limited racial and cultural representation among educators, undermining student belonging.
- Data limitations, including incomplete, siloed, or inconsistent data collection that impedes accurate identification of disparities and tracking of engagement over time.



## Overarching Solutions

- Create safe, culturally affirming, and trauma-informed learning environments that connect academic content to students lived experiences and future opportunities.
- Strengthen collaboration across education, health, housing, justice, and social service systems to address student needs holistically.
- Leverage Community-Defined Evidence Practices (CDEPs) that are culturally responsive and validated to address trauma and behavioral health needs, particularly among African American youth.
- Expand targeted supports, including resources for students experiencing homelessness, recovery schools, and alternative pathways to graduation.
- Strengthen countywide, inclusive data systems that capture all school types, student identities, and relevant risk factors.
- Reduce stigma and promote early intervention through prevention programs, expanded behavioral health supports, and sustained community partnerships to keep students engaged.