



Quality Assurance Bulletin

Quality Assurance Unit

County of Los Angeles – Department of Mental Health

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URGENT: PAVE ENROLLMENT DEADLINE & PHARMACY IMPACT

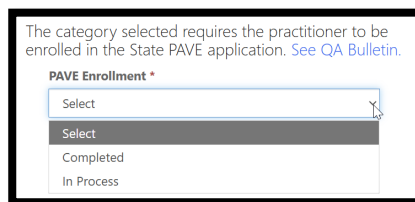
Per [QA Bulletin 20-07R](#), Provider Application and Validation for Enrollment (PAVE) Portal & Medi-Cal RX Provider Web Portal Enrollment, eligible practitioners (including most licensed practitioners and practitioners eligible to prescribe/furnish medications) within the Los Angeles County Department of Mental Health (DMH) system of care must be enrolled in the Department of Health Care Services (DHCS) Provider Application and Validation for Enrollment (PAVE) system. DHCS has announced that effective **June 26, 2026**, if a prescriber is not enrolled in PAVE, Medi-Cal pharmacy claims will be denied and prior authorization requests for prescriptions may be rejected. As such, this Bulletin serves as notice that providers must ensure eligible disciplines are enrolled in PAVE and practices are in place to monitor this process.

To prevent the possibility of pharmacy claim denials or prior authorization prescription request rejections, providers must ensure the following prescribers are enrolled in PAVE and, if not, take appropriate action to enroll per instructions outlined in QA Bulletin 20-07R:

NAPPA Category Description	IBHIS Discipline Description
Licensed Physician, MD & Licensed Physician, DO Licensed Psychiatrist, MD & Licensed Psychiatrist, DO	Medical Doctor/Doctor of Osteopathy
Licensed Resident Physician	Fellow/Resident Physician
Physician Assistant	Physician Assistant
Nurse Practitioner (Psych Mental Health)	Nurse Practitioner (Psych Mental Health)
Advanced Practice Pharmacist	Advanced Practice Pharmacist
Pharmacist	Pharmacist/Pharmacist Assistant

Required Actions:

1. Verify enrollment in PAVE through the [Enrolled Medi-Cal Fee-for-Service \(FFS\) Providers](#) portal. Providers may search by National Provider Identifier (NPI), or practitioner name (Last and First) to confirm enrollment status.
2. If not enrolled, complete [PAVE](#) enrollment immediately per QA Bulletin 20-07R
3. Once confirmed that a practitioner is enrolled in PAVE, the Network Adequacy Provider and Practitioner Administration (NAPPA) lead should verify the PAVE field in NAPPA appropriately reflects the PAVE enrollment status of "Completed".



Resources:

- [QA Bulletin No. 20-07R: Provider Application and Validation for Enrollment \(PAVE\) Portal & Medi-Cal RX Provider Web Portal Enrollment](#)
- [Provider Application and Validation for Enrollment \(PAVE\) Frequently Asked Questions](#): FAQs have been revised to reflect any updated guidance provided in this Bulletin.

If directly operated or contracted providers have questions related to this Bulletin, please email the QA Unit at QAPolicy@dmh.lacounty.gov.

cc: DMH Executive Management
DMH Administration Managers
DMH QA Liaisons
Legal Entity Executive Management

DMH Clinical Operations Managers
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