

CBO BULLETINS ISSUED IN 2025

The Central Business Office (CBO) issues notices to provide useful tips and information related to reporting services, submitting claims, payment, financial screening and financial operations workflow, benefits establishment, and best business practices. The goal of CBO's informational bulletins is to enhance operational workflows as well as the quality and outcome of billing and claiming for services by all Short-Doyle specialty mental health providers in Los Angeles County. Below is a list of the CBO Bulletins that were issued to Legal Entity/Non-Governmental Agency contract provider programs in 2025. This list will help program staff ensure that they have received all informational or instructional CBO Bulletins that were distributed last year.

Bulletin #	Bulletin Name	Issue Date
NGA 25-001	Delay Reason Code Request for CalAIM Claiming Issues	01/06/2025
NGA 25-002	CBO Bulletins Issued in 2024	01/15/2025
NGA 25-003	CO 96/N54 Denials: Pause on Takebacks	02/11/2025
NGA 25-004	Delay Reason Code Request for CalAIM Claiming Issues: Non-Replacement Claims	03/11/2025
NGA 25-005	Fix Deployed for CO 96/N54 Bug: Replace Impacted Claims Now	03/20/2025
NGA 25-006	Delay Reason Code for Claims Held in IBHIS	03/20/2025
NGA 25-007	Legal Entity Contractor Monthly Payment Schedule for Fiscal Year 2025-26	05/22/2025
NGA 25-008	State Taxonomy Code Mapping Updates Result in CO 96/N95 Denials	06/06/2025
NGA 25-009	Registering to Verify Eligibility on the Medi-Cal Provider Portal	06/18/2025
NGA 25-010R2	LE Outpatient Contract Rate Schedule FY 2025-26	07/31/2025
NGA 25-011	Legal Entity Mode 5 and 10 Service Rates: FY 2025-26	07/31/2025
NGA 25-012	Erroneous IBHIS Claim Denials CO*284	08/06/2025
NGA 25-013	Required Reporting of Overpayments Resulting from Waste Fraud or Abuse: FY 2024-2025	11/20/2025