

NON-VIOLENT CRISIS INTERVENTION (BLENDED) TRAINING

DATE & TIME:

November 19, 2025

8:30AM - 4:00PM

All registration is completed on TalentWorks prior to the training. As a courtesy, please cancel at least 3 business days prior to the training date. Sign-in begins 30 minutes prior to the training time. All participants must arrive during the sign-in period. Late arrivals will not be admitted.

PLACE:

**DMH Headquarters
510 S. Vermont Ave., T-Level Conference Room B
Los Angeles, CA 90020**

PARKING:

**Shatto Parking Structure (FLOORS 3-8)
523 Shatto Place
Los Angeles, CA 90020 (behind DMH HQ)**

DESCRIPTION:

This training is a blended Non-Violent Crisis Intervention (NVCi) eLearning option that combines online and classroom components. The online portion consists of a series of modules to be completed at the participant's own pace and convenience on the CPI training platform. Participants must complete the online training by November 12, 2025, to participate in the November 19, 2025, in-person training. To complete the online training, email your request to the Mental Health Training Coordinator listed below. The one-day in-person training is offered only to staff who have completed the online component within the stipulated period. *Those attending the in-person training are asked to please wear casual clothes and flat rubber sole shoes, as participants will engage in physical activities that entail close contact with each other.*

TARGET AUDIENCE: Direct Service Staff ONLY

OBJECTIVES:

As a result of attending this training, participants should be able to:

1. Identify stages of defensive behavior using the verbal escalation continuum.
2. Describe and demonstrate use of Crisis Prevention Institute (CPI) disengagement and holding principles for risk behavior.
3. Identify interventions that are a last resort, reasonable, and proportionate to the risk presented.
4. Describe how to consider the risks of restraints and the opt-out sequence when using the CPI holding principles.
5. Apply a framework that helps guide staff through the process of establishing therapeutic rapport and learning after a crisis.

CONDUCTED

Crisis Prevention Institute (CPI) Certified Instructors

BY:

COORDINATED

Dustin Jones, MA – Mental Health Training Coordinator

BY:

dujones@dmh.lacounty.gov

DEADLINE:

When class capacity is reached

**CONTINUING
EDUCATION:**

CEUs provided directly by CPI for: BRN, NAADAC, IACET

COST:

NONE