



## ▶▶ DMH Homeless Services

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LOS ANGELES COUNTY  
**DEPARTMENT OF  
MENTAL HEALTH**  
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## ▶▶ **Countywide Engagement Division**

**LACDMH's Countywide Engagement Division (CED) is charged with supporting individuals with severe mental illness who are disengaged from critical treatment and services. The division's specialized programs are designed to support marginalized populations with connection to the appropriate level of specialty mental health care, community, and help eliminate barriers to their recovery journey.**

## ▶▶ Countywide Engagement Division Programs

- Homeless Outreach & Mobile Engagement (HOME)
- Interim Housing Outreach Program (IHOP)
- Hollywood 2.0
- Skid Row Concierge
- Emergency Centralized Response Center
- Library Engagement & Access Program
- Prevent Homelessness & Promote Health (PH<sup>2</sup>)
- Veteran & Military Family Services (VMFS)
- Enhanced Care Management (ECM)
- Men's & Women's Community Reintegration Programs



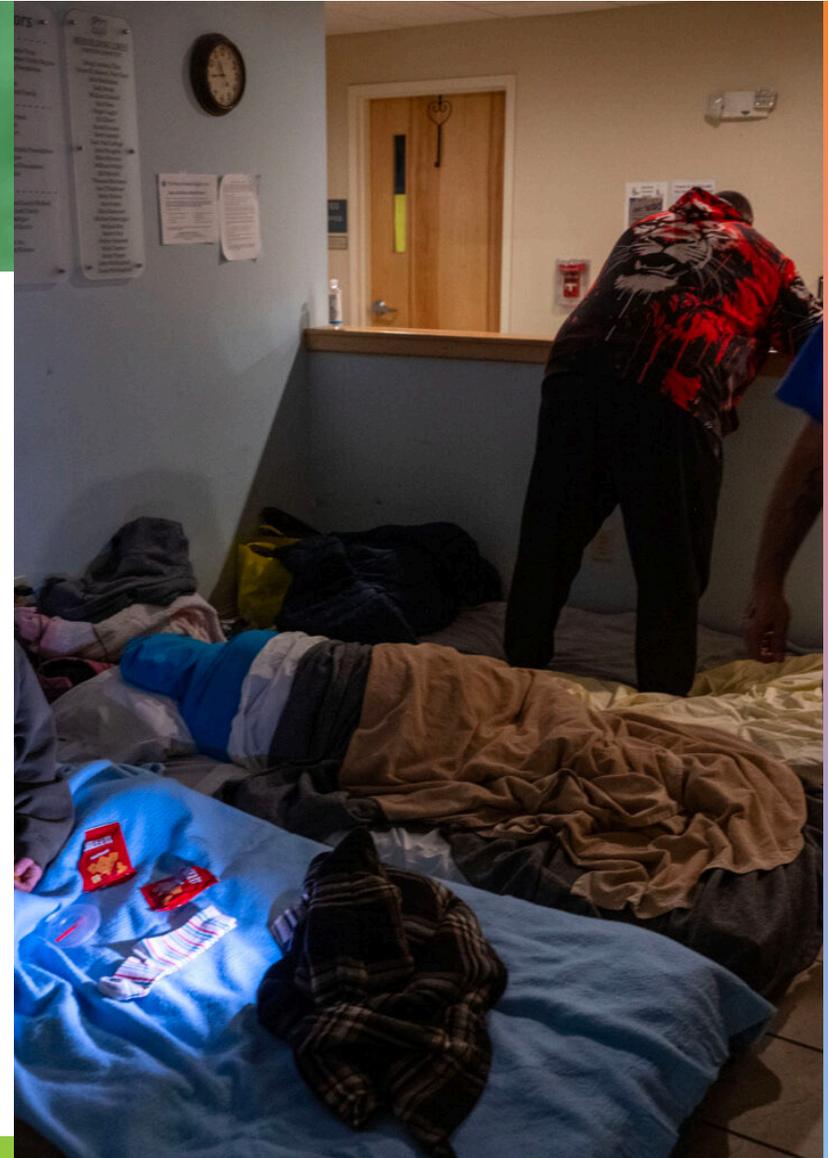
## Homeless Outreach & Mobile Engagement (HOME)

- The Homeless Outreach & Mobile Engagement (HOME) program provides field-based outreach, engagement, support, and treatment to individuals experiencing chronic unsheltered homelessness with profound mental health needs and associated impairments. Services are provided by addressing basic needs; conducting clinical assessments; providing street psychiatry; and providing linkage to appropriate services (including mental health services substance abuse treatment and shelter).



## Interim Housing Outreach Program (IHOP)

The Interim Housing Outreach Program (IHOP) provides field-based, multidisciplinary teams (i.e. occupational therapist, mental health clinicians, psychiatrist, nurses, substance abuse counselors etc.) dedicated to serving people experiencing homelessness who are living in interim housing sites throughout LA County. The program is designed to address current gaps in behavioral health and physical health treatment in homeless services, support interim housing stability, facilitate transitions to permanent housing and prevent a returns to homelessness. IHOP teams serve all eight service areas (SA) in Los Angeles County and are comprised of staff from the Department of Health Services Housing for Health (DHS-HFH), Department of Mental Health (DMH) and the Department of Public Health Substance Abuse Prevention & Control (DPH-SAPC) to ensure the full spectrum of client needs are be addressed.





## Hollywood 2.0

Hollywood 2.0 is a pilot program inspired by the compassionate, community-based practices in Trieste, Italy public mental health system. The model takes a holistic, human and hospitality-oriented approach to care delivered in the context of inclusive communities that meet needs, emphasize autonomy, foster resource empowerment and believe in the possibility of personal recovery. Hollywood 2.0 aims to provide our most vulnerable residents with relentless engagement and enhanced access to treatment, both functioning as tools that facilitate connection with people, place and purpose in life.





## Skid Row Concierge Program

Skid Row Concierge program is a street-based program that provides field outreach and support to individuals experiencing unsheltered homelessness with severe and persistent mental illness in the skid row area. Staffed by a psychiatric social worker and individuals with lived experience, the program offers direct assistance with linking clients to mental health treatment and other community services (including interim housing) to help them secure housing and stable care.





## Emergency Centralized Response Center

Emergency Centralized Response Center (ECRC). The center coordinates the operations of homeless outreach teams and other efforts dedicated to helping **unsheltered** individuals and families across Los Angeles County. Members of the public can reach ECRC by using **LA-HOP** for any concerns related to homelessness. Members of the public in unincorporated Los Angeles County can continue to report encampments, trash and debris secondary to encampments, and other unsheltered issues to **Public Works**. Members of the public may also call 211.



## Library Engagement & Access Program (LEAP)

The Library Engagement & Access Program (LEAP) is designed to provide outreach, engagement and service connection to patrons experiencing homelessness and severe mental illness in public libraries.





## Prevent Homelessness & Promote Health (PH<sup>2</sup>)

Homelessness is preventable. To this end, Prevent Homelessness Promote Health (PH)<sup>2</sup> is a joint program between the L.A. County Departments of Mental Health and Health Services Housing for Health. (PH)<sup>2</sup> works with adults and families countywide to address risk factors and build skills that support the maintenance of permanent and stable housing. Services consist of brief interventions and other appropriate treatment modalities which are provided by an integrated team of mental health clinicians and physical health care staff and providers.





## **Veteran & Military Family Services**

Veterans & Military Family Services (VMFS) connects County departments, non-profits, the VA and L.A. City programs to support veterans and their families. The program provides homeless outreach, intensive field-based mental health services, and emotional support. VMFS plays a critical role in connecting veterans and their families with services and support across a range .



## Enhanced Care Management (ECM)

- Provides health care service coordination for individuals with complex needs such as those with serious mental illness, frequent hospitalizations and chronic homelessness, or significant developmental needs. A Lead Care Manager (LCM) is assigned to coordinate physical, mental, and social health needs. Services go beyond traditional healthcare, connecting members to community-based providers and other social supports like housing, food, and transportation to achieve better health outcomes.





## Men's & Women's Community Reintegration Programs

The primary goal of the Community Reintegration Programs are to assist individuals who have been incarcerated or involved in the justice system, to reintegrate and become successful members of their communities. The program provides therapy focused on reintegration and recovery, peer support, employment assistance, family connection, case management and linkage to additional social services and supports to optimize their transition to community, prevent recidivism and optimize recovery



# Questions?



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