

County of Los Angeles Department of Mental Health

Quality Improvement (QI)/Quality Assurance (QA) Contacts

Region	CONTACT INFORMATION	
N O R T H	Regional QI Unit Lead	<u>Barbara Meyer</u> (213) 804-7556, BMeyer@dmh.lacounty.gov
	Regional QIC Lead	<u>Kimber Salvaggio</u> (818) 610-6722, KSalvaggio@dmh.lacounty.gov
	Service Area 1	QA Unit Lead <u>Marc Borkheim</u> (213) 943-8272, MBorkheim@dmh.lacounty.gov
		QA/QI Liaison <u>Jennifer Mize</u> (661) 463-0572, JMize@dmh.lacounty.gov
	Service Area 2	QA Unit Lead <u>Armen Yekyazarian</u> (213) 947-6736, AYekyazarian@dmh.lacounty.gov
		QA/QI Liaison <u>Michelle Rittel</u> (818) 488-3860, MRittel@dmh.lacounty.gov
	Service Area 3	QA Unit Lead <u>Robin Washington</u> (213) 943-8316, RWashington@dmh.lacounty.gov
		QA/QI Liaison <u>Maria Moreno</u> (626) 430-2943, MyMoreno@dmh.lacounty.gov
	Service Area 4	QA Unit Lead <u>Berteil Eishoei</u> (747) 292-3132, BEishoei@dmh.lacounty.gov
		QA/QI Liaison <u>Nicole Gutman</u> (213) 841-0012, NGutman@dmh.lacounty.gov
S O U T H	Regional QI Unit Lead	<u>Marianne Klee</u> (213) 222-3571, MKLee@dmh.lacounty.gov
	Regional QIC Lead	<u>Socorro Gertmenian</u> (323) 373-2400 at x3523, SocorroG@WellnestLA.org
	Service Area 5	QA Unit Lead <u>Renee Lee</u> (213) 943-8296, RmLee@dmh.lacounty.gov
		QA/QI Liaison <u>Keisha White</u> (310) 482-6608, KcWhite@dmh.lacounty.gov
	Service Area 6	QA Unit Lead <u>Gwen O'Kagu</u> (213) 948-2504, GoOkagu@dmh.lacounty.gov
		QA/QI Liaison Vacant
	Service Area 7	QA Unit Lead <u>Therese Gabra</u> (213) 948-2503, TGabra@dmh.lacounty.gov
		QA/QI Liaison <u>Greg Tchakmakjian</u> (213) 639-6733, GTchakmakjian@dmh.lacounty.gov
	Service Area 8	QA Unit Lead <u>Mayra Garcia</u> (213) 948-2521, MyGarcia@dmh.lacounty.gov
		QA/QI Liaison <u>Ann Lee</u> (562) 256-1270, ALee@dmh.lacounty.gov

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SPECIALTY AREA		CONTACT INFORMATION
Child Welfare	QA Unit Lead(s)	<u>Wanta Yu</u> (213) 943-8326, WYu@dmh.lacounty.gov
		<u>Sonia Zubiarte</u> (213) 943-9709, SZubiarte@dmh.lacounty.gov
	QI Unit Lead	<u>Barbara Meyer</u> (213) 804-7556, BMeyer@dmh.lacounty.gov
Forensic Psychiatry	QA/QI Liaison	<u>Suzanne Lopez Wilson</u> (213) 943-8370, SLopezWilson@dmh.lacounty.gov
	QA Unit Lead	<u>Robin Washington</u> (213) 943-8316, RWashington@dmh.lacounty.gov
	QI Unit Lead	<u>Daiya Cunnane</u> (213) 943-8225, DCunnane@dmh.lacounty.gov

DMH - QI/QA Websites & General Mailboxes	
Quality Improvement Website	Quality Improvement - Department of Mental Health (lacounty.gov)
Quality Assurance Website	Quality Assurance - Department of Mental Health (lacounty.gov)
Quality Improvement Mailbox	DMHQI@dmh.lacounty.gov
Quality Assurance Mailbox	QualityAssurance@dmh.lacounty.gov
Access to Care Mailbox	AccessToCare@dmh.lacounty.gov
IBHIS Error Correction Mailbox (for directly-operated only)	IBHISErrorCorrection@dmh.lacounty.gov
Network Adequacy Mailbox	NetworkAdequacy@dmh.lacounty.gov
Health Information Management Mailbox	DMHHIM@dmh.lacounty.gov
Medi-Cal Certification Mailbox	PSBMCCertification@dmh.lacounty.gov
Professional Waivers Mailbox	Waivers@dmh.lacounty.gov