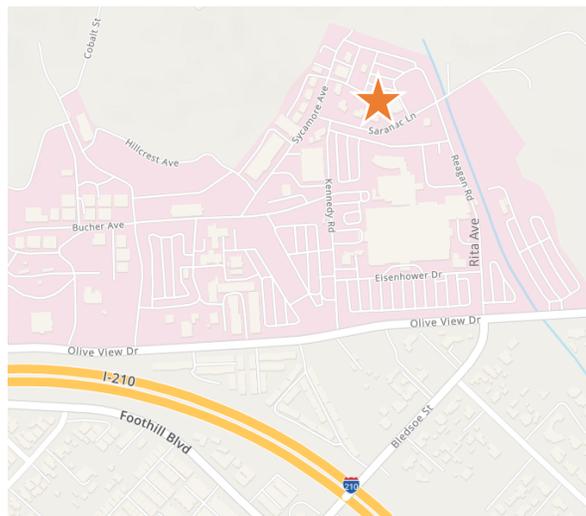




Are you looking for a community resource to address your needs? Would you like support from Peers who understand what you're going through?

Look no further! Come visit us at our brand new Peer Resource Center – a Peer led program providing “heart forward” responses to ensure that “everybody leaves with something” – and we will connect you.



Service Area 2 Peer Resource Center
14238 Saranac Lane, Sylmar, CA 91342
Phone: 818.485.0888

Hours of Operation
Monday - Friday, 8:00 a.m. - 5:00 p.m.

LACDMH Values

Integrity. We conduct ourselves professionally according to the highest ethical standards.

Respect. We recognize the uniqueness of every individual and treat all people in a way that affirms their personal worth and dignity.

Accountability. We take responsibility for our choices and their outcomes.

Collaboration. We work together toward common goals by partnering with the whole community, sharing knowledge, building strong consensus, and sharing decision-making.

Dedication. We will do whatever it takes to improve the lives of our clients and communities.

Transparency. We openly convey our ideas, decisions and outcomes to ensure trust in our organization.

Quality and Excellence. We identify the highest personal, organizational, professional and clinical standards and commit ourselves to achieving those standards by continually improving every aspect of our performance.

If you are in crisis and need help right away, call our 24/7 toll-free Help Line: 800.854.7771

Those with hearing or speech disabilities may [call 711](#) and ask the operator – who will serve as the interpreter between the caller and our staff – to call our Help Line.

dmh.lacounty.gov



▶▶ **Service Area 2
Peer Resource
Center**



LOS ANGELES COUNTY
**DEPARTMENT OF
MENTAL HEALTH**
hope. recovery. wellbeing.

PRC
Peer Resource Center

HEART-FORWARD



About

At the Los Angeles County Department of Mental Health (LACDMH) Peer Resource Center (PRC), our Peers concentrate on forming “heart forward” connections with every visitor. The PRC is not only a comfortable, safe, and non-judgmental environment for all who enter, but is also a place with intention. The Peer staff and volunteers use their lived experience to help make visitors feel welcomed, accepted, and supported. Every visitor will feel assured that they will leave with the appropriate community referrals they need while also developing a positive connection with LACDMH and the Peers at the Center.

Vision

“Heart Forward.”

Mission

“Everybody leaves with something.”

The Power of Peer Support

The Peer Resource Center serves as a beacon of opportunity for Peers to extend a warm and caring welcome to those seeking mental health information and resources.

Through sharing the lived experience and first-hand knowledge of its Peer staff and volunteers, PRC will cultivate hope, recovery, and wellbeing in the surrounding community and throughout Los Angeles County.



Linkage to Services

Staff and Peer volunteers are available to offer linkage and warm handoffs to community organizations that can help address visitor needs.

Visitors can be linked to resources such as:

- Mental health services
- Physical health services
- Food
- Clothing
- Hygiene facilities
- Transportation
- Temporary shelter
- Housing services
- Benefits establishment
- Legal services
- Education and job training
- Volunteer and employment opportunities

Collaboration with other public and private social service agencies is a vital component of this program. Social service departments and organizations will also be invited to the Center to provide office hours and workshops to encourage engagement of visitors. The PRC is staffed in part by Wellness Outreach Worker (WOW) Volunteers from all over the County who bring resources from their Service areas and their lived experience to share with the community.