

Joint Operating Meeting #1, Q3 2025

Los Angeles County Department of Mental Health and PHC California

Date & Time: Wednesday, July 23, 2025 at 11:00 a.m. PDT, via Teams

#	Agenda Item	Discussion Leaders	Notes/Follow-Up Items
1	Discuss how Utilization Report from DMH can be best used by PHC to coordinate care, engage enrollees in ECM, or prevent duplication of services.	All	- DMH: check with DMH IT if name, DOB, Dx description can be added to Utilization Report. This will help PHC team identify enrollees for care coordination discussion. - DMH: follow-up with DMH IT on the glitch with encrypted emails sent to PHC. - All: Explore holding a quarterly version of Carelon's weekly care coordination meeting for select L.A. Care enrollees (they focus on high-utilizers who cycle in and out of hospitals). If PHC identifies enrollees of concern, DMH can bring a care coordinator or possibly even the direct provider to the meetings.
2	Update PHC California on status of enrollees who entered DMH care since May 1 or are expected to leave DMH care in near future.	DMH	DMH reports only one referral came from PHC to DMH via email since May 1. Six other PHC enrollees self-referred to DMH and should be reflected on the latest Utilization Report. DMH provided their Care Coordination email: icdcct@dmh.lacounty.gov, which PHC can use to inquire whether an enrollee was self-referred to DMH or via other pathways. See #4 below re: enrollees leaving DMH care. PHC: check SFTP to see if we received a Closed Loop Referral report and advise DMH team.
3	Share PHC California's MOU training presentation	PHC	PHC: send slide deck to DMH team
4	Care Coordination Cases	PHC	PHC asked how DMH providers know to contact us when an enrollee is going to transition out of SMHS. DMH responded that plans of care (POC) must come from clinicians. The DMH website provides a notification form for providers' use and a listing of health plans' contact info. PHC: confirm that PHC info is available on DMH website.
5	Data Exchange Have all glitches been resolved?	All	Yes. PHC is now getting the Utilization Report via SFTP.
6	P&Ps Status updates	PHC	PHC: Update Policy and Procedure CM 97, Exchange of Information with LACDMH.
7	Closed Loop Referral Reports Effective July 1, 2025 per MOU	All	No CLR Report yet? PHC expects to increase number of referrals from plan to DMH.

8	Trainings Coordinate dates	All	In addition to PHC Compliance Meeting of June 2, 2025, PHC's CM/UM team conducted training on June 27, 2025. • PHC: Send internally the CM/UM agenda and attendance sheet for Compliance files.
9	Schedule future meeting dates • Monthly cadence? • Second Monday of every month? • Confirming Monday August 11, 2025 at 11am	All	Attendees agreed on Aug. 11 at 11 a.m. for next meeting. Meetings with DMH's care coordination team may start quarterly in October. PHC must be able to identify individual enrollees for discussion so correct people can attend.
10	Discuss upcoming action items, topics for next meeting	All	To be discussed via email.
11	Review previous meeting minutes for approval and action items	N/A	N/A