

**Los Angeles County Department of Mental Health  
API Underserved Cultural Communities (UsCC)  
Subcommittee Meeting Minutes  
April 28<sup>th</sup>, 2025, 2:00 pm-4:00 pm**

| <b>Present:</b><br>Norio Iwahori, Tuan D. Nguyen, Valerie Lindberg, Jocelyn (No last name), Leonard Slutsky (DMH), Reuben Wilson (DMH), Jennifer Norman, Samnang Tith, Grace Florentin, Rosario Ribleza (DMH), Rocco Cheng, Jessica Valadez, Violeta Leones, Krystal Fermin, Anne Choe (DMH), Susana Ascencion, Sheila Wu, Sonny Monge (DMH), Mariko Kahn, JR Kuo, Onyou, Paster Kim, Michelle Wong (#7622), No Name (#8855), Frances Kim (DMH), Kerry Chhay, Okha (No last name), Ashley Lanuza (DMH), Belinda Rabano (DMH)<br><b>Korean Interpreters:</b> Ju Young Kim, Samantha Yu<br><b>CART Captioner:</b> Richard<br><b>DMH Admin:</b> Jennifer Alquijay, Yailin Noriega |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
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| <b>Agenda Items</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Comments/Discussion/Recommendations/Conclusions</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Welcome &amp; Introductions</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Co-Chairs and Subcommittee Members                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Land Acknowledgment</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Co-Chairs, Jennifer Alquijay<br>LA County Land Acknowledgment: <a href="https://lacounty.gov/government/about-la-county/land-acknowledgment/">https://lacounty.gov/government/about-la-county/land-acknowledgment/</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Review of Meeting Minutes</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | The meeting minutes of March 2025 were approved. Motion by Mariko Kahn to approve minutes and seconded by Tuan D. Nguyen.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Alternative Crisis Response (ACR) Unit Presentation</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | They want feedback from the community.<br>The goal is to not involve law enforcement.<br>ACR is meant to help people during a mental health crisis.<br>Services are 24/7 throughout LA County.<br>ACR works with other teams/services to make sure people get the care they need most.<br>ACR uses the DMH Help Line number (Access: 800-854-7771) and manages the 988 number (National phone number – Suicide and Crisis Lifeline) in LA County.<br>They have follow-up teams that focus on reaching out to people after the crisis. (To make sure they are connected to long-term care).<br>Community Health Workers, Clinicians, Diverse Teams, Unarmed Teams, and/or Culturally Competent Teams respond when you call ACR.<br>LA's First Responders for Mental Health Crisis Support.<br>ACR will assist with transportation and entry into Urgent Care Centers (UCCs) <ul style="list-style-type: none"> <li>- Special clinics where people can go immediately if they're having a mental health crisis</li> <li>- The people at the UCC will help individuals (that require more help than what the UCC offers) get to a hospital safely.</li> </ul> |

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|                                                  | <ul style="list-style-type: none"> <li>- UCC's are a more comfortable setting than a hospital or emergency room</li> </ul> <p>ACR is NOT law enforcement. Your medical records and health information will remain private and secure. All DMH staff are considered mandated reporters when working with children/special needs individuals, and older adults.</p> <p>Parents of adults can call the access number and request services for their adult children.</p> <p>If you call the wrong number (example: 911 instead of mental health), they will access what's going on and re-direct the call to the appropriate line.</p> <p>ACR is the overall system that encompasses all the other crisis response programs. (PMRT is within the ACR system)</p> <p>ACR is funded under MHSA and Medi-Cal.</p> <p>Response times is one of their biggest priorities to work on. They want to make the wait time shorter/quicker.</p> <ul style="list-style-type: none"> <li>- Current wait time ranges from 1-2hrs on average.</li> <li>- Working on hiring to help time average be less than an hour</li> </ul> <p>Staff answering the phone are available to assist with the crisis while they wait for the crisis response team to arrive.</p>                                           |
| <b>DMH Updates</b>                               | <p>Dr. Alquijay</p> <p>Both Norio and Richer are done with their terms in June.</p> <p>Accepting Nominations!!</p> <p>Next meeting will be May 19<sup>th</sup>, 2025 – Since May 26<sup>th</sup> is Memorial Day.</p> <p>Bylaws restrict/limit people who can take the role as co-chairs.</p> <p>Yailin</p> <p>All API brochures have been translated. Everyone should have received the PDFs of the brochures 04.15.</p> <p>Dr. Alquijay</p> <p>Review of Projects that were decided for FY25-26</p> <p>We need reference quotes as soon as possible so that ISD can have them before July 1<sup>st</sup>.</p> <p>The next Community Planning Team (CPT) meeting is Tuesday, May 13<sup>th</sup>, 2025 (hybrid meeting)</p> <ul style="list-style-type: none"> <li>- The virtual meeting will be on Friday, May 30<sup>th</sup>, 2025.</li> <li>- Need API representation at CPT meetings.</li> </ul> <p>Overview of data results from Hate-Based Incidents report from 22-23.</p> <ul style="list-style-type: none"> <li>- Encouraged reporting</li> <li>- Mariko: What database was used for the report? <ul style="list-style-type: none"> <li>o County of Los Angeles Commission on Human Relations – Yailin sent links in chat and via email after meeting</li> </ul> </li> </ul> |
| <b>Active CB Project Update &amp; Discussion</b> | <p>Mariko</p> <p>Had final Healing through Dance performance in April</p> <p>Finalizing video – hoping to present the video either next mtg or the following mtg</p> <p>Had diverse speakers</p> <p>Jennifer Norman – trouble sharing screen</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

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|                                                                                                                                                                                                                                                                                                                                    | <p>Is currently implementing two projects.</p> <p>Provided breakdown of projects and link to Canva presentation</p> <p>Shared flyers in the chat</p> <p>Will have tables at events for Outreach Project</p> <p>Interactive materials/swag for events</p>                                                       |
| <b>Community Announcements &amp; Open Discussion on Non-Agenda Items</b>                                                                                                                                                                                                                                                           | <p>Valerie Lindberg</p> <p>Shared information on REACH project. Focused on young adults connected to foster care, probation, etc.</p> <p>Services are free, medi-cal is not needed.</p> <p>Will send email to API mailbox.</p> <p>Michelle Wong</p> <p>Shared information about the event- Day of Healing.</p> |
| <b>Labor Acknowledgement</b>                                                                                                                                                                                                                                                                                                       | Dr. Alquijay read the Labor Acknowledgement.                                                                                                                                                                                                                                                                   |
| <p><b>Upcoming Meeting: Monday, May 19<sup>th</sup>, 2025 (2:00 pm-4:00 pm)</b></p> <p>For more information about the API UsCC, please see its website:<br/> <a href="https://dmh.lacounty.gov/about/mhsa/uscc/asian-pacific-islander-api-uscc/">https://dmh.lacounty.gov/about/mhsa/uscc/asian-pacific-islander-api-uscc/</a></p> |                                                                                                                                                                                                                                                                                                                |