

DELAY REASON CODE FOR CLAIMS HELD IN IBHIS

As a result of CalAIM implementation challenges, some claims submitted timely to the Integrated Behavioral Health Information System (IBHIS) were not submitted to the Department of Health Care Services (DHCS) for adjudication. Although the issues causing these claims to be held have been resolved, the claims cannot be submitted in compliance with the Medi-Cal claiming statute for specialty mental health services (within 12 months of the month of service for original claims and within 15 months of the month of service for replacement claims). Claims reaching the Short-Doyle/Medi-Cal (SDMC) claims adjudication system outside of the claiming statute must be submitted with a Delay Reason Code (DRC): SDMC will deny late claims unless a DRC is included on the claim.

The Los Angeles County Department of Mental Health (DMH) has identified all the claims currently in IBHIS that are pending submission to the State and added them to each agency's Legal Entity (LE) Extract folder. The list of impacted claims is in the **v_Replacement_020625** table. LEs are encouraged to review the list to confirm its completeness. With the permission of each agency, DMH has agreed to apply a Medi-Cal DRC to these claims prior to submission.

In order to have DMH apply the DRC, LE providers must open a HEAT ticket stating that they authorize DMH to put a DRC on the claims included in the v_Replacement_020625 table. In order to ensure that these claims reach SDMC by the end of Fiscal Year (FY) 2024-25, HEAT tickets authorizing use of the DRC must be submitted no later than April 10, 2025.