

**DMH Constituent Referral Report for the May through January 2025 Mental Health  
Commission Meeting**

Fiscal Year (FY) Quarter (Q)	Type	Resolution	Status
FY23-24 Q4	Mental Health Services- Other	Responded to the request for information on access to specialty services.	<b>Closed</b>
FY23-24 Q4	Mental Health Services- Other	Connected with constituent and provided information on privacy laws. Contacted the individual's loved one to discuss mental health resources.	<b>Closed</b>
FY23-24 Q4	Mental Health Services- Other	Connected with constituent. Provided information about mental health resources.	<b>Closed</b>
FY23-24 Q4	Housing Assistance	OCFA followed up with the appropriate housing authority and connected the individual to local mental health clinic for services.	<b>Closed</b>
FY23-24 Q4	Mental Health Services- Other	Connected with constituent and provided information on privacy laws. Contacted the individual's loved one to discuss mental health resources.	<b>Closed</b>
FY23-24 Q4	Other	Provided links to the DMH Budget available on the CEO Budget webpage.	<b>Closed</b>
FY24-25 Q1	Mental Health Services- Other	Connected the constituent's loved one to programs. Outreach and engagement efforts are ongoing.	<b>Closed</b>
FY24-25 Q1	Mental Health Services; Non-Clinical Assistance	Not a DMH Consumer. Provided information on types of services available and how to access services when ready. Also provided additional non-clinical referrals for legal services.	<b>Closed</b>
FY24-25 Q2	Mental Health Services- Other	Connected the constituent's loved one to programs. Outreach and engagement efforts are ongoing.	<b>Closed</b>

Fiscal Year (FY) Quarter (Q)	Type	Resolution	Status
FY24-25 Q2	Mental Health Services - Self	Connected the constituent to mental health services.	<b>Closed</b>
FY24-25 Q2	Contracting/Vendor	Connected constituent to relevant DMH Program and provided contracting/vendor information.	<b>Closed</b>
FY24-25 Q2	Complaint	Connected with constituent and provided information on filing a grievance. Encouraged constituent to stay connected with loved one's care team.	<b>Closed</b>
FY24-25 Q2	Other	Unable to contact after several attempts.	<b>Closed</b>
FY24-25 Q2	Non-Clinical Assistance	Connected to Peer Resource Center which is assisting with meeting needs.	<b>Closed</b>
FY24-25 Q2	Housing Assistance	Multiple contacts made prior to meeting. Housing voucher was approved. The local mental health clinic will assist in the housing search.	<b>Closed</b>
FY24-25 Q2	Non-Clinical Assistance	Connected with the individual's care team which provided necessary assistance obtaining documentation.	<b>Closed</b>
FY24-25 Q2	Housing Assistance	OCFA reached out to the housing authority regarding a housing voucher; however, the constituent is not a DMH consumer and not interested in being connected to DMH services. Provided referrals to Disability Rights Office, a local mental health clinic and the ACCESS Line in case they become interested in receiving services.	<b>Closed</b>

Fiscal Year (FY) Quarter (Q)	Type	Resolution	Status
FY24-25 Q2	Housing Assistance	OCFA followed up with the appropriate housing authority and connected the individual to local mental health clinic for services.	<b>Pending</b>
FY24-25 Q2	Mental Health Services- Other	Connected with constituent and provided information on privacy laws. Contacted the individual's loved one to discuss mental health resources.	<b>Closed</b>
FY24-25 Q2	Mental Health Services- Other	Connected with constituent and provided information on privacy laws. Contacted the individual's loved one to discuss mental health resources.	<b>Closed</b>
FY24-25 Q2	Mental Health Services- Self	Connected to mental health services.	<b>Closed</b>
FY24-25 Q2	Housing Assistance	OCFA followed up with the appropriate housing authority and connected the individual to local mental health clinic for services.	<b>Closed</b>
FY24-25 Q2	Mental Health Services- Self	Connected to mental health services.	<b>Closed</b>
FY24-25 Q2	Contracting/Vendor	Connected constituent to relevant DMH Program and provided contracting/vendor information.	<b>Closed</b>
FY24-25 Q3	Mental Health Services- Other	Connected with constituent and provided information on privacy laws. Contacted the individual's loved one to discuss mental health resources.	<b>Closed</b>