

County of Los Angeles Department of Mental Health  
**Quality Improvement (QI)/Quality Assurance (QA) Contacts**

Region			CONTACT INFORMATION
N O R T H	Regional QI Unit Lead		<u>Daiya Cunnane</u> (213) 943-8225, <a href="mailto:DCunnane@dmh.lacounty.gov">DCunnane@dmh.lacounty.gov</a>
	Regional QIC Lead		<u>Kimber Salvaggio</u> (818) 610-6722, <a href="mailto:KSalvaggio@dmh.lacounty.gov">KSalvaggio@dmh.lacounty.gov</a>
	Service Area 1	QA Unit Lead	<u>Berteil Eishoei</u> (747) 292-3132, <a href="mailto:BEishoei@dmh.lacounty.gov">BEishoei@dmh.lacounty.gov</a>
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	Service Area 2	QA Unit Lead	<u>Armen Yekyazarian</u> (213) 947-6736, <a href="mailto:AYekyazarian@dmh.lacounty.gov">AYekyazarian@dmh.lacounty.gov</a>
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	Service Area 3	QA Unit Lead	<u>Robin Washington</u> (213) 943-8316, <a href="mailto:RWashington@dmh.lacounty.gov">RWashington@dmh.lacounty.gov</a>
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S O U T H	Regional QI Unit Lead		<u>Rosa Franco</u> (213) 943-9668, <a href="mailto:RoFranco@dmh.lacounty.gov">RoFranco@dmh.lacounty.gov</a>
	Regional QIC Lead		<u>Socorro Gertmenian</u> (323) 373-2400 at x3523, <a href="mailto:SocorroG@WellnestLA.org">SocorroG@WellnestLA.org</a>
	Service Area 5	QA Unit Lead	<u>Marc Borkheim</u> (213) 943-8272, <a href="mailto:MBorkheim@dmh.lacounty.gov">MBorkheim@dmh.lacounty.gov</a>
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	Service Area 6	QA Unit Lead	<u>Armen Yekyazarian</u> (213) 947-6736, <a href="mailto:AYekyazarian@dmh.lacounty.gov">AYekyazarian@dmh.lacounty.gov</a>
		QA/QI Liaison	Vacant
	Service Area 7	QA Unit Lead	<u>Robin Washington</u> (213) 943-8316, <a href="mailto:RWashington@dmh.lacounty.gov">RWashington@dmh.lacounty.gov</a>
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	Service Area 8	QA Unit Lead	<u>Marc Borkheim</u> (213) 943-8272, <a href="mailto:MBorkheim@dmh.lacounty.gov">MBorkheim@dmh.lacounty.gov</a>
		QA/QI Liaison	<u>Ann Lee</u> (562) 256-1270, <a href="mailto:ALee@dmh.lacounty.gov">ALee@dmh.lacounty.gov</a>

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SPECIALTY AREA		CONTACT INFORMATION
<b>Child Welfare</b>	<b>QA Unit Lead</b>	<u>Wanta Yu</u> (213) 943-8326, <a href="mailto:WYu@dmh.lacounty.gov">WYu@dmh.lacounty.gov</a>
	<b>QI Unit Lead</b>	<u>Rosa Franco</u> (213) 943-9668, <a href="mailto:RoFranco@dmh.lacounty.gov">RoFranco@dmh.lacounty.gov</a>
<b>Forensic Psychiatry</b>	<b>QA/QI Liaison</b>	<u>Suzanne Lopez Wilson</u> (213) 943-8370, <a href="mailto:SLopezWilson@dmh.lacounty.gov">SLopezWilson@dmh.lacounty.gov</a>
	<b>QA Unit Lead</b>	<u>Robin Washington</u> (213) 943-8316, <a href="mailto:RWashington@dmh.lacounty.gov">RWashington@dmh.lacounty.gov</a>
	<b>QI Unit Lead</b>	<u>Daiya Cunnane</u> (213) 943-8225, <a href="mailto:DCunnane@dmh.lacounty.gov">DCunnane@dmh.lacounty.gov</a>

<b>DMH - QI/QA Websites &amp; General Mailboxes</b>	
Quality Improvement Website	<a href="http://lacounty.gov">Quality Improvement - Department of Mental Health (lacounty.gov)</a>
Quality Assurance Website	<a href="http://lacounty.gov">Quality Assurance - Department of Mental Health (lacounty.gov)</a>
Quality Improvement Mailbox	<a href="mailto:DMHQI@dmh.lacounty.gov">DMHQI@dmh.lacounty.gov</a>
Quality Assurance Mailbox	<a href="mailto:QualityAssurance@dmh.lacounty.gov">QualityAssurance@dmh.lacounty.gov</a>
Access to Care Mailbox	<a href="mailto:AccessToCare@dmh.lacounty.gov">AccessToCare@dmh.lacounty.gov</a>
IBHIS Error Correction Mailbox (for directly-operated only)	<a href="mailto:IBHISErrorCorrection@dmh.lacounty.gov">IBHISErrorCorrection@dmh.lacounty.gov</a>
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