



LOS ANGELES COUNTY
**DEPARTMENT OF
MENTAL HEALTH**
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Provider Bulletin

October 01, 2024

Ninth Edition, Issue 7

FFS II Medi-Cal Providers

A Publication of the Local Mental Health Plan (LMHP) of the County of Los Angeles Department of Mental Health

IN THIS ISSUE

This is an update to the Protocol for Providers to Resolve Claims with CO 96 N30/MA 43 Denial bulletin distributed in July 2024.

Notice to Individual and Group Outpatient Specialty Mental Health Providers

This process change takes place as of 10/01/2024.

The protocol for providers to resolve claims with CO 96 N30/MA 43 Denials has temporarily been placed on hold.

The steps for reimbursement for Phase I are being reviewed and may be revised by LA County Department of Mental Health (DMH).

- If you have already submitted claims for Phase I: Please note that all CO 96 N30/MA 43 replacement claims that have been submitted for reimbursement with this denial code, will be held by DMH as pending. They will not show as denied while this existing protocol is discussed internally by DMH.
- At this time, do not send any additional requests for reimbursement to the Provider Relations Unit (PRU), Health Access Integration Division (HAI) at FFS2@dmh.lacounty.gov. Please hold on to your claims until further notice.

You will receive notification with updated guidance from LA County DMH's Provider Relations Unit via updated bulletin.

July 9, 2024 Provider Bulletin Reference: https://file.lacounty.gov/SDSInter/dmh/1164132_ProviderBulletin9thEditionIssue6-FY24-25ProtocolforDenialReimbursement7-9-24.pdf

If you have any questions regarding this bulletin, please contact the FFS Hotline at (213) 738- 3311 or send an email to: FFS2@dmh.lacounty.gov

Thank you

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