

LINKAGE

Service Area Navigation

Program Description

Service Area Navigation teams work to destigmatize mental health challenges, promote available mental health services in the community, and connect individuals to essential services that include treatment, housing, and other mental health service programs throughout the County. Services Area Navigation programs include:

1. Service Area Outreach, Engagement, and Navigation/FSP Navigation
2. Housing Navigation



Priority Population

- Children (ages 0-15)
- Transition Age Youth (TAY) (ages 16-25)
- Adult (ages 26-59)
- Older Adult (ages 60+)

Key Activities for FY 2023-24

- Plan community outreach and engagement events throughout the year.
- Provide technical assistance and training with housing applications and referrals for directly operated and contracted programs and assist individuals as needed.

- Collaborate with Los Angeles Homeless Services Authority (LAHSA) and Los Angeles County Development Authority (LACDA) and build relationships with landlords and property management companies.
- Host monthly Service Area Leadership Team (SALT), Clergy Roundtables, and Health Neighborhood meetings



Intended Outcomes

1. Engage in collaborative planning efforts
2. Minimize stigma associated with mental health challenges
3. Promote awareness of mental health issues and
4. Engage with people and families to quickly identify available resources

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Service Area Outreach, Engagement, and Navigation

Outreach & Engagement teams (Service Area Leadership Teams, Service Area Community Collaboration, Clergy Engagement, Health Neighborhood, and Peer Resource Center) partnered with community agencies/organization to produce over 160 events throughout the year.

Service Area Navigator Teams assisted individuals and families with accessing mental health and other supportive services. They also network with community-based organizations to strengthen the array of services available to clients of the mental health system and create portals of entry in a variety of settings.

83,679*

Client referrals for FY 2023-24

*it is inclusive of all DO referrals from all DO providers

FY 2023-24: Directly Operated Clinics Referrals

Service Area	Number of Referrals Received*
SA1 – Antelope Valley	8,560
SA2 – San Fernando Valley	14,839
SA3 – San Gabriel Valley	6,466
SA4 – Metro	12,125
SA5 – West	4,047
SA6 – South	11,333
SA7 – East	8,049
SA8 – South Bay	18,260

*Data taken from Integrated Behavioral Health Information System

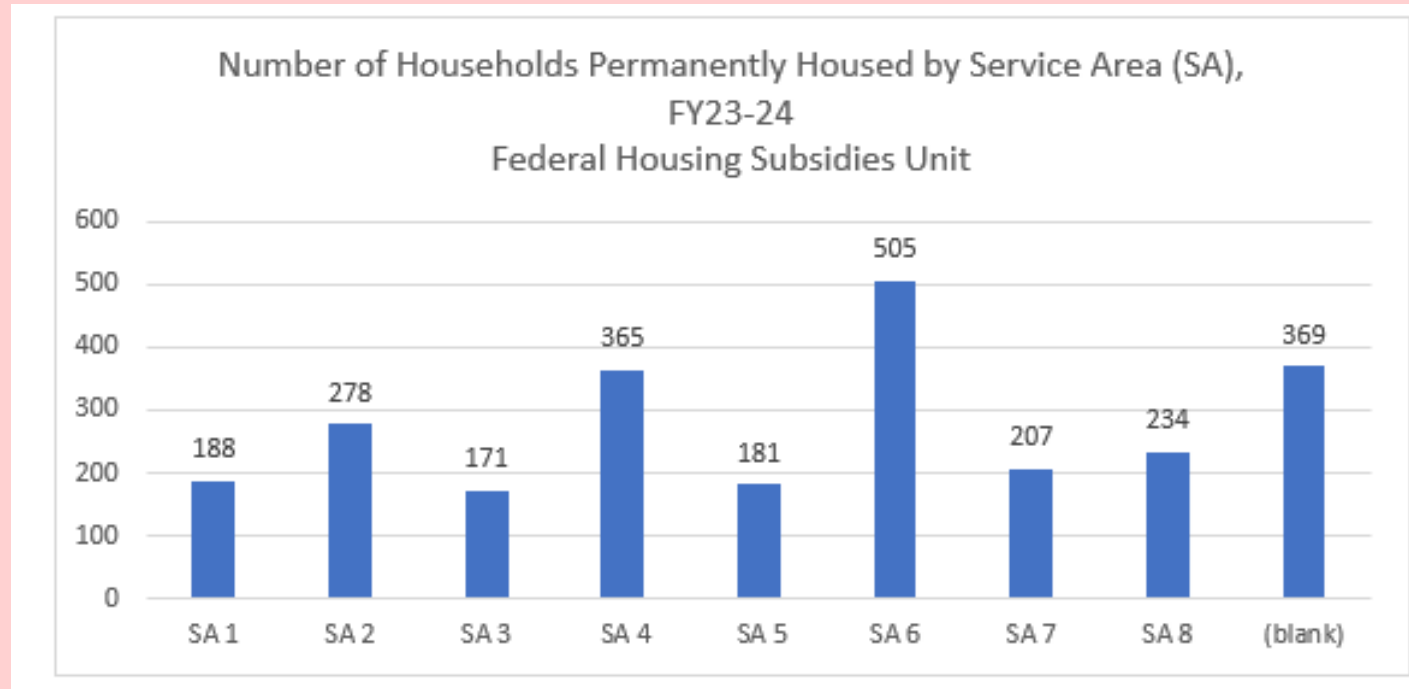


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Service Area Navigation: Housing Navigation

Tenant – Based Permanent Supportive Housing (Section 8)

In FY 2023-24, DMH's tenant-based housing managed by the Housing and Job Development Division's (HJDD) Federal Housing Subsidies Unit (FHSU) permanently housed 2,498 clients. The table below shows the number of households permanently housed by service area, the service area reflecting the location of the agency/provider assisting the client.



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Service Area Navigation: Housing Navigation

Project-Based Permanent Supportive Housing

In addition to the tenant-based housing resources the DMH-funded project-based permanent supportive housing units housed approximately **2,825** clients in FY 2023-24.

Service Area	Number of Clients Housed	Percentage
SA1 – Antelope Valley	124	4.4%
SA2 – San Fernando Valley	447	15.8%
SA3 – San Gabriel Valley	43	1.5%
SA4 – Metro	1,021	36.1%
SA5 – West	122	4.3%
SA6 – South	501	17.7%
SA7 – East	150	5.3%
SA8 – South Bay	256	9.1%
Unknown/Not Reported	161	5.7%

The table shows the estimated number of clients housed by service area.

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Lessons Learned for Fiscal Year 2023-24

May is Mental Health Month

In FY 2023-24, Service Areas planned for one main big event and smaller community events throughout the month, which helped improve event coordination, organization, and communication.

Service Area Outreach, Engagement, and Navigation

Service Area teams continue to grow and foster the community relationships they have developed over the course of the past couple years, post-covid. The MHSA Admin team encourages the teams to continue planning meaningful and intentional events well in advance to increase community engagement and access and to improve communication and coordination in the planning process.

Fiscal Year 2025-26 Plans

Strategic planning of MMHM events

- Focus on 1 large event per SA to include all grantees and multiple Community Based Organizations (CBOs).
- Continued partnerships with organizations (Sparks, Clippers) for O&E resource tabling.
- Work to avoid scheduling conflicts with other Department events.
- Mobilize Mental Health Promoters to register and engage the community prior to all scheduled events.

Service Area Outreach & Engagement Events

- Increase the number of Service Area events throughout the year to raise awareness and connect individuals with needed services.
- Incorporate more Maternal Mental Health and Men's/Fatherhood Mental Health events throughout the Service Areas.



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Jail Transition and Linkage Services

Program Description

This program addresses the needs of individuals in collaboration with the judicial system by providing identification, outreach, support, advocacy, linkage, and interagency collaboration in the courtroom and in the jail.

Priority Population

- Incarcerated individuals with accessing appropriate levels of mental health services and support

Key Activities

Linkage staff work with the MHSA Service Area Navigators as well as service providers to assist incarcerated individuals with accessing appropriate levels of mental health services and support upon their release from jail, including housing, benefits and other services as indicated by individual needs and situations.

Intended Outcomes



The goal is to successfully link individuals to community-based services upon discharge to prevent releasing them to the streets, thus alleviating the revolving door of incarceration and unnecessary emergency/acute psychiatric inpatient services.

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Mental Health Court Program

Program Description

This program has two sub-programs funded by MHSAs:

- **The Court Liaison Program** is a problem-solving collaboration between LACDMH and the Los Angeles County Superior Court. It is staffed by a team of mental health clinicians who are co-located at courts countywide. This recovery-based program serves adults with a mental illness or co-occurring disorder who are involved with the criminal justice system.
- The **Community Reintegration Program (CRP)** offers an alternative to incarceration for defendants with a mental illness including those with co-occurring substance abuse. The goal of CRP and its participating providers is to reintegrate clients into the community with the skills and resources necessary to maintain stability and avoid re-arrest. Also, this program provides admission to two specialized mental health contract facilities for judicially involved individuals with mental illness who voluntarily accept treatment in lieu of incarceration.

Priority Population

This recovery-based program serves adults with a mental illness and/or co-occurring disorder who are involved with the criminal justice system. Participation is voluntary and available to individuals above 17 years old.

Key Activities for FY 2023-24

- Assist the judicial system with individual service needs assessments of defendants, link defendants to treatment programs, and provide support and assistance to defendants and families
- Assist a multi-disciplinary team in considering candidates' eligibility and suitability for pre-trial rapid diversion and linkage to treatment services
- Develop alternate sentencing, mental health diversion and post-release plans that consider best fit treatment alternatives and Court stipulations

Intended Outcomes



The objectives of the program are to increase coordination and collaboration between the criminal justice and mental health systems, improve access to mental health services and supports, and enhance continuity of care. The Court Liaison Program further aims to provide ongoing support to families and to educate the court and the community-at-large regarding the specific needs of these individuals.

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Mental Health Court Linkage

CLIENTS SERVED

2,076 Unique Clients Served

Unique clients served is a subset of the referrals

2,177 Referrals

There were 88 individuals with multiple referrals

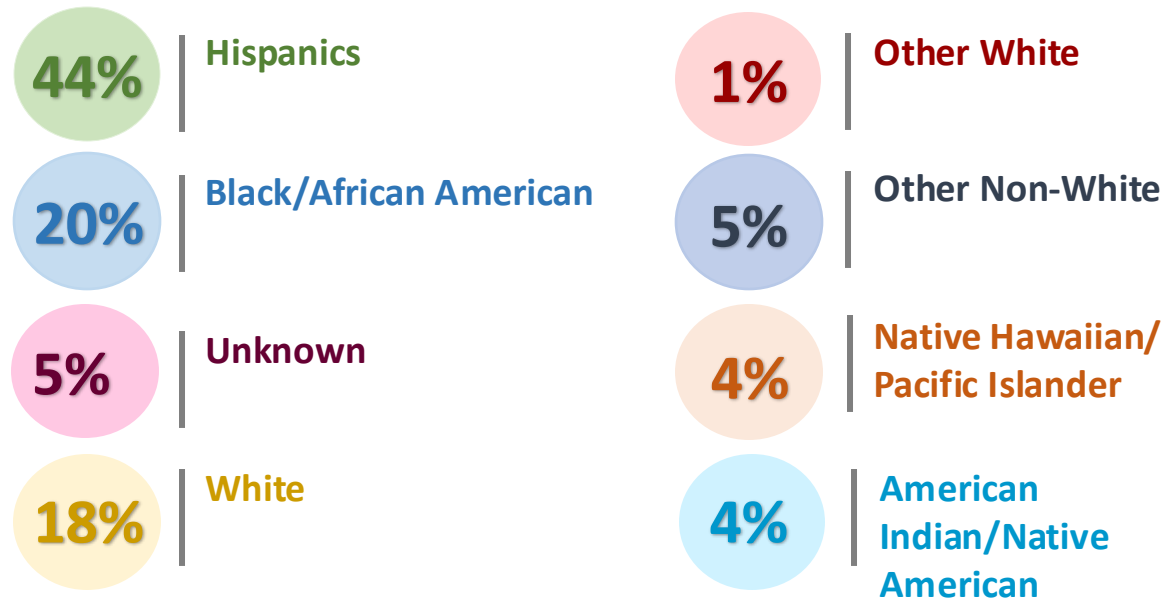
CHARGE LEVEL

65% Felony

17% Misdemeanor

7% Both

11% Not Listed



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Mental Health Court Linkage

Housing Status at Time of Referral

50%
Unhoused

14%
Unstable

18%
Stable

18%
Unknown

Referral Status

26%
Diverted

34%
Not
Diverted

40%
No
Disposition

Successful Diversions

Level of Care	Percentage
Outpatient Services with Substance Use Disorder (SUD) Treatment (Tx)	26%
Outpatient Services without SUD Tx	11%
Wellness Centers	11%
Full Service Partnerships	11%
Substance Abuse Tx	10%
Dual Diagnosis Residential	9%
SUD Liaison	5%
Community Reintegrated Program (CRP)	4%
DHS/Office of Diversion and Reentry (ODR) Pilot	2%
VA Arranged by Others in Community Collaborative Court (CCC)	2%
Co-Occurring Disorders Court (CODC)	2%

Reasons for Not Being Diverted

Reasons	Percentage
Does Not Meet Focal Population	17%
Client Refusal	13%
Level of Care Not Available	11%
Incompetent to Stand Trial	10%
Jail	10%
Consultation Only	8%
Level of Care Not Acceptable to Court	6%
AB 109 Client	5%
Time Served	5%
Prison	3%
Probation	3%
Trial	3%
Other	6%