WELLNESS • RECOVERY • RESILIENCE

MHSA Needs Assessment

MHSA Annual Update, Fiscal Year 2025-26 Planning

September 10, 2024

LOS ANGELES COUNTY
DEPARTMENT OF MENTAL HEALTH
hope. recovery. wellbeing.

Our mission is to optimize the hope, wellbeing and life trajectory of Los Angeles County's most vulnerable through access to care and resources that promote not only independence and personal recovery, but also connectedness and community reintegration.

PRESENTATION OVERVIEW

1. Overview of Los Angeles County Population
2. Los Angeles County Population
3. Medi-Cal Enrolled Population
4. Department of Mental Health Clients Served
5. MHSA Clients Served
6. Heat Map Data
7. LA Homeless Service Authority Data

LOS ANGELES COUNTY POPULATION

The Los Angeles County (County) Department of Mental Health (LACDMH) is the largest county-operated mental health system in the United States. Serving as the local mental health plan in an area with **9,825,708 residents.**

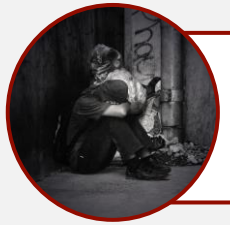
Service Areas

The largest geographical, but the least populated.

Service Area 1

The most densely populated.

Service Area 2



The highest number of unhoused.

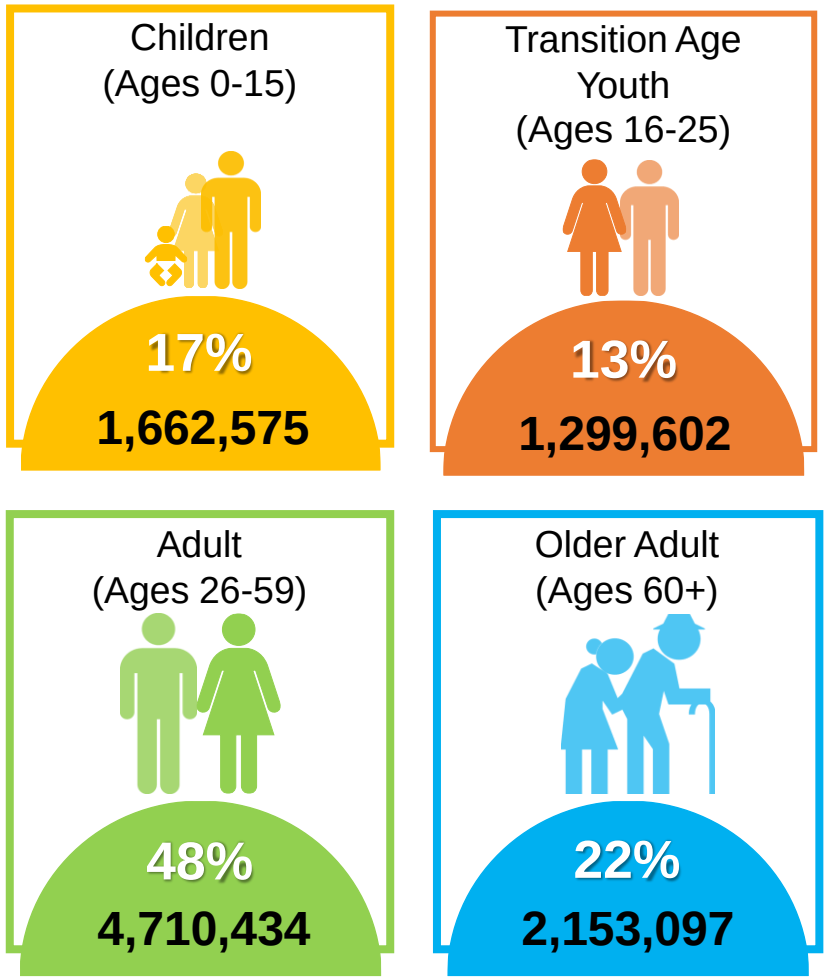
Service Area 4

The highest poverty rate in the county.

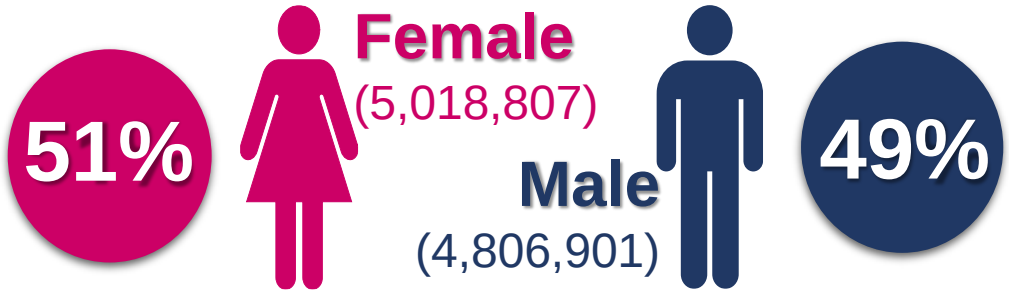
Service Area 6

LOS ANGELES COUNTY POPULATION

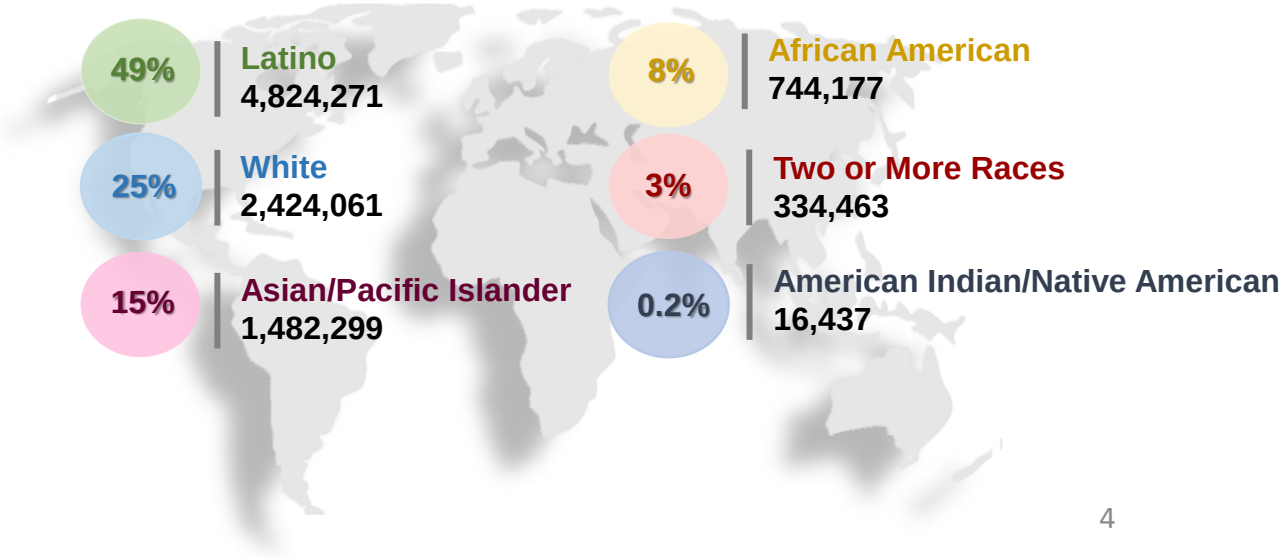
Population by Age Group



Population by Gender



Population by Race/Ethnicity



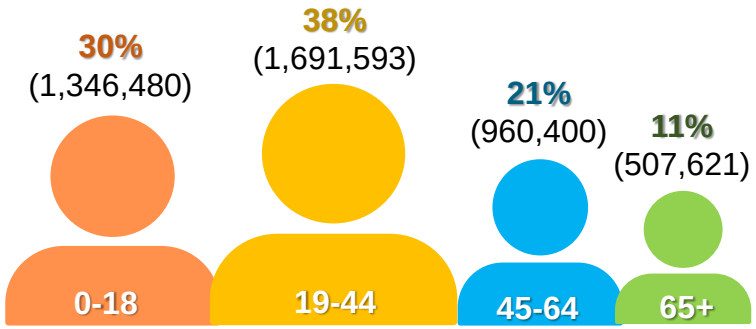
American Community Survey, US Census Bureau and Hedderson Demographic Services, 2024

POPULATION ENROLLED IN MEDI-CAL

This section summarizes the Medi-Cal population and client utilization data by race/ethnicity, language, and age.

Approximately **40%** of the Los Angeles County population are Medi-Cal Eligibles.

Age Group Distribution among Los Angeles County's Medi-Cal Eligibles



Top 3 Primary Languages

60%	English (2,638,861)
33%	Spanish (1,451,889)
2%	Armenian (91,924)

Race/Ethnicity Distribution among Los Angeles County's Medi-Cal Eligibles

58%	Latino 2,615,305	10%	Unreported 448,691
13%	White 585,378	9%	Asian/Pacific Islander 413,293
10%	African American 436,740	0.1%	American Indian/Native American 6,688

California Health and Human Services Agency Open Data Portal, Medi-Cal Certified Eligibles Tables by County, Month of Eligibility, Race/Ethnicity, Gender and Age Group. Downloaded on April, 2024.

DEPARTMENT OF MENTAL HEALTH (DMH) CLIENT COUNT

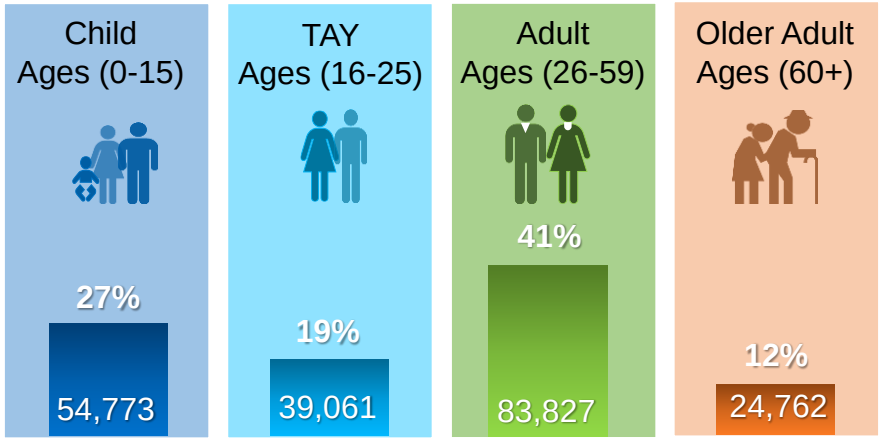
CLIENTS SERVED IN OUTPATIENT PROGRAMS - FISCAL YEAR 2022-23

Clients Served

DMH CLIENTS SERVED FY 2022-23

202,423

Clients Served by Age Group



Clients Served by Race/Ethnicity

38%	Latino 76,912	9%	Other 18,057
17%	African American 34,993	4%	Asian/Pacific Islander 8,925
14%	White 28,666	3%	Two or More Races 6,462
14%	Unreported 27,324	1%	American Indian/Native American 1,085

Data Source: Los Angeles County Department of Mental Health Integrated Behavioral Information System - February 2024

DMH CLIENT COUNT

CLIENTS SERVED IN OUTPATIENT PROGRAMS - FISCAL YEAR 2022-23

Clients Served by Age Group and Service Area

Service Area (SA)	Child (0-15)	TAY (16-25)	Adult (26-59)	Older Adult (60+)	Total
SA1	6,401	3,250	6,780	1,411	17,842
Percent	35.9%	18.2%	38.0%	7.9%	100.0%
SA2	11,115	8,732	19,170	4,942	43,959
Percent	25.3%	19.9%	43.6%	11.2%	100.0%
SA3	14,012	10,797	14,255	3,623	42,687
Percent	32.8%	25.3%	33.4%	8.5%	100.0%
SA4	11,611	8,892	19,501	5,797	45,801
Percent	25.4%	19.4%	42.6%	12.7%	100.0%
SA5	2,514	2,478	11,291	3,902	20,185
Percent	12.5%	12.3%	55.9%	19.3%	100.0%
SA6	11,629	6,992	13,676	3,565	35,862
Percent	32.4%	19.5%	38.1%	9.9%	100.0%
SA7	10,203	7,468	9,882	2,070	29,623
Percent	34.4%	25.2%	33.4%	7.0%	100.0%
SA8	14,146	9,358	18,027	4,758	46,289
Percent	30.6%	20.2%	38.9%	10.3%	100.0%
Total	54,773	39,061	83,827	24,762	202,423
Percent	27.1%	19.3%	41.4%	12.2%	100.0%

Clients may have received a service in more than one service area.

SA8 has the highest number of clients served.

Out of the total clients served of **46,289**, **38.9%** were Adults and **30.6%** were children.

SA1 has the lowest number of clients served.

Out of the total clients served of **17,842**, **38%** were Adults and **35.9%** were children.

SA4 has the highest number of clients served for Adult and Older Adult.

SA5 has the lowest number of clients served for Child and TAY.

Service Areas
SA1-Antelope Valley
SA2-San Fernando Valley
SA3-San Gabriel Valley
SA4-Metro Los Angeles
SA5-West Los Angeles
SA6-South Los Angeles
SA7-East Los Angeles
SA8-South Bay

Data Source: Los Angeles County Department of Mental Health Integrated Behavioral Information System - February 2024

DMH CLIENT COUNT

CLIENTS SERVED IN OUTPATIENT PROGRAMS - FISCAL YEAR 2022-23

Clients Served by Race/Ethnicity and Service Area

Service Area (SA)	African American	Asian/Pacific Islander	Latino	Native American	White	Two or More Races	Unreported	Other	Total
SA 1	5,587	174	5,182	80	3,465	895	2,007	452	17,842
Percent	31.3%	1.0%	29.0%	0.45%	19.4%	5.0%	11.2%	2.5%	100.0%
SA 2	4,065	1,523	17,082	112	9,301	1,462	6,831	3,583	43,959
Percent	9.2%	3.5%	38.9%	0.25%	21.2%	3.3%	15.5%	8.2%	100.0%
SA 3	3,597	3,334	13,831	186	5,380	1,468	5,346	9,545	42,687
Percent	8.4%	7.8%	32.4%	0.44%	12.6%	3.4%	12.5%	22.4%	100.0%
SA 4	8,126	2,550	19,359	354	6,399	1,170	5,747	2,096	45,801
Percent	17.7%	5.6%	42.3%	0.77%	14.0%	2.6%	12.5%	4.6%	100.0%
SA 5	4,598	608	4,664	95	4,665	664	3,645	1,246	20,185
Percent	22.8%	3.0%	23.1%	0.47%	23.1%	3.3%	18.1%	6.2%	100.0%
SA 6	12,591	309	14,348	207	1,809	750	4,320	1,529	35,863
Percent	35.1%	0.9%	40.0%	0.58%	5.0%	2.1%	12.0%	4.3%	100.0%
SA 7	1,758	685	16,270	232	2,831	1,160	2,729	3,958	29,623
Percent	5.9%	2.3%	54.9%	0.78%	9.6%	3.9%	9.2%	13.4%	100.0%
SA 8	10,022	2,377	17,839	142	6,199	1,651	5,261	2,798	46,289
Percent	21.7%	5.1%	38.5%	0.31%	13.4%	3.6%	11.4%	6.0%	100.0%
Total	34,993	8,925	76,912	1,085	28,666	6,462	27,324	18,057	202,424
Percent	17.3%	4.4%	38.0%	0.54%	14.2%	3.2%	13.5%	8.9%	100.0%

Clients may have received a service in more than one service area.

Out of the total clients served of **46,289**, **38.5%** were Latino and **21.7%** were African American.

SA8 has the highest number of clients served.

Out of the total clients served of **17,842**, **31.3%** were African American and **29%** were Latino.

SA1 has the lowest number of clients served.

Race/Ethnicity Group	Highest	Lowest
Asian/Pacific Islander	SA3	SA1
African American	SA6	SA7
Latino	SA4	SA5
Two or More Races	SA8	SA5
Native American	SA4	SA1
Unreported	SA2	SA1
White	SA2	SA6

Data Source: Los Angeles County Department of Mental Health Integrated Behavioral Information System - February 2024

MENTAL HEALTH SERVICES ACT (MHSA) CLIENT COUNT
FISCAL YEAR 2023-24

Clients Served

***UNIQUE CLIENTS SERVED**

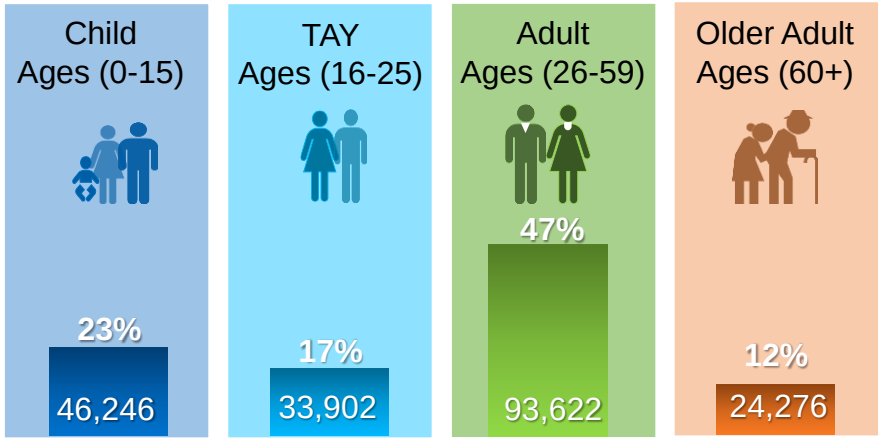
193,540
unique clients received a direct service.

***NEW CLIENTS WITH NO PREVIOUS MHSA SERVICE**

52,721
new clients were served with no previous MHSA service.

*New Clients is a subset of Unique Clients Served.
**This data was gathered from the MHSA Client Demographic Dashboard. Data was last updated on 7/28/24.

Clients Served by Age Group



Clients Served by Race/Ethnicity

39%	Latino 75,904	5%	Other 10,133
18%	African American 33,774	5%	Asian/Pacific Islander 8,880
15%	Unreported 29,608	3%	Two or More Races 5,814
15%	White 28,367	1%	Native American 1,060

MHSA CLIENT COUNT
FISCAL YEAR 2023-24

Clients Served by Age Group and Service Area

Service Area (SA)	Child (0-15)	TAY (16-25)	Adult (26-59)	Older Adult (60+)	Total
SA1	2,912	2,350	7,279	1,411	13,952
Percent	21%	17%	52%	10%	100%
SA2	7,762	5,338	13,999	3,719	30,818
Percent	25%	17%	45%	12%	100%
SA3	8,321	6,303	14,764	2,975	32,363
Percent	26%	19%	46%	9%	100%
SA4	6,736	6,567	22,937	6,566	42,806
Percent	16%	15%	54%	15%	100%
SA5	1,516	1,744	7,115	1,778	12,153
Percent	12%	14%	59%	15%	100%
SA6	7,996	5,181	14,733	3,387	31,297
Percent	26%	17%	47%	11%	100%
SA7	6,147	4,545	9,401	2,047	22,140
Percent	28%	21%	42%	9%	100%
SA8	8,350	6,082	18,482	4,297	37,211
Percent	22%	16%	50%	12%	100%
Total	49,740	38,110	108,710	26,180	222,740
Percent	22%	17%	49%	12%	100%

Clients may have received a service in more than one service area. Numbers highlighted in blue indicate the highest number and numbers highlighted in orange indicate the lowest.

SA4 has the highest number of clients served.

Out of the total clients served of **42,806**, **54%** were Adults and **16%** were children.

SA5 has the lowest number of clients served.

Out of the total clients served of **12,153**, **52%** were Adults and **21%** were children.

SA4 has the highest number of clients served for TAY, Adult, and Older Adult.

SA5 has the lowest number of clients served for children, TAY, and Adult.

Service Areas
SA1-Antelope Valley
SA2-San Fernando Valley
SA3-San Gabriel Valley
SA4-Metro Los Angeles
SA5-West Los Angeles
SA6-South Los Angeles
SA7-East Los Angeles
SA8-South Bay

MHSA CLIENT COUNT
FISCAL YEAR 2023-24

Clients Served by Race/Ethnicity and Service Area

Service Area (SA)	Asian/Pacific Islander	African American	Latino	Two or More Races	Native American	Unreported	White	Other	Total
SA 1	169	4,102	4,505	648	69	1,148	2,757	311	13,709
Percent	1.2%	29.9%	32.9%	4.7%	0.50%	8.4%	20.1%	2.3%	100.0%
SA 2	1,107	2,301	12,130	970	90	5,159	6,492	1,856	30,105
Percent	3.7%	7.6%	40.3%	3.2%	0.30%	17.1%	21.6%	6.2%	100.0%
SA 3	2,780	3,155	11,001	953	142	7,723	4,309	1,574	31,637
Percent	8.8%	10.0%	34.8%	3.0%	0.45%	24.4%	13.6%	5.0%	100.0%
SA 4	2,258	8,047	16,174	985	325	5,087	6,257	3,038	42,171
Percent	5.4%	19.1%	38.4%	2.3%	0.77%	12.1%	14.8%	7.2%	100.0%
SA 5	369	2,574	2,738	502	54	1,765	3,273	673	11,948
Percent	3.1%	21.5%	22.9%	4.2%	0.45%	14.8%	27.4%	5.6%	100.0%
SA 6	364	10,581	12,862	670	155	3,053	2,053	919	30,657
Percent	1.2%	34.5%	42.0%	2.2%	0.51%	10.0%	6.7%	3.0%	100.0%
SA 7	596	1,470	11,860	688	229	3,753	2,233	765	21,594
Percent	2.8%	6.8%	54.9%	3.2%	1.06%	17.4%	10.3%	3.5%	100.0%
SA 8	2,171	7,426	13,724	1,249	126	4,850	5,423	1,520	32,798
Percent	6.6%	22.6%	41.8%	3.8%	0.38%	14.8%	16.5%	4.6%	100.0%
Total	9,814	39,656	84,994	6,665	1,190	32,538	32,797	10,656	197,840
Percent	5.0%	20.0%	43.0%	3.4%	0.60%	16.4%	16.6%	5.4%	100.0%

Clients may have received a service in more than one service area.

Out of the total clients served of **42,171**, **38%** were Latino and **19%** were African American.

SA4 has the highest number of clients served.

Out of the total clients served of **11,948**, **27%** were White and **22%** were Latino.

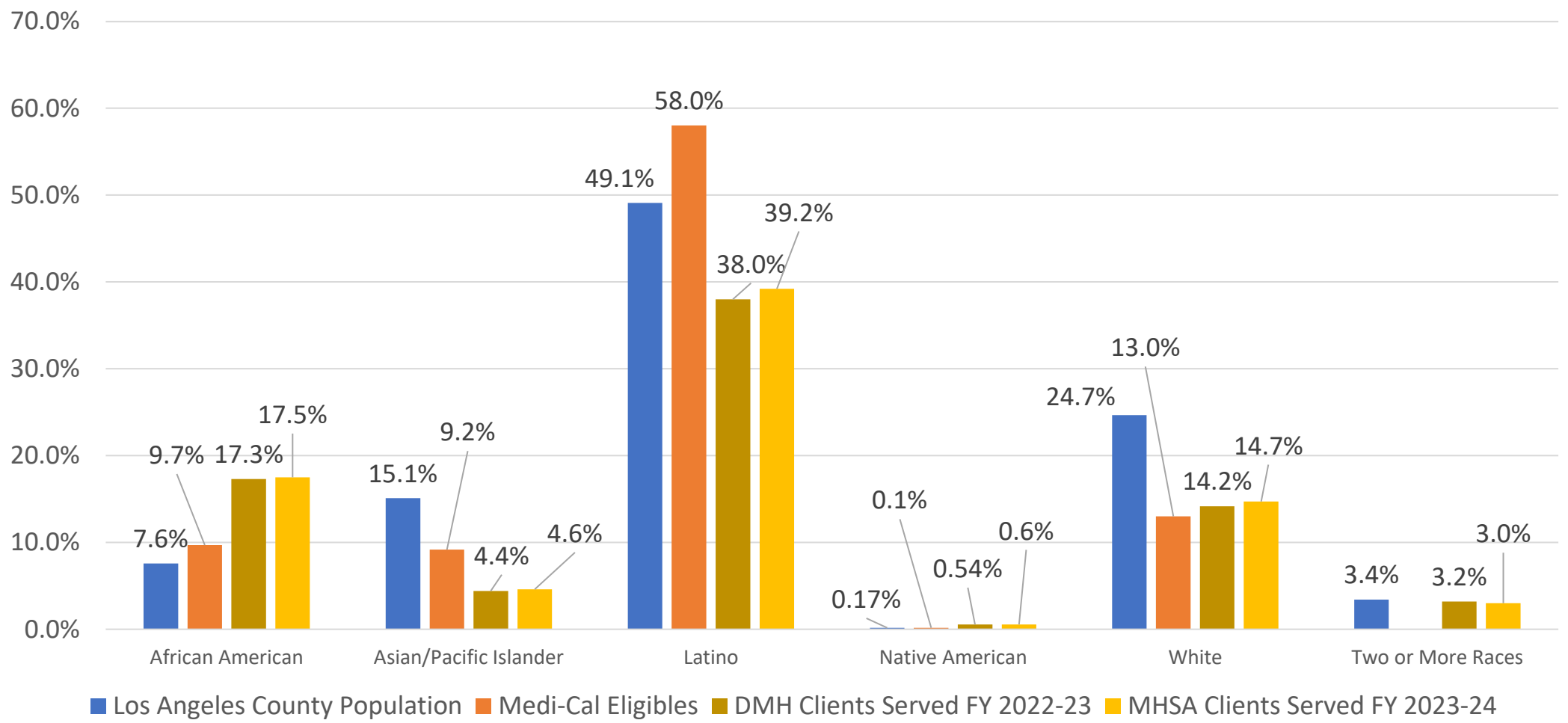
SA5 has the lowest number of clients served.

Race/Ethnicity Group	Highest	Lowest
Asian/Pacific Islander	SA3	SA1
African American	SA6	SA7
Latino	SA4	SA5
Two or More Races	SA8	SA5
Native American	SA4	SA5
Unreported	SA3	SA1
White	SA2	SA6

RACE/ETHNICITY COMPARISON BY POPULATION AND CLIENTS SERVED

Race/Ethnicity Group	Los Angeles County Population	Medi-Cal Eligibles	DMH Clients Served	MHSA Clients Served
African American	7.6%	9.7%	17.3%	17.5%
Asian/Pacific Islander	15.1%	9.2%	4.4%	4.6%
Latino	49.1%	58.0%	38.0%	39.2%
Native American	0.17%	0.1%	0.54%	0.6%
White	24.7%	13.0%	14.2%	14.7%
Two or More Races	3.4 %	N/A	3.2%	3.0%

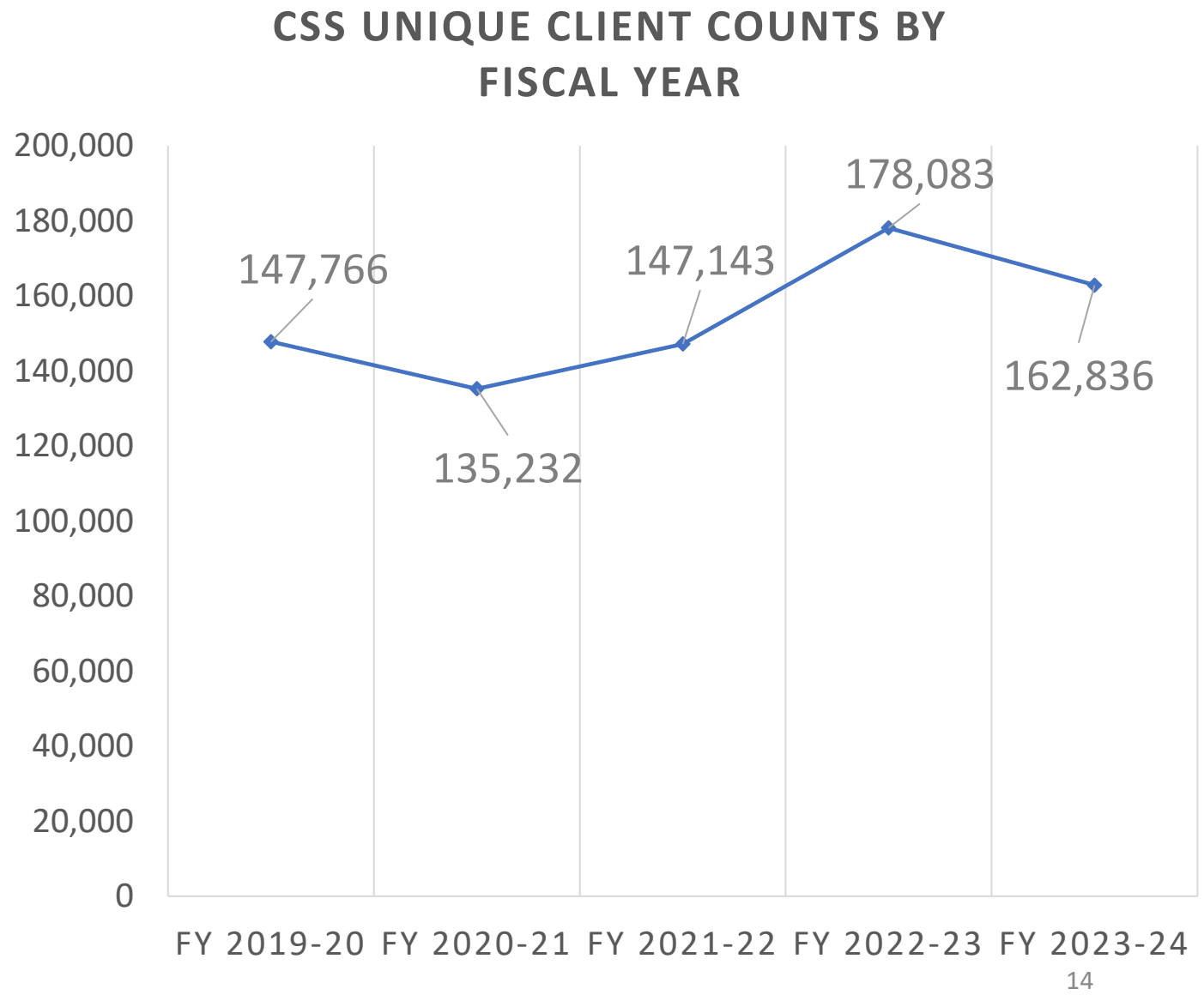
RACE/ETHNICITY COMPARISON BY POPULATION AND CLIENTS SERVED



MHSA Clients Served Over Time

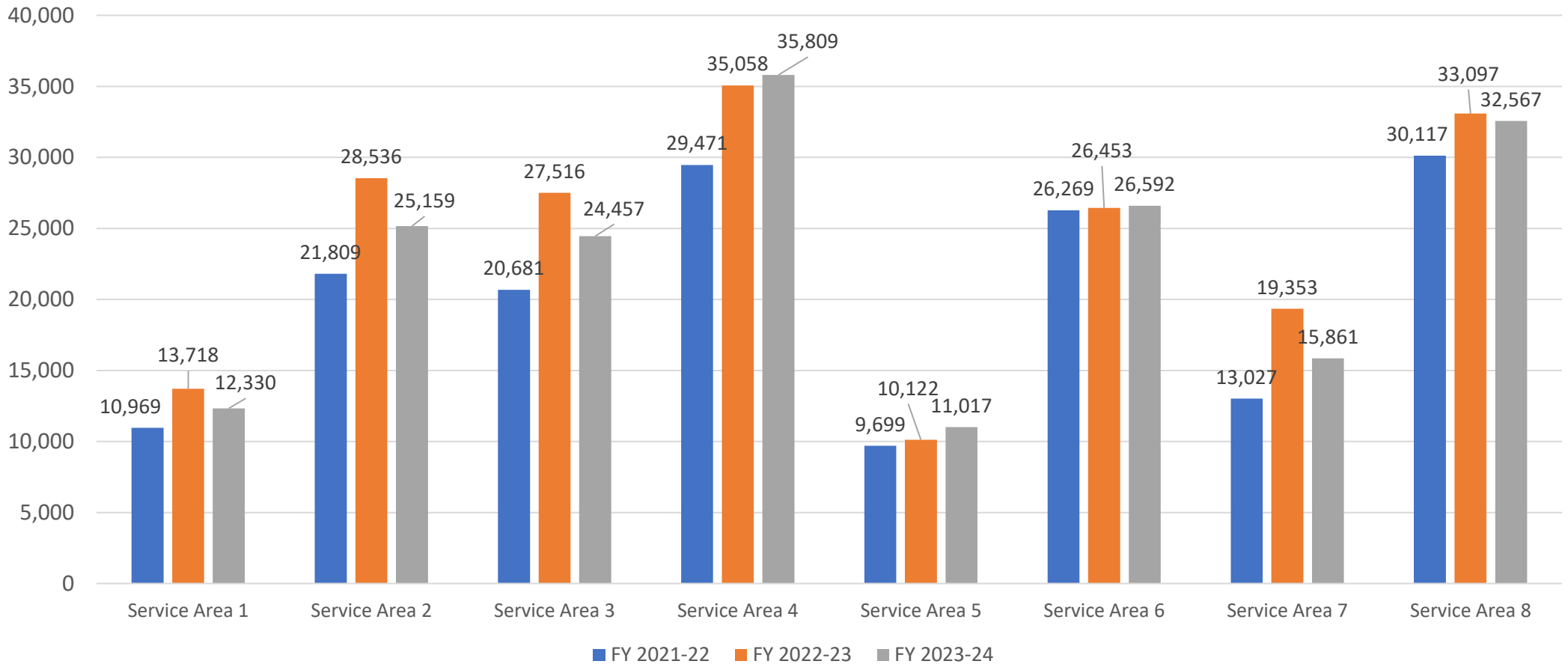
Community Services and Supports (CSS)

As the largest component with 76% of the total MHSA allocation, The Community Services and Supports (CSS) component includes the following programs: Full Service Partnership (FSP), Outpatient Care Services (OCS) Alternative Crisis Services (ACS), Housing Services, Linkage, and Planning, Outreach, and Engagement Services (POE).



MHSA Clients Served Over Time

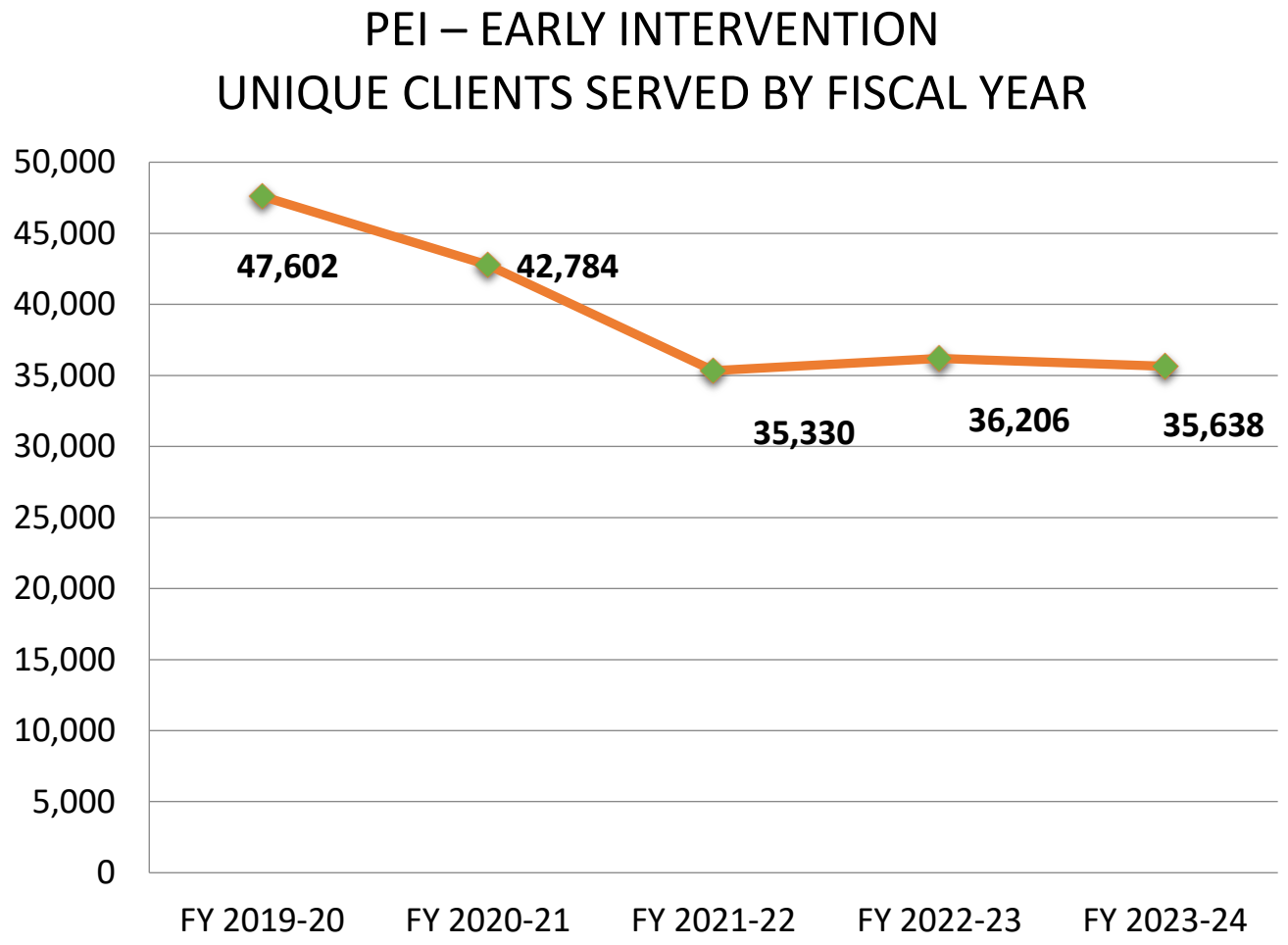
CSS Unique Clients Served by Service Area



MHSA Clients Served Over Time

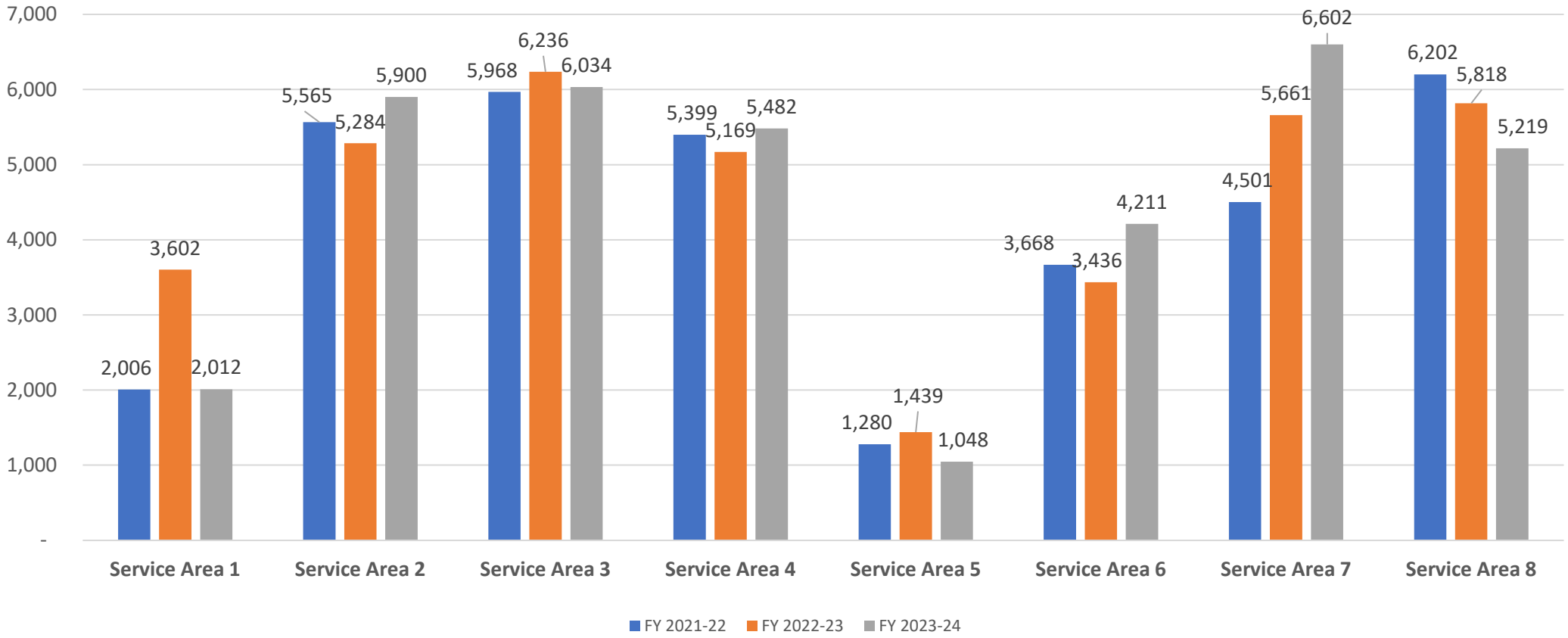
Prevention and Early Intervention: Early Intervention

Early intervention is directed toward individuals and families for whom a short (usually less than one year), relatively low-intensity intervention is appropriate to measurably improve mental health problems and avoid the need for more extensive mental health treatment.



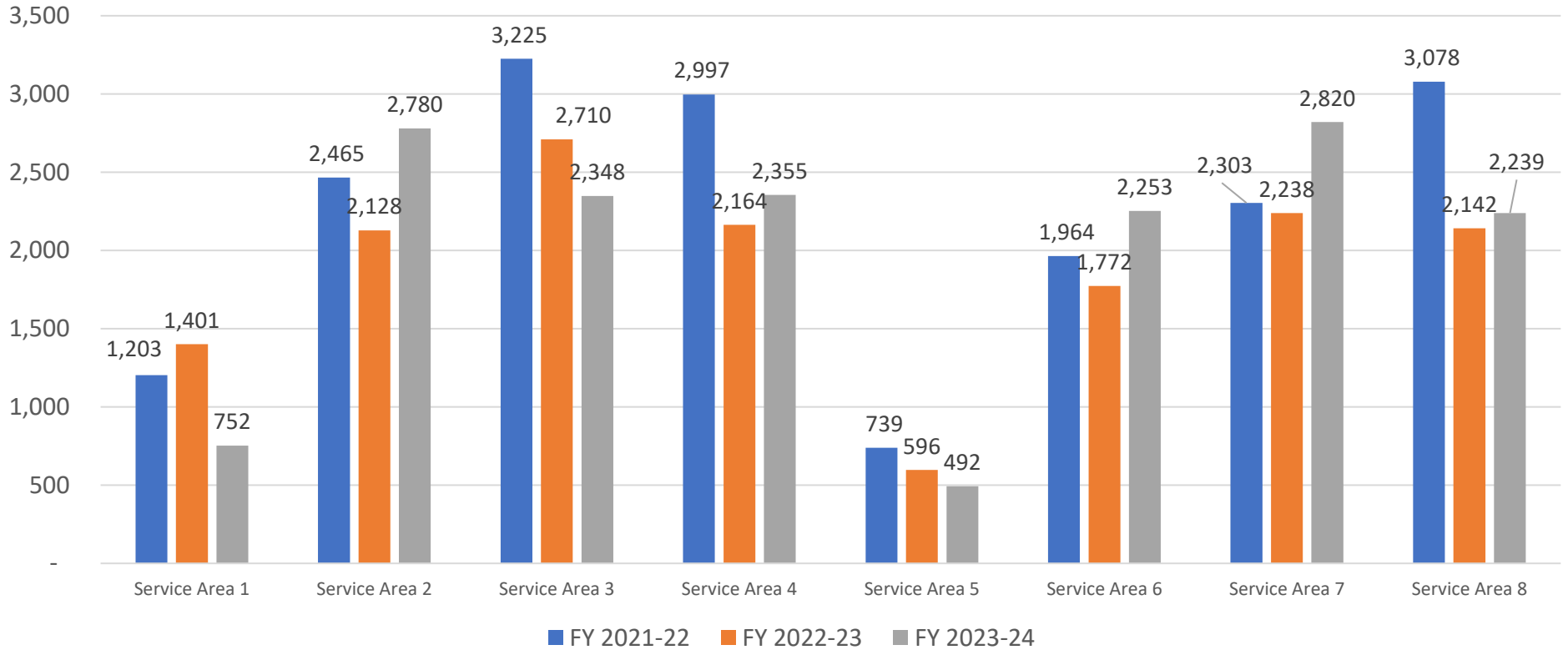
MHSA Clients Served Over Time

PEI Unique Clients Served by Service Area

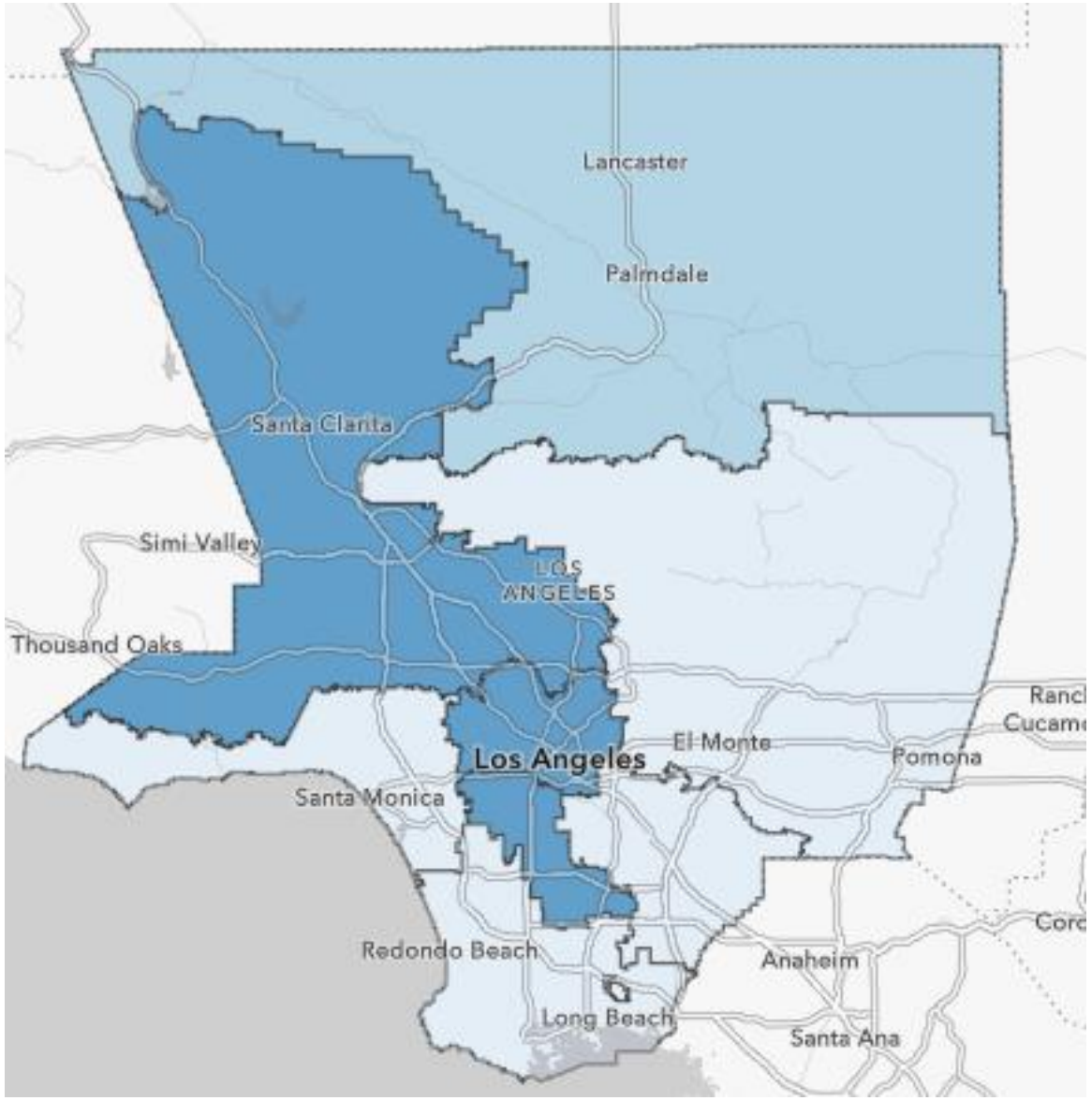


MHSA Clients Served Over Time

PEI New Clients Served by Service Area



LOS ANGELES COUNTY
ADULT/YOUTH SHELTERED/UNSHELTERED HOMELESS RANK 2024



Homeless Summary 2024 by SPA

Total

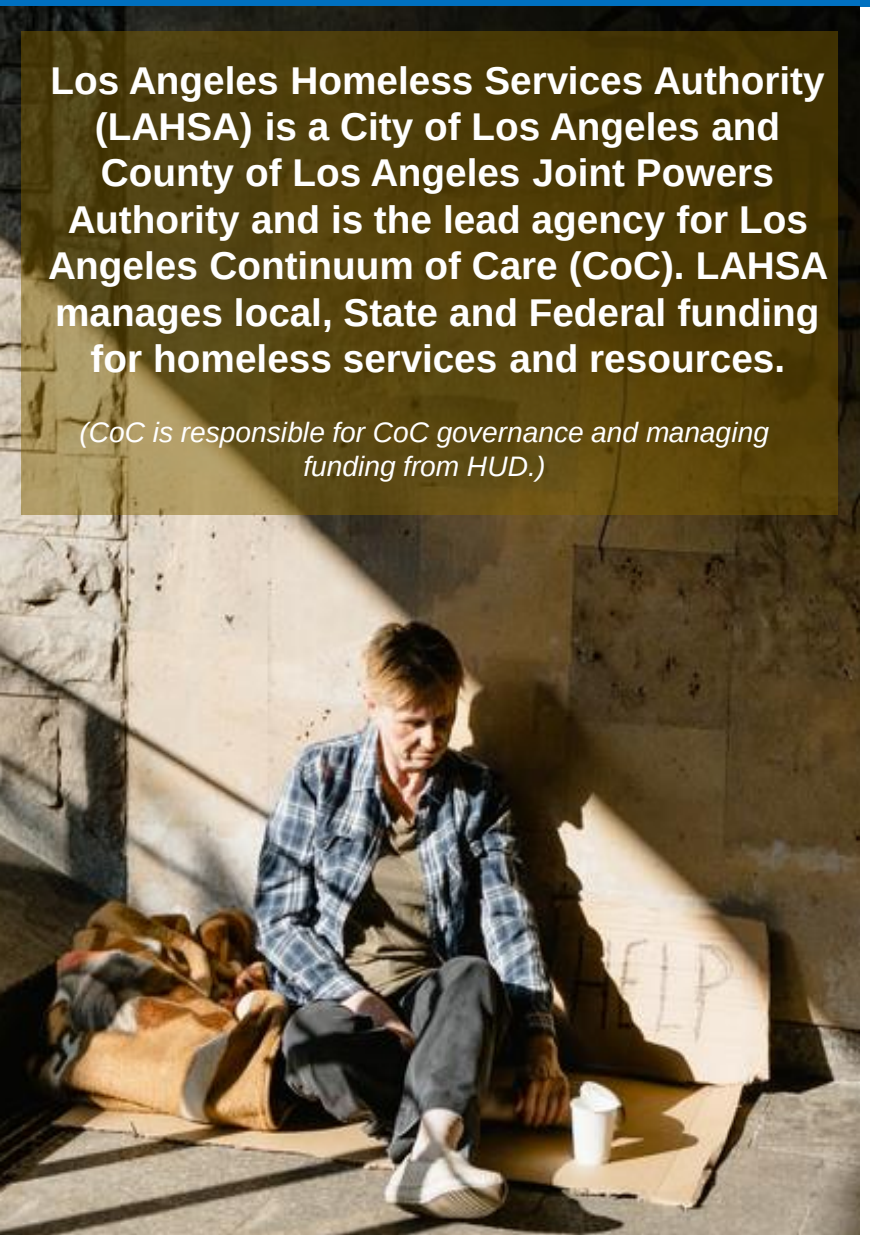
- More than 10,000
- Between 6,000 - 10,000
- Fewer than 6,000

LOS ANGELES HOMELESS SERVICES AUTHORITY

2024 Greater Los Angeles Homeless Count – Los Angeles County

Los Angeles Homeless Services Authority (LAHSA) is a City of Los Angeles and County of Los Angeles Joint Powers Authority and is the lead agency for Los Angeles Continuum of Care (CoC). LAHSA manages local, State and Federal funding for homeless services and resources.

(CoC is responsible for CoC governance and managing funding from HUD.)



75,312*

people experience homelessness on any given night in Los Angeles County this year

64,214

Individuals without Children

10,992

Family members in families with children

106

Unaccompanied Minor

30% (22,910)

Sheltered (temporary housing)

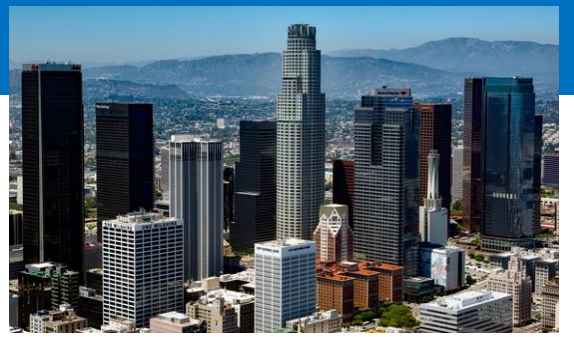
70% (52,296)

Unsheltered (Staying on the street or in dwellings)

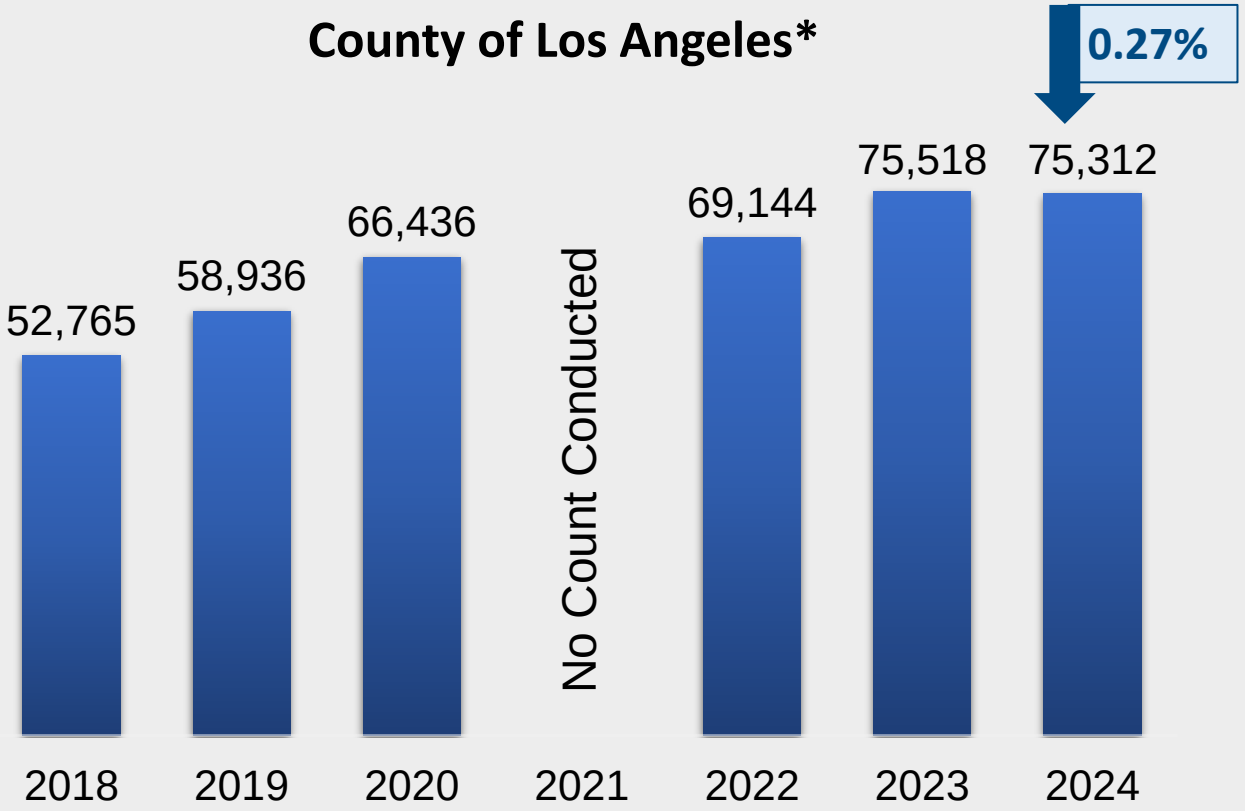
*LAHSA website, 2024 Homeless Count & System Key Performance Key Indicator (KPI) Dashboard.
Note: Glendale CoC, Long Beach CoC, and Pasadena Coc operate independently from Los Angeles CoC.
Note: This data includes Glendale CoC, Pasadena Coc, and Long Beach CoC.
Note: The 2024 Homeless Count was conducted on January 23-25, 2024.

LOS ANGELES HOMELESS SERVICES AUTHORITY

2024 Greater Los Angeles Homeless Count



Los Angeles homeless point-in-time estimate declined slightly-down **0.27%** in Los Angeles County and **2.2%** in the City of Los Angeles.



*2024 Greater Los Angles Homeless Count Results document dated 6/28/24.

LOS ANGELES HOMELESS SERVICES AUTHORITY

2024 Greater Los Angeles Homeless Count – Los Angeles County

Three-Year Trend for Sheltered[1] versus Unsheltered[1] Individuals Experiencing Homelessness

CY 2022**	CY 2023*	CY 2024*
48,548 Unsheltered	55,155 Unsheltered	52,365 Unsheltered
20,596 Sheltered	20,363 Sheltered	22,947 Sheltered

Los Angeles County unsheltered homeless dropped by **5.1%**, while the number of people in shelter rose by **12.7%** in CY 2024*.

Including data from Glendale CoC, Pasadena CoC, and Long Beach CoC.
Sheltered (temporary housing) and Unsheltered (Staying on the street or in dwellings)

CY 2023 and CY 2024 Individuals, Families, and Unaccompanied Minor Experiencing Homelessness***

	CY 2023	CY 2024
Individuals	64,806	64,214
Family Members	10,712	10,992
Unaccompanied Minors	93	106

- The number of family members experiencing homeless increased by **3%**.
- The number of unaccompanied minor increased by **14%**.

Including data from Glendale CoC, Pasadena CoC, and Long Beach CoC.
Sheltered (temporary housing) and Unsheltered (Staying on the street or in dwellings)

*LAHSA website, 2024 Greater Los Angles Homeless Count Results document dated 6/28/24.
**LAHSA website, 2023 Greater Los Angeles Homeless Count Results document dated 6/29/23.
***LAHSA website, 2024 Homeless Count & 2023 Homeless data portal.
[1] Unsheltered numbers are an estimate, while sheltered numbers have been counted.

LOS ANGELES HOMELESS SERVICES AUTHORITY

2024 Homeless Count – Los Angeles Continuum of Care (CoC)*

Los Angeles Homeless Services Authority (LAHSA) estimate that

71,201**

people experience homelessness on any given night.

60,385
Individuals without Children

10,710
Family members in families with children

106
Unaccompanied Minor

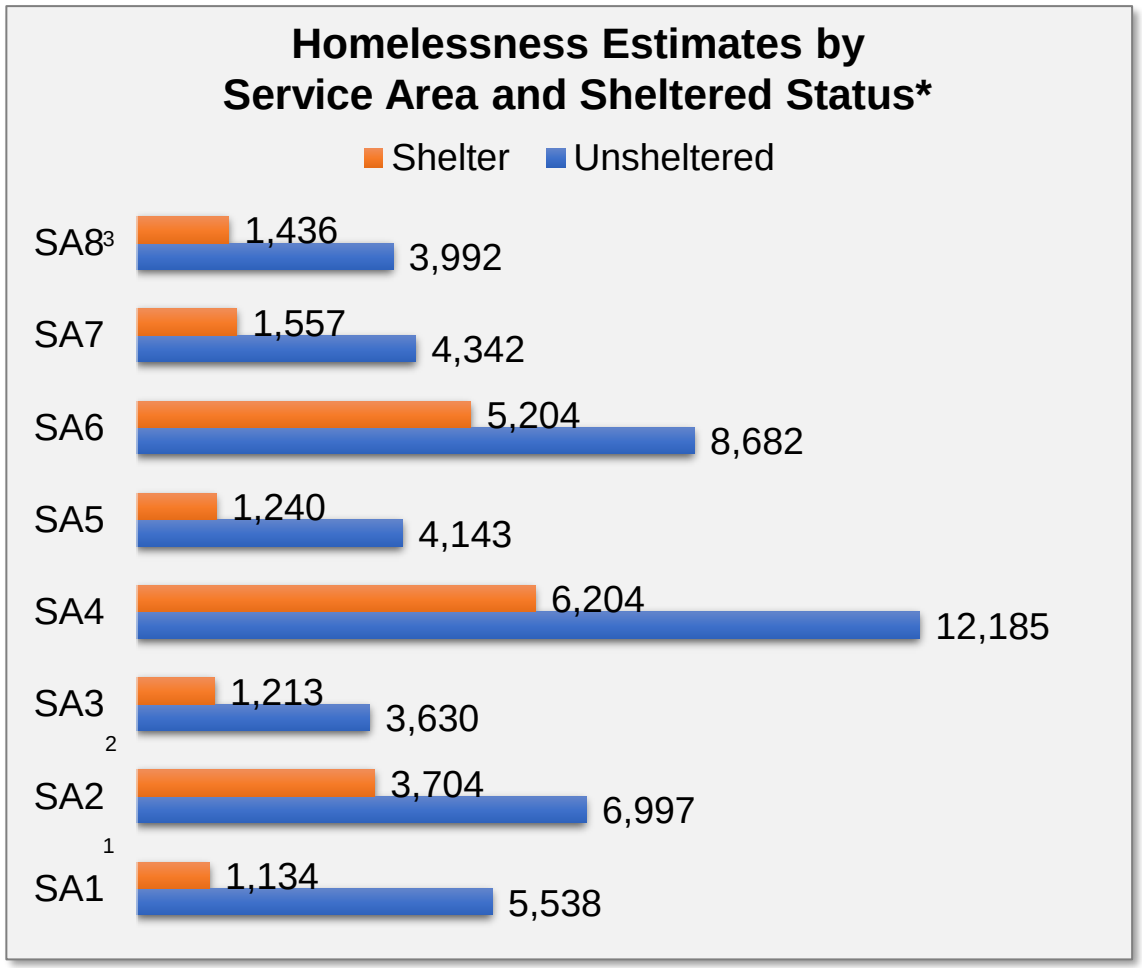
30% (21,692)
Sheltered (temporary housing)

70% (49,509)
Unsheltered (Staying on the street or in dwellings)

*LAHSA website, 2024 Homeless Count & System Key Performance Key Indicator (KPI) Dashboard.
**Data does NOT include Glendale CoC, Pasadena CoC, and Long Beach CoC.

LOS ANGELES HOMELESS SERVICES AUTHORITY

Service Areas (Sas) Homeless Estimates – Los Angeles Continuum of Care (CoC)



Sheltered (temporary housing) and Unsheltered (Staying on the street or in dwellings)

Highest Service Areas with People Experiencing Homelessness

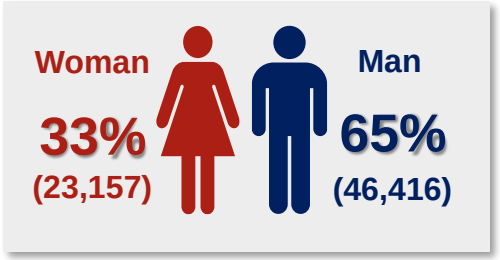
	Sheltered	Unsheltered	Total
SA4	6,204	12,185	18,389
SA6	5,204	8,682	13,886
SA2	3,704	6,997	10,701

*LAHSA website, 2024 Greater Los Angles Homeless Count Results document dated 6/28/24.
[1]SA2 excludes data from Glendale CoC
[2]SA3 excludes data from Pasadena CoC
[3]SA8 excludes data from Long Beach CoC

LOS ANGELES HOMELESS SERVICES AUTHORITY

2024 Homeless Count – Los Angeles Continuum of Care (CoC) Demographics

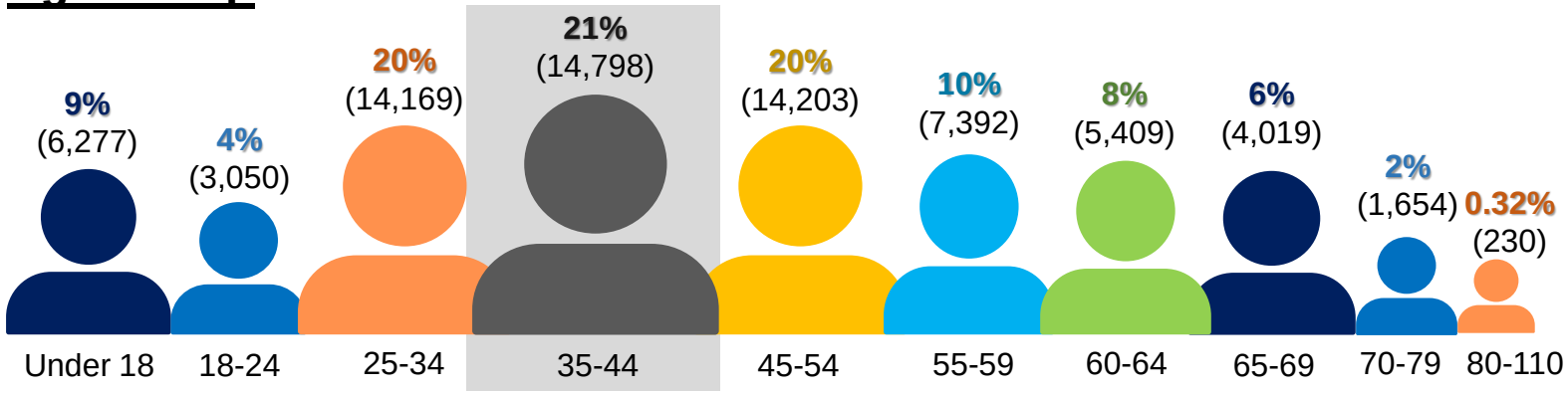
Gender



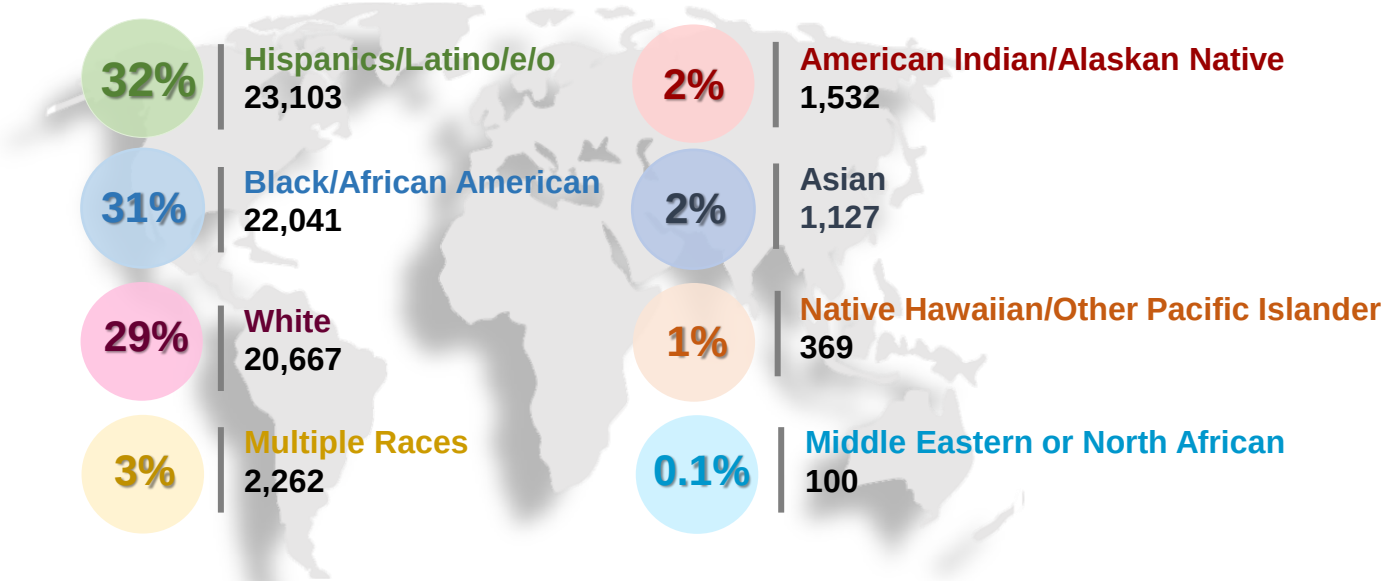
Gender	Total	Percentage
Man (Boy if child)	**46,416**	**65%**
Woman (Girl if child)	**23,157**	**33%**
More than one gender	1,374	2%
Non-Binary	107	0.15%
Transgender	62	0.09%
Different Identity	35	0.05%
Questioning	31	0.04%
Culturally Specific Identity	19	0.03%

Data was self-reported by people experiencing homelessness in the Los Angeles CoC.

Age Group



Race/Ethnicity Group



*LAHSA website, 2024 Homeless Count & System Key Performance Indicator (KPI) Dashboard and 2024 Greater Los Angeles Homeless Count Results Document dated 6/28/24.

LOS ANGELES HOMELESS SERVICES AUTHORITY

2024 Homeless Count – Los Angeles Continuum of Care (CoC) Demographics

Persons Experiencing Homelessness

- Veterans (2,991) — 5%
- Fleeing Violence or Abuse (6,800) — 10%
- Serious Mental Illness (self reported) (15,666) — 24%
- Difficulties with Substance Use (17,248) — 27%
- Chronically Homeless *(They have a long-term disabling condition AND have been homeless for 12 months continuous or a total of 12 months in the last 3 years.)* (29,823) — 42%

This demographic is recorded for persons aged 18 and over (Count: 64,924), except for Chronically Homeless (Count: 71,201).

*LAHSA website, 2024 Homeless Count & System Key Performance Indicator (KPI) Dashboard.

LOS ANGELES HOMELESS SERVICES AUTHORITY

2024 Homeless Count – City of Los Angeles*

Sheltered Persons Staying in Temporary Shelter

(data collected from service providers)

12,887

Visual Tally of Unsheltered Person and Dwellings

(data collected from volunteers and community members on the night of the count)

6,652

Total Unsheltered Persons Not in a Dwellings

12,717

Total Dwellings

(Counts indicate observed dwelling and does not indicate how many persons were staying in the dwellings.)

2,124

Total Cars

1,940

Total Van

3,691

Total RVs

1,974

Total Makeshift Shelters

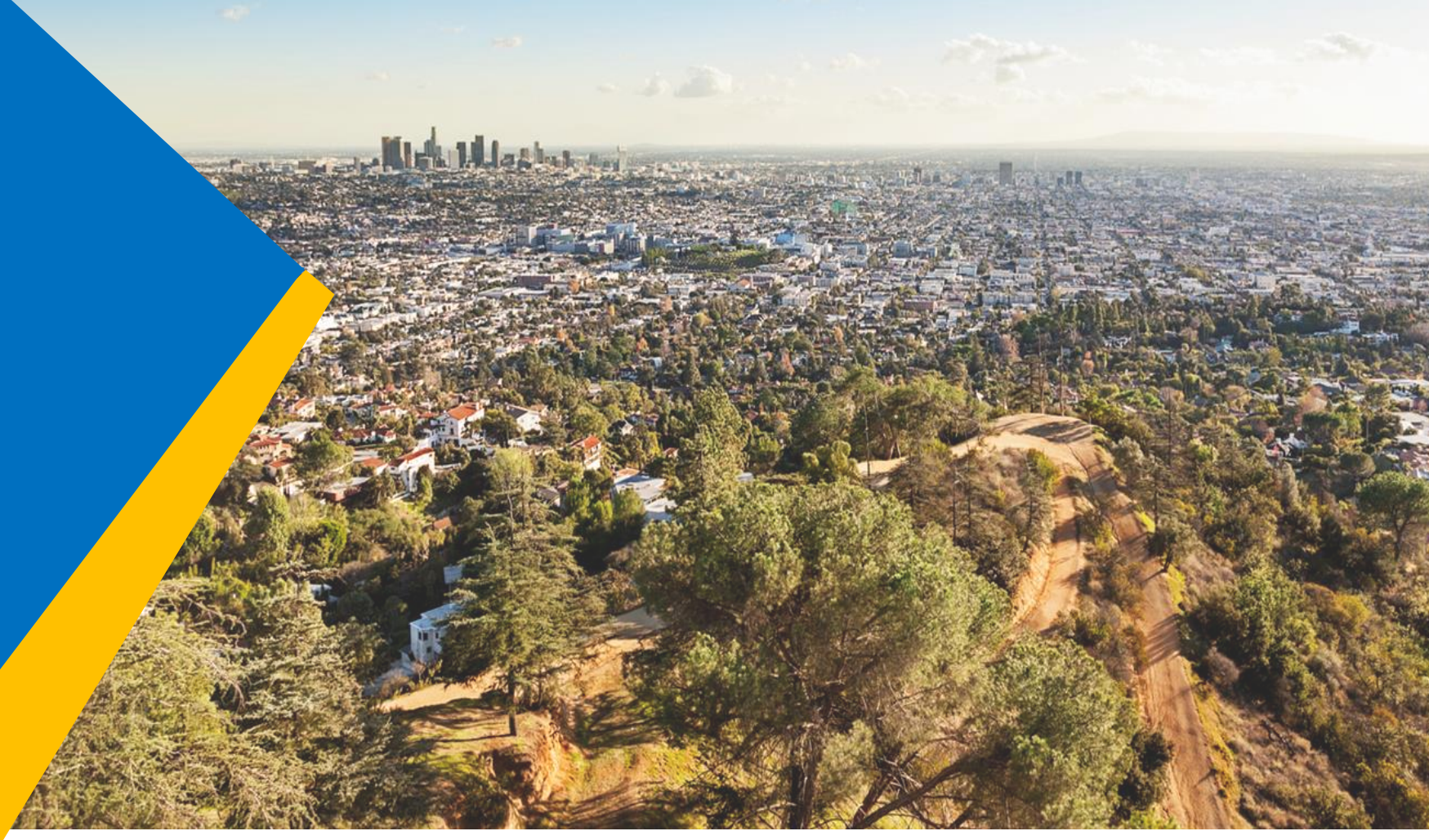
2,988

Total Tents

Sheltered (temporary housing) and Unsheltered (Staying on the street or in dwellings)

*LAHSA website, 2024 Homeless Count & System Key Performance Key Indicator (KPI) Dashboard.

Thank you



LOS ANGELES COUNTY
DEPARTMENT OF MENTAL HEALTH
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MENTAL HEALTH SERVICES ACT
PROPOSITION 63
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