

# **Quality Assurance Bulletin**

## Quality Assurance Unit

County of Los Angeles – Department of Mental Health **June 26, 2024**Lisa H. Wong, PsyD, Director

No. 24-03

### ORGANIZATIONAL PROVIDER'S MANUAL UPDATES

The Organizational Provider's Manual (the Manual) has been revised to account for the State Department of Health Care Services (DHCS) Behavioral Health Information Notice (BHIN) 24-0023, State Plan Amendments (SPA) 22-0023 and 22-0026 and the DHCS Billing Manual.

Significant updates to the Manual include:

#### **Table of Contents**

✓ Formatted to link to the sections in the Manual

#### **Chapter 1: Reimbursement Rules**

- ✓ Added Targeted Case Management to services a licensed professional directing services assumes responsibility for
- ✓ Added licensed occupational therapist to the list of clinical team leads who can direct services
- ✓ Added 90-day rule claiming guidelines
- ✓ Replaced "Student" with "Clinical Trainee"

### **Chapter 2: Services Based on Units of Staff Time**

✓ Added Medi-Cal Lockouts to Mental Health Services (MHS) when Adult Residential Treatment Services are reimbursed

## Chapter 4: Regulations and Requirements of Services Based on Blocks of Time

- ✓ Updated Day Treatment Intensive definition and service components
- ✓ Updated Day Rehabilitation definition and service components

#### Chapter 5: Regulations and Requirements for Services Based on Calendar Days

- ✓ Updated Adult Residential Treatment Services definition, service components, frequency and requirements of documentation
- ✓ Added Medi-Cal Lockouts for Adult Residential Treatment Services and MHS
- ✓ Updated Crisis Residential Treatment Services definition and service components
- ✓ Updated Psychiatric Health Facility definition and service components
- ✓ Updated the list of diagnoses for inpatient services

If contracted or directly-operated providers have questions related to this Bulletin, please contact the QA Policy & Technical Development team at <a href="mailto:QAPolicy@dmh.lacounty.gov">QAPolicy@dmh.lacounty.gov</a>.

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