

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
SA 5 Quality Improvement Committee**

Minutes

Type of Meeting	Quality Improvement Committee	Date:	February 28, 2023
Place	MS Teams	Start Time:	10:00 AM
Chair	Dara Vines, DMH	End Time:	11:30 AM
Co-Chair	Misty Aronoff, Step Up On Second		
Members Present			
Misty Aronoff, Tora Miller, Terica Roberts, Esther Lee, Yanet Gonzalez, Araceli Barajas, Gail Gutierrez, Michelle Matthews, Kayla Jones, Gwendolyn Davis, Caitlyn O'Hara, Shanna Whitlow, Daiya Cunnane, Kelly Delich, Claudia Angel, Jonathan Figueroa, Martha Andreani, Ana K. Weber, Kate McCauley, Renee Lee, Mandy Sommers, Sherry Nourian, Michele Burton, Jorge A. Alfaro, Heather Bowen, Jacqueline Finch, Brian Navarro, Queta Allred			
Excused/Absent Members			

Call to Order & Introductions	The meeting was called to order at 10:00 AM. The meeting was conducted via MS Teams and telephone due to the Covid-19 pandemic. Participants were asked to type their name and agency information in the meeting chat or to email the Chair if joining by telephone.		Misty Aronoff
Quality Improvement	Dr. Cunnane shared the upcoming 2023 CPS Survey period will be Monday May 15 th thru Friday May 19 th . Planning meetings has begun. Training environment for both LE and DO providers, this will be for LACDMH		Dr. Daiya Cunnane

Agenda Item and Presenter	Findings and Discussion	Decisions/ and Recommendations Actions/Scheduled Task	Person Responsible/ Due Date
	<p>Electronic Portal. We will not be able to do comment report daily. We will be working on a comment report that we can give you immediately following the survey period. You will still have to go and/or a supervisor check all of the records for the day, before the end of the day just in case for urgent matters. There are new exceptions this year, if your program has less than 10 clients, we will not ask you to participate in the survey. Please double check your area. There will also not going to do a STRTP this year. Links for sexual orientation/gender is available, this is important so we know who we are serving and providing service.</p>		
<p>Quality Assurance Update</p>	<p>Misty shared Cal AIM bulletins 22-11 include Screening and Transition of Care, 23-01 includes Updated Organizational Provider’s Manual, and 23-02 includes Chart Review and Training under CalAIM. Need to improve Access to Care. Reminders for Medical Certification always have your Fire Clearance updated.</p> <p>Next QA on the Air is Wednesday 3-22-2023 at 9am. Focus will be on Payment Reform.</p>	<p>-Need to improve Access to Care, any suggestions are welcome.</p>	<p>Misty Aronoff</p>
<p>Provider Check-Ins</p>	<p>Caitlin shared on behalf of her facility questions raised regarding Managed Care plan. Should they be contracting the managed plans to do non-specialty Mental Health</p>		<p>Providers and Agencies</p>

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	<p>services as part of long-term strategic planning? Also, what are the other groups in terms of full range of services with DMH and having managed care contracts? Lastly, as the State of Emergency is ending what are other facilities doing with regards to impact requirements for providers?</p> <p>Michelle shared that for their facility they will begin having the providers come in and see their clients starting May 2023, especially for clients being prescribed controlled substance medications.</p> <p>Michelle shared Edelman Adult update. Follow up regarding reminding intake staff of new clients reminder that their appointments will be in person since we are getting calls who are out of the area. Making changes to address CAL Aim in utilizing screening tools and sending referrals to non-specialty. We have a good plan in increasing intake. A lot of training on information from QA.</p> <p>Marta Andreani from Providence request for clarification with regards to yesterday meeting and the breakdown.</p> <p>Mandy Sommers discussed about continuing to work on retraining staff of inputting information on the note and some are still struggling and being flexible. There is</p>		

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	<p>question about performance project or any project we can do. Is this new expectation?</p> <p>Daiya commented this is not state requirement. Looking for just description of type of project whether a site has one or not. Even for project for employee wellness would count because of trying to get information and making improvement.</p> <p>Kate McCauley shared SHARE! And available online we are about peers working peers to help them start their life over. We still have openings in March for free peer workforce conference. This is to prepare the peers for certification.</p>		
Announcement	Next meeting will be May 23, 2023		

Respectfully Submitted,

Dara Vines, PhD (Chair)