

# INDIVIDUAL & GROUP PROVIDER OUTPATIENT SPECIALITY MENTAL HEALTH SERVICES MONTHLY PAYMENT SCHEDULE FOR FISCAL YEAR 2024-25

This is to notify providers and billers that the Department of Mental Health (DMH) has set the monthly service claim data processing date and the anticipated warrant issue date for reimbursement payments for the Fiscal Year (FY) 2024-25. Please submit your claims in time to meet the cutoff date required in order to receive reimbursement by the anticipated warrant issue date on the schedule.

## FY 2024-25 MONTHLY INDIVIDUAL & GROUP PROVIDER OUTPATIENT SPECIALTY MENTAL HEALTH SERVICES PAYMENT SCHEDULE

| PAYMENT MONTH    | FY    | IBHIS CLAIMS CUTOFF DATE     | ANTICIPATED WARRANT ISSUE DATE |
|------------------|-------|------------------------------|--------------------------------|
| <b>July</b>      | 24/25 | Thursday, June 27, 2024      | Wednesday, July 17, 2024       |
| <b>August</b>    | 24/25 | Thursday, July 25, 2024      | Friday, August 16, 2024        |
| <b>September</b> | 24/25 | Thursday, August 29, 2024    | Wednesday, September 18, 2024  |
| <b>October</b>   | 24/25 | Thursday, September 26, 2024 | Monday, October 21, 2024       |
| <b>November</b>  | 24/25 | Thursday, October 24, 2024   | Tuesday, November 19, 2024     |
| <b>December</b>  | 24/25 | Thursday, November 28, 2024  | Friday, December 20, 2024      |
| <b>January</b>   | 24/25 | Thursday, December 26, 2024  | Friday, January 17, 2025       |
| <b>February</b>  | 24/25 | Thursday, January 23, 2025   | Friday, February 14, 2025      |
| <b>March</b>     | 24/25 | Thursday, February 27, 2025  | Friday, March 21, 2025         |
| <b>April</b>     | 24/25 | Thursday, March 27, 2025     | Friday, April 18, 2025         |
| <b>May</b>       | 24/25 | Thursday, April 24, 2025     | Friday, May 16, 2025           |
| <b>June</b>      | 24/25 | Thursday, May 29, 2025       | Friday, June 20, 2025          |
| <b>July</b>      | 24/25 | Thursday, June 26, 2025      | Monday, July 21, 2025          |

- In order to be included and/or considered, all claims must be submitted on or before 11:55 PM on the Claims Cutoff Date. Providers and billers will not be able to submit claims after the 11:55 PM cutoff until noon on the first business day of the following week.
- **Payment can take up to 10 working days after the Warrant Issue Date.**
- If you do not receive your monthly disbursement warrant ten (10) days after the Anticipated Warrant Date, contact the Provider Reimbursement Section at (213) 948-2966. Other information may be obtained by opening a HEAT ticket.
- **Generally, Direct Deposit is 2 working days after the issue date of a check.**
- The information in this Bulletin is current at the date of publication and is subject to change.

