



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
 SERVICE AREA 2 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

January 18, 2024
 10 am-11:30 am

Type of Mtg:	Virtual Microsoft TEAMS
Meeting Link:	https://teams.microsoft.com/l/meetup-join/19:meeting_MDM0Y2M5NzUtNmU2Yy00M2RILTk3Y2ltNmQwODEzNDIINzhi@thread.v2/0?context=%7B%22Tid%22:%2207597248-4a38-451b-8abe-a638eddbac81%22,%22Oid%22:%22d58ce716-744e-43bb-bc24-43fa428e2ab1%22%7D
Members Present:	Abigail Fonseca – OVMHC Annet Flores-CHILD FAMILY CTR Arlin Adwani – TARZANA TX CTR Armen Yekyazarian – DMH CW QA Cheryl Driscoll – HILLVIEW MHC Connie Kessinger – DMH SA2 HOME Daiya Cunnane – DMH CW QI DiMascio, Leslie – SFVCMHC, INC Dora Escalante – JEWISH FAMILY SVCS Eddie Fabello – ANNE SIPPI Evelyn Ramos – THE HELP GRP Gwen Thomas – RANCHO SAN ANTONIO Heather Bowen – THE HELP GRP Iliana Martinez - EDCA James McEwen – DMH SA 2 SFC Jeanet Hernandez – CHILD GUIDANCE Jeanine Caro-Delville -CH FM CTR Jennifer Palma – COUNSELING 4 KIDS

<p>Julie Jones– HILLVIEW MHC Karry Friedman– TARZANA TX CTR Katy Ihrig - SCVMHC Ken Kramer – PUBLIC HEALTH Lopez, David – SFVCMHC, INC Marilou Joguilon - DMH Marina Martin – DMH SFMHC Megan McDonald – TOPANGA WEST Michele Burton – THE HELP GRP Reyes, Amarilys – CAL LUTHERAN Rochelle Sandell - DMH Sherry Winston– TARZANA TX CTR Silva Hakopyan – DMH QA CERT Stephanie Ochoa - STARS Tiffany Rabbani – TARZANA TX CTR Tiger Doan - APCTC Tyler London - PENNYLANE</p>
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AGENDA ITEMS	DISCUSSIONS/RECOMMENDATIONS/ACTIONS OR SCHEDULED TASKS	RESPONSIBLE UNIT/STAFF
<p>Welcome- Introductions & Agency Updates – Review of Agenda</p>	<p>Welcome/Introductions/Announcements QI/QA/Certification Countywide Liaison Announcements Quality Improvement</p> <ul style="list-style-type: none"> • Brief Review of CANS and PSC Slides • Clinical Practice Parameters <p>Quality Assurance</p> <ul style="list-style-type: none"> • QA on the Air • New QA Process • Policy&TechnicalDevelopmentQABulletin23-07 • QABulletin23-08 	<p>All Daiya Cunnane, QI unit Provided by QI Staff (Provided by Kara Taguchi, Christine Tamura, Daiya Cunnane) – reported by Kimber Provided by QA Staff (Provided by Brad Bryant, Jen Hallman, Nikki Collier) – reported by Kimber</p>

	<ul style="list-style-type: none"> • 90DayRule • CalAIM Behavioral Health Integration Provider Support <ul style="list-style-type: none"> • Reviews 2024AnnualQA/QI Report • QA Knowledge Assessment #7 Interactive Progress Note Training	
Quality Improvement	Quality Improvement	Quality Improvement
CANS and PSC Slides	CANS Coupon Code provided. Brief review of slides	
Clinical Practice Parameters	Department's policy for directly operated providers on Psychiatrist Peer Review providers can review it as a model for developing their own related policy. Clinical Practice Parameters https://secure2.compliancebridge.com/lacdmh/public/index.php?fuseaction=app.main&msg=#anchor	
Quality Assurance	Quality Assurance	Quality Assurance
QA ON AIR	The next QA on the Air will be held on Wed., January 24th from 9:00-10:00	
New QA Review Process	QA Bulletin on the new QA Review Process sent out on December 15, 2023 QABulletin23-06UpdatedQAProcess.pdf Currently developing projected schedule for 2024 to begin in February Applies to both DO and LE. Providers identified for review will be formally notified.	
QA Bulletin 23-07 Updated Org Manual	Reviewed with the group.	
QA Bulletin 23-08 Guide to Procedure Codes Updates	Reviewed with the group.	
CA BBS90-DayRule	Allows applicants for registration as an Associate Marriage & Family Therapist, Associated Professional Clinical Counselor, or Associate Clinical Social Worker to count supervised	

<p>CaIAIM</p> <p>2024 Annual QA/QI Report & Written QA/QI Process</p> <p>QA Knowledge Assessment Survey#7 Results</p> <p>Interactive Progress Note Training Module Pilot</p>	<p>experience gained during the window of time between the degree award date and the issue date of the Associate registration number if the Associate application is received within 90 days of the qualifying degree award date. May begin today so long as all 90-day rules are met; formal QA Bulletin will be released.</p> <p>Behavioral Health Admin Integration – Jan 2027. By January 2027, DHCS plans to establish a single, integrated behavioral health plan in each county or region responsible for providing or arranging for the provision of SMH and SUD.</p> <p>Contract providers must submit their Annual QA/QI Report & Current Written QA/QI Process by January 31, 2024 Official announcement email with links to current forms went out 12/20/23. Links to the forms below were provided via email. QA/QI Report for Legal Entity Contractors QA/QI Written Process for Legal Entities QA/QI Report Corrective Action Plan</p> <p>Discussed and reviewed with the group.</p> <p>QA Unit has been internally piloting a training tool aimed at assisting practitioners with writing concise progress notes that contain the most relevant information. Involves use of pre-set notes samples but the goal is to also have the option for practitioners to enter their own notes to evaluate. Intention is for module to be utilized by supervisors with their staff or by practitioners on their own. Next step is to pilot it with a few providers (DO and LE) Currently developing structure for the pilot. Hoping to have at least 10 participating provider sites. Plan is to start in February. Announcement with more information will go out later this month.</p>	
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Electronically Signed & Respectfully Submitted by:

Kimber Salvaggio
SA 2 Adult QIC Chair

NEXT MEETING: March 21, 2024, 10 am