



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH  
 SERVICE AREA 4 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 01/16/2024

Time: 10-11am

<b>Type of meeting:</b>	Virtual meeting	
<b>Meeting Link:</b>		
<b>Members Present:</b>	Ana Ochoa	Alma Family Services
	Carmen Solis	Alma Family Services
	Kim Peterson	Aviva Family and Children's Services
	Rami Alrayes	Children's Hospital Los Angeles
	Janelle Dent	Children's Institute, Inc.
	Sandi Long	Gateways Homeless Services and Wellness Center
	Kimberly Guajardo	Gateways Hospital
	Jenna Radloff	Hillsides
	Nicole Gutman	Hollywood MHC
	Misook Nierodzik	KFAM
	Wanta Yu	LAC DMH QA
	Daiya Cunnane	LACDMH QI
	Linda Santiman	Los Angeles LGBT Center
	David Lee	Medi-Cal Certification
	Jamie Campos	Pacific Clinics
	Silvia Yan	SSG-Asian Pacific Counseling & Treatment Centers
	Misty Aronoff	Step Up on Second

	Johanna Aguiluz	The People Concern
	Jessica Guzman	Wellnest/TQM
	Lisa Harvey	Para Los Ninos
	Jeanne Travis	Enki
	Dora Escalante	Jewish Family Services

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
<p>Introductions and Minute Review</p>	<p>We'll ask for folks to introduce themselves and their roles at their agencies so we can familiarize everyone with who's on the call at each coming meeting.</p> <p>Wellnest- Jessica Guzman QA Specialist- Wellnest Services kids 0-25</p> <p>The People Concerned- Johanna Aguiluz</p> <p>Telecare- Alexis Orens- Adult program 18+ FSP and Outpatient services, Crisis Residential Treatment Centers that are opening up.</p> <p>Minutes approved</p>	<p>Nicole Gutman</p>	<p>N/A</p>

	<p>Follow up on last meeting feedback about Topics for 2024</p> <ul style="list-style-type: none"> <li>• Forms and Documentation- Progress Notes</li> <li>• Chart Review Form</li> <li>• CalAIM in general</li> <li>• Payment Reform and Billing</li> </ul>		
<p>QI CPS 2024</p>	<p>Daiya Cunnane, Psy. D. LACDMH QI Liaison <a href="mailto:dcunnane@dmh.lacounty.gov">dcunnane@dmh.lacounty.gov</a></p> <p>New Staff</p> <ul style="list-style-type: none"> <li>• Dr. Moses Adegbola, Chief Research Analyst</li> <li>• Stacey Smith, Mental Health Program Manager I</li> </ul> <p>Consumer Perception Survey (CPS) Updates 2024</p> <ul style="list-style-type: none"> <li>• Mid May 2023, Date will be announced federally about March</li> <li>• Block Grant funding for severe Mental illness treatment</li> <li>• All Outpatient programs for both DO and LE agencies participate</li> <li>• CPS Paper forms will have the Sexual Orientation &amp; Gender Identity questions</li> <li>• Possible DO site pilot through MyHealth2.0 patient portal</li> <li>• QI Consumer Perception Survey Distribution List Request <a href="https://forms.office.com/pages/responsepage.aspx?id=SHJZBzjqG0WKvqY47dusqd3PzplfIshOkZg0I_tGS49UQ0pDVEQyR0ZJN0IXUUtPMIJGU0dNTUpKti4u">https://forms.office.com/pages/responsepage.aspx?id=SHJZBzjqG0WKvqY47dusqd3PzplfIshOkZg0I_tGS49UQ0pDVEQyR0ZJN0IXUUtPMIJGU0dNTUpKti4u</a></li> <li>• LE need C-number to access electronic portal as in past years.</li> </ul>	Daiya Cunnane	N/A
<p>QA Knowledge Assessment</p>	<p><a href="mailto:QualityAssusance@dmh.lacounty.gov">QualityAssusance@dmh.lacounty.gov</a> <a href="mailto:wyu@dmh.lacounty.gov">wyu@dmh.lacounty.gov</a> Wanta Yu, SPA 4 QA Liaison</p> <p>QA Knowledge Assessment #7</p> <ul style="list-style-type: none"> <li>• Open from 11/13/23-12/8/23</li> <li>• Highest response from Unlicensed Therapist/Interns</li> <li>• Review of questions and correct answers was provided.</li> </ul>	Wanta Yu	N/A

	<ul style="list-style-type: none"> <li>• Further education on Collateral services and Add-on codes may be needed</li> <li>• Knowledge Survey #8 coming in March</li> </ul> <p><a href="https://www.lacounty.gov/department-of-mental-health/knowledge-assessment-surveys">Knowledge Assessment Surveys - Department of Mental Health (lacounty.gov)</a> Any questions reach out to Marc Borkheim <a href="mailto:mborkheim@dmh.lacounty.gov">mborkheim@dmh.lacounty.gov</a></p>		
QA Q&A	<ol style="list-style-type: none"> <li>1. Re: QA Written Process, is there a Bulletin that guides monitoring patients with Diabetes who are receiving anti-psychotic medication - Wanta will follow up</li> <li>2. Any estimation on when QA might release a QA Bulletin on combined services or the 90-Day Rule? – No update now, will follow up with Policy team</li> <li>3. Policy Portal <a href="https://www.lacounty.gov/department-of-mental-health/public-portal">LAC Department of Mental Health Public Portal (compliancebridge.com)</a></li> <li>4. SRTS tutorial- <a href="https://dmh.lacounty.gov/qa/qa-training/">https://dmh.lacounty.gov/qa/qa-training/</a></li> <li>5. Any agencies getting Medi-cal ineligibility for clients who have Kaiser?- DMH contact April Bird 213-943-8633 for Kaiser related</li> <li>6. H0033- includes all modes of medication administration</li> </ol>	Wanta Yu	
General Announcements Miscellaneous/Questions/ Feedback	<ul style="list-style-type: none"> <li>• Alma Family Services shared Casino Night Fundraiser, Feb 8<sup>th</sup>. Please check out Instagram page for more info</li> <li>• Cristina Sandoval shared Currently going through Medi-Cal recertification. Learned there is now a fee for Fire Clearance, approx \$300</li> <li>• For Forms and Documentation – request for more specific guidance, how to incorporate PEI/EBP with CalAim for example</li> </ul>	Nicole Gutman	N/A

**NEXT MEETING: March 19, 2024 at 10:00am**