



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
 SERVICE AREA 6 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 7.28.2022
 Time: 10am-12pm

Type of meeting:	Virtual meeting
Meeting Link:	Join Microsoft Teams Meeting
Members Present:	<i>Dr. Erica Melbourne, Dr. Socorro Gertmenian, Jasmine Boyden, Anell Tercero, Andy Vigil, Beatrice Perez, Bianca Vargas, Brittany White, Carl Levinger, Cedric Smoots, Chloe Gomez, Colette James, Colette Harley, Courtney Olsen, Cynthia Sarmiento, Dr. Daiya Cunnane, David Worden, Deatra Handy, Edith Cruz, Elizabeth Echeverria, Emma Mendez, Enrique Zuniga, Erika V. Lopez, Evelyn Gutierrez, Griselda Galvan, Jocelyn Bush Spurlin, Nikki Collier, Kim, Lisa Hirsch Marin, Liz E, Mandy Sommers, Martin McDermott, Porsha Dodson, Robin Moten, Rosemary Stevens, Rozell Robinson, Ruby Medina, Sacha Dovick, Sara van Koningsveld, "Coco" Satoko Luce, Shaun Allen, Stephanie Clark, Stephanie Villatoro, Dr. Tiffany Harvey, Vanessa Castro, Yolanda Robles, Yvonne Tiffer</i>

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Welcome & Introductions	Dr. Erica Melbourne welcomed everyone and called the meeting to order at 10:00a.m. Newcomers were given the opportunity to introduce themselves and sign-in via electronic sign-in sheet, chat box, over the phone and or by email.	Dr. Erica Melbourne	
Minutes from June 2022	Minutes were emailed to members by Dr. Melbourne.	There were no changes to the minutes.	
<ul style="list-style-type: none"> Mental Wellness Moment July- Bebe Moore Campbell National Minority Mental Health Awareness Month 	Dr. Melbourne reminded members that July is Bebe Moore Campbell National Minority Mental Health Month. Bebe Moore Campbell was a well-known black author, journalist, teacher, and mental health advocate who worked tirelessly to shed light on the mental health needs of the Black community and other underrepresented		

	<p>communities. She founded NAMI-Inglewood in a predominantly Black neighborhood to create a space that was safe for Black people to talk about mental health concerns.</p> <p>Dr. Melbourne allowed members to check-in and share how they are staying mentally and physically well.</p>		
<p>Quality Assurance</p> <ul style="list-style-type: none"> ● Nikki Collier, LCSW, LACDMH- Redesign Documentation Requirements ● QA on the Air ● CalAIM <ul style="list-style-type: none"> ➤ New Criteria to Access SMHS- Effective January 1, 2022 (http://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=9640) ➤ No Wrong Door- Final QA Bulletin 22-06, June 28, 2022 (http://file.lacounty.gov/SDSInter/dmh/1126524_QABulletin22-06NoWrongDoor.pdf) ➤ Diagnosis Codes- Final QA Bulletin (http://file.lacounty.gov/SDSInter/dmh/1126541_QABulletin22-05FirstPointofContacts/pdf) 	<p>Nikki Collier from LACMH- Quality Assurance presented on the Redesign Documentation Requirements. There was a Q&A session regarding Redesign Documentation Requirements. Members were given the opportunity to provide feedback.</p> <p>Dr. Gertmenian briefly discussed the following bulletins:</p> <p>The No Wrong Door for Mental Health Services</p> <ul style="list-style-type: none"> ● Please note that while DHCS specifically referenced co-occurring substance use disorders, any co-occurring disorders, including cognitive and medical disorders, may be addressed the same way. <p>Diagnosis Code Final QA Bulletin</p> <ul style="list-style-type: none"> ● Non-Diagnosing practitioners may utilize the ICD-10 codes Z55-Z65, “persons with potential health hazards related to socioeconomic and psychosocial circumstances”, prior to the rendering of a formal diagnosis by an assessing practitioner. Non-diagnosing practitioners may be the first point of contact with the client/caregiver if that is what best meets the needs of the client. 	<p>Trainings and Operations Contacts</p> <p>Nikki Collier ncollier@dmh.lacounty.gov</p>	

<p>➤ Document Redesign- Training Video http://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=10092</p> <p>➤ Peer Support Services</p> <p>➤ Announcements</p> <ul style="list-style-type: none"> - Screening & Transition Tools <ul style="list-style-type: none"> ➤ January 1, 2023 - Payment Reform <ul style="list-style-type: none"> ➤ July 1, 2023 <p>➤ QA Bulletin on Obtaining Consent, QA Bulletin 22-07, July 2, 2022 http://lacounty.gov/SDSInter/dmh/1127618_QABulletin22-07ObtainingConsent.pdf</p>	<p>Documentation Redesign</p> <ul style="list-style-type: none"> • Training highly recommended http://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=10092 <p>Peer Support Services</p> <ul style="list-style-type: none"> • Peer Support Services is a new covered SMHS benefit. Certified Peer support staff will assist eligible individuals seeking services. If you're interested, please reach out to us and we will resend the information. <p>Screening and Transition Tools</p> <ul style="list-style-type: none"> • Screening and Transition Tools have been tested and will become effective January 1, 2023. <p>Payment Reform</p> <ul style="list-style-type: none"> • Payment Reform will become effective July 2023. <p>QA Bulletin on Obtaining Consent, QA Bulletin 22-07</p> <ul style="list-style-type: none"> • Bulletin provides updated guidance on obtaining consent to deliver SMHS. The new consolidated form ends the need for clients to sign multiple forms and for staff to keep track of multiple forms to provide to the client. All providers must obtain consent from clients prior to delivering SMHS in accordance with the updated guidelines. • For DO providers, the new Consent for Services form should be used for all clients whose preferred language is English beginning July 1, 2022. The updated form will be available in additional County threshold languages soon and posted on the QA webpage at https://dmh.lacounty.gov/qa/ca/. 	
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<ul style="list-style-type: none"> • Clinical Forms Bulletin 22-01 <i>*not yet posted</i> • Training & Operations <ul style="list-style-type: none"> ➤ LE Chart Reviews ➤ Announcement <ul style="list-style-type: none"> - Retention & Release of Clinical Records in a Mental Health Setting - Informed Consent in a Mental Health Setting • Policy & Technical Development <ul style="list-style-type: none"> ➤ System Review <ul style="list-style-type: none"> - Documents due to QA Unit, Monday, 8/29 - Virtual on-site review Tuesday, 9/27-Friday, 9/30 • Health Information Management: Accessing Medical Records (http://file.lacounty.gov/SDSInter/dmh/1126042_AccessingYourMedicalRecords.pdf) ➤ MH602/LACDMH Policy 500.01 & 500.08 <p>Quality Improvement <i>*no new updates</i></p>	<p>DMH Policy 302.12</p> <ul style="list-style-type: none"> • will be updated <p>Clinical Forms Bulletin 22-01</p> <ul style="list-style-type: none"> • has not been posted <p>Training Operations</p> <ul style="list-style-type: none"> • There were a few LE chart reviews <p>Retention & Release of Clinical Records in a Mental Health Setting</p> <ul style="list-style-type: none"> • More information to come, training videos will be available soon. <p>Informed Consent in a Mental Health Setting</p> <ul style="list-style-type: none"> • More information to come, training videos will be available soon <p>Policy & Technical Development</p> <ul style="list-style-type: none"> • System Review- Documents due to QA Unit on Monday, August 29th • Virtual on-site review on Friday, September 30th <p>Health Information Management: Accessing Medical Records</p> <ul style="list-style-type: none"> • Pdf guide for clients accessing their medical records: http://file.lacounty.gov/SDSInter/dmh/1126042_AccessingYourMedicalRecords.pdf 		
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Questions/Announcements

If you're having any trouble locating information, please email: EMelbourne@dmh.lacounty.gov and/or Socorro@wellnestla.org

Quality Assurance Mailbox:

▶ QualityAssurance@dmh.lacounty.gov

General Policy & Technical Development:

▶ QAPolicy@dmh.lacounty.gov

▶ IBHIS Error Connection:

IBHISErrorCorrection@dmh.lacounty.gov

▶ Training Inquiries for Directly Operated Programs:

QADOTraining@dmh.lacounty.gov

▶ Network Adequacy & Access to Care:

NetworkAdequacy@dmh.lacounty.gov

▶ Professional Waivers:

Waivers@dmh.lacounty.gov

▶ Service Request Tracking System:

SRTS@dmh.lacounty.gov

For any questions that may come up before the next meeting, please send an email to us for a timely response.

NEXT MEETING: Date: Thursday, August 25, 2022, Time: 10am-12pm, via Microsoft Teams