



LOS ANGELES COUNTY
**DEPARTMENT OF
 MENTAL HEALTH**
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**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
 SERVICE AREA 6 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date:10.27.2022
 Time: 10am-12pm

Type of meeting:	Virtual meeting
Meeting Link:	Join Microsoft Teams Meeting
Members Present:	<i>Dr. Erica Melbourne, Dr. Socorro Gertmenian, Jasmine Boyden, Aminah Ofumbi, Ana Gomez-Rodriguez, Anell Tercero, Annie Jackson, Armen Yekyazarian, Bosco Ho, Carl Levinger, Carla Francis, Carlisha Walker, Cedric Smoots, Chloe Gomez, Courtney Olsen, Cynthia Sarmiento, David Worden, Edith Cruz, Emma Mendez, , Erika Flores, Erika Lopez, Evelyn Gutierrez, Geralyn La Fleur, Jamie Campos, Jenny Rodriguez, Jocelyn Bush Spurlin, Julie Elder, Katherine Webb, Laura Aquino, Liz E, Mandy Sommers, Martin McDermott, Niloufar Tahery, Patricia Lopez, Robin Moten, Rosemary Stevens, Rozell Robinson, “Coco” Satoko Luce, Shannon Wolfe, Shaun Allen, Stephanie Villatoro, Dr. Tiffany Harvey, Tony Weaver, Vannessa Martin, Virginia Astorga Gonzalez, Windy Gaston, Yolanda Robles, Yue Hua Xu.</i>

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Welcome & Introductions	Dr. Erica Melbourne welcomed everyone and called the meeting to order at 10:00a.m. Newcomers were given the opportunity to introduce themselves and sign-in via electronic sign-in sheet, chat box, over the phone and or by email.	Dr. Erica Melbourne	
Minutes from August and September 2022	Minutes from both August and September were shared with members during the meeting by Dr. Melbourne.	Windy Gaston approved the minutes and Jocelyn Bush Spurlin seconded.	

Mental Wellness Moment	<p>Dr. Melbourne informed members that October 10th was World Mental Health Day, and the theme for this year was to make mental health a global priority. World Mental Health Day was first celebrated in 1992 and is a day to raise awareness of mental health issues around the world and to mobilize efforts in support of mental health. World Mental Health Day is an International Day for global mental health, education awareness and advocacy against social stigma.</p>		
	<p>Dr. Melbourne mentioned that she emailed the draft of the 2023 SA6 QIC Calendar to members.</p>		
Quality Improvement <ul style="list-style-type: none"> • EQRO Updates • SA6 QIC Performance Improvement Project • Staff Wellness Activities Quality Assurance <ul style="list-style-type: none"> • QA Lead Segment- Patricia Lopez, MHC, RN <ul style="list-style-type: none"> ➤ New Progress Note Requirements • NOABD <ul style="list-style-type: none"> ➤ <u>Quality Assurance- Clinical Forms- Department of Mental Health (lacounty.gov)</u> 	<p>Dr. Melbourne welcomed members to share ideas and thoughts regarding the Performance Improvement Project. Members agreed to table the project until the end of 2023.</p> <p>Members were given the opportunity to share the staff wellness activities within their organizations.</p> <p>Dr. Melbourne shared that October is Patricia Lopez' last month as the QA Lead with the trainings and operations unit, and introduced the Department's new QA Lead, Dr. Arman Yekyazarian.</p> <p>Patricia Lopez followed up with members regarding the feedback on the surveys presented in September and gave members the opportunity to discuss the progress notes requirements.</p> <p>Dr. Melbourne shared information on how to access the NOABD forms through a link from the slide deck and encouraged members to share this information with staff and to contact QA for additional questions.</p>		

<ul style="list-style-type: none"> • Medication Support Codes • CalAIM <ul style="list-style-type: none"> ➤ Screening & Transition Tools- QA on the Air, 10/26 https://lacounty-my.sharepoint.com/:g/personal/jhallman_dmh_lacounty_gov/Ed_xpiUavaRJrVJuE4HWMiIB-xQ5YWrJPKWSS3yKNTqN8Qm • Screening and Transition Tools <ul style="list-style-type: none"> ➤ Pilot Feedback 	<p>Dr. Melbourne briefly explained the concerns and questions regarding the medication support codes. Specifically, clarification on when to use particular codes. Questions and responses from QA will be sent to members to share with staff who are billing medication support services.</p> <p>Dr. Melbourne mentioned that there was a QA on the Air meeting on October 26th at 9am that focused on the screening and transition tools which can only be viewed by DMH staff. One topic discussed during the meeting was the pilot on screening and transition tools that will be utilized in January. Any questions or concerns please send an email to Dr. Melbourne or QA.</p> <p>Dr. Melbourne shared information provided from Departmental QA on the Tools, Workflows and Questions that came up during the Pilot.</p>		
<p>Questions/Announcements</p>	<p>If you're having any trouble locating information, please email: EMelbourne@dmh.lacounty.gov and/or Socorroq@wellnestla.org</p> <p>Quality Assurance Mailbox: ▶ QualityAssurance@dmh.lacounty.gov</p> <p>General Policy & Technical Development: ▶ QAPolicy@dmh.lacounty.gov</p> <p>▶ IBHIS Error Connection: IBHISErrorCorrection@dmh.lacounty.gov</p>		

▶ Training Inquiries for Directly Operated Programs:

QADOTraining@dmh.lacounty.gov

▶ Network Adequacy & Access to Care:

NetworkAdequacy@dmh.lacounty.gov

▶ Professional Waivers:

Waivers@dmh.lacounty.gov

▶ Service Request Tracking System:

SRTS@dmh.lacounty.gov

For any questions that may come up before the next meeting, please send an email to us for a timely response.

Dr. Erica Melbourne, Chair,

emelbourne@dmh.lacounty.gov

Dr. Socorro Gertmenian, Co-Chair.

socorro@wellnestla.org

NEXT MEETING: Date: Thursday, January 26, 2023, Time: 10am-12pm, via Microsoft Teams