



ANNUAL REPORT JULY 2022-JUNE 2023

H20



LOS ANGELES COUNTY
DEPARTMENT OF
MENTAL HEALTH
hope. recovery. wellbeing.



MESSAGE FROM H4WRD

What an exciting, inspiring first year it's been for Hollywood 2.0 (H2O)! This Annual Report celebrates and captures all the good work of Year One, while also setting our sights on the important work that remains ahead—and the many lives we hope to improve with this innovative program.

We're grateful to serve as the community engagement partner for LA County Department of Mental Health ([DMH](#)) on H2O. This is a unique, place-based investment for DMH, and a unique opportunity for the Hollywood community to grow more resilient, innovative and resourceful while we work hand-in-hand to develop this program.

H2O is based on the premise that individuals living with serious mental illness (SMI), especially those also experiencing homelessness (PEH), have the same right to a whole and full life as they do in Trieste, Italy, the place from which H2O springs. That means supporting the 3 P's we all need and deserve to enjoy a happy, healthy life:

PEOPLE: family/community who care for and support us, and to which we belong

PLACE: a safe space to call home

PURPOSE: a meaningful, purposeful way to spend our days



The Hollywood 4WRD Team
Brittney Weissman, Executive Director
Tim Davis, Communications/Operations Director

We appreciate all of the H2O community members who dove in deep with us this year—from the service providers, business leaders, faith-based organizations and local residents for sharing all of their innovative ideas, to the people with lived experience who lent their vision to direct the process as well, and for providing the compass that has guided the work we do every step of the way.

As excited as we are about everything we accomplished this first year, we look forward even more to continuing to carve H2O's innovative path in the years ahead, and to ensuring finally that the dream of Trieste will become a reality in Hollywood.

Gratefully,
Brittney Weissman
and Tim Davis



HOLLYWOOD 2.0 ORIGIN STORY

GOALS AND CONCEPT

The idea for H2O was hatched in Trieste, Italy. People living with mental health conditions there have been treated effectively for decades with community-centered care and compassion. After several visits to Trieste, a delegation of LA leaders from various disciplines—judges, mental health, homelessness agencies, advocacy organizations, law enforcement, district attorney’s office and more – determined to bring this model of “radical hospitality” to an American community that needed it badly. What started out as the original Mental Health Services Act-funded TRIESTE pilot transitioned during the pandemic and the advent of CalAim into Hollywood 2.0.



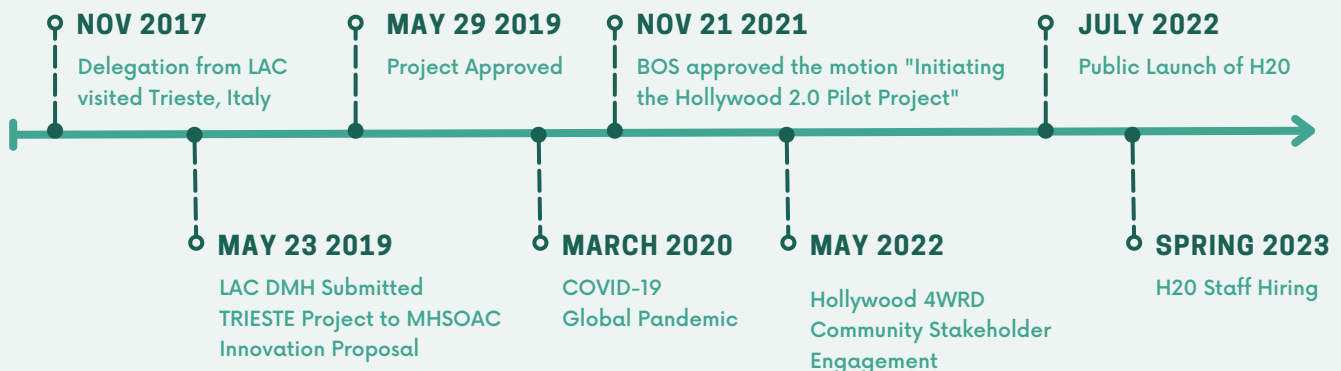
Dr. Franco Basaglia, the psychiatrist who revolutionized mental health care and whose work inspired the Trieste model and "radical hospitality".



For more on Trieste’s WHO-recognized model of care, please check out the resources below:

- Podcast: [Heart Forward podcasts on Trieste](#)
- Article: [The Old Asylum is Gone](#)
- Book: [The Man Who Closed the Asylums: Franco Basaglia and the Revolution in Mental Health Care](#), a biography of the man who inspired the Trieste model
- Video: [Informative video](#) of the first Trieste delegation, which included leaders from DMH and H4WRD.

TIMELINE



INTRODUCING HOLLYWOOD 2.0



H4WRD SUPPORTS DMH TO LAUNCH H2O IN JULY 2022

After bringing together a robust coalition of public/private stakeholders invested in creating systemic change, H4WRD supports DMH with the launch of H2O in July 2022. The Launch offers an overview of the program, framed by the leaders from DMH and H4WRD:

- Key characteristics of H2O: Holistic, human-centered, community-based care.
- Key components of H2O: Full-service partnerships, team-based Intensive Outpatient services, radical hospitality!



**WE HAVE THE RAW INGREDIENTS,
BUT WE WANT YOU TO
PROVIDE ANSWERS—AND
TO HELP US FILL IN THOSE
SERVICE GAPS.**

Dr. Curley Bonds
Chief Medical Officer,
LACDMH to community members

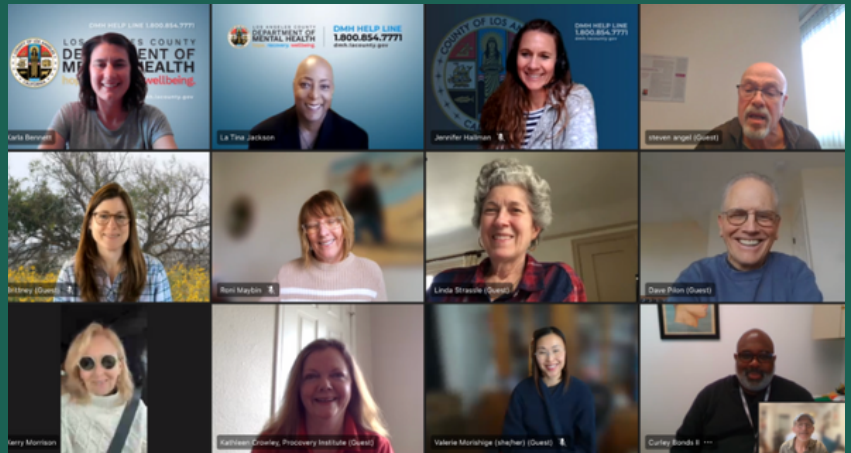
COMMUNITY WISDOM

H4WRD FORMS COMMUNITY WORKGROUPS

In order to gather community input on what types of care and services H2O should provide, H4WRD convenes three workgroups. Each workgroup reflects the core mission of H2O, to support those experiencing mental illness and homelessness find the three ingredients necessary for a whole life:

- PEOPLE to love
- PURPOSE to live
- PLACE to call home

The workgroups will meet every month over the course of the year to bring new, innovative, and more effective treatment to the Hollywood community.

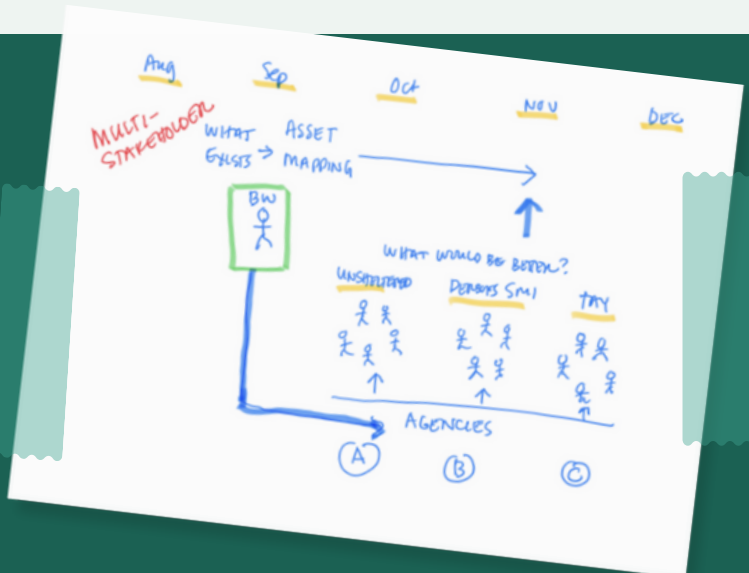


The People-Systems workgroup meets with the DMH team.



H2O'S WORKGROUPS

- PEOPLE-SYSTEMS: Identify current gaps in the system
- PURPOSE: Create opportunities for a path to a meaningful life
- PLACE: Help people move off the streets and into the best available homes



Initial community engagement design

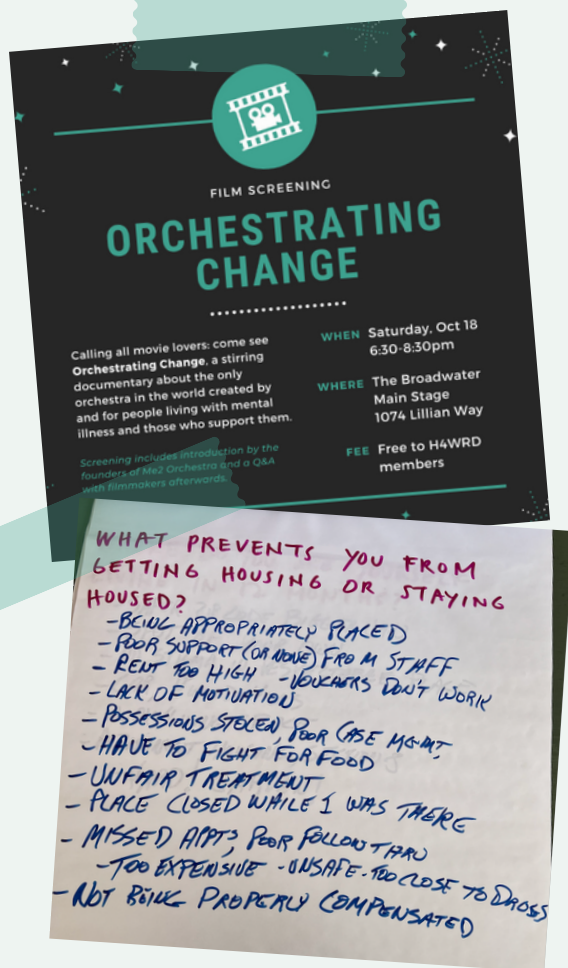
VOICES OF EXPERIENCE



Community member Jeffrey Fuentes

PEOPLE WITH LIVED EXPERIENCE GUIDE H2O

Ever since its launch, H2O cast a continual light on those the program is designed to support. In the fall of 2022, H2O hosted a screening of "Orchestrating Change" about the world's first orchestra comprised primarily of musicians living with mental health conditions. In early 2023 we convened three focus groups to gather the much-needed perspective of lived experience:



Notes from
Unsheltered focus group

FOCUS GROUPS



Transitional Age Youth (TAY)

- Held at the [LGBT Center](#)
- 20 attendees



Serious Mental Illness (SMI)

- Held at [Hollywood Mental Health](#)
- 3 attendees
- Spanish Interpretation



Unsheltered

- Held at [The Center in Hollywood](#)
- 22 attendees

CROSSWALKING WORKGROUPS

WORKGROUPS SELECT TOP IDEAS / THE HOME STRETCH OF YEAR ONE

After months of meeting only virtually, H2O's February Crosswalk convened the workgroups together in person for the first time. It was a real treat to see all our community stakeholders under one roof. (Thank you to Los Angeles City College Foundation for providing the workspace for the event!) DMH provided programmatic and budget updates, while the workgroups offered overviews of their work. The event culminated in an engaged polling process that allowed participants to identify the top ideas each workgroup would recommend to DMH.



RECOMMENDED IDEA CATEGORIES

To ensure results included ALL the community work this year, we conducted polling rather than voting, a process that surfaced three categories of ideas for recommendation:

1. Essential (top 3 ideas)
2. Enhancing (the next 5)
3. Tertiary (all remaining)



Community member Vanessa Ramos and DMH Chief Medical Officer, Dr. Curley Bonds



Elvina Beck (PodShare) laughs with DMH's Maria Funk and Dr. Shyan Rab



Brittney Weissman and DMH's Carolyn Kaneko lead a breakout group

H2O RECOMMENDATIONS

Following the Crosswalk, the workgroups divided into six subgroups to flesh out each essential idea for recommendation to DMH.

PURPOSE WORKGROUP

ESSENTIAL

- Job Placement for Target Population ([Concept Note](#))
- Supported Employment ([Concept Note](#))
- Pilot within the Pilot ([Concept Note](#))

5 ENHANCING IDEAS

1. Psychosocial rehab
2. Employer incentives—tax credits, etc.
3. Non-traditional collaborations
4. Create non-clinical wellness teams
5. Programming Justice-involved individuals

TERTIARY IDEAS

- Self-employment
- Earn and Learn
- Mobile Employment
- Transitional Employment
- Rec Center for sports programming
- Offer learning curricula with course variety
- Drumming for your life
- Clubhouse
- Mobile Education
- Recovery-friendly workplace initiative
- Volunteer opportunities for target population
- Create a network of employers to hire this target population
- Training on financial literacy/entrepreneurial courses
- Create and employment agency to find qualified employees
- Social Enterprise
- Painted Brain
- Training on how to stay housed
- Training on how to be your own advocate
- Individual placement and support program

The resulting six Concept Notes represent the product of nearly a year of focused community engagement, made possible by the iterative, collaborative conversation between community and DMH to weave the good ideas into something innovative in Hollywood.

PLACE WORKGROUP

ESSENTIAL

- Safe Landing Facility ([Concept Note](#))
- Psychiatric Urgent Care ([Concept Note](#))
- Highly Enriched Residential Facility ([Concept Note](#))

5 ENHANCING IDEAS

1. Collaborative Living Space
2. Gender-specific housing
3. Create a Board and Care in H2O area
4. Transition-Aged Youth-Specific housing
5. Developmental stage of life-specific housing

TERTIARY IDEAS

- Safe Parking
- Partner with hotels with interim housing
- Partitioned spaces in shared rooms
- Safe camping
- More permanent supportive housing
- Ensure nearness to services/amenities
- Peer respite center
- Private rooms/living along/no roommates
- More homekey sites
- Low barrier, temporary rapid interim housing

TEAM DMH

DMH BUSY BEHIND THE SCENES

While the community spent the year developing innovative ideas, the DMH team was busy clearing the path to bring “radical hospitality” to Hollywood:

- Development of and recruitment for Hollywood Mental Health Cooperative, a home base with clinical services for H2O's expanding staff
- Investigating concept note ideas and conducting feasibility studies
- Attending ALL H2O community meetings and follow up with workgroups
- Presented DMH system of care and county operations to the community
- Provided technical assistance on the county vendor process
- Conducted bi weekly DMH H2O Admin meetings that included Executive leadership
- Scoped out potential sites for H2O programs
- Development of the Scope Of Work (SOW), workflow, and property identification for the proposed Safe Landing adaptation to include a Psychiatric Urgent Care
- Provided support and consultation for the Clubhouse event at the Roosevelt Hotel



DMH's LaTina Jackson and Stacy Williams at the February Crosswalk event

DMH H2O LEADERSHIP

- Dr. Lisa Wong, Director
- Dr. Curley Bonds, Chief Medical Officer
- LaTina Jackson, Deputy Director, County Wide Engagement
- Maria Funk, Deputy Director, Housing and Job Development
- Karla Bennett, H2O Program Manager
- Carolyn Kaneko, Mental Health Program Manager
- Dr. Shyan Rab, Supervising Psychiatrist, Field Based Services
- Stacy Williams, Service Area 4 Chief

This has been a bustling year for H2O!
From the launch of the community workgroups, the hiring of new staff for the Hollywood Mental Health Cooperative and operationalizing the workgroups' concept notes, we have advanced the pilot in exciting ways.

Karla Bennett
H2O Program Manager, DMH



Good times with Brittney and DMH's Dr. Shy Rab, Aubrey Lovelace, and Karla Bennett

HOLLYWOOD CLUBHOUSE

A clubhouse is a place of opportunity that provides a welcoming space for people with mental health conditions to recover, build confidence, create friendships, and discover their self-worth. The conceptual foundation for a Clubhouse in Hollywood is already taking shape, thanks in large part to the discussions we had with our 3 focus groups this year. Moving forward, a Hollywood Clubhouse will be a vital part of a fully implemented H2O.



I'm grateful for the opportunity to be a part of Hollywood 2.0. It has given me the opportunity to use my lived experience to make a first-hand impact on addressing the issue of homelessness in the Hollywood area. Hopefully one day H2O will be a model for the rest of our city, county, state and beyond in offering a holistic, compassionate and multidisciplinary approach to mental health treatment.

Jeffrey, Community Member
with lived experience



Los Angeles City College Foundation is proud to partner with Hollywood 2.0 and LA County Department of Mental Health to make the area healthier, safer and more connected for everyone. As part of our ongoing support, we look forward to continuing to participate in the work of transforming the Hollywood community into a model of care and engagement.

Brittany Delany,
Director of Foundation and
Government Relations,
Los Angeles City College Foundation

THANK YOU

Community Partners

1st Presbyterian Church of Hollywood

Arts for Healing and Justice Network

CalWORKS

Cedars Sinai

The Center In Hollywood

Children's Hospital LA

Chrysalis

Covenant House

Downtown Women's Center

Drumming For Your Life

Food on Foot

Fountain House

Heart Forward LA

Hilton Foundation

Hollywood Food Coalition

The Hollywood Partnership

Hollywood Homeless Youth Partnership

Hollywood WorkSource Center

Hudson Pacific Realty

Individuals with Serious Mental Illness Focus Group

Jamestown

JVS SoCal

Kilroy Realty

LA City Council District (CD) 4 and CD 13

LA County Supervisorial District 3

LA County Board of Supervisors

LA County Dept. of Arts and Culture

LA County Dept. Health Services

LA County Dept. of Mental Health

LA County Dept. of Public Health

Los Angeles Public Library

Los Angeles Police Department

LA:RISE

LA Works

LGBT Center

Los Angeles City College Foundation

The Mayor's Office

My Friends Place

NAMI

Orchestrating Change filmmakers

Pacific Clinics

PATH

People Experiencing Homelessness Focus Group

PodShare

Anthony and Jeanne Pritzger Family Foundation

ProCovery Institute

Saban Community Clinic

Safe Place for Youth (SPY)

SHARE

Step Up on Second

Stories From the Frontlines

Transition Aged Youth Focus Group

City of West Hollywood

Youth Emerging Stronger

AND

Community Members

Paul Barry • Jason Brown • Kia Dupelay

Sarah Dusseault • Margaret Ecker • Jeffrey Fuentes

Dave Gordon • Julie Hudman • Paul Jenkins

Caroline Kelly • Valerie Morishige • Jon Owyang

Dave Pilon • Vanessa Ramos • Tom Rubinson

Stephen Saengpradap • Marty Shelton



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[H4WRD's H2O website](#)

[DMH's H2O website](#)