



**Los Angeles County Department of Mental Health
EPSDT Outcomes Team**

Q&A from CANS/PSC Webinar 6/22/23

- 1. For MAT assessments, when the CANS/PSC are done and then the client is linked to another agency, our agency is only expected to complete the initial and we don't do a discharge on our end. Is this correct?**

If you are the MAT assessor, that is correct. You only need to do the initial. The receiving provider is fortunate to receive a MAT client where the CANS has already been done in a very collaborative manner and then the receiving provider is only responsible for doing the reassessment when it comes due.

- 2. If a client is in the same episode within the same clinic but is transferring to a new therapist, does the first therapist need to complete a discharge and the new therapist complete an initial?**

No, the new therapist should build off of the work that's already been done.

- 3. Are clients who are meds only required to have CANS/PSC?**

Yes, if they are receiving outpatient services, they should have a CANS and PSC if they are in the age range for those assessments.

- 4. If there is a change in family dynamics, is a Reassessment needed even if it is not within the administration window?**

If there is a significant change in the client's life, such as change in family dynamics, and there is a need for a reassessment CANS/PSC prior to the due of the reassessment, you would need to submit an Urgent CANS/PSC. Keep in mind that the completion of an Urgent CANS/PSC does not change the due date of the next CANS/PSC reassessment.

- 5. What happens if a client turns 21 years old during treatment? Do we do a CANS discharge before the client turns 21 and then continues with treatment?**

Yes, you would need to submit a Discharge CANS before the client turns 21 and the client can continue with treatment. If you were unable to obtain a Discharge CANS before the client turned 21, then you would need to submit an Administrative Close and the assessment date would be one day prior to the client turning 21.

- 6. What happens if a client turns 19 years old during treatment? Do we do a PSC discharge before the client turns 19 and then continues with treatment?**

Yes, you need to submit a Discharge PSC before the client turns 19 and the client can continue with treatment. If you were unable to obtain a Discharge PSC before the client turned 19, then you would need to submit an Administrative Close and the assessment date would be one day prior to the client turning 19.

- 7. For the PSC, if client/caregiver does not complete within the administration window for the Reassessment PSC, do we complete an Administrative Close and then submit a new Initial PSC whenever the client/caregiver completes it?**

If you were not able to obtain a Reassessment PSC during the administration window from the client/caregiver, then you would need to submit an Administrative Close and the next PSC you are able to obtain from the client/caregiver can be submitted as an Initial PSC.

- 8. How can we access our staff's anniversary dates for CANS recertification?**

To be able to manage your staff's certification compliance, you can email Praed at Support@tcomtraining.com and request to have access to the Manage tool/portal to manage the certification compliance of your clinical staff. They should be able to grant you access within a few days.

- 9. A few of us became CANS trainers for our site, but we have not heard of any updates about needing to be recertified as trainers. Do you have any information on how we need to recertify as trainers?**

Certified Trainers are to re-certify annually via the online test, which can be accessed at TCOMtraining.com, to maintain their trainer status. Certified Trainers need to earn a passing score of 80% or better.

- 10. If a previous provider has submitted CANS/PSC data but no discharge, is it the new provider's responsibility to reach out to ask the previous provider to complete the discharge?**

The proper sequence of submitting CANS/PSC data is to have an initial come first, any initial can be followed by a reassessment, and any initial or reassessment can be followed by a discharge. If another provider submits an initial, the previous provider needs to submit a discharge in order for the next provider's initial to be a successful submission. If the previous provider has not submitted a discharge, we recommend the next provider to reach out to the previous provider to submit the discharge. If the 2nd provider is not successful in getting in contact with the previous provider, then they can contact the EPSDT Outcomes Team.