



LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH

Office of Chief Medical Officer-Clinical Operations
 Pharmacy Services
 510 S. Vermont Ave, 21st Floor
 Los Angeles, CA 90020

Pharmacy Services Contacts

Phone: 213-738-4725

Fax: 213-402-2889

Email: pharmacy@dmh.lacounty.gov

Name	Service	Phone Number
Susana Sou, PharmD, MHA, APh, BCPS (Chief of Pharmacy and Laboratory Services)	Pharmacy Benefits Management (PBM) Lead Warehouse and Clinic Medication Room Operations	213-738-4725
Andrew Nguyen, PharmD, APh, BCPP, BCACP, CDE (Pharmacy Supervisor)	Pharmacy Clinical Lead Warehouse and Clinic Medication Room Operations	213-943-8872
Roy Morita, PharmD (Pharmacist)	Formulary Questions Prior Authorization (PA) Questions Clinic Medication Room Access and Inspection	213-943-8865
Clinical Pharmacist Team Alexander Kellogg, PharmD, APh Alison Tang, PharmD, APh, BCPP Antoinette Tran, PharmD, APh Connie Kang, PharmD, APh, BCPP Julie Nguyen, PharmD, BCPP Kathryn Collins, PharmD, APh, BCPP Marl Ayson, PharmD, APh Theodore Nguyen, PharmD, APh, BCPS Tuyen Nguyen, PharmD	Clinical Consults/Questions	
Pharmacy Technician Team Carolina Perez Estevez Huixue Luo Julius Alexis Juan Rosa Mornng	Ordering of Medications, Medical Products, and Prescription Pads Warehouse Inventory Client Eligibility and Pharmacy ID Cards Medi-Cal Prior Authorization (PA) Troubleshoot	213-948-2148 213-943-8087 213-943-8878 213-947-6763
Juan Ceballos (Intermediate Typist Clerk)	Client Eligibility and Pharmacy ID Cards	213 943-8497
Din Bashir (Accounting Systems Technician)	PBM Invoicing, Chargebacks, and Appeals	213-943-8868
Hermelinda Romo-Salas (Senior Secretary)	Drug Representatives & Medical Science Liaison Clinic Visit Scheduling, Badges, and Parking	213-738-4725

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DMH Pharmacy Services Hours

General Inquiries: Monday-Friday 8:30am – 5:00pm

Clinic Stock Medication Pick-Up/Drop-Off: *By appointment only* via [Acuity Scheduling](#)

DMH Pharmacy Services Intranet / Sharepoint Website – Internal Resources

<https://lacounty.sharepoint.com/sites/DMH/pls/SitePages/Home.aspx>

DMH Pharmacy Services Public-Facing Website / Network Pharmacy Directory

<https://dmh.lacounty.gov/for-providers/clinical-tools/pharmacy/>

DMH-Magellan Prescription Drug Coverage Requests (staffed 24 hours per day, 7 days per week)

Phone 800-424-6623 – for patients

800-424-6811 – for staff, prescribers, and retail pharmacies

Fax 800-424-7385

Email pharmacyeligibility@dmh.lacounty.gov – **ONLY** for DMH Juvenile Justice Mental Health Programs, Psychiatric Diversion Programs (hospitals), and IMD Facilities

DMH Medi-Cal Prior Authorization Troubleshoot

ClinicalPharmacy@dmh.lacounty.gov

DMH Prescription Medication Refill Request for Directly-Operated Clinics

ClinicalPharmacy@dmh.lacounty.gov

DMH Prescription Pad Orders

PrescriptionRequest@dmh.lacounty.gov

Pharmaceutical Sales Representatives – Clinic Visit Requests or Questions

Electronic Request Form: <https://bit.ly/drug-rep>

Please review [DMH Policy 306.07](#) prior to making appointments using electronic request form above. This policy applies to both on-site and virtual meetings

Pharmacy@dmh.lacounty.gov

Retail Pharmacies – Clinic Visit Requests or Questions

Pharmacy@dmh.lacounty.gov