

# Transition of Care Tool for Medi-Cal Mental Health Services

The Transition of Care Tool for Medi-Cal Mental Health Services (hereafter referred to as the Transition of Care Tool) leverages existing clinical information to document an individual's mental health needs and facilitate a referral to the individual's Medi-Cal Managed Care Plan (MCP) or county Mental Health Plan (MHP) as needed. The Transition of Care Tool is to be used when an individual who is receiving mental health services from one delivery system experiences a change in their service needs and 1) their existing services need to be transitioned to the other delivery system or 2) services need to be added to their existing mental health treatment from the other delivery system.

**Instructions:** The determination to transition services to and/or add services from the other mental health delivery system must be made by a clinician in alignment with protocols. Once a clinician has made the determination to transition care or refer for services, all of the following actions must be taken:

1. Complete the Transition of Care Tool.
2. Send the Transition of Care Tool and any relevant supporting documentation to the plan the beneficiary is being referred to.
3. Continue to provide necessary mental health services and coordinate the transition of care or service referral with the receiving plan, including follow up to ensure services have been made available to the individual.

# Transition of Care Tool for Medi-Cal Mental Health Services

REFERRING PLAN INFORMATION	
<input type="checkbox"/> County Mental Health Plan	<input type="checkbox"/> Managed Care Plan
Submitting Plan:	
Plan Contact Name:	Title:
Phone:	Email:
Address:	
City:	State: Zip:
BENEFICIARY INFORMATION	
Beneficiary's Name:	Date of Birth:
Beneficiary's Preferred Name:	
<input type="checkbox"/> Beneficiary or Legal Representative is in Agreement with Referral or Transition of Care	<b>Gender Identity:</b> <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Transgender Male <input type="checkbox"/> Transgender Female <input type="checkbox"/> Non-Binary <input type="checkbox"/>
	<b>Pronouns:</b> <input type="checkbox"/> He/Him <input type="checkbox"/> She/Her <input type="checkbox"/> They/Them <input type="checkbox"/>
Address:	
City:	State: Zip:
Phone:	Email:
Caregiver/Guardian:	Phone:
Medi-Cal Number (CIN)/SSN:	

**BENEFICIARY INFORMATION**

Behavioral Health Diagnosis or Diagnoses, if known:

Supporting Clinical Documents Included:

Cultural and Linguistic Requests:

Current Presenting Symptoms/Behaviors (including substance use if appropriate):

Additional Pages Attached

**BENEFICIARY INFORMATION**

Current Environmental Factors (including changes in caregiver relationships, living environment, and/or educational considerations):

Additional Pages Attached

Brief Behavioral Health History (including psychosocial stressors and/or traumatic experiences):

Additional Pages Attached

Brief Medical History:

Additional Pages Attached

Current Medications/Dosage:

Additional Pages Attached

**BENEFICIARY INFORMATION**

Referring Provider/Current Care Team:

Phone:

**SERVICES REQUESTED:**     Transition of Care  
     Addition of Service(s)

What service(s) is the beneficiary being referred for?

**TRANSITION OF CARE OR SERVICE REFERRAL DESTINATION**

Managed Care Plan:

Managed Care Plan Contact Information

Fax:                                      Phone:                                      Toll Free:                                      TTY:

County Mental Health Plan:

County Mental Health Plan Contact Information

Fax:                                      Phone:                                      Toll Free:                                      TTY:

**Clear Form**

**MEDI-CAL NON-SPECIALTY MENTAL HEALTH SERVICES**

HEALTH PLAN (Subcontracted HPs)/BHOs	CONTACT INFORMATION	
LA CARE (KAISER)	Bellflower Area – Downey/Norwalk <b>Phone: (562) 807-6200</b> <b>Fax: (562) 657-2497</b> <b>eFax: <a href="mailto:15626572497@efaxds.com">15626572497@efaxds.com</a></b>	San Fernando Valley/Woodland Hills <b>Phone: (855) 701-7955</b> <b>Fax: (818) 592-3015</b> <b>eFax: <a href="mailto:18185923015@efaxds.com">18185923015@efaxds.com</a></b>
	Lancaster <b>Phone: (661) 951-0070</b> <b>Fax: (661) 951-2999</b> <b>eFax: <a href="mailto:16619512999@efaxds.com">16619512999@efaxds.com</a></b>	San Gabriel Valley – Baldwin Park/West Covina <b>Phone: (626) 960-4844</b> <b>Fax: (626) 856-3010</b> <b>eFax: <a href="mailto:16268563010@efaxds.com">16268563010@efaxds.com</a></b>
	Los Angeles – Sunset <b>Phone: (323) 783-2600</b> <b>Fax: (323) 783-6915</b> <b>eFax: <a href="mailto:13237836915@efaxds.com">13237836915@efaxds.com</a></b>	South Bay <b>Phone: 424-251-7600</b> <b>Fax: (310) 534-6025</b> <b>eFax: <a href="mailto:13105346025@efaxds.com">13105346025@efaxds.com</a></b>
	Panorama City/Santa Clarita <b>Phone: 800-700-8705</b> <b>Fax: 818-838-7610</b> <b>eFax: <a href="mailto:18188387610@efaxds.com">18188387610@efaxds.com</a></b>	West LA <b>Phone: (323) 298-3100</b> <b>Fax: (323) 298-3119</b> <b>eFax: <a href="mailto:13232983119@efaxds.com">13232983119@efaxds.com</a></b>
LA CARE (ANTHEM)	<b>Phone: 888-285-7801</b> (follow “member” and if you do not know the Member ID#, press “0” three times to bypass to get to main menu – press 4 for Mental Health and Substance Abuse) <b>Fax: 855-473-7902</b> <b>eFax: <a href="mailto:18554737902@efaxds.com">18554737902@efaxds.com</a></b>	
LA CARE (Blue Shield of California-Promise Health Plan)/BEACON	<b>Phone: (855) 765-9701</b> <b>Fax: (877) 321-1787</b> <b>eFax: <a href="mailto:18773211787@efaxds.com">18773211787@efaxds.com</a></b>	
LA CARE/BEACON	<b>Phone: (877) 344-2858</b> <b>Fax: (877) 321-1787</b> <b>eFax: <a href="mailto:18773211787@efaxds.com">18773211787@efaxds.com</a></b>	
HEALTH NET/MHN	<b>Phone: (800) 675-6110</b> (follow “member” and “behavioral health” prompts) <b>Fax: (855) 703-3268</b> <b>E-mail: <a href="mailto:MHNAdminGroup@centene.com">MHNAdminGroup@centene.com</a></b>	
HEALTH NET (MOLINA)	<b>Phone: (833) 234-1258 – Care Management (Adult)</b> <b>Phone: (562) 506-1249 – Care Management (Youth)</b> <b>Fax: (562) 499-6105</b> <b>Email: Youth:</b> <b><a href="mailto:MHCHealthcareservicesCCS/RCCasemanagement@MolinaHealthcare.com">MHCHealthcareservicesCCS/RCCasemanagement@MolinaHealthcare.com</a> and cc:</b> <b><a href="mailto:MHC_BH_Solutions@MolinaHealthcare.com">MHC_BH_Solutions@MolinaHealthcare.com</a></b> <b>Adult: <a href="mailto:MHCCaseManagement@MolinaHealthCare.com">MHCCaseManagement@MolinaHealthCare.com</a> and cc:</b> <b><a href="mailto:MHC_BH_Solutions@MolinaHealthCare.com">MHC_BH_Solutions@MolinaHealthCare.com</a></b>	