

**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
Office of the Deputy Director of Strategic Communications**

Access for All UsCC Subcommittee Minutes

July 13, 2022
10:00AM – 12:00PM
Microsoft Teams Meeting

Attendees: Hector Ramirez, Cody Hanable, Sylvia G. Youngblood, Pam Inaba, Gabriela Velasquez, Irma Velasquez, Maria A., Arnold Youngblood, Ann Marie Yamada, Ayana Rose, Ruth Wen, Junko Nagamatsu, Aaron Icedo, Eric Escareno, Karen F., Jim T. Hatt

DMH: Martha Ortiz, Alex Elliot, Angel Baker, Julio Miranda, Rosario Ribleza, Martin Almanza, Alan Chung Chui

Interpreter & Captioner: Mark Robinson and Richard Dickinson
Joann

Agenda Items	Comments/Discussion/Recommendations/Conclusions
Welcome & Introductions - Subcommittee	Attendee Introductions: Attendees (On Microsoft Teams and on the phone) were encouraged to incorporate a description of themselves to be mindful of other attendees with disabilities: individuals with visual impairments who cannot see the computer screen, and those who cannot hear what is happening in the meeting.
Meeting Norms/Review of Code of Conduct – Co- Chair	<ul style="list-style-type: none"> Cody Hanable reviewed the Code of Conduct and Meeting Norms to the subcommittee.
Meeting Minutes: Review and Approval	Approval of Meeting Minutes 6/8/22– moved to approve by Sylvia Youngblood, and seconded by Hector
Community and Accessibility Resources Alex Elliot	<ul style="list-style-type: none"> BenefitsCal A new, improved experience to apply for and manage your benefits. BenefitsCal is a one-stop-shop to apply for... CalFresh CalWORKs Medi-Cal

CMSP (County Medical Services Program)
Disaster CalFresh
GA/GR (General Assistance and General Relief)
<https://benefitscal.com/>

- California Department of Motor Vehicles – Online services
DMV offers a variety of Online Services that make your DMV business easy and efficient
<https://www.dmv.ca.gov/portal/dmv-online/>
- Social Security – *my* Social Security Account
my Social Security account provides personalized tools for everyone, whether you receive benefits or not. You can use your account to request a replacement Social Security card, check the status of an application, estimate future benefits, or manage the benefits you already receive.
<https://www.ssa.gov/myaccount/>
- Dr. Tina Childress Resources for the Deaf/deaf/Hard of Hearing/Hearing community
The purpose of this site is to act as a clearinghouse of information on topics relating to technology as well as support for the Deaf/deaf/Hard of Hearing/Hearing community.
<http://bit.ly/TinaChildressResources>
- Microsoft Accessible Events Guide
This guide provides Microsoft's recommendation and best practices for planning and executing an inclusive event. These recommendations are not hard and fast rules, but in our experience have been proven to create a delightful, welcoming, and inclusive experience for people with and without disabilities.
<https://sway.office.com/Uk6btnklIONW6Zml>
- Google Accessible Marketing playbook
The Google Accessible Marketing playbook may be used as a starting point to help create marketing that positively and authentically represents people with disabilities
<https://all-in.withgoogle.com/audiences/disabled-people/>
- Microsoft Inclusive Design Resources
Practice new skills, develop new concepts, or create a prototype—the toolkit is made to be retrofitted to your design team's goals.
Inclusive Design is a methodology, born out of digital environments, that enables and draws on the full range of human diversity. Most importantly, this means including and learning from people with a range of perspectives.
<https://www.microsoft.com/design/inclusive/>
- **World Health Organization - Global standard for accessibility of telehealth services**
During the Covid-19 pandemic, the use of telehealth services has increased substantially in many countries, becoming a basic need for the general population. While telehealth provides the means

GENERAL UPDATES:

DMH Updates
Angel Baker

for an equitable health service provision, in reality many persons with disabilities experience difficulties and challenges accessing and using telehealth services. To address this, the World Health Organization and the International Telecommunication Union developed jointly a global standard for accessibility of telehealth services.

<https://www.who.int/publications/i/item/9789240050464>

A. Capacity Building Project

- Capacity building Projects must be completed within 12 months.
- Subcommittee needs to start planning and brainstorming by January for the next fiscal year's Capacity Building Projects.
- Project monitoring is the responsibility of the liaisons, and updates and challenges should be provided to the subcommittee on a monthly basis.

B. ADA Compliance

- DMH is ADA non-compliant.
- There should be a person assigned for ADA to ensure that DMH is ADA compliant.
- DMH will work on partnering with Mental Health Advocacy Services who has expertise with the laws and legislations.
- Angel continues to work on getting the current ADA requirements, and once in compliance, it will be moved to ARDI.

CARE Court
Hector Ramirez

CARE Court was signed into effect at the end of June 2022.

People's concern about CARE Court:

- Civil rights
- How CARE Court will be implemented
- Funding – how to pay for it

Capacity Building Projects

Rosario Ribleza

FY 2020-2021 All three (3) projects are fully completed. Final report and outcome will be presented by Painted Brain in the next coming meetings.

- Mental Health Assessment for the Blind, Partially Sighted, and Visually Impaired
- Mental Health Assessment for the Deaf and Hard of Hearing
- Mental Health Assessment for Physically Disabled

FY 2022-2023 – all projects were awarded to vendors

A. Domestic Violence Task Force –awarded to Peace Over Violence

- Will meet with vendor on 7/15/22 to discuss the deliverables and expectations in the implementation of the project.

B. Podcast and YouTube Series – awarded to Cross Cultural Expressions

- Met with vendor on 7/8/22 to discuss the deliverables and expectations in the implementation of the project.

Introduction to Capacity Building Projects

Rosario Ribleza

Brainstorming for FY 2022-2023 Capacity Building Projects

Subcommittee

C. Talking Circle – awarded to Painted Brain

- Met with vendor on 7/12/22 to discuss the deliverables and expectations in the implementation of the project.

Following important information about Capacity Building Projects were provided to the subcommittee:

- The goal and mission of the Capacity Building Projects
- Emphasized that projects are not intended for the delivery of mental health services or to train mental health staff, but to increase access to care for unserved, underserved, and inappropriately served populations
- Capacity Building Project processes - from brainstorming to implementation and monitoring

Summary of Suggested Capacity Building Projects for FY 2022-2023

1. Distribution of PSA
2. Building Stakeholders Employability
 - Provide training to the blind, deaf and hard of hearing, and physically disabled on technology, resume preparation, completing job application, interviewing, and developing skills
3. Pilot Program:
 - Introduction of American Sign Language Interpretation (ASL) to Middle and High School Students in partnership and collaboration with Los Angeles Middle and High School administration.
 - Conduct survey on students’ knowledge on American Sign Language (ASL), accessibility, and rights to reasonable accommodation. Survey would include finding students’ interests in learning ASL
4. Workshop for Interpreters – 40 hours
 - Train interpreters for correct/appropriate mental health interpretation

Projects for DMH:

5. Instructional Videos on Accessibilities for Disabled Communities (blind, deaf and hard of hearing, and physically disabled).
6. Translate all resources into video using ASL for the deaf and hard of hearing, so they can watch instead of reading captions
7. Promoters – Vendors to advertise hiring of the Promoters using videos with ASL
8. Spiritual Directions: Faith Base

Announcements Subcommittee

All subcommittee members were encouraged to nominate qualified individuals with voting privileges for a new co-chair as Cody Hanable’s term is soon to expire.

Hector Ramirez recommended to have three (3) co-chairs for there is a lot of things to do. New co-chair will be mentored.

Topic Suggestions for Next Meeting/ Announcements

Next Meeting**Next meeting is on Aug 10, 2022 – 10:00 am – 12:00 noon / Recording & Transcriptions at DMH website**