



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH  
 SERVICE AREA 6 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 4.28.2022  
 Time: 10am-12pm

<b>Type of meeting:</b>	Virtual meeting
<b>Meeting Link:</b>	Join Microsoft Teams Meeting
<b>Members Present:</b>	<i>Dr. Erica Melbourne, Dr. Socorro Gertmenian, Jasmine Boyden , Aminah Ofumbi, Ana Gomez-Rodriguez, Andy Vigil, Anell Tercero, Ani Sargsyan, Anna Galindo, Annie Jackson, Barbara Negron, Beatrice Perez, Brittany White, Bosco Ho, Carl Levinger, Colette Harley, Dr. Daiye Cunnane, David Worden, Deatra Handy, Debra Benjamin, Ekaete Ekpo, Elizabeth Echevarria, Emily Dobluis, Erika V. Lopez, Evelyn Gutierrez, Genevieve Morgan, Jamie Campos, Jeanna-Marie Pollard, Jennifer Palma, Jenny Rodriguez, Julie Elder, Katherine Webb, Laura Aquino, Lizbeth Alvarado, Lynetta Shonibare, Mandy Sommers, Martin McDermott, Nicole Cuevas, Robin Washington, Rocio Rodriguez, Rosemary Stevens, Ruby Medina, Sacha Dovick, Sara van Koningsveld, Coco Satoko Luce, Shaun Allen, Sheaton Baskerville, Stephanie Castillo, Stephanie Clark, Dr. Tiffany Harvey, Vanessa Castro, Victoria Kim, Yolanda Robles</i>

<b>AGENDA ITEMS</b>	<b>DECISIONS AND ACTIONS</b>	<b>RESPONSIBLE UNIT/STAFF</b>	<b>DUE DATE</b>
<b>Welcome &amp; Introductions</b>	Dr. Erica Melbourne welcomed everyone and called the meeting to order at 10:00a.m. Newcomers were given the opportunity to introduce themselves and sign-in via electronic sign-in sheet, chat box, over the phone and or by email.	Dr. Erica Melbourne	
<b>Minutes from March 2022</b>	Minutes were emailed to members.	The minutes will stand as emailed, per Dr. Melbourne.	
Stress Awareness Month <ul style="list-style-type: none"> <li>• Improving Mental Health               <ul style="list-style-type: none"> <li>• Stop, Relax Daily, Let Go, Naps/Sleep, Seek Support</li> </ul> </li> </ul>	Dr. Melbourne briefly spoke about Stress Awareness Month and reminded members about the importance of reducing stress and improving Mental Health. Members were given		

	the opportunity to share ways they manage and improve stress.		
<b>Quality Improvement</b> CPS Updates- Dr. Daiye Cunnane	Dr. Daiye Cunnane from the Quality Improvement Unit provided members with the CPS updates. <ul style="list-style-type: none"> <li>• The request deadline for the C Numbers is April 29th, with no exceptions.</li> <li>• Legal Entity portal and DO portal trainings are all complete.</li> <li>• Reminder to utilize the QI website. CPS resources available on QI website.</li> <li>• QI will have the 30-minute technical systems calls during the week of the survey period every day.</li> <li>• Tally links will be emailed, once available.</li> <li>• Finalizing the Open-ended comments report.</li> </ul>	Dr. Daiye Cunnane <a href="mailto:dcunnane@dmh.lacounty.gov">dcunnane@dmh.lacounty.gov</a>	
<b>Presentation</b>	Dr. Lynetta Shonibare with LACDMH Quality Improvement, presented on Sexual Orientation and Gender Identity and Expression (SOGI) Data.		
<b>Quality Assurance</b> <ul style="list-style-type: none"> <li>• Quality, Outcomes &amp; Training Announcement- Robin Washington, LCSW</li> </ul>	Announcements from Robin Washington, from the Quality Outcomes and Training Division. <ul style="list-style-type: none"> <li>• Review of the Knowledge Assessment in May.</li> </ul>		

<ul style="list-style-type: none"> <li>● QA on the Air</li> <li>● CalAIM <ul style="list-style-type: none"> <li>● New Criteria to Access SMHS &amp; Medical Necessity</li> <li>● Diagnosis Codes: BHN 22-03</li> <li>● No Wrong Door</li> <li>● Documentation Redesign (DRAFT)</li> <li>● Screening/Transition Tools (DRAFT)</li> <li>● Payment Reform/ CPT Codes (DRAFT)</li> <li>● Updated Reasons for Recoupment (FY21/22)</li> <li>● Peer Support Services</li> </ul> </li> <li>● Training &amp; Operations <ul style="list-style-type: none"> <li>● LE Chart Reviews</li> <li>● QA Website Updates <ul style="list-style-type: none"> <li>▪ Paper/PDF Chart Review Tool</li> <li>▪ Updated QA/QI Contact List</li> </ul> </li> </ul> </li> <li>● QA Knowledge Assessment</li> <li>● Collaborative Documentation</li> <li>● Training Updates</li> <li>● Policy &amp; Technical Development <ul style="list-style-type: none"> <li>● DRAFT QA Bulletin 22-01 Pre-Authorization Requirements (3.17.22)</li> <li>● DRAFT QA Bulletin 22-02 Provider Directory (4.1.22)</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>● More Discussion and explanation of the Results from the Chart reviews per Service Area.</li> <li>● Updates to the Chart review forms</li> <li>● Explain the difference between the groups in QA.</li> <li>● Hear more from members involved in QIC meetings.</li> </ul> <p>Dr. Melbourne mentioned the QA on the Air meeting was April 27<sup>th</sup>.</p> <p>Dr. Melbourne reminded members that the QA on the Air is recorded.</p> <p>Dr. Gertmenian shared with members that the New Criteria to Access Specialty Mental Health Services and Medical Necessity went into effect, January 1, 2022.</p> <p>Dr. Gertmenian reminded members of the following:</p> <ul style="list-style-type: none"> <li>● A Mental Health Diagnosis is no longer a prerequisite, effective January 2022.</li> <li>● No more included Diagnosis list. Patients can have a Mental Health disorder or a suspected mental health disorder.</li> <li>● Those with a condition placing them at high risk due to trauma are able to access Specialty Mental Health services.</li> </ul> <p>Dr. Gertmenian discussed the Diagnosis Codes and informed members of the following options that maybe used during Assessment when a diagnosis has yet to be established.</p>		
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<ul style="list-style-type: none"> <li>• DRAFT QA Bulletin Continuity of Care</li> <li>• Access to Care/SRTS Updates</li> <li>• Consent for Services Updates</li> <li>• Access to Care/network Adequacy</li> <li>• DO Chart Reviews</li> <li>• Upcoming Webinars</li> </ul>	<ul style="list-style-type: none"> <li>• A non-diagnosing staff may use Z Codes 55-65. Diagnosing Practitioners may use any appropriate valid ICD10 Codes including the Z Codes.</li> </ul> <p>Dr. Gertmenian updated members with the “No Wrong Door” and mentioned that the Clinically appropriate and Covered Specialty Mental Health Services are covered and reimbursable Medi-Cal Services when:</p> <ol style="list-style-type: none"> <li>1. Services are provided prior to determination of a diagnosis, during the assessment, or prior to the determination of whether non-specialty mental health services or specialty mental health services access criteria are met.</li> <li>2. The Beneficiary has a cooccurring mental health condition and substance use disorder.</li> <li>3. Non-Specialty Mental Health Services and Specialty Mental Health Services are provided concurrently if those services are coordinated and not duplicated.</li> </ol> <p>Dr. Gertmenian mentioned that there was meeting on Documentation Redesign and there are no new updates at this time. Treatment plans are still required.</p> <p>Dr. Gertmenian mentioned that the Screening and Transition Tools will go into effect by January 2023. More to come.</p>		
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	<ul style="list-style-type: none"> <li>• Dr. Gertmenian informed members that the Payment Reform and CPT Codes will go into effect in July 2023.</li> <li>• No longer billing by the minute but by 15-minute increments. Only billing for direct patient care.</li> </ul> <p>Dr. Gertmenian mentioned and updated members with a list of reasons and examples for Recoupment for the fiscal year of 2021 and 2022.</p> <p>Dr. Gertmenian informed members that DMH QA will create a FAQ for the Peer Support Services. More information to come.</p> <p>Dr. Gertmenian mentioned the current LE Chart Reviews.</p> <ul style="list-style-type: none"> <li>• Counseling for Kids</li> <li>• Saint Ann's</li> <li>• Helpline Youth Counseling</li> </ul> <p>The QA Website provides the new LE chart review checklist.</p> <p>Dr. Gertmenian mentioned that the Knowledge Assessment Survey will stay open until the end of April 2022.</p> <p>Dr. Gertmenian mentioned that the Collaborative Documentation is coordinating their next set of general collaborative documentation trainings and the train the trainer sessions. More updates to come.</p> <p>Dr. Gertmenian discussed QA Bulletin 22-01 Pre-Authorization requirements.</p>		
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	<p>The QA Bulletin for Continuity of care is in Draft and more information to come.</p> <p>Dr. Gertmenian mentioned that the new Provider Directory Bulletin was completed 4/1/22. Please make any corrections directly in NAPA.</p> <p>Dr. Gertmenian mentioned that the SRTS 2.0 will go live May 2<sup>nd</sup>.</p> <p>Dr. Gertmenian mentioned that DMH Is hoping to condense their consent form updates by July 1<sup>st</sup>.</p> <p>Dr. Gertmenian mentioned the Directly Operated Chart Reviews.</p> <ul style="list-style-type: none"> <li>• PMRT Services Areas5-8, April 2022</li> <li>• Edelman Child, May 2022</li> </ul> <p>Dr. Gertmenian mentioned the upcoming Webinars which are:</p> <ul style="list-style-type: none"> <li>• Network Adequacy - April 2022</li> <li>• Access to care - May 3, 2022</li> <li>• Documentation Redesign - May 12, 2022</li> <li>• QA/QI - May 9, 2022</li> </ul>		
<p><b>Questions/Announcements</b></p>	<p>If you're having any trouble locating information, please email: <a href="mailto:EMelbourne@dmh.lacounty.gov">EMelbourne@dmh.lacounty.gov</a> and/or <a href="mailto:Socorroq@wellnestla.org">Socorroq@wellnestla.org</a></p> <p>Dr. Gertmenian and Dr. Melbourne answered questions for members.</p> <p>► General QA:  <a href="mailto:QualityAssurance@dmh.lacounty.gov">QualityAssurance@dmh.lacounty.gov</a></p>		

	<ul style="list-style-type: none"><li>▶ IBHIS/Documentation: <a href="mailto:ibhiserrorcorrection@dmh.lacounty.gov">ibhiserrorcorrection@dmh.lacounty.gov</a></li> <li>▶ Training for DO: <a href="mailto:QADOTraining@dmh.lacounty.gov">QADOTraining@dmh.lacounty.gov</a></li> <li>▶ Requests for additional telehealth and/or telephone procedure codes: Su Kim <a href="mailto:sjkim@dmh.lacounty.gov">sjkim@dmh.lacounty.gov</a></li> <li>▶ Network Adequacy &amp; Access to Care: (new email coming soon) <a href="mailto:NetworkAdequacy@dmh.lacounty.gov">NetworkAdequacy@dmh.lacounty.gov</a></li> <li>▶ Policy Updates: <a href="mailto:Compliance@dmh.lacounty.gov">Compliance@dmh.lacounty.gov</a></li></ul>		
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**NEXT MEETING:** Date: Thursday, May 26, 2022, Time: 10am-12pm, via Microsoft Teams