



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
 SERVICE AREA 6 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date:6.23.2022
 Time: 10am-12pm

Type of meeting:	Virtual meeting
Meeting Link:	Join Microsoft Teams Meeting
Members Present:	<i>Dr. Erica Melbourne, Dr. Socorro Gertmenian, Jasmine Boyden, Aminah Ofumbi, Anell Tercero, Bianca Varas, Brittany White, Bosco Ho, Carl Levinger, Chloe Gomez, Christine Pina, Courtney Olsen, Dr. Daiya Cunnane, David Worden, Deatra Handy, Elizabeth Echeverria, Erika V. Lopez, Evelyn Gutierrez, Genevieve Morgan, Jennifer Calmelat, Jocelyn Bush Spurlin, Julie Elder, Kathy Saucedo, Laura Aquino, Lizbeth Alvarado, Mandy Sommers, Mariana Villegas, Martin McDermott, Nikki Collier, Robin Moten, Rosemary Stevens, "Coco" Satoko Luce, Shannon Wolfe, Stephanie Clark, Stephanie Villatoro, Dr. Tiffany Harvey, Tony Weaver, Vanessa Castro, Yolanda Robles</i>

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Welcome & Introductions	Dr. Erica Melbourne welcomed everyone and called the meeting to order at 10:00a.m. Newcomers were given the opportunity to introduce themselves and sign-in via electronic sign-in sheet, chat box, over the phone and or by email.	Dr. Erica Melbourne	
Minutes from May 2022	Minutes will be emailed to members.		
<ul style="list-style-type: none"> Mental Wellness Moment 	Dr. Melbourne briefly spoke about the increase in violence and reminded members to focus on Self-Care and Wellness.		

<p>Quality Assurance- Knowledge Assessment & LE Workgroup on Documentation Redesign</p> <ul style="list-style-type: none"> • Nikki Collier, LCSW, LACDMH-QOT, QA Training & Operations • QA on the Air • QA Breakout Groups 	<p>Nikki Collier from LACMH- Quality Assurance presented a general overview on the QA Knowledge Assessment Survey #5 Results.</p> <ul style="list-style-type: none"> • Organization of Results by Service Area. • Sample of Full Results Table • Focus of Survey #5 • Observations from Survey #5 Results <p>The Purpose of the Survey is to help identify areas of documentation and claiming related information that needs to be emphasized in trainings and as a tool in the training process itself.</p> <p>The Process is an anonymous survey that is conducted periodically</p> <p>The Participation is focused on Legal Entity Contract Providers.</p> <p>The Information Dissemination Survey and results are distributed to participants via email and made available to Directly- Operated providers and the public via the LACDMH Website's QA Webpage.</p> <p>Dr. Erica briefly reminded members about the rules around the First Service Contact, the Diagnosis Codes and No Wrong Door.</p> <p>Discussion on The Diagnosis Codes Info Notice (Final) and the DRAFT QA Bulletin that will go into effect on 7.1.2022.</p>	<p>Trainings and Operations Contacts</p> <p>Nikki Collier ncollier@dmh.lacounty.gov</p> <p>Dennis Lam dnlam@dmh.lacounty.gov</p> <p>Robin Washington rwashington@dmh.lacounty.gov</p> <p>Marc Borkheim mborkheim@dmh.lacounty.gov</p> <p>Wanta Yu wyu@dmh.lacounty.gov</p> <p>Patricia Lopez Plopez@dmh.lacounty.gov</p> <p>Ida Aharonian iaharonian@dmh.lacounty.gov</p> <p>Quality Assurance Mailbox QualityAssurance@dmh.lacounty.gov</p>
--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

There will be a new Uber Consent, Case Opening with Z Codes, Care Plan and PN and Rolling out of CalAIM.

Members participated in the 4 different Breakout Rooms.

Breakout Rooms were:

- Uber Consent
- Case Opening w/Z Codes Room
- Problem List Care Plan/ Progress Notes
- Rolling out CalAIM

Members were given the opportunity to share and summarize the discussions from each of the Breakout Rooms with QIC members.

Dr. Melbourne provided a brief summary of the upcoming changes and updates to the QA Bulletins, No Wrong Door, Screening and Transition Tools, Payment Reform, Training and Operations, and Access to Care.

<p>Questions/Announcements</p>	<p>If you're having any trouble locating information, please email: EMelbourne@dmh.lacounty.gov and/or Socorroq@wellnestla.org</p> <p>Quality Assurance Mailbox: ▶ General QA: QualityAssurance@dmh.lacounty.gov</p> <p>▶ IBHIS Error Connection: IBHISErrorCorrection@dmh.lacounty.gov</p> <p>▶ Training Inquiries for Directly Operated Programs: QADOTraining@dmh.lacounty.gov</p> <p>▶ Professional Waivers: Waivers@dmh.lacounty.gov</p> <p>▶ Network Adequacy & Access to Care: NetworkAdequacy@dmh.lacounty.gov</p> <p>▶ Service Request Tracking System: SRTS@dmh.lacounty.gov</p>		
---------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--	--

NEXT MEETING: Date: Thursday, July 28, 2022, Time: 10am-12pm, via Microsoft Teams