



LOS ANGELES COUNTY  
**DEPARTMENT OF  
MENTAL HEALTH**  
hope. recovery. wellbeing.

**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH  
SERVICE AREA 6 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 07.22.2021  
Time: 10am-12pm

<b>Type of meeting:</b>	Virtual meeting
<b>Meeting Link:</b>	Join Microsoft Teams Meeting
<b>Members Present:</b>	<i>Dr. Socorro Gertmenian, Dr. Erica Melbourne, Carl Levinger, Shaun Allen, Enrique Zuniga, Erika Wilson, Elizabeth Echeverria, Rocio Favela-Rodriguez, Dr. Daiya Cunnane, Laura Aquino, Jenny Rodriguez, Gerardo Avila, David Worden, Beatrice Perez, William Barreto, "Coco" Satoko Luce, Martin McDermott, Jocelyn Bush Spurlin, Ana Viana, Anna Galindo, Janine Solano, Karina Quintero, Griselda Galvan, Alexandra Cordoba, Geralyn La Fleur, Dr. Tiffany Harvey, Sacha M Dovick, Tiffani Tran, Mandy Sommers, Sara van Koningsveld, Alexandra Cordova, Barbara Negron, Laura Aquino, Karina Quintero, Yvonne Tiffer, Nizhu Minhaz, Rosemary Stevens, Aminah Ofumbi, Mariko Yamada, Elva Gutierrez, Erica Julian, Julie Elder, Jessica Palma, Akila Bacon, Maria Azucena Amezcua, Kathy Saucedo, Barbara Negron</i>

<b>AGENDA ITEMS</b>	<b>DECISIONS AND ACTIONS</b>	<b>RESPONSIBLE UNIT/STAFF</b>	<b>DUE DATE</b>
Welcome & Introductions	Dr. Erica Melbourne called the meeting to order at 10:00a.m. and asked folks to click on the forms link to sign in and folks that called in by phone were asked to email their attendance.	Dr. Erica Melbourne	
Minutes from June 2021	Minutes were emailed to members by Dr. Melbourne.	Jocelyn Bush Spurlin made a motion to adopt the minutes and Barbara Negron seconded.	
COVID 19/Racial Inequity	Members checked in regarding COVID/Racial Inequity.		

<p>Quality Improvement</p> <ul style="list-style-type: none"> <li>● CPS Survey <ul style="list-style-type: none"> <li>○ Tally Sheets</li> <li>○ Paper Survey Drop Off</li> </ul> </li> </ul>	<p>Dr. Daiya presented on the Spring 2020 CPS Data Reports. Dr. Daiya went over the survey's collected by time periods. A slideshow was available to members. Dr. Melbourne thanked providers for their participation in the Spring CPS Survey.</p>	<p>Dr. Socorro Gertmenian Dr. Erica Melbourne Dr. Daiya Cunnane</p>	
<p>Quality Assurance</p> <ul style="list-style-type: none"> <li>● Questions &amp; Answer Email <ul style="list-style-type: none"> <li>▪ PAVE</li> <li>▪ CANS PSC FAQ 7.7.21</li> <li>▪ 21-04 Org manual Updates</li> <li>▪ Organizational Providers Manual updates 7.12.21</li> <li>▪ QA/QI Monthly Central Meeting</li> <li>▪ Network Adequacy/Access to Care</li> </ul> </li> </ul>	<p>Please email Michelle Young at: <a href="mailto:miyoung@dmh.lacounty.gov">miyoung@dmh.lacounty.gov</a> for any additional questions/concerns. FAQ for CANS was emailed out to members on 7.7.21, please email Dr. Melbourne if you need it to be resent. The Organizational Providers Manual was updated on 7.12.21. Please attend the QA/QI monthly meetings. They are both required. The next meeting will be on 8.9.21 from 10:30am-12:00pm. The next Network Adequacy/Access to Care meeting will be 8.10.21 from 9am-10am.</p>	<p>Dr. Erica Melbourne Dr. Socorro Gertmenian</p>	
<p>Questions/Announcements</p>	<p>If you're having any trouble locating information, please email: <a href="mailto:EMelbourne@dmh.lacounty.gov">EMelbourne@dmh.lacounty.gov</a> and/or <a href="mailto:Socorroq@wellnestla.org">Socorroq@wellnestla.org</a> Dr. Gertmenian and Dr. Melbourne answered questions for members.</p> <ul style="list-style-type: none"> <li>▶ General QA: <a href="mailto:QualityAssurance@dmh.lacounty.gov">QualityAssurance@dmh.lacounty.gov</a></li> <li>▶ IBHIS/Documentation: <a href="mailto:ibhiserrorcorrection@dmh.lacounty.gov">ibhiserrorcorrection@dmh.lacounty.gov</a></li> <li>▶ Training for DO: <a href="mailto:QADOTraining@dmh.lacounty.gov">QADOTraining@dmh.lacounty.gov</a></li> </ul>		

	<p>▶ Requests for additional telehealth and/or telephone procedure codes: Su Kim <a href="mailto:sjkim@dmh.lacounty.gov">sjkim@dmh.lacounty.gov</a></p> <p>▶ Network Adequacy &amp; Access to Care: (new email coming soon) <a href="mailto:NetworkAdequacy@dmh.lacounty.gov">NetworkAdequacy@dmh.lacounty.gov</a></p> <p>▶ Policy Updates: <a href="mailto:Compliance@dmh.lacounty.gov">Compliance@dmh.lacounty.gov</a></p>		
--	--	--	--

**NEXT MEETING:** Date: 08.26.2021, Time: 10am-12pm, via Microsoft Teams