



LOS ANGELES COUNTY  
**DEPARTMENT OF  
 MENTAL HEALTH**  
 hope. recovery. wellbeing.

**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH  
 SERVICE AREA 4 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 5/17/22  
 Time: 10-11 am

<b>Type of meeting:</b>	Virtual meeting	
<b>Meeting Link:</b>		
<b>Members Present:</b>	Alexis Orens	Telecare
	Aminah Ofumbi	Didi Hirsch MHS
	Andrea (Guest)	not provided
	Ania Ahmadi	DMH - Compliance
	Brenda Moreno	California Behavioral Health Clinic
	Carmen Chacon	SSG-IBHT
	Chantal Fisher	Optimist Youth Homes
	Cindy Torres	Vista Del Mar Child and Family Services
	David Lee	LAC-DMH Medi-Cal Certification
	David Palmer	Boys Republic
	Devanne Hernandez	Eisner Health
	Edward Morales	SSG Project 180
	Elizabeth Mota	CMMD-LACDMH
	Erica Wendel	LAC+USC CAOPC
	Erika Frausto	Enki Health Services, Inc.
	Genevieve Morgan	Pacific Clinics
	Janelle Dent	Children's Institute, Inc.
	Jeannelli Acuna	Northeast MHC
	Jenna Radloff	Hillsides
	Jennifer McKirdy-Corletto	Gateways Child and Adolescent Outpatient Program
	Jennifer Regan	DMH QI
	Joana Reyes	Gateways Normandie Village East
	Johanna Aguiluz	The People Concern/ MHS Quality Assurance
	Jonathan Figueroa	Exodus Recovery, Inc
	Kim Peterson	Aviva Family and Children's services
	Kimberly Guajardo	Gateways Hospital-Percy Village
	Laura Aquino	Amanecer CCS
Lilia Sheynman	Gateways Normandie Village	
Linda Gingras	Jewish Family Service	

Linda Santiman, MA, LMFT #90140	Los Angeles LGBT Center
Lisa Harvey	Para Los Ninos
Iorraine viade	DMH
Marc Walton	Dignity Health - CBHC
Maria Isabel Vazquez	St. Annes
Marlene Sandoval	Star View Community Services
Misty Aronoff	Step Up on Second
Mona Sosa	Behavioral Health Services, Inc.
Naomi Arellano	DMH SA 4 Navigation and Hospital Liaison Unit
Nicole Gutman	Hollywood MHC
Patricia Miller	VIP-CMHC
Patricia Perez	United American Indian Involvement
Robin Moten (Guest)	Scharp
Robin Washington	DMH QA
rosaura ruiz	Eisner Health
Rosemary Stevens	SCHARP
Rozell Robinson	Childrens Bureau
Sauntrie Abellera	DMH Compliance
Silvia Yan	SSG-APCTC

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Introductions and Minute Review	Minutes approved	Jeannelli	
QA Knowledge Assessment Survey	QA Knowledge Assessment #5 was reviewed	Robin Washington	
Spring 2022 Consumer Perception Survey Data <ul style="list-style-type: none"> <li>Tally Forms</li> <li>Open Ended Comments</li> <li>Survey Drop Off</li> </ul>	<p><b>Tally Forms</b> – Should be completed by May 25th</p> <p>Paper Survey - <a href="https://forms.office.com/g/9i8Sus4exu">https://forms.office.com/g/9i8Sus4exu</a></p> <p>UCLA Portal - <a href="https://forms.office.com/g/T8vmBFaNvP">https://forms.office.com/g/T8vmBFaNvP</a></p> <p><b>Open Ended Comments</b> - Providers should use this link to provide information about the open-ended comments received during the CPS by June 17, 2022. <a href="#">Open-Ended Feedback Analysis Spring 2022 Consumer Perception Survey (CPS) Administration (office.com)</a></p>	Jeannelli	<p>Tally Forms 5/25/22</p> <p>Open Ended Comments 6/17/22</p> <p>Paper Surveys 6/1/22</p>

	<p><b><u>Paper Survey Drop Off -</u></b>  5/31/22: 9-11  6/1/22: 9-12, 1-3</p> <p>Northeast Mental Health Center  3303 N Broadway, 3<sup>rd</sup> Floor  Los Angeles, CA 90031</p>		
Discussion/Questions			

**NEXT MEETING:** 6/21/22 @ 10am