



LOS ANGELES COUNTY
**DEPARTMENT OF
 MENTAL HEALTH**
 hope. recovery. wellbeing.

**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
 SERVICE AREA (1) QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 7/6/2021
 Time: 1:00 PM-2:30 PM

Type of meeting:	Virtual meeting
Meeting Link:	https://web.microsoftstream.com/video/33a98a95-42a6-4d6a-b106-64865f14047c
Members Present:	Marylune Im, Daiya Cunnane, April Poyner, Levana Adato, Makiko Hoichi, Yvonne Villa, Jennifer Evans, , Amber Anderson, Lilia Siordia, Hyun K. Lee, Percy Brown, Deborah Hansen, Seth Philips, Yvette Perez, Crystal Isom, Tiffany Harvey, Nicole Brooks, Jaime Nunekaime, Lauren Schoenma, Ilda A, Carrie Valentine

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Introductions Updates on Barbara Paradise leaving as CO-CHAIR		All QIC members	
QI Updates Policy and Technical Development	<ul style="list-style-type: none"> • Consumer Perception Survey Feedback & Experience • CANS Information and errors *Emailed presentation to QIC members	M. Im	

QA updates	<ul style="list-style-type: none"> • Procedure Codes for Specialty Mental Health and Bulletins • Pre-Authorization for IBHS, TBS, TFC (updated on 6/4/2021) <p>*Emailed presentation to QIC members</p>	M. Im	
Patient's Rights	<ul style="list-style-type: none"> • Notice of Adverse Benefits Determination (NOABD) User Guide <p>*Emailed to QIC members with attached bulletins and links on the PowerPoint for reference</p>	M. Im	

Training information
[*https://dmh.lacounty.gov/qa/qa-training/](https://dmh.lacounty.gov/qa/qa-training/)

*Videos coming out soon

M. Im

Medi-cal certification information
[*https://dmh.lacounty.gov/qa/qampc/](https://dmh.lacounty.gov/qa/qampc/)

*Updates and how to access link/forms process

M. Im

NEXT MEETING: September 7th, 2021 1:00 PM-2:30 PM

Respectfully approved by Seth Phillips and Tiffany Harvey

08.06.2020 REV